

Mortgage complaints

Based on Consumer Complaints

Complaint ID	Product	Sub-product
1420370	Mortgage	Conventional adjustable mortgage (ARM)
1419305	Mortgage	Conventional fixed mortgage
1419433	Mortgage	Conventional adjustable mortgage (ARM)
1418295	Mortgage	Conventional fixed mortgage
1416639	Mortgage	Other mortgage
1417740	Mortgage	Conventional fixed mortgage
1417739	Mortgage	FHA mortgage
1417679	Mortgage	FHA mortgage
1417243	Mortgage	Conventional fixed mortgage
1416944	Mortgage	Conventional fixed mortgage
1416482	Mortgage	Conventional adjustable mortgage (ARM)
1414151	Mortgage	Conventional fixed mortgage
1415596	Mortgage	Conventional fixed mortgage
1414934	Mortgage	Other mortgage
1414507	Mortgage	Other mortgage
1414940	Mortgage	Conventional fixed mortgage
1414150	Mortgage	Conventional fixed mortgage
1414077	Mortgage	Conventional fixed mortgage
1412107	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Issue	Sub-issue	State	ZIP code	Submitted via
Loan modification,collection,foreclosure		CA	92651	Web
Loan modification,collection,foreclosure		KS	67217	Web
Loan modification,collection,foreclosure		LA	70602	Web
Loan servicing, payments, escrow account		CO	80920	Web
Loan modification,collection,foreclosure		AZ	85746	Web
Loan servicing, payments, escrow account		LA	70360	Web
Loan servicing, payments, escrow account		MD	20852	Web
Loan modification,collection,foreclosure		NY	10550	Web
Loan servicing, payments, escrow account		GA	30519	Web
Loan servicing, payments, escrow account		FL	32937	Web
Loan modification,collection,foreclosure		MD	20737	Web
Loan servicing, payments, escrow account		CA	92673	Web
Loan modification,collection,foreclosure		NJ	07052	Web
Loan servicing, payments, escrow account		TN	37035	Web
Settlement process and costs		TX	76905	Web
Loan servicing, payments, escrow account		FL	32169	Web
Loan servicing, payments, escrow account		CA	92673	Web
Settlement process and costs		MI	49424	Web
Loan modification,collection,foreclosure		SC	29210	Web

Mortgage complaints

Based on Consumer Complaints

Date received	Date sent to company	Company	Company response
06/14/2015	06/14/2015	Bayview Loan Servicing, LLC	In progress
06/12/2015	06/12/2015	Bayview Loan Servicing, LLC	In progress
06/12/2015	06/12/2015	Bayview Loan Servicing, LLC	In progress
06/11/2015	06/12/2015	Bayview Loan Servicing, LLC	In progress
06/11/2015	06/11/2015	Bayview Loan Servicing, LLC	In progress
06/11/2015	06/11/2015	Vanderbilt Mortgage & Finance	In progress
06/11/2015	06/11/2015	Flagstar Bank	In progress
06/11/2015	06/11/2015	Bank of America	In progress
06/11/2015	06/11/2015	Citibank	Closed with non-monetary relief
06/11/2015	06/11/2015	Bayview Loan Servicing, LLC	In progress
06/11/2015	06/11/2015	OneWest Bank	Closed with explanation
06/10/2015	06/10/2015	Bayview Loan Servicing, LLC	In progress
06/10/2015	06/10/2015	Wells Fargo	Closed with explanation
06/10/2015	06/10/2015	Bayview Loan Servicing, LLC	In progress
06/10/2015	06/15/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/10/2015	06/10/2015	Arbor Residential Mortgage LLC	In progress
06/10/2015	06/10/2015	Bayview Loan Servicing, LLC	In progress
06/09/2015	06/10/2015	Green Tree Servicing, LLC	Closed with explanation
06/09/2015	06/09/2015	Dovenmuehle Mortgage Inc.	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Timely response?	Consumer disputed?
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1413566	Mortgage	Conventional fixed mortgage
1413801	Mortgage	Conventional adjustable mortgage (ARM)
1412568	Mortgage	FHA mortgage
1413127	Mortgage	Conventional fixed mortgage
1412552	Mortgage	Conventional fixed mortgage
1412848	Mortgage	Conventional adjustable mortgage (ARM)
1413564	Mortgage	Conventional adjustable mortgage (ARM)
1412782	Mortgage	Conventional fixed mortgage
1413730	Mortgage	Conventional fixed mortgage
1410752	Mortgage	Conventional fixed mortgage
1412016	Mortgage	Other mortgage
1411212	Mortgage	FHA mortgage
1411129	Mortgage	Conventional fixed mortgage
1409971	Mortgage	FHA mortgage
1412033	Mortgage	Home equity loan or line of credit
1410601	Mortgage	FHA mortgage
1410378	Mortgage	Other mortgage
1410003	Mortgage	Conventional fixed mortgage
1410316	Mortgage	Conventional fixed mortgage
1410312	Mortgage	Conventional fixed mortgage
1410837	Mortgage	Other mortgage
1411621	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	95336	Web
Loan modification, collection, foreclosure	CA	94015	Web
Loan servicing, payments, escrow account	RI	02919	Web
Loan modification, collection, foreclosure	MN	55107	Web
Loan modification, collection, foreclosure	CA	92504	Web
Loan modification, collection, foreclosure	CA	94020	Web
Loan servicing, payments, escrow account	FL	33417	Web
Loan servicing, payments, escrow account	CA	93003	Web
Loan servicing, payments, escrow account	RI	02864	Web
Loan modification, collection, foreclosure	MA	01438	Web
Loan modification, collection, foreclosure	CA	95008	Referral
Loan modification, collection, foreclosure	CO	80909	Web
Loan modification, collection, foreclosure	OH	45044	Web
Application, originator, mortgage broker	OH	43235	Web
Loan servicing, payments, escrow account	CA	92545	Web
Loan modification, collection, foreclosure	UT	84337	Web
Loan modification, collection, foreclosure			Referral
Loan modification, collection, foreclosure	MI	48336	Web
Application, originator, mortgage broker	MD	20886	Web
Loan servicing, payments, escrow account	NJ	08033	Web
Loan servicing, payments, escrow account	MD	20747	Referral
Settlement process and costs	HI	96789	Web

Mortgage complaints

Based on Consumer Complaints

06/09/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress
06/09/2015	06/09/2015	Servis One, Inc.	Closed with explanation
06/09/2015	06/09/2015	PNC Bank	Closed with explanation
06/09/2015	06/09/2015	U.S. Bancorp	Closed with explanation
06/09/2015	06/09/2015	Ocwen	Closed with explanation
06/09/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress
06/09/2015	06/09/2015	Ocwen	Closed
06/09/2015	06/09/2015	Flagstar Bank	In progress
06/09/2015	06/09/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/08/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/08/2015	06/10/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/08/2015	06/08/2015	U.S. Bancorp	Closed with non-monetary relief
06/08/2015	06/08/2015	Hudson City Savings Bank	In progress
06/08/2015	06/08/2015	Homebridge Financial Services, Inc.	Closed with explanation
06/08/2015	06/11/2015	Springleaf Finance Corporation	In progress
06/08/2015	06/08/2015	Flagstar Bank	In progress
06/08/2015	06/10/2015	Bank of America	Closed
06/08/2015	06/08/2015	Citibank	Closed with explanation
06/08/2015	06/08/2015	Cardinal Financial Company, LP	Closed
06/08/2015	06/08/2015	Midwest Loan Services, Inc.	Closed with explanation
06/08/2015	06/10/2015	Navy FCU	In progress
06/08/2015	06/09/2015	Bank of America	In progress

Mortgage complaints

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Yes	
Yes	
Yes	
Yes	
Yes	
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Yes	Yes
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Yes	
Yes	
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Yes	
Yes	
Yes	Yes
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Yes	Yes
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1411502	Mortgage	Other mortgage
1411402	Mortgage	Conventional fixed mortgage
1411612	Mortgage	Home equity loan or line of credit
1411346	Mortgage	Conventional adjustable mortgage (ARM)
1411292	Mortgage	Other mortgage
1410765	Mortgage	Other mortgage
1410287	Mortgage	Conventional fixed mortgage
1410012	Mortgage	Conventional fixed mortgage
1409762	Mortgage	Conventional fixed mortgage
1409692	Mortgage	FHA mortgage
1409690	Mortgage	Conventional fixed mortgage
1409869	Mortgage	Conventional adjustable mortgage (ARM)
1409679	Mortgage	Home equity loan or line of credit
1409381	Mortgage	Conventional fixed mortgage
1409297	Mortgage	Other mortgage
1407620	Mortgage	Other mortgage
1407643	Mortgage	Conventional fixed mortgage
1407512	Mortgage	Other mortgage
1407619	Mortgage	Other mortgage
1407340	Mortgage	Conventional fixed mortgage
1408124	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	LA	70802	Web
Loan modification,collection,foreclosure	MA	02054	Web
Loan servicing, payments, escrow account	OR	97526	Web
Loan modification,collection,foreclosure	NY	10573	Web
Other	CA	94618	Postal mail
Loan servicing, payments, escrow account	TX	77831	Web
Loan modification,collection,foreclosure	NJ	07052	Web
Loan modification,collection,foreclosure	FL	32351	Web
Loan servicing, payments, escrow account	VA	23666	Web
Loan modification,collection,foreclosure	NJ	07042	Web
Credit decision / Underwriting	CA	92840	Web
Loan servicing, payments, escrow account	VA	24016	Web
Loan modification,collection,foreclosure	NY	12027	Web
Loan modification,collection,foreclosure	OR	97075	Web
Loan servicing, payments, escrow account	NY	11201	Web
Other	FL	32210	Referral
Settlement process and costs	CA	95630	Web
Loan modification,collection,foreclosure	MA	01089	Phone
Other	FL	32210	Referral
Credit decision / Underwriting	MO	63304	Web
Other	NY	11355	Referral

Mortgage complaints

Based on Consumer Complaints

06/08/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress
06/08/2015	06/08/2015	Caliber Home Loans, Inc	Closed with explanation
06/08/2015	06/08/2015	Bank of America	In progress
06/08/2015	06/08/2015	OneWest Bank	Closed with explanation
06/08/2015	06/11/2015	Nationstar Mortgage	Closed with explanation
06/08/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/08/2015	06/09/2015	Wells Fargo	Closed with explanation
06/08/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/07/2015	06/07/2015	Ocwen	Closed with explanation
06/07/2015	06/07/2015	Flagstar Bank	In progress
06/07/2015	06/10/2015	PennyMac Loan Services, LLC	Closed with explanation
06/07/2015	06/08/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/07/2015	06/07/2015	Ocwen	Closed with explanation
06/06/2015	06/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/06/2015	06/06/2015	Santander Bank US	Closed with explanation
06/05/2015	06/10/2015	Nationstar Mortgage	Closed with explanation
06/05/2015	06/05/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
06/05/2015	06/09/2015	Ocwen	Closed with explanation
06/05/2015	06/09/2015	Ocwen	Closed with explanation
06/05/2015	06/05/2015	Citibank	In progress
06/05/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress

Mortgage complaints

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Yes	
Yes	
Yes	
Yes	
Yes	
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Yes	
Yes	
Yes	Yes
Yes	
Yes	
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Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1409242	Mortgage	Conventional fixed mortgage
1409204	Mortgage	Other mortgage
1408669	Mortgage	Other mortgage
1408873	Mortgage	Other mortgage
1408799	Mortgage	Other mortgage
1408133	Mortgage	FHA mortgage
1409509	Mortgage	Other mortgage
1408117	Mortgage	Other mortgage
1408091	Mortgage	Other mortgage
1408023	Mortgage	Conventional fixed mortgage
1407611	Mortgage	Conventional fixed mortgage
1408011	Mortgage	Other mortgage
1407746	Mortgage	Other mortgage
1408415	Mortgage	Conventional fixed mortgage
1408169	Mortgage	Conventional adjustable mortgage (ARM)
1408930	Mortgage	Other mortgage
1408884	Mortgage	Other mortgage
1409483	Mortgage	FHA mortgage
1409498	Mortgage	Other mortgage
1409536	Mortgage	Home equity loan or line of credit
1409247	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MD	21229	Web
Loan modification,collection,foreclosure	NH	03106	Referral
Loan servicing, payments, escrow account	VA	22150	Web
Loan servicing, payments, escrow account	IN	47320	Web
Loan modification,collection,foreclosure	TN	37421	Referral
Loan servicing, payments, escrow account	CA	90631	Web
Loan servicing, payments, escrow account		06200	Referral
Loan servicing, payments, escrow account	AK	99629	Phone
Loan servicing, payments, escrow account	WA	98528	Referral
Loan servicing, payments, escrow account	VA	20105	Phone
Loan servicing, payments, escrow account	TX	78612	Web
Loan modification,collection,foreclosure	CA	95008	Web
Loan servicing, payments, escrow account	PA	18940	Referral
Loan modification,collection,foreclosure	IA	50315	Web
Loan modification,collection,foreclosure	IL	60645	Web
Loan modification,collection,foreclosure	TX	77085	Phone
Settlement process and costs	OH	48188	Referral
Loan modification,collection,foreclosure	OR	97132	Web
Loan modification,collection,foreclosure	TN	37421	Referral
Loan servicing, payments, escrow account	MN	55113	Referral
Loan modification,collection,foreclosure	GA	30236	Web

Mortgage complaints

Based on Consumer Complaints

06/05/2015	06/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/05/2015	06/09/2015	Bank of America	In progress
06/05/2015	06/05/2015	Ocwen	Closed with explanation
06/05/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/09/2015	Bank of America	Closed with explanation
06/05/2015	06/05/2015	Stonegate Mortgage Corporation	Closed with explanation
06/05/2015	06/09/2015	SunTrust Bank	Closed with monetary relief
06/05/2015	06/05/2015	New Day Financial, LLC	Closed with explanation
06/05/2015	06/09/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/05/2015	Stearns Lending	Closed with explanation
06/05/2015	06/05/2015	Nationstar Mortgage	In progress
06/05/2015	06/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/05/2015	06/09/2015	Ocwen	Closed with explanation
06/05/2015	06/05/2015	Citibank	In progress
06/05/2015	06/05/2015	Statebridge Company	Closed with explanation
06/05/2015	06/05/2015	Nationstar Mortgage	In progress
06/05/2015	06/09/2015	Flagstar Bank	In progress
06/05/2015	06/08/2015	Flagstar Bank	In progress
06/05/2015	06/09/2015	Bank of America	Closed with explanation
06/05/2015	06/09/2015	Wells Fargo	Closed with explanation
06/05/2015	06/06/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1409529	Mortgage	Other mortgage
1407162	Mortgage	Conventional adjustable mortgage (ARM)
1405235	Mortgage	Conventional fixed mortgage
1408691	Mortgage	Conventional adjustable mortgage (ARM)
1407229	Mortgage	Conventional fixed mortgage
1408686	Mortgage	Conventional fixed mortgage
1408887	Mortgage	Conventional adjustable mortgage (ARM)
1405703	Mortgage	Other mortgage
1406478	Mortgage	Other mortgage
1406474	Mortgage	Conventional fixed mortgage
1406138	Mortgage	Conventional fixed mortgage
1406565	Mortgage	Conventional fixed mortgage
1406132	Mortgage	Conventional fixed mortgage
1406145	Mortgage	Home equity loan or line of credit
1406419	Mortgage	Conventional adjustable mortgage (ARM)
1406415	Mortgage	Other mortgage
1406256	Mortgage	Conventional adjustable mortgage (ARM)
1405740	Mortgage	Conventional fixed mortgage
1406021	Mortgage	Other mortgage
1406019	Mortgage	Other mortgage
1406688	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AL	35612	Referral
Loan servicing, payments, escrow account	CA	94010	Phone
Loan servicing, payments, escrow account	KS	66202	Web
Loan servicing, payments, escrow account	MO	63102	Web
Loan modification,collection,foreclosure	ND	58384	Web
Settlement process and costs	MI	48197	Web
Loan modification,collection,foreclosure	WA	98133	Web
Loan modification,collection,foreclosure	CA	91306	Referral
Other	NY	11355	Postal mail
Credit decision / Underwriting	PA	18940	Web
Loan modification,collection,foreclosure	HI	96733	Web
Loan modification,collection,foreclosure	NY	11776	Web
Loan servicing, payments, escrow account	CA	91709	Web
Loan servicing, payments, escrow account	NJ	08104	Web
Loan modification,collection,foreclosure	MA	02189	Web
Loan modification,collection,foreclosure	CA	91711	Referral
Loan servicing, payments, escrow account	IL	60084	Web
Loan modification,collection,foreclosure	GA	30126	Web
Loan servicing, payments, escrow account	OH	44256	Referral
Loan servicing, payments, escrow account	OH	44256	Referral
Loan servicing, payments, escrow account	TX	77346	Web

Mortgage complaints

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06/05/2015	06/09/2015	Bank of America	In progress
06/04/2015	06/05/2015	Ocwen	In progress
06/04/2015	06/04/2015	Ocwen	In progress
06/04/2015	06/08/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/04/2015	06/04/2015	Citibank	Closed with explanation
06/04/2015	06/05/2015	Citibank	In progress
06/04/2015	06/09/2015	Northwest Trustee Services, Inc.	Closed
06/04/2015	06/09/2015	Bank of America	In progress
06/04/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/04/2015	Citibank	In progress
06/04/2015	06/04/2015	Citibank	In progress
06/04/2015	06/04/2015	Nationstar Mortgage	In progress
06/04/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/04/2015	Nationstar Mortgage	In progress
06/04/2015	06/04/2015	Specialized Loan Servicing LLC	Closed with explanation
06/04/2015	06/04/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/04/2015	Nationstar Mortgage	Closed
06/04/2015	06/04/2015	JPMorgan Chase	In progress
06/04/2015	06/12/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/09/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/04/2015	PHH Mortgage	Closed with explanation

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Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

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1406779	Mortgage	Conventional fixed mortgage
1406652	Mortgage	Other mortgage
1406648	Mortgage	Other mortgage
1406681	Mortgage	Conventional adjustable mortgage (ARM)
1406653	Mortgage	Other mortgage
1406787	Mortgage	Other mortgage
1406837	Mortgage	Conventional fixed mortgage
1406904	Mortgage	Conventional adjustable mortgage (ARM)
1407208	Mortgage	Conventional fixed mortgage
1406963	Mortgage	Home equity loan or line of credit
1407188	Mortgage	Conventional fixed mortgage
1407307	Mortgage	Conventional fixed mortgage
1408942	Mortgage	Conventional adjustable mortgage (ARM)
1408327	Mortgage	Conventional fixed mortgage
1405474	Mortgage	Other mortgage
1405463	Mortgage	Conventional fixed mortgage
1405458	Mortgage	Conventional adjustable mortgage (ARM)
1405395	Mortgage	Conventional adjustable mortgage (ARM)
1405323	Mortgage	Conventional fixed mortgage
1405444	Mortgage	Reverse mortgage
1405436	Mortgage	Other mortgage

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Loan servicing, payments, escrow account	AZ	85254	Web
Other	CA	91739	Referral
Other	CA	91739	Referral
Loan servicing, payments, escrow account	OH	43085	Web
Other	CA	91739	Referral
Loan servicing, payments, escrow account			Referral
Loan modification,collection,foreclosure	GA	30014	Web
Loan servicing, payments, escrow account	MD	20874	Web
Loan modification,collection,foreclosure	NY	13114	Web
Loan servicing, payments, escrow account	VT	05360	Web
Loan servicing, payments, escrow account		06200	Web
Loan servicing, payments, escrow account	TX	76549	Web
Loan modification,collection,foreclosure	CO	80134	Web
Loan servicing, payments, escrow account	NJ	07746	Web
Loan modification,collection,foreclosure	MN	55379	Web
Loan modification,collection,foreclosure	CA	91730	Web
Loan servicing, payments, escrow account	TX	75027	Referral
Loan modification,collection,foreclosure	MD	21133	Web
Loan servicing, payments, escrow account	NY	11756	Web
Loan modification,collection,foreclosure	DC	20005	Web
Loan modification,collection,foreclosure	OR	97525	Referral

Mortgage complaints

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06/04/2015	06/04/2015	Ocwen	Closed with explanation
06/04/2015	06/11/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/09/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Nationstar Mortgage	In progress
06/04/2015	06/09/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with explanation
06/04/2015	06/04/2015	JPMorgan Chase	In progress
06/04/2015	06/09/2015	NVR Inc	Closed with explanation
06/04/2015	06/04/2015	Ocwen	Closed
06/04/2015	06/08/2015	TD Bank	Closed with explanation
06/04/2015	06/04/2015	SunTrust Bank	Closed with monetary relief
06/04/2015	06/05/2015	Citibank	Closed with explanation
06/04/2015	06/05/2015	Citibank	In progress
06/04/2015	06/09/2015	Santander Bank US	In progress
06/04/2015	06/04/2015	Ocwen	Closed
06/04/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/04/2015	06/09/2015	Flagstar Bank	In progress
06/04/2015	06/04/2015	Nationstar Mortgage	In progress
06/04/2015	06/04/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation

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Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

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1405437	Mortgage	Other mortgage
1405530	Mortgage	Conventional fixed mortgage
1405673	Mortgage	Conventional fixed mortgage
1405610	Mortgage	Conventional adjustable mortgage (ARM)
1405580	Mortgage	Conventional adjustable mortgage (ARM)
1405569	Mortgage	Other mortgage
1405545	Mortgage	Conventional fixed mortgage
1405581	Mortgage	FHA mortgage
1406011	Mortgage	Other mortgage
1406194	Mortgage	Conventional fixed mortgage
1405589	Mortgage	Other mortgage
1406047	Mortgage	Other mortgage
1406829	Mortgage	Conventional fixed mortgage
1404022	Mortgage	FHA mortgage
1404139	Mortgage	Home equity loan or line of credit
1403562	Mortgage	FHA mortgage
1403477	Mortgage	Other mortgage
1403460	Mortgage	Other mortgage
1403329	Mortgage	Conventional adjustable mortgage (ARM)
1403323	Mortgage	Other mortgage
1403336	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Other	GA	30340	Fax
Application, originator, mortgage broker	FL	32254	Web
Loan modification,collection,foreclosure	NE	28306	Web
Loan modification,collection,foreclosure	FL	33131	Web
Loan modification,collection,foreclosure	CA	92656	Web
Loan servicing, payments, escrow account	CA	92505	Postal mail
Loan servicing, payments, escrow account	NY	11746	Web
Loan servicing, payments, escrow account	NC	27617	Web
Loan modification,collection,foreclosure	NY	14223	Referral
Loan servicing, payments, escrow account	FL	33513	Web
Loan modification,collection,foreclosure	IL	33023	Referral
Loan modification,collection,foreclosure	NY	12550	Referral
Loan servicing, payments, escrow account	CT	06610	Web
Loan servicing, payments, escrow account	MO	63011	Web
Loan modification,collection,foreclosure	IL	60527	Web
Settlement process and costs	ME	04252	Web
Loan servicing, payments, escrow account	IL	60468	Referral
Other	NJ	06028	Referral
Loan modification,collection,foreclosure	NY	10512	Web
Loan servicing, payments, escrow account	CA	90815	Referral
Loan modification,collection,foreclosure	FL	33126	Web

Mortgage complaints

Based on Consumer Complaints

06/04/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/04/2015	06/04/2015	Bank of America	Closed with explanation
06/04/2015	06/04/2015	Bank of America	In progress
06/04/2015	06/04/2015	JPMorgan Chase	In progress
06/04/2015	06/04/2015	Ocwen	Closed with explanation
06/04/2015	06/08/2015	Ocwen	Closed with explanation
06/04/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/08/2015	BB&T Financial	Closed with explanation
06/04/2015	06/08/2015	Specialized Loan Servicing LLC	Closed with explanation
06/04/2015	06/04/2015	Ocwen	Closed with explanation
06/04/2015	06/08/2015	Bank of America	In progress
06/04/2015	06/08/2015	Bank of America	In progress
06/04/2015	06/04/2015	Wells Fargo	Closed with explanation
06/03/2015	06/03/2015	SunTrust Bank	Closed with explanation
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Bank of America	In progress
06/03/2015	06/08/2015	Bank of America	Closed with explanation
06/03/2015	06/08/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/03/2015	JPMorgan Chase	In progress
06/03/2015	06/05/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/03/2015	Nationstar Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1404860	Mortgage	VA mortgage
1403417	Mortgage	Conventional fixed mortgage
1405225	Mortgage	Conventional fixed mortgage
1405120	Mortgage	Conventional adjustable mortgage (ARM)
1404615	Mortgage	Other mortgage
1404558	Mortgage	Other mortgage
1404415	Mortgage	Conventional adjustable mortgage (ARM)
1403441	Mortgage	Conventional fixed mortgage
1404977	Mortgage	Home equity loan or line of credit
1406114	Mortgage	Conventional fixed mortgage
1406109	Mortgage	Other mortgage
1404149	Mortgage	Conventional fixed mortgage
1403393	Mortgage	Conventional fixed mortgage
1403389	Mortgage	Other mortgage
1403309	Mortgage	Conventional fixed mortgage
1403387	Mortgage	Home equity loan or line of credit
1403317	Mortgage	Other mortgage
1403356	Mortgage	Conventional adjustable mortgage (ARM)
1403347	Mortgage	FHA mortgage
1404046	Mortgage	Conventional fixed mortgage
1403452	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	VA	20186	Web
Loan modification,collection,foreclosure	MN	55121	Web
Loan servicing, payments, escrow account	NM	08534	Web
Loan modification,collection,foreclosure	CA	91750	Web
Loan servicing, payments, escrow account	OR	97221	Referral
Application, originator, mortgage broker	CA	90004	Web
Loan modification,collection,foreclosure	CA	92399	Phone
Loan servicing, payments, escrow account	MI	49506	Web
Application, originator, mortgage broker	NY	11377	Web
Loan servicing, payments, escrow account	TX	77498	Web
Loan servicing, payments, escrow account	FL	33015	Web
Application, originator, mortgage broker	NJ	08701	Web
Application, originator, mortgage broker	MO	63128	Web
Loan modification,collection,foreclosure	AZ	85730	Referral
Loan servicing, payments, escrow account	TX	75027	Web
Loan servicing, payments, escrow account	IL	60143	Web
Loan servicing, payments, escrow account	TX	75048	Postal mail
Credit decision / Underwriting	WA	98121	Web
Loan servicing, payments, escrow account	MO	64114	Web
Loan servicing, payments, escrow account	IL	60177	Web
Loan modification,collection,foreclosure	VA	23059	Referral

Mortgage complaints

Based on Consumer Complaints

06/03/2015	06/03/2015	Navy FCU	In progress
06/03/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Citibank	In progress
06/03/2015	06/03/2015	Nationstar Mortgage	Closed
06/03/2015	06/05/2015	Arbor Residential Mortgage LLC	In progress
06/03/2015	06/03/2015	Citibank	In progress
06/03/2015	06/05/2015	Ocwen	Closed with explanation
06/03/2015	06/03/2015	Residential Credit Solutions	Closed with explanation
06/03/2015	06/03/2015	TD Bank	Closed with explanation
06/03/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/04/2015	Ocwen	Closed with explanation
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Bank of America	In progress
06/03/2015	06/08/2015	Seterus	Closed with explanation
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Citibank	In progress
06/03/2015	06/05/2015	Navy FCU	In progress
06/03/2015	06/05/2015	Astoria Bank	Closed with explanation
06/03/2015	06/03/2015	Bank of America	In progress
06/03/2015	06/03/2015	Ocwen	In progress
06/03/2015	06/08/2015	Navy FCU	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1403630	Mortgage	FHA mortgage
1403471	Mortgage	Other mortgage
1403482	Mortgage	Home equity loan or line of credit
1403564	Mortgage	Conventional adjustable mortgage (ARM)
1404036	Mortgage	Other mortgage
1403652	Mortgage	Other mortgage
1403919	Mortgage	Conventional fixed mortgage
1404406	Mortgage	Other mortgage
1404005	Mortgage	Other mortgage
1404130	Mortgage	Other mortgage
1404350	Mortgage	Other mortgage
1404293	Mortgage	Other mortgage
1404261	Mortgage	Other mortgage
1404258	Mortgage	Other mortgage
1404879	Mortgage	Conventional fixed mortgage
1404505	Mortgage	Conventional fixed mortgage
1404613	Mortgage	Conventional fixed mortgage
1404769	Mortgage	Conventional fixed mortgage
1405037	Mortgage	Other mortgage
1405006	Mortgage	FHA mortgage
1403262	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	MO	63118	Web
Loan servicing, payments, escrow account	CA	92562	Referral
Loan servicing, payments, escrow account	FL	33411	Referral
Loan modification,collection,foreclosure	CA	95648	Web
Credit decision / Underwriting	ME	04055	Web
Loan modification,collection,foreclosure	FL	33179	Fax
Loan modification,collection,foreclosure	NY	14223	Web
Loan modification,collection,foreclosure	CA	96162	Postal mail
Other	TX	74085	Referral
Loan modification,collection,foreclosure	GA	30274	Referral
Loan modification,collection,foreclosure	MD	20715	Postal mail
Loan servicing, payments, escrow account	CO	80239	Web
Other	NY	11385	Referral
Other	NY	10528	Postal mail
Loan servicing, payments, escrow account	CA	94513	Web
Loan servicing, payments, escrow account	VA	22630	Web
Loan modification,collection,foreclosure	FL	33139	Web
Loan modification,collection,foreclosure	IL	60098	Web
Loan servicing, payments, escrow account	FL	32257	Postal mail
Application, originator, mortgage broker	SC	29577	Web
Loan modification,collection,foreclosure	NC	27583	Web

Mortgage complaints

Based on Consumer Complaints

06/03/2015	06/08/2015	GSF Mortgage Corporation	Closed with explanation
06/03/2015	06/08/2015	Ocwen	Closed with explanation
06/03/2015	06/08/2015	Wells Fargo	Closed with explanation
06/03/2015	06/03/2015	Nationstar Mortgage	In progress
06/03/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/05/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/03/2015	Specialized Loan Servicing LLC	Closed with explanation
06/03/2015	06/05/2015	HSBC	Closed with explanation
06/03/2015	06/04/2015	Wells Fargo	Closed with explanation
06/03/2015	06/05/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/05/2015	PennyMac Loan Services, LLC	Closed with explanation
06/03/2015	06/03/2015	Ocwen	Closed with explanation
06/03/2015	06/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/03/2015	06/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/03/2015	06/03/2015	Bayview Loan Servicing, LLC	In progress
06/03/2015	06/05/2015	Discover	In progress
06/03/2015	06/05/2015	Citibank	In progress
06/03/2015	06/03/2015	JPMorgan Chase	In progress
06/03/2015	06/08/2015	Navy FCU	In progress
06/03/2015	06/08/2015	BB&T Financial	Closed with explanation
06/03/2015	06/03/2015	Citibank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1405093	Mortgage	Other mortgage
1405086	Mortgage	Conventional fixed mortgage
1405135	Mortgage	Other mortgage
1405423	Mortgage	Conventional fixed mortgage
1405625	Mortgage	Conventional adjustable mortgage (ARM)
1406076	Mortgage	Other mortgage
1404400	Mortgage	Conventional fixed mortgage
1403838	Mortgage	FHA mortgage
1401830	Mortgage	FHA mortgage
1403876	Mortgage	FHA mortgage
1401424	Mortgage	Conventional adjustable mortgage (ARM)
1402162	Mortgage	Conventional adjustable mortgage (ARM)
1403874	Mortgage	Conventional fixed mortgage
1403669	Mortgage	FHA mortgage
1402612	Mortgage	Conventional fixed mortgage
1403639	Mortgage	Conventional adjustable mortgage (ARM)
1403250	Mortgage	Other mortgage
1402964	Mortgage	Other mortgage
1402997	Mortgage	Conventional adjustable mortgage (ARM)
1402962	Mortgage	Other mortgage
1401980	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	IL	60804	Web
Loan servicing, payments, escrow account	OH	43081	Web
Loan modification,collection,foreclosure	TX	77346	Referral
Loan servicing, payments, escrow account	GA	30013	Web
Loan modification,collection,foreclosure	PA	19709	Web
Loan modification,collection,foreclosure	NH	03868	Web
Loan servicing, payments, escrow account	CO	80031	Web
Loan servicing, payments, escrow account	CT		Web
Application, originator, mortgage broker	TX	77459	Web
Loan modification,collection,foreclosure	NC	27929	Web
Loan modification,collection,foreclosure	GA	30307	Web
Loan servicing, payments, escrow account	GU	96929	Web
Credit decision / Underwriting	TX	75230	Web
Credit decision / Underwriting	MI	48195	Web
Loan servicing, payments, escrow account	AZ	85741	Web
Loan modification,collection,foreclosure	OH	45044	Web
Loan modification,collection,foreclosure	WI	53185	Web
Other	TN	37031	Referral
Loan modification,collection,foreclosure	MD	21035	Web
Other	MD	21244	Referral
Loan modification,collection,foreclosure	NY	11722	Referral

Mortgage complaints

Based on Consumer Complaints

06/03/2015	06/03/2015	Citibank	In progress
06/03/2015	06/03/2015	Nationstar Mortgage	In progress
06/03/2015	06/08/2015	JPMorgan Chase	In progress
06/03/2015	06/04/2015	Statebridge Company	Closed with explanation
06/03/2015	06/04/2015	Residential Credit Solutions	Closed with explanation
06/03/2015	06/04/2015	Ocwen	Closed with explanation
06/03/2015	06/03/2015	Ocwen	Closed
06/02/2015	06/04/2015	Norwich Commercial Group Inc.	Closed with non-monetary relief
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/03/2015	JPMorgan Chase	In progress
06/02/2015	06/04/2015	Ocwen	In progress
06/02/2015	06/02/2015	Bank of Hawaii	Closed with explanation
06/02/2015	06/03/2015	Bank of America	In progress
06/02/2015	06/03/2015	Flagstar Bank	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/03/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	OneWest Bank	Closed with explanation
06/02/2015	06/04/2015	BB&T Financial	Closed with explanation
06/02/2015	06/04/2015	Gross Polowy LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1401361	Mortgage	Conventional adjustable mortgage (ARM)
1402686	Mortgage	FHA mortgage
1402687	Mortgage	Other mortgage
1402685	Mortgage	FHA mortgage
1402659	Mortgage	Conventional fixed mortgage
1402468	Mortgage	Other mortgage
1402473	Mortgage	Conventional adjustable mortgage (ARM)
1402340	Mortgage	Conventional fixed mortgage
1402467	Mortgage	Home equity loan or line of credit
1402364	Mortgage	Home equity loan or line of credit
1402380	Mortgage	FHA mortgage
1402581	Mortgage	Conventional adjustable mortgage (ARM)
1402443	Mortgage	Other mortgage
1402596	Mortgage	FHA mortgage
1402260	Mortgage	Other mortgage
1402200	Mortgage	Conventional fixed mortgage
1402275	Mortgage	Other mortgage
1402263	Mortgage	VA mortgage
1402261	Mortgage	Other mortgage
1402087	Mortgage	Home equity loan or line of credit
1402250	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AZ	85747	Web
Loan modification,collection,foreclosure	NC	27529	Web
Other	NY	10019	Referral
Loan servicing, payments, escrow account	OH	44121	Web
Loan servicing, payments, escrow account	NC	27530	Web
Loan modification,collection,foreclosure	OH	44041	Phone
Loan modification,collection,foreclosure	FL	33021	Web
Application, originator, mortgage broker	FL	33408	Web
Loan servicing, payments, escrow account	PA	19063	Web
Loan modification,collection,foreclosure	CA	90706	Web
Loan modification,collection,foreclosure	TN	37130	Web
Loan modification,collection,foreclosure	OR	97302	Web
Other	WA	98036	Referral
Loan servicing, payments, escrow account	LA	70506	Web
Loan modification,collection,foreclosure	NJ	08090	Referral
Loan modification,collection,foreclosure	TX	77407	Web
Other	PA	18466	Postal mail
Loan servicing, payments, escrow account	WA	98383	Web
Loan modification,collection,foreclosure	NJ	08090	Referral
Loan servicing, payments, escrow account	AZ	85383	Web
Settlement process and costs	MD	20746	Web

Mortgage complaints

Based on Consumer Complaints

06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	PNC Bank	In progress
06/02/2015	06/04/2015	Wells Fargo	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	Ocwen	Closed with explanation
06/02/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/02/2015	06/04/2015	Nationstar Mortgage	Closed
06/02/2015	06/02/2015	PHH Mortgage	Closed with explanation
06/02/2015	06/04/2015	TD Bank	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/02/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	Ocwen	In progress
06/02/2015	06/02/2015	PennyMac Loan Services, LLC	Closed with explanation
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	Regions	Closed with non-monetary relief
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Bank of America	Closed with non-monetary relief
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1402441	Mortgage	Other mortgage
1401826	Mortgage	Other mortgage
1402373	Mortgage	Home equity loan or line of credit
1402522	Mortgage	Conventional fixed mortgage
1402531	Mortgage	Other mortgage
1402500	Mortgage	FHA mortgage
1402481	Mortgage	Other mortgage
1402753	Mortgage	Other mortgage
1402635	Mortgage	Conventional adjustable mortgage (ARM)
1402634	Mortgage	Conventional fixed mortgage
1402725	Mortgage	FHA mortgage
1402887	Mortgage	Conventional fixed mortgage
1402834	Mortgage	Other mortgage
1402804	Mortgage	FHA mortgage
1401306	Mortgage	Other mortgage
1403012	Mortgage	Conventional fixed mortgage
1403607	Mortgage	Conventional fixed mortgage
1403855	Mortgage	Conventional fixed mortgage
1403852	Mortgage	Conventional fixed mortgage
1401819	Mortgage	Conventional fixed mortgage
1401436	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Other	NY	12550	Postal mail
Loan servicing, payments, escrow account	TX	75211	Web
Loan servicing, payments, escrow account	CA	93940	Referral
Loan modification,collection,foreclosure	CT	06525	Web
Other	CA	90026	Referral
Loan servicing, payments, escrow account	UT	84606	Web
Loan modification,collection,foreclosure	GA	31721	Postal mail
Other	CA	94124	Referral
Loan modification,collection,foreclosure	TN	38012	Web
Credit decision / Underwriting	TX	78224	Web
Loan servicing, payments, escrow account	FL	34202	Web
Loan servicing, payments, escrow account	MA	02122	Web
Loan modification,collection,foreclosure	LA	70072	Referral
Settlement process and costs	OR	97303	Web
Loan modification,collection,foreclosure	AZ	85022	Referral
Loan modification,collection,foreclosure	VA	23462	Web
Loan modification,collection,foreclosure	FL	33612	Web
Loan modification,collection,foreclosure	FL	32218	Web
Loan servicing, payments, escrow account	IA	52404	Web
Loan servicing, payments, escrow account	FL	32669	Web
Loan modification,collection,foreclosure	NC	28712	Web

Mortgage complaints

Based on Consumer Complaints

06/02/2015	06/04/2015	Bank of America	In progress
06/02/2015	06/02/2015	Citibank	Closed with explanation
06/02/2015	06/04/2015	Bank of America	Closed with explanation
06/02/2015	06/02/2015	Bank of America	In progress
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/02/2015	06/02/2015	Ocwen	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/02/2015	Ocwen	In progress
06/02/2015	06/04/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/02/2015	Bank of America	In progress
06/02/2015	06/05/2015	Bank of America	Closed with explanation
06/02/2015	06/02/2015	PNC Bank	In progress
06/02/2015	06/03/2015	Nationstar Mortgage	In progress
06/02/2015	06/03/2015	Fay Servicing, LLC	Closed with explanation
06/02/2015	06/04/2015	HSBC	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1401428	Mortgage	Other mortgage
1401356	Mortgage	Conventional fixed mortgage
1401410	Mortgage	Conventional adjustable mortgage (ARM)
1401408	Mortgage	Conventional fixed mortgage
1401471	Mortgage	FHA mortgage
1401561	Mortgage	Conventional fixed mortgage
1401509	Mortgage	Conventional fixed mortgage
1401597	Mortgage	Conventional fixed mortgage
1401695	Mortgage	Other mortgage
1401672	Mortgage	Conventional fixed mortgage
1401718	Mortgage	Conventional fixed mortgage
1402017	Mortgage	Other mortgage
1401945	Mortgage	FHA mortgage
1401926	Mortgage	Reverse mortgage
1401922	Mortgage	Other mortgage
1401875	Mortgage	Other mortgage
1401861	Mortgage	Conventional fixed mortgage
1401859	Mortgage	Conventional fixed mortgage
1401654	Mortgage	Other mortgage
1402109	Mortgage	Conventional fixed mortgage
1402103	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WI	53218	Postal mail
Loan modification,collection,foreclosure	UT	84790	Web
Application, originator, mortgage broker	IL	60053	Web
Loan servicing, payments, escrow account	AZ	85004	Web
Loan servicing, payments, escrow account	UT	84081	Web
Loan modification,collection,foreclosure	NY	11375	Web
Loan modification,collection,foreclosure	LA	70714	Web
Loan servicing, payments, escrow account	CO	80908	Web
Loan modification,collection,foreclosure	NJ	07840	Referral
Loan servicing, payments, escrow account	MT	59101	Web
Loan servicing, payments, escrow account	CA	94122	Web
Loan modification,collection,foreclosure	VA	23435	Postal mail
Loan servicing, payments, escrow account	CA	94515	Web
Loan servicing, payments, escrow account	PA	19141	Web
Loan modification,collection,foreclosure	AZ	85749	Referral
Other	NV	89117	Postal mail
Loan servicing, payments, escrow account	MD	21229	Web
Loan modification,collection,foreclosure	NJ	08882	Web
Loan modification,collection,foreclosure	AZ	86409	Referral
Loan modification,collection,foreclosure	VA	22406	Web
Application, originator, mortgage broker	FL	32608	Web

Mortgage complaints

Based on Consumer Complaints

06/02/2015	06/04/2015	Nationstar Mortgage	In progress
06/02/2015	06/02/2015	Bank of America	In progress
06/02/2015	06/02/2015	RBS Citizens	Closed with explanation
06/02/2015	06/04/2015	Ocwen	In progress
06/02/2015	06/02/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/02/2015	Bayview Loan Servicing, LLC	In progress
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/04/2015	Green Tree Servicing, LLC	Closed with explanation
06/02/2015	06/02/2015	Bank of America	In progress
06/02/2015	06/03/2015	Bank of America	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/04/2015	Citibank	In progress
06/02/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/02/2015	06/02/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/02/2015	06/02/2015	HSBC	Closed with explanation
06/02/2015	06/04/2015	Bank of America	In progress
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1402254	Mortgage	Other mortgage
1402150	Mortgage	Conventional fixed mortgage
1401572	Mortgage	Conventional adjustable mortgage (ARM)
1401578	Mortgage	Conventional adjustable mortgage (ARM)
1401581	Mortgage	Conventional fixed mortgage
1402054	Mortgage	Conventional fixed mortgage
1402153	Mortgage	Conventional fixed mortgage
1399618	Mortgage	Conventional adjustable mortgage (ARM)
1399946	Mortgage	Conventional adjustable mortgage (ARM)
1399398	Mortgage	Conventional adjustable mortgage (ARM)
1401397	Mortgage	Other mortgage
1401032	Mortgage	Other mortgage
1401019	Mortgage	Conventional adjustable mortgage (ARM)
1400636	Mortgage	FHA mortgage
1401111	Mortgage	Conventional fixed mortgage
1400960	Mortgage	FHA mortgage
1400826	Mortgage	Conventional fixed mortgage
1400745	Mortgage	FHA mortgage
1400247	Mortgage	Conventional fixed mortgage
1400543	Mortgage	Conventional adjustable mortgage (ARM)
1400567	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Other	CA	90604	Fax
Loan modification,collection,foreclosure	IL	60634	Web
Credit decision / Underwriting	NV		Web
Loan modification,collection,foreclosure	WA	98391	Web
Loan modification,collection,foreclosure	CT	06516	Web
Loan modification,collection,foreclosure	NC	28301	Web
Loan servicing, payments, escrow account	TN	37404	Web
Application, originator, mortgage broker	GA	30097	Web
Loan modification,collection,foreclosure	OH	45215	Phone
Loan modification,collection,foreclosure	CA	94505	Web
Loan servicing, payments, escrow account	CA	92660	Referral
Loan servicing, payments, escrow account	GA	30535	Referral
Loan modification,collection,foreclosure	TX	77449	Web
Loan servicing, payments, escrow account	NY	14201	Web
Loan modification,collection,foreclosure	ME	04073	Web
Loan modification,collection,foreclosure	OK	74106	Web
Loan modification,collection,foreclosure	FL	32744	Web
Loan modification,collection,foreclosure	WA	98292	Web
Loan servicing, payments, escrow account	CA	92067	Web
Loan modification,collection,foreclosure	CA	92694	Web
Other	MD	21206	Referral

Mortgage complaints

Based on Consumer Complaints

06/02/2015	06/04/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	Citibank	In progress
06/02/2015	06/02/2015	U.S. Bancorp	In progress
06/02/2015	06/04/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	Bank of America	In progress
06/02/2015	06/02/2015	Springleaf Finance Corporation	In progress
06/02/2015	06/02/2015	Servis One, Inc.	Closed with explanation
06/01/2015	06/01/2015	State Employee's Credit Union	Closed with explanation
06/01/2015	06/03/2015	Citibank	In progress
06/01/2015	06/01/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/05/2015	JPMorgan Chase	In progress
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/01/2015	M&T Bank	Closed with monetary relief
06/01/2015	06/01/2015	Carrington Mortgage	In progress
06/01/2015	06/01/2015	Mortgage Clearing Corporation	Closed with explanation
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/01/2015	Flagstar Bank	Closed with monetary relief
06/01/2015	06/01/2015	Citibank	In progress
06/01/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1400471	Mortgage	Conventional fixed mortgage
1400944	Mortgage	Other mortgage
1400448	Mortgage	Other mortgage
1400462	Mortgage	Conventional fixed mortgage
1400407	Mortgage	Other mortgage
1400250	Mortgage	Other mortgage
1400353	Mortgage	Other mortgage
1400236	Mortgage	Home equity loan or line of credit
1400181	Mortgage	Conventional adjustable mortgage (ARM)
1400178	Mortgage	Other mortgage
1400128	Mortgage	Conventional fixed mortgage
1401801	Mortgage	FHA mortgage
1399824	Mortgage	Other mortgage
1400521	Mortgage	Conventional adjustable mortgage (ARM)
1400058	Mortgage	Conventional fixed mortgage
1399834	Mortgage	Conventional fixed mortgage
1399813	Mortgage	Other mortgage
1399827	Mortgage	Other mortgage
1399776	Mortgage	Other mortgage
1399767	Mortgage	Conventional fixed mortgage
1399731	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	IA	50054	Web
Other	NY	11550	Referral
Other	OH	45840	Referral
Loan modification, collection, foreclosure	PA	17339	Web
Other	VA	22032	Referral
Other	DC	20032	Referral
Loan modification, collection, foreclosure	WA	98303	Referral
Settlement process and costs	MN	55113	Web
Loan servicing, payments, escrow account	TX	77049	Web
Other	NY	10473	Referral
Loan servicing, payments, escrow account	SC	29151	Phone
Loan servicing, payments, escrow account	NJ	08234	Web
Loan modification, collection, foreclosure	FL	32720	Referral
Loan servicing, payments, escrow account	FL	33334	Web
Loan servicing, payments, escrow account	LA	71107	Web
Loan servicing, payments, escrow account	FL	33596	Web
Other	SC	29229	Postal mail
Other	WI	53403	Postal mail
Other	CA	94526	Postal mail
Loan servicing, payments, escrow account	NY	12701	Web
Loan servicing, payments, escrow account	TX	77023	Web

Mortgage complaints

Based on Consumer Complaints

06/01/2015	06/01/2015	U.S. Bancorp	Closed with explanation
06/01/2015	06/03/2015	Fay Servicing, LLC	Closed with explanation
06/01/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/01/2015	PHH Mortgage	In progress
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/03/2015	Ocwen	In progress
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	PennyMac Loan Services, LLC	Closed with explanation
06/01/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/02/2015	M&T Bank	Closed with explanation
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Vanderbilt Mortgage & Finance	Closed with explanation
06/01/2015	06/01/2015	Seterus	Closed with explanation
06/01/2015	06/05/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1399865	Mortgage	Home equity loan or line of credit
1399726	Mortgage	Conventional fixed mortgage
1399976	Mortgage	Conventional fixed mortgage
1399730	Mortgage	Other mortgage
1399644	Mortgage	Home equity loan or line of credit
1399639	Mortgage	FHA mortgage
1399936	Mortgage	Other mortgage
1399556	Mortgage	Conventional fixed mortgage
1399579	Mortgage	Conventional fixed mortgage
1399617	Mortgage	Conventional adjustable mortgage (ARM)
1399481	Mortgage	Other mortgage
1399479	Mortgage	Other mortgage
1399431	Mortgage	Conventional fixed mortgage
1399439	Mortgage	Other mortgage
1399473	Mortgage	Other mortgage
1399501	Mortgage	Conventional adjustable mortgage (ARM)
1399523	Mortgage	Other mortgage
1399504	Mortgage	Conventional adjustable mortgage (ARM)
1399503	Mortgage	Conventional adjustable mortgage (ARM)
1399601	Mortgage	Conventional adjustable mortgage (ARM)
1399627	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	CA	94603	Web
Loan servicing, payments, escrow account	PA	17331	Web
Loan modification, collection, foreclosure	RI	02816	Phone
Loan servicing, payments, escrow account	FL	33922	Web
Loan servicing, payments, escrow account	CA	93012	Web
Loan modification, collection, foreclosure	FL	32801	Web
Other	NY	10550	Postal mail
Settlement process and costs	OR	97068	Web
Loan servicing, payments, escrow account	TX	78691	Web
Application, originator, mortgage broker	GA	30097	Web
Other	IL	60411	Referral
Other	NY	11727	Referral
Loan servicing, payments, escrow account	PA	19142	Web
Other	MD	20762	Referral
Loan servicing, payments, escrow account	MA	01609	Postal mail
Loan modification, collection, foreclosure	OH	43616	Web
Loan servicing, payments, escrow account	IL	60643	Postal mail
Loan modification, collection, foreclosure	OH	43616	Web
Loan modification, collection, foreclosure	OH	43616	Web
Loan modification, collection, foreclosure	NJ	08807	Web
Loan modification, collection, foreclosure	NC	27591	Web

Mortgage complaints

Based on Consumer Complaints

06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	BB&T Financial	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Seterus	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	Bank of America	Closed with explanation
06/01/2015	06/01/2015	M&T Bank	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	SunTrust Bank	Closed with non-monetary relief
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Seterus	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1399672	Mortgage	Conventional fixed mortgage
1399642	Mortgage	FHA mortgage
1399889	Mortgage	Other mortgage
1399729	Mortgage	Conventional fixed mortgage
1399728	Mortgage	VA mortgage
1399725	Mortgage	Conventional fixed mortgage
1399727	Mortgage	Conventional adjustable mortgage (ARM)
1399746	Mortgage	Conventional fixed mortgage
1399734	Mortgage	Conventional fixed mortgage
1399774	Mortgage	Conventional adjustable mortgage (ARM)
1399857	Mortgage	Other mortgage
1399821	Mortgage	Other mortgage
1399854	Mortgage	Other mortgage
1399836	Mortgage	Other mortgage
1401445	Mortgage	Conventional adjustable mortgage (ARM)
1400209	Mortgage	Other mortgage
1400020	Mortgage	Conventional fixed mortgage
1400197	Mortgage	Other mortgage
1400114	Mortgage	Other mortgage
1400183	Mortgage	Other mortgage
1400516	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MI	49418	Web
Loan servicing, payments, escrow account	CA	92504	Web
Other	NY	10466	Postal mail
Loan servicing, payments, escrow account	OH	44614	Web
Loan servicing, payments, escrow account	UT	84070	Web
Application, originator, mortgage broker	CO	80602	Web
Loan servicing, payments, escrow account	NJ	07060	Web
Application, originator, mortgage broker	VA	20190	Web
Loan modification, collection, foreclosure	PA	19362	Web
Loan servicing, payments, escrow account	TX	76226	Web
Other	NY	11428	Postal mail
Loan modification, collection, foreclosure	GA	31415	Referral
Loan servicing, payments, escrow account	PA	17547	Referral
Loan servicing, payments, escrow account	WI	54180	Postal mail
Loan modification, collection, foreclosure	CA	90025	Web
Loan modification, collection, foreclosure	MD	20817	Referral
Loan servicing, payments, escrow account	CO	80013	Web
Loan servicing, payments, escrow account	FL	32068	Referral
Other	FL	33325	Referral
Application, originator, mortgage broker	IN	46368	Web
Loan modification, collection, foreclosure	DE	19952	Web

Mortgage complaints

Based on Consumer Complaints

06/01/2015	06/05/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Seterus	Closed with explanation
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Citibank	In progress
06/01/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	Seterus	In progress
06/01/2015	06/01/2015	Hudson City Savings Bank	Closed with explanation
06/01/2015	06/01/2015	Capital One	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/03/2015	Bayview Loan Servicing, LLC	In progress
06/01/2015	06/03/2015	Statebridge Company	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/03/2015	JPMorgan Chase	In progress
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/03/2015	Citibank	In progress
06/01/2015	06/03/2015	Green Tree Servicing, LLC	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1400242	Mortgage	Other mortgage
1400304	Mortgage	Other mortgage
1400252	Mortgage	Conventional adjustable mortgage (ARM)
1400503	Mortgage	Conventional fixed mortgage
1400427	Mortgage	Conventional fixed mortgage
1400478	Mortgage	Other mortgage
1400473	Mortgage	Other mortgage
1400686	Mortgage	FHA mortgage
1400685	Mortgage	Conventional adjustable mortgage (ARM)
1400653	Mortgage	FHA mortgage
1400942	Mortgage	Conventional fixed mortgage
1400777	Mortgage	Conventional adjustable mortgage (ARM)
1400836	Mortgage	Conventional adjustable mortgage (ARM)
1400918	Mortgage	Conventional adjustable mortgage (ARM)
1400861	Mortgage	Conventional adjustable mortgage (ARM)
1400974	Mortgage	Other mortgage
1400986	Mortgage	Conventional fixed mortgage
1401025	Mortgage	FHA mortgage
1401800	Mortgage	FHA mortgage
1401702	Mortgage	Other mortgage
1401798	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Other	MA	02356	Postal mail
Other	CA	93314	Referral
Loan servicing, payments, escrow account	CA	92887	Web
Loan servicing, payments, escrow account	CA	92256	Web
Loan servicing, payments, escrow account	FL	33013	Web
Other	NY	11355	Referral
Other	OR	97211	Referral
Loan modification,collection,foreclosure	PA	16693	Web
Loan servicing, payments, escrow account	CA	91320	Web
Credit decision / Underwriting	CA	92532	Web
Loan servicing, payments, escrow account	FL	32751	Web
Loan modification,collection,foreclosure	CA	95148	Web
Loan modification,collection,foreclosure	CA	94610	Web
Loan modification,collection,foreclosure	CA	93927	Web
Loan modification,collection,foreclosure	KS	66048	Web
Other	NY	14202	Referral
Loan modification,collection,foreclosure	NJ	07028	Phone
Loan servicing, payments, escrow account	FL	33313	Phone
Loan modification,collection,foreclosure	PA	19023	Web
Loan servicing, payments, escrow account	TX	76118	Referral
Loan servicing, payments, escrow account	IL	61364	Web

Mortgage complaints

Based on Consumer Complaints

06/01/2015	06/03/2015	Ocwen	In progress
06/01/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Wells Fargo	In progress
06/01/2015	06/01/2015	Bayview Loan Servicing, LLC	In progress
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/02/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	JPMorgan Chase	Closed
06/01/2015	06/02/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1401704	Mortgage	Other mortgage
1401787	Mortgage	FHA mortgage
1401745	Mortgage	Other mortgage
1401741	Mortgage	Conventional fixed mortgage
1401771	Mortgage	Conventional fixed mortgage
1401783	Mortgage	Conventional fixed mortgage
1401773	Mortgage	Conventional fixed mortgage
1401804	Mortgage	FHA mortgage
1401803	Mortgage	FHA mortgage
1399500	Mortgage	Conventional adjustable mortgage (ARM)
1399502	Mortgage	Conventional adjustable mortgage (ARM)
1401751	Mortgage	Conventional fixed mortgage
1399603	Mortgage	Other mortgage
1399436	Mortgage	Home equity loan or line of credit
1399442	Mortgage	Conventional fixed mortgage
1399427	Mortgage	Other mortgage
1399477	Mortgage	Other mortgage
1399400	Mortgage	FHA mortgage
1401696	Mortgage	FHA mortgage
1399611	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30126	Referral
Loan servicing, payments, escrow account	FL	34652	Web
Loan modification,collection,foreclosure	FL	34788	Web
Loan modification,collection,foreclosure	NJ	08075	Web
Settlement process and costs	NC	28278	Web
Loan servicing, payments, escrow account	FL	33407	Web
Loan servicing, payments, escrow account	TN	37127	Web
Loan servicing, payments, escrow account	AZ	86046	Web
Loan servicing, payments, escrow account	VA	22576	Web
Loan servicing, payments, escrow account	OH	43616	Web
Loan modification,collection,foreclosure	OH	43616	Web
Application, originator, mortgage broker	UT	84095	Web
Application, originator, mortgage broker	FL	32211	Web
Loan servicing, payments, escrow account	CA	93720	Web
Loan modification,collection,foreclosure	FL	33617	Web
Other	GA	30340	Fax
Other	CA	94063	Postal mail
Loan modification,collection,foreclosure	NV		Web
Loan servicing, payments, escrow account	TX	77023	Web
Settlement process and costs	FL	33016	Web

Mortgage complaints

Based on Consumer Complaints

06/01/2015	06/03/2015	JPMorgan Chase	In progress
06/01/2015	06/02/2015	Ocwen	Closed with explanation
06/01/2015	06/02/2015	Bank of America	In progress
06/01/2015	06/02/2015	Ocwen	Closed
06/01/2015	06/02/2015	U.S. Bancorp	In progress
06/01/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/02/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/01/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/02/2015	Specialized Loan Servicing LLC	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/02/2015	Security National Mortgage	Closed with explanation
06/01/2015	06/10/2015	Neighborhood Assistance Corporation of America ("NACA")	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/03/2015	Citibank	In progress
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/02/2015	Bank of America	In progress
06/01/2015	06/01/2015	Seterus	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1399423	Mortgage	Other mortgage
1399373	Mortgage	Conventional fixed mortgage
1399303	Mortgage	Conventional fixed mortgage
1399325	Mortgage	Conventional fixed mortgage
1399326	Mortgage	Conventional fixed mortgage
1399312	Mortgage	Other mortgage
1399311	Mortgage	Conventional fixed mortgage
1399276	Mortgage	VA mortgage
1399313	Mortgage	Conventional fixed mortgage
1399329	Mortgage	Conventional fixed mortgage
1400850	Mortgage	Conventional fixed mortgage
1399717	Mortgage	Other mortgage
1399720	Mortgage	Conventional fixed mortgage
1399705	Mortgage	Conventional fixed mortgage
1399715	Mortgage	Other mortgage
1399714	Mortgage	Conventional fixed mortgage
1399694	Mortgage	FHA mortgage
1399697	Mortgage	Conventional adjustable mortgage (ARM)
1399698	Mortgage	FHA mortgage
1399704	Mortgage	Conventional adjustable mortgage (ARM)
1399346	Mortgage	Conventional adjustable mortgage (ARM)
1399327	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	IN	46229	Web
Loan modification,collection,foreclosure	IN	46011	Web
Loan modification,collection,foreclosure	MA	01701	Web
Settlement process and costs	CA	95014	Web
Loan servicing, payments, escrow account	VA	23454	Web
Loan modification,collection,foreclosure	TX	76424	Web
Loan modification,collection,foreclosure	TX	75034	Web
Loan servicing, payments, escrow account	MN	96721	Web
Loan modification,collection,foreclosure	OH	43085	Web
Loan servicing, payments, escrow account	TN	37920	Web
Loan modification,collection,foreclosure	WI	53122	Web
Loan servicing, payments, escrow account	WA	98354	Web
Loan servicing, payments, escrow account	TN	37189	Web
Loan modification,collection,foreclosure	NY	10467	Web
Loan servicing, payments, escrow account	MI	48203	Web
Loan servicing, payments, escrow account	MI	48161	Web
Loan modification,collection,foreclosure	GA	30052	Web
Loan modification,collection,foreclosure	NJ	07840	Web
Application, originator, mortgage broker	CA	92620	Web
Loan modification,collection,foreclosure	SC	29420	Web
Loan modification,collection,foreclosure	FL	34212	Web
Loan modification,collection,foreclosure	AZ	85298	Web

Mortgage complaints

Based on Consumer Complaints

06/01/2015	06/01/2015	Nationstar Mortgage	In progress
05/31/2015	05/31/2015	Fay Servicing, LLC	Closed with explanation
05/31/2015	05/31/2015	Citibank	In progress
05/31/2015	05/31/2015	Cardinal Financial Company, LP	Closed with monetary relief
05/31/2015	05/31/2015	Specialized Loan Servicing LLC	Closed with explanation
05/31/2015	05/31/2015	JPMorgan Chase	In progress
05/31/2015	05/31/2015	PNC Bank	In progress
05/31/2015	05/31/2015	Pacific Union Financial, LLC	In progress
05/31/2015	05/31/2015	U.S. Bancorp	Closed with explanation
05/31/2015	05/31/2015	Ocwen	Closed with explanation
05/31/2015	06/03/2015	Wells Fargo	Closed with explanation
05/31/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/31/2015	06/01/2015	Bank of America	In progress
05/31/2015	06/03/2015	Citibank	In progress
05/31/2015	06/01/2015	KeyBank NA	Closed with non-monetary relief
05/31/2015	06/03/2015	Shellpoint Partners, LLC	Closed with explanation
05/31/2015	06/01/2015	Stonegate Mortgage Corporation	Closed with explanation
05/31/2015	06/01/2015	Fay Servicing, LLC	Closed with explanation
05/31/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/31/2015	06/01/2015	Ocwen	Closed with explanation
05/31/2015	05/31/2015	Bank of America	In progress
05/31/2015	05/31/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1399324	Mortgage	Conventional fixed mortgage
1399298	Mortgage	FHA mortgage
1399306	Mortgage	FHA mortgage
1399184	Mortgage	Conventional fixed mortgage
1399722	Mortgage	Home equity loan or line of credit
1399223	Mortgage	Conventional adjustable mortgage (ARM)
1399219	Mortgage	Conventional fixed mortgage
1399218	Mortgage	Conventional adjustable mortgage (ARM)
1399189	Mortgage	Conventional fixed mortgage
1399187	Mortgage	FHA mortgage
1399186	Mortgage	Conventional fixed mortgage
1399394	Mortgage	Other mortgage
1399255	Mortgage	Conventional adjustable mortgage (ARM)
1399271	Mortgage	Other mortgage
1399253	Mortgage	Reverse mortgage
1399266	Mortgage	Conventional fixed mortgage
1399036	Mortgage	Conventional fixed mortgage
1399023	Mortgage	Conventional adjustable mortgage (ARM)
1398913	Mortgage	FHA mortgage
1398919	Mortgage	Other mortgage
1398865	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33186	Web
Application, originator, mortgage broker	FL	33023	Web
Loan servicing, payments, escrow account	AL	36067	Web
Loan modification,collection,foreclosure	DC	20005	Web
Application, originator, mortgage broker	TX	79935	Web
Loan modification,collection,foreclosure	CA	92592	Web
Loan modification,collection,foreclosure	WA	98362	Web
Loan servicing, payments, escrow account	CA	95618	Web
Loan modification,collection,foreclosure	CO	81621	Web
Loan servicing, payments, escrow account	FL	32219	Web
Application, originator, mortgage broker	CA	90066	Web
Loan modification,collection,foreclosure	SC	29585	Web
Settlement process and costs	VA	20176	Web
Loan modification,collection,foreclosure	TX	78634	Web
Loan modification,collection,foreclosure	CA	92804	Web
Loan servicing, payments, escrow account	LA	70072	Web
Loan modification,collection,foreclosure	PA	18964	Web
Loan servicing, payments, escrow account	AZ	85031	Web
Loan servicing, payments, escrow account	NJ	07901	Web
Loan modification,collection,foreclosure	CA	92675	Web
Loan modification,collection,foreclosure	PA	19125	Web

Mortgage complaints

Based on Consumer Complaints

05/31/2015	05/31/2015	Nationstar Mortgage	Closed with explanation
05/31/2015	05/31/2015	SunTrust Bank	In progress
05/31/2015	05/31/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/31/2015	05/31/2015	PennyMac Loan Services, LLC	Closed with explanation
05/31/2015	06/01/2015	JPMorgan Chase	In progress
05/31/2015	05/31/2015	Green Tree Servicing, LLC	In progress
05/31/2015	05/31/2015	Ocwen	In progress
05/31/2015	05/31/2015	Bank of America	In progress
05/31/2015	05/31/2015	Ocwen	Closed with explanation
05/31/2015	06/01/2015	U.S. Bancorp	Closed with explanation
05/31/2015	05/31/2015	JPMorgan Chase	Closed with explanation
05/31/2015	05/31/2015	Wells Fargo	Closed with explanation
05/30/2015	05/31/2015	Ocwen	Closed with explanation
05/30/2015	05/31/2015	PennyMac Loan Services, LLC	Closed with explanation
05/30/2015	05/31/2015	OneWest Bank	Closed with explanation
05/30/2015	05/31/2015	Seterus	Closed with explanation
05/30/2015	05/30/2015	Ocwen	In progress
05/30/2015	05/30/2015	Ocwen	Closed with explanation
05/30/2015	05/30/2015	JPMorgan Chase	Closed with explanation
05/30/2015	05/30/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/30/2015	05/30/2015	Nationstar Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1398866	Mortgage	Conventional fixed mortgage
1399168	Mortgage	FHA mortgage
1398894	Mortgage	Conventional adjustable mortgage (ARM)
1399091	Mortgage	FHA mortgage
1399137	Mortgage	Conventional fixed mortgage
1399110	Mortgage	Other mortgage
1399104	Mortgage	Conventional fixed mortgage
1399054	Mortgage	Conventional fixed mortgage
1398860	Mortgage	Home equity loan or line of credit
1398855	Mortgage	FHA mortgage
1399050	Mortgage	Conventional fixed mortgage
1398932	Mortgage	Conventional fixed mortgage
1398890	Mortgage	Conventional adjustable mortgage (ARM)
1398881	Mortgage	Conventional fixed mortgage
1398931	Mortgage	Conventional adjustable mortgage (ARM)
1398895	Mortgage	Conventional adjustable mortgage (ARM)
1398917	Mortgage	Conventional fixed mortgage
1398925	Mortgage	Conventional fixed mortgage
1399048	Mortgage	Conventional fixed mortgage
1399040	Mortgage	Conventional adjustable mortgage (ARM)
1399018	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	TN	38017	Web
Loan servicing, payments, escrow account	MA	01602	Web
Loan modification,collection,foreclosure	OH	43616	Web
Loan modification,collection,foreclosure	CA	90275	Web
Loan modification,collection,foreclosure	NY	11561	Web
Credit decision / Underwriting	AL	36301	Web
Credit decision / Underwriting	MN	55947	Web
Settlement process and costs	DC	20004	Web
Loan modification,collection,foreclosure	NJ	07046	Web
Loan modification,collection,foreclosure	MD	20850	Web
Loan servicing, payments, escrow account	TX	77546	Web
Loan modification,collection,foreclosure	CA	92656	Web
Loan servicing, payments, escrow account	MD	20774	Web
Loan modification,collection,foreclosure	MA	01938	Web
Loan modification,collection,foreclosure	CA	95618	Web
Loan modification,collection,foreclosure	OH	43616	Web
Credit decision / Underwriting	NV	89706	Web
Loan servicing, payments, escrow account	AL	35235	Web
Loan modification,collection,foreclosure	MI	48122	Web
Loan modification,collection,foreclosure	CA	90650	Web
Settlement process and costs	AZ	85297	Web

Mortgage complaints

Based on Consumer Complaints

05/30/2015	06/01/2015	Regions	Closed with explanation
05/30/2015	05/30/2015	Citibank	In progress
05/30/2015	06/02/2015	Ocwen	Closed with explanation
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	05/30/2015	Nationstar Mortgage	Closed with explanation
05/30/2015	05/30/2015	SunTrust Bank	Closed with explanation
05/30/2015	05/30/2015	Quicken Loans	In progress
05/30/2015	05/30/2015	Pentagon FCU	Closed with explanation
05/30/2015	06/03/2015	Bank of America	In progress
05/30/2015	05/30/2015	JPMorgan Chase	Closed with explanation
05/30/2015	05/30/2015	Nationstar Mortgage	Closed with explanation
05/30/2015	06/02/2015	Nationstar Mortgage	In progress
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	05/30/2015	Ocwen	In progress
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	06/02/2015	Ocwen	Closed with explanation
05/30/2015	05/30/2015	Freedom Mortgage	In progress
05/30/2015	05/30/2015	Green Tree Servicing, LLC	In progress
05/30/2015	05/30/2015	Ocwen	In progress
05/30/2015	05/30/2015	Nationstar Mortgage	In progress
05/30/2015	06/03/2015	Academy Mortgage	Closed

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1399035	Mortgage	FHA mortgage
1399234	Mortgage	Conventional fixed mortgage
1399233	Mortgage	VA mortgage
1399111	Mortgage	Conventional adjustable mortgage (ARM)
1399158	Mortgage	Conventional fixed mortgage
1398853	Mortgage	Conventional fixed mortgage
1399254	Mortgage	Conventional fixed mortgage
1397668	Mortgage	FHA mortgage
1397946	Mortgage	Other mortgage
1398262	Mortgage	Other mortgage
1397289	Mortgage	Other mortgage
1398661	Mortgage	Conventional fixed mortgage
1398971	Mortgage	Conventional fixed mortgage
1398653	Mortgage	Conventional fixed mortgage
1397227	Mortgage	FHA mortgage
1398900	Mortgage	FHA mortgage
1398928	Mortgage	Home equity loan or line of credit
1398647	Mortgage	FHA mortgage
1398187	Mortgage	Conventional fixed mortgage
1398593	Mortgage	Other mortgage
1397676	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	OH	44004	Web
Credit decision / Underwriting	NC	27607	Web
Loan servicing, payments, escrow account	OR	97502	Web
Loan servicing, payments, escrow account	CA	90220	Web
Loan servicing, payments, escrow account	CA	94530	Web
Loan servicing, payments, escrow account	CA	91765	Web
Loan modification,collection,foreclosure	NJ	07110	Web
Loan modification,collection,foreclosure	NY	14203	Web
Other	NJ	08094	Referral
Application, originator, mortgage broker	MO	63368	Web
Loan modification,collection,foreclosure	AL	35612	Referral
Loan modification,collection,foreclosure	CA	90505	Web
Loan modification,collection,foreclosure	FL	33139	Web
Loan servicing, payments, escrow account	VA	23234	Web
Loan modification,collection,foreclosure	PA	19468	Web
Loan modification,collection,foreclosure	WA	98445	Web
Application, originator, mortgage broker	MI	49203	Web
Loan modification,collection,foreclosure	MN	55313	Web
Loan modification,collection,foreclosure	AL	36801	Web
Loan modification,collection,foreclosure	IL	60452	Referral
Loan servicing, payments, escrow account	NY	11230	Web

Mortgage complaints

Based on Consumer Complaints

05/30/2015	06/08/2015	Nationstar Mortgage	Closed with explanation
05/30/2015	05/31/2015	PNC Bank	In progress
05/30/2015	05/31/2015	Ocwen	In progress
05/30/2015	05/30/2015	Bank of America	Closed with explanation
05/30/2015	05/30/2015	Green Tree Servicing, LLC	In progress
05/30/2015	06/02/2015	Ocwen	Closed with explanation
05/30/2015	05/31/2015	Green Tree Servicing, LLC	In progress
05/29/2015	05/29/2015	Citibank	In progress
05/29/2015	06/02/2015	Pentagon FCU	In progress
05/29/2015	05/29/2015	U.S. Bancorp	In progress
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/30/2015	Seterus	In progress
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	05/30/2015	Bank of America	Closed with explanation
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	06/02/2015	U.S. Bancorp	In progress
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	U.S. Bancorp	In progress
05/29/2015	06/03/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1398501	Mortgage	Conventional fixed mortgage
1397128	Mortgage	Other mortgage
1397219	Mortgage	Conventional fixed mortgage
1398496	Mortgage	Home equity loan or line of credit
1398641	Mortgage	Conventional adjustable mortgage (ARM)
1398524	Mortgage	Conventional fixed mortgage
1398519	Mortgage	Conventional fixed mortgage
1398288	Mortgage	Conventional fixed mortgage
1398402	Mortgage	Reverse mortgage
1398341	Mortgage	Reverse mortgage
1398393	Mortgage	Home equity loan or line of credit
1398344	Mortgage	FHA mortgage
1398458	Mortgage	FHA mortgage
1397005	Mortgage	Home equity loan or line of credit
1398175	Mortgage	Conventional fixed mortgage
1398177	Mortgage	Conventional fixed mortgage
1397116	Mortgage	Other mortgage
1397071	Mortgage	Conventional fixed mortgage
1397081	Mortgage	Conventional fixed mortgage
1397011	Mortgage	Conventional fixed mortgage
1398136	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11413	Web
Loan servicing, payments, escrow account	PA	15650	Referral
Loan modification,collection,foreclosure	TN	37027	Web
Loan modification,collection,foreclosure	NV	89131	Phone
Loan modification,collection,foreclosure	OH	45044	Web
Loan servicing, payments, escrow account	CA	95827	Web
Loan servicing, payments, escrow account	CA	94537	Web
Settlement process and costs	VA	24019	Web
Loan servicing, payments, escrow account	MA	01966	Web
Loan modification,collection,foreclosure	VA	23434	Web
Loan modification,collection,foreclosure	NY	10475	Web
Loan modification,collection,foreclosure	OH	44109	Postal mail
Loan servicing, payments, escrow account	PA	19047	Web
Loan modification,collection,foreclosure	FL	33156	Web
Loan modification,collection,foreclosure	IL	60636	Phone
Loan servicing, payments, escrow account	MD	20886	Web
Loan modification,collection,foreclosure	VA	23701	Referral
Loan modification,collection,foreclosure	CA	92264	Web
Loan modification,collection,foreclosure	FL	33324	Web
Loan modification,collection,foreclosure	FL	33617	Web
Loan servicing, payments, escrow account	CO	80232	Web

Mortgage complaints

Based on Consumer Complaints

05/29/2015	05/29/2015	Citibank	In progress
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	New American Funding	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	OneWest Bank	Closed with explanation
05/29/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/29/2015	06/02/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	05/29/2015	Seterus	Closed with explanation
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	06/02/2015	Ocwen	In progress
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	Carrington Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1397034	Mortgage	Conventional fixed mortgage
1397012	Mortgage	Conventional fixed mortgage
1397057	Mortgage	Conventional adjustable mortgage (ARM)
1397010	Mortgage	Conventional adjustable mortgage (ARM)
1398051	Mortgage	Conventional fixed mortgage
1398068	Mortgage	Conventional fixed mortgage
1398084	Mortgage	VA mortgage
1398035	Mortgage	Conventional fixed mortgage
1397890	Mortgage	Other mortgage
1397001	Mortgage	Conventional adjustable mortgage (ARM)
1397245	Mortgage	Home equity loan or line of credit
1397896	Mortgage	Other mortgage
1397849	Mortgage	Conventional fixed mortgage
1397772	Mortgage	Conventional fixed mortgage
1397819	Mortgage	Conventional fixed mortgage
1397797	Mortgage	Conventional fixed mortgage
1397733	Mortgage	FHA mortgage
1397739	Mortgage	FHA mortgage
1397697	Mortgage	Conventional adjustable mortgage (ARM)
1397703	Mortgage	Conventional fixed mortgage
1397336	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92101	Web
Loan modification,collection,foreclosure	FL	33617	Web
Loan modification,collection,foreclosure	CA	90640	Web
Loan modification,collection,foreclosure	TN	38183	Web
Loan servicing, payments, escrow account	DC	20011	Web
Loan modification,collection,foreclosure	CA	92592	Web
Settlement process and costs	AR	72758	Web
Loan servicing, payments, escrow account	PA	19475	Web
Loan modification,collection,foreclosure	NY	10567	Referral
Loan servicing, payments, escrow account	GA	30038	Web
Settlement process and costs	IL	60099	Phone
Loan servicing, payments, escrow account	MT	59101	Referral
Loan modification,collection,foreclosure	VA	23322	Web
Loan modification,collection,foreclosure	FL	32958	Phone
Loan servicing, payments, escrow account	MI	48315	Web
Loan modification,collection,foreclosure	NC	28213	Web
Loan servicing, payments, escrow account	WI	53076	Web
Loan servicing, payments, escrow account	VA	23707	Web
Loan modification,collection,foreclosure	FL	33156	Web
Loan servicing, payments, escrow account	TX	75219	Web
Other	NJ	06028	Referral

Mortgage complaints

Based on Consumer Complaints

05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	Fay Servicing, LLC	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	EverBank	In progress
05/29/2015	05/29/2015	Bayview Loan Servicing, LLC	In progress
05/29/2015	05/29/2015	BOK Financial Corp	Closed with monetary relief
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	06/02/2015	Bayview Loan Servicing, LLC	In progress
05/29/2015	06/02/2015	Green Tree Servicing, LLC	Closed with explanation
05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	RBS Citizens	In progress
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	M&T Bank	Closed with explanation
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1397424	Mortgage	Other mortgage
1397653	Mortgage	Conventional adjustable mortgage (ARM)
1397761	Mortgage	Conventional fixed mortgage
1397686	Mortgage	Home equity loan or line of credit
1397751	Mortgage	Conventional fixed mortgage
1397702	Mortgage	Conventional fixed mortgage
1397743	Mortgage	Conventional fixed mortgage
1397740	Mortgage	Conventional adjustable mortgage (ARM)
1397887	Mortgage	Other mortgage
1398034	Mortgage	Conventional fixed mortgage
1397884	Mortgage	Reverse mortgage
1398245	Mortgage	Conventional fixed mortgage
1397999	Mortgage	FHA mortgage
1397892	Mortgage	Other mortgage
1397984	Mortgage	Conventional fixed mortgage
1397938	Mortgage	Conventional fixed mortgage
1397950	Mortgage	Other mortgage
1398044	Mortgage	Other mortgage
1398133	Mortgage	Home equity loan or line of credit
1398087	Mortgage	Conventional adjustable mortgage (ARM)
1398243	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	91016	Referral
Loan servicing, payments, escrow account	NY	11961	Web
Loan modification,collection,foreclosure	MD	21046	Web
Loan servicing, payments, escrow account	NJ	07701	Web
Loan modification,collection,foreclosure	TX	77713	Phone
Loan modification,collection,foreclosure	FL	33325	Phone
Loan servicing, payments, escrow account	ME	04011	Web
Application, originator, mortgage broker	IN	47041	Web
Loan servicing, payments, escrow account	VA	20111	Referral
Loan servicing, payments, escrow account	GA	30308	Web
Loan modification,collection,foreclosure	FL	32958	Referral
Loan modification,collection,foreclosure	WI	53590	Web
Loan modification,collection,foreclosure	VI	00802	Web
Loan modification,collection,foreclosure	NY	10567	Referral
Application, originator, mortgage broker	VA	22306	Web
Application, originator, mortgage broker	MI	48176	Referral
Loan modification,collection,foreclosure	IN	47001	Phone
Settlement process and costs	DC	20018	Referral
Application, originator, mortgage broker	MO	63011	Web
Loan servicing, payments, escrow account	CA	92336	Web
Loan servicing, payments, escrow account	MA	02045	Web

Mortgage complaints

Based on Consumer Complaints

05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Carrington Mortgage	In progress
05/29/2015	05/29/2015	Arbor Residential Mortgage LLC	In progress
05/29/2015	05/29/2015	OneWest Bank	In progress
05/29/2015	06/02/2015	JPMorgan Chase	In progress
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	Closed with explanation
05/29/2015	06/02/2015	BB&T Financial	Closed with explanation
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	06/02/2015	OneWest Bank	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Flagstar Bank	In progress
05/29/2015	06/02/2015	EverBank	Closed with explanation
05/29/2015	05/29/2015	Citibank	Closed with explanation
05/29/2015	06/02/2015	Goldman Sachs Bank USA	In progress
05/29/2015	06/02/2015	JPMorgan Chase	In progress
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Commerce Bank	In progress
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1398240	Mortgage	Conventional fixed mortgage
1398146	Mortgage	Conventional fixed mortgage
1398194	Mortgage	Conventional fixed mortgage
1398190	Mortgage	Other mortgage
1398312	Mortgage	Other mortgage
1398306	Mortgage	FHA mortgage
1398456	Mortgage	FHA mortgage
1398374	Mortgage	VA mortgage
1398449	Mortgage	FHA mortgage
1398397	Mortgage	Other mortgage
1398421	Mortgage	Conventional adjustable mortgage (ARM)
1398859	Mortgage	FHA mortgage
1398572	Mortgage	Conventional fixed mortgage
1398569	Mortgage	Other mortgage
1398547	Mortgage	Home equity loan or line of credit
1398639	Mortgage	Conventional fixed mortgage
1396966	Mortgage	Other mortgage
1398989	Mortgage	Conventional fixed mortgage
1397295	Mortgage	Conventional adjustable mortgage (ARM)
1397093	Mortgage	Conventional fixed mortgage
1397285	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	CA	92691	Web
Loan servicing, payments, escrow account	DE	19701	Web
Application, originator, mortgage broker	MD	21234	Web
Loan servicing, payments, escrow account	AZ	85396	Web
Loan modification, collection, foreclosure	FL	33860	Referral
Loan modification, collection, foreclosure	CA	92352	Web
Application, originator, mortgage broker	CO	80205	Web
Loan servicing, payments, escrow account	WA	98012	Web
Loan modification, collection, foreclosure	ID	83642	Web
Loan servicing, payments, escrow account	OH	44484	Referral
Loan modification, collection, foreclosure	CA	92376	Web
Loan modification, collection, foreclosure	OH	44135	Web
Loan modification, collection, foreclosure	UT	84103	Web
Loan servicing, payments, escrow account	AZ	85225	Referral
Loan servicing, payments, escrow account	MD	20817	Web
Loan modification, collection, foreclosure	KY	41011	Web
Loan servicing, payments, escrow account	NV	89108	Web
Loan servicing, payments, escrow account	NV		Web
Loan modification, collection, foreclosure	TN	37406	Web
Loan servicing, payments, escrow account	CO	81005	Web
Loan servicing, payments, escrow account	CT	06484	Web

Mortgage complaints

Based on Consumer Complaints

05/29/2015	05/29/2015	U.S. Bancorp	In progress
05/29/2015	05/29/2015	M&T Bank	Closed with explanation
05/29/2015	05/29/2015	NVR Inc	Closed with explanation
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	05/29/2015	U.S. Bancorp	In progress
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/29/2015	06/02/2015	Waterstone Mortgage Corporation	Closed with monetary relief
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/30/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	06/02/2015	Citibank	Closed with explanation
05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	06/02/2015	Flagstar Bank	In progress
05/29/2015	05/30/2015	Citibank	Closed with explanation
05/29/2015	06/02/2015	21st Mortgage Corporation	Closed with explanation
05/29/2015	05/29/2015	Springleaf Finance Corporation	In progress
05/29/2015	06/02/2015	Lustig, Glaser & Wilson, P.C.	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1397025	Mortgage	Conventional fixed mortgage
1397024	Mortgage	Conventional adjustable mortgage (ARM)
1397014	Mortgage	Conventional adjustable mortgage (ARM)
1397089	Mortgage	Other mortgage
1397035	Mortgage	Other mortgage
1397086	Mortgage	Other mortgage
1397072	Mortgage	Conventional fixed mortgage
1397185	Mortgage	Other mortgage
1397184	Mortgage	Conventional fixed mortgage
1397160	Mortgage	Other mortgage
1397220	Mortgage	Other mortgage
1397192	Mortgage	Home equity loan or line of credit
1397258	Mortgage	Other mortgage
1397564	Mortgage	Conventional fixed mortgage
1397483	Mortgage	VA mortgage
1397593	Mortgage	Conventional fixed mortgage
1396278	Mortgage	Other mortgage
1395496	Mortgage	Conventional fixed mortgage
1395941	Mortgage	Other mortgage
1396561	Mortgage	Conventional fixed mortgage
1395784	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	IL	60615	Web
Credit decision / Underwriting	FL	32226	Web
Loan modification, collection, foreclosure	CA	95677	Web
Loan modification, collection, foreclosure	NY	11942	Web
Loan modification, collection, foreclosure	CA	91411	Referral
Other	NY	11530	Postal mail
Loan modification, collection, foreclosure	TN	38340	Web
Loan modification, collection, foreclosure	CA	94014	Web
Loan modification, collection, foreclosure	NY	11226	Web
Loan modification, collection, foreclosure	CO	80134	Referral
Loan modification, collection, foreclosure	WI	53209	Referral
Loan modification, collection, foreclosure	KY	40511	Referral
Loan servicing, payments, escrow account	NM	87015	Web
Loan servicing, payments, escrow account	NJ	07748	Web
Loan servicing, payments, escrow account	WV	25405	Web
Application, originator, mortgage broker	AZ	85388	Web
Other	VA	22015	Postal mail
Loan modification, collection, foreclosure	PA	17360	Web
Loan modification, collection, foreclosure	NY	13501	Referral
Application, originator, mortgage broker	AZ	85233	Web
Loan modification, collection, foreclosure	TX	75134	Web

Mortgage complaints

Based on Consumer Complaints

05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	05/29/2015	Quicken Loans	Closed with explanation
05/29/2015	05/29/2015	Seterus	In progress
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	06/02/2015	Shapiro, DiCaro & Barak, LLC	Closed with explanation
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	21st Mortgage Corporation	Closed with explanation
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	Fifth Third Bank	Closed with explanation
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	05/29/2015	Ocwen	In progress
05/28/2015	06/01/2015	Ocwen	In progress
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1395208	Mortgage	Conventional fixed mortgage
1395536	Mortgage	Conventional fixed mortgage
1397406	Mortgage	Conventional adjustable mortgage (ARM)
1395939	Mortgage	Home equity loan or line of credit
1395642	Mortgage	Other mortgage
1396179	Mortgage	Conventional fixed mortgage
1398942	Mortgage	Conventional adjustable mortgage (ARM)
1396327	Mortgage	Conventional adjustable mortgage (ARM)
1396177	Mortgage	Conventional fixed mortgage
1396365	Mortgage	Conventional fixed mortgage
1396375	Mortgage	Other mortgage
1397230	Mortgage	Conventional fixed mortgage
1396390	Mortgage	Conventional adjustable mortgage (ARM)
1395039	Mortgage	Other mortgage
1397100	Mortgage	Conventional fixed mortgage
1395571	Mortgage	Other mortgage
1397243	Mortgage	Conventional fixed mortgage
1396811	Mortgage	Other mortgage
1396807	Mortgage	FHA mortgage
1395610	Mortgage	FHA mortgage
1395062	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11221	Web
Loan servicing, payments, escrow account	FL	33415	Web
Loan modification,collection,foreclosure	CA	92840	Web
Loan modification,collection,foreclosure	MD	21204	Referral
Loan modification,collection,foreclosure	CA	91748	Referral
Loan servicing, payments, escrow account	PA	19111	Phone
Loan servicing, payments, escrow account	DC	20020	Web
Loan modification,collection,foreclosure	NY	13026	Web
Loan servicing, payments, escrow account	ME	04103	Web
Loan modification,collection,foreclosure	NJ	07068	Phone
Loan modification,collection,foreclosure	NY	11223	Fax
Loan servicing, payments, escrow account	AZ	85254	Web
Loan modification,collection,foreclosure	MN	55445	Web
Loan modification,collection,foreclosure	GA	30075	Referral
Loan servicing, payments, escrow account	CA	94553	Web
Loan modification,collection,foreclosure	MD	20720	Web
Loan servicing, payments, escrow account	CT	06492	Web
Loan modification,collection,foreclosure	MN	55429	Referral
Loan modification,collection,foreclosure	MD	21742	Web
Application, originator, mortgage broker	FL	33173	Web
Loan servicing, payments, escrow account	CA	95621	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	06/01/2015	Citibank	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/29/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/29/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/28/2015	Arbor Residential Mortgage LLC	In progress
05/28/2015	05/29/2015	Citibank	In progress
05/28/2015	06/02/2015	Ocwen	In progress
05/28/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/29/2015	PHH Mortgage	In progress
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	06/03/2015	Statebridge Company	Closed with explanation
05/28/2015	06/01/2015	U.S. Bancorp	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1395534	Mortgage	Other mortgage
1395107	Mortgage	Conventional fixed mortgage
1396729	Mortgage	Other mortgage
1396700	Mortgage	Conventional adjustable mortgage (ARM)
1395296	Mortgage	Other mortgage
1395990	Mortgage	Conventional adjustable mortgage (ARM)
1395667	Mortgage	Other mortgage
1396128	Mortgage	Conventional fixed mortgage
1396079	Mortgage	Conventional fixed mortgage
1396101	Mortgage	Other mortgage
1396120	Mortgage	Other mortgage
1395231	Mortgage	Conventional fixed mortgage
1395240	Mortgage	VA mortgage
1396616	Mortgage	Other mortgage
1395184	Mortgage	Conventional fixed mortgage
1395097	Mortgage	Conventional fixed mortgage
1396160	Mortgage	Other mortgage
1395508	Mortgage	Conventional fixed mortgage
1395940	Mortgage	Other mortgage
1395966	Mortgage	Conventional fixed mortgage
1397400	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Credit decision / Underwriting	MI	48207	Web
Loan modification, collection, foreclosure	MS	39180	Web
Loan servicing, payments, escrow account	FL	34610	Referral
Loan modification, collection, foreclosure	FL	33322	Web
Loan modification, collection, foreclosure	CA	94706	Referral
Loan servicing, payments, escrow account	TX	77550	Web
Loan modification, collection, foreclosure	FL	33025	Referral
Loan modification, collection, foreclosure	CA	94551	Phone
Loan modification, collection, foreclosure	MA	02368	Web
Loan servicing, payments, escrow account	NY	14617	Postal mail
Loan servicing, payments, escrow account	NJ	07730	Referral
Loan servicing, payments, escrow account	TX	77450	Web
Loan servicing, payments, escrow account	GA	30326	Web
Loan modification, collection, foreclosure	CA	91773	Web
Loan modification, collection, foreclosure	CA	94109	Phone
Loan servicing, payments, escrow account	SC	29020	Web
Loan servicing, payments, escrow account	CA	93012	Postal mail
Loan modification, collection, foreclosure	VA	23919	Web
Loan modification, collection, foreclosure	VA	22301	Referral
Loan servicing, payments, escrow account	TX	77479	Web
Loan modification, collection, foreclosure	MD	21740	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	HSBC	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	BBVA Compass	Closed with explanation
05/28/2015	06/01/2015	Kondaur Capital Corporation	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Bank of America	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with non-monetary relief
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	06/01/2015	Residential Credit Solutions	Closed with explanation
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	HSBC	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	

Mortgage complaints

Based on Consumer Complaints

1396537	Mortgage	Conventional fixed mortgage
1397423	Mortgage	Conventional adjustable mortgage (ARM)
1397407	Mortgage	Conventional fixed mortgage
1395822	Mortgage	Conventional adjustable mortgage (ARM)
1397437	Mortgage	FHA mortgage
1395917	Mortgage	Conventional fixed mortgage
1395836	Mortgage	FHA mortgage
1396473	Mortgage	Other mortgage
1396053	Mortgage	Conventional fixed mortgage
1396018	Mortgage	FHA mortgage
1395944	Mortgage	Other mortgage
1396007	Mortgage	FHA mortgage
1395979	Mortgage	Conventional fixed mortgage
1396003	Mortgage	Conventional fixed mortgage
1396109	Mortgage	Conventional fixed mortgage
1396106	Mortgage	Conventional fixed mortgage
1396288	Mortgage	FHA mortgage
1396238	Mortgage	Conventional fixed mortgage
1395526	Mortgage	Other mortgage
1396774	Mortgage	Other mortgage
1396615	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WI	53590	Web
Loan modification,collection,foreclosure	CA	91016	Web
Credit decision / Underwriting	PA	18472	Web
Loan modification,collection,foreclosure	MO	65013	Web
Application, originator, mortgage broker	IN	46123	Web
Loan servicing, payments, escrow account	SC	29483	Web
Loan modification,collection,foreclosure	GA	30038	Web
Loan servicing, payments, escrow account	PA	19103	Postal mail
Loan modification,collection,foreclosure	NY	12144	Web
Loan modification,collection,foreclosure	TX	77073	Web
Loan servicing, payments, escrow account	IL	60543	Postal mail
Loan modification,collection,foreclosure	IN	46237	Web
Loan servicing, payments, escrow account	CA	94560	Web
Loan modification,collection,foreclosure	KY	40701	Web
Loan modification,collection,foreclosure	MH	04027	Web
Loan servicing, payments, escrow account	NJ	07848	Web
Loan servicing, payments, escrow account	NY	11949	Web
Loan modification,collection,foreclosure	CA	93312	Web
Other	NY	11741	Referral
Other	CA	91739	Postal mail
Loan modification,collection,foreclosure	CT	06475	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation
05/28/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/28/2015	05/29/2015	Carrington Mortgage	In progress
05/28/2015	05/28/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/28/2015	06/01/2015	Bank of America	Closed
05/28/2015	06/01/2015	U.S. Bancorp	Closed with non-monetary relief
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	05/29/2015	Seterus	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Ocwen	In progress
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Freedom Mortgage	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	06/02/2015	Springleaf Finance Corporation	In progress
05/28/2015	06/02/2015	Ocwen	Closed
05/28/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1395782	Mortgage	FHA mortgage
1396590	Mortgage	Other mortgage
1395521	Mortgage	Home equity loan or line of credit
1395396	Mortgage	Conventional fixed mortgage
1395207	Mortgage	Conventional fixed mortgage
1396611	Mortgage	Home equity loan or line of credit
1395515	Mortgage	Conventional fixed mortgage
1395505	Mortgage	Conventional fixed mortgage
1395501	Mortgage	VA mortgage
1395497	Mortgage	Conventional fixed mortgage
1395509	Mortgage	Conventional fixed mortgage
1395192	Mortgage	Conventional fixed mortgage
1395187	Mortgage	VA mortgage
1395185	Mortgage	Other mortgage
1396771	Mortgage	Other mortgage
1395213	Mortgage	Conventional adjustable mortgage (ARM)
1395337	Mortgage	Conventional fixed mortgage
1395246	Mortgage	Conventional adjustable mortgage (ARM)
1395229	Mortgage	Conventional fixed mortgage
1395239	Mortgage	FHA mortgage
1395235	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	92530	Web
Loan servicing, payments, escrow account	NM	87507	Referral
Loan servicing, payments, escrow account	GA	30032	Phone
Application, originator, mortgage broker	NY	11360	Web
Loan modification,collection,foreclosure	WA	98665	Web
Loan servicing, payments, escrow account	NJ	07205	Fax
Loan modification,collection,foreclosure	MI	49120	Web
Loan servicing, payments, escrow account	PA	19533	Web
Credit decision / Underwriting	MN	55450	Web
Loan modification,collection,foreclosure	OK	74027	Web
Loan servicing, payments, escrow account	NY	10006	Web
Loan servicing, payments, escrow account	DC	20003	Web
Loan servicing, payments, escrow account	CA	93722	Phone
Application, originator, mortgage broker	NC	27834	Web
Other	CA	91739	Postal mail
Loan servicing, payments, escrow account	IL	60453	Web
Loan modification,collection,foreclosure	NJ	07836	Web
Loan modification,collection,foreclosure	NV		Web
Loan modification,collection,foreclosure	VA	22182	Web
Other	PA	17055	Referral
Loan servicing, payments, escrow account	OH	43420	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	05/28/2015	Arbor Residential Mortgage LLC	Closed
05/28/2015	06/01/2015	SunTrust Bank	In progress
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Ocwen	In progress
05/28/2015	05/28/2015	Standard Pacific Mortgage, Inc.	Closed
05/28/2015	05/28/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/28/2015	05/28/2015	Bayview Loan Servicing, LLC	In progress
05/28/2015	05/28/2015	Ocwen	In progress
05/28/2015	06/02/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	M&T Bank	In progress
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1395333	Mortgage	Conventional adjustable mortgage (ARM)
1395270	Mortgage	Other mortgage
1395249	Mortgage	Other mortgage
1396769	Mortgage	Conventional fixed mortgage
1395354	Mortgage	FHA mortgage
1395347	Mortgage	Other mortgage
1396764	Mortgage	Conventional fixed mortgage
1396692	Mortgage	Conventional fixed mortgage
1396689	Mortgage	Home equity loan or line of credit
1396681	Mortgage	Other mortgage
1396738	Mortgage	Conventional fixed mortgage
1396718	Mortgage	Other mortgage
1396712	Mortgage	Other mortgage
1396732	Mortgage	Other mortgage
1396720	Mortgage	Conventional fixed mortgage
1396731	Mortgage	Other mortgage
1395607	Mortgage	Other mortgage
1396790	Mortgage	Conventional adjustable mortgage (ARM)
1396957	Mortgage	Conventional fixed mortgage
1396808	Mortgage	Other mortgage
1396950	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	RI	02864	Web
Application, originator, mortgage broker	MI	48141	Referral
Loan modification, collection, foreclosure	NY	11203	Referral
Loan modification, collection, foreclosure	NJ	08087	Web
Loan servicing, payments, escrow account	MD	21093	Web
Loan modification, collection, foreclosure	NJ	08110	Fax
Loan servicing, payments, escrow account	CA	91107	Web
Loan servicing, payments, escrow account	CA	94509	Web
Loan servicing, payments, escrow account	CO	80216	Phone
Settlement process and costs	CA	94510	Referral
Settlement process and costs	CA	91763	Phone
Loan modification, collection, foreclosure	NY	10925	Referral
Other	NY	11210	Referral
Loan modification, collection, foreclosure	NY	11234	Referral
Loan modification, collection, foreclosure	CA	92563	Referral
Loan modification, collection, foreclosure	CA	95816	Referral
Other	FL	32796	Postal mail
Settlement process and costs	CA	92886	Web
Loan modification, collection, foreclosure	NJ	07921	Web
Other	CA	90604	Fax
Loan servicing, payments, escrow account	MA	01772	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	06/01/2015	American Advisors Group	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/01/2015	JPMorgan Chase	In progress
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/01/2015	U.S. Bancorp	In progress
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	Closed with non-monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1395595	Mortgage	Conventional adjustable mortgage (ARM)
1397147	Mortgage	Other mortgage
1397172	Mortgage	Conventional fixed mortgage
1397240	Mortgage	Conventional fixed mortgage
1395163	Mortgage	Conventional adjustable mortgage (ARM)
1395732	Mortgage	Conventional fixed mortgage
1395721	Mortgage	Conventional fixed mortgage
1395088	Mortgage	Conventional adjustable mortgage (ARM)
1395073	Mortgage	Other mortgage
1395749	Mortgage	Conventional fixed mortgage
1395715	Mortgage	Conventional adjustable mortgage (ARM)
1395071	Mortgage	Other mortgage
1395714	Mortgage	Conventional adjustable mortgage (ARM)
1395691	Mortgage	Conventional fixed mortgage
1395069	Mortgage	Conventional fixed mortgage
1395087	Mortgage	Conventional adjustable mortgage (ARM)
1395117	Mortgage	Other mortgage
1395135	Mortgage	Conventional fixed mortgage
1395113	Mortgage	Other mortgage
1395112	Mortgage	Conventional fixed mortgage
1395109	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NJ	08085	Web
Application, originator, mortgage broker	NC	27834	Web
Loan modification,collection,foreclosure	MO	63005	Web
Loan modification,collection,foreclosure	FL	33301	Web
Loan servicing, payments, escrow account	MI	49017	Web
Loan servicing, payments, escrow account	CA	95136	Web
Loan servicing, payments, escrow account	FL	34772	Web
Loan modification,collection,foreclosure	CA	91411	Web
Loan modification,collection,foreclosure	CA	92342	Referral
Settlement process and costs	WA	98296	Web
Loan modification,collection,foreclosure	NY	10710	Web
Loan modification,collection,foreclosure	CA	93454	Referral
Loan modification,collection,foreclosure	NY	10710	Web
Loan modification,collection,foreclosure	NC	28027	Web
Loan modification,collection,foreclosure	GA	30038	Web
Loan modification,collection,foreclosure	NH	03841	Referral
Loan modification,collection,foreclosure	WI	54017	Referral
Loan servicing, payments, escrow account	PA	19006	Web
Loan servicing, payments, escrow account	FL	33781	Referral
Loan modification,collection,foreclosure	FL	33781	Referral
Loan modification,collection,foreclosure	NC	28273	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	U.S. Bancorp	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	In progress
05/28/2015	05/29/2015	Seterus	In progress
05/28/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/28/2015	05/28/2015	Arbor Residential Mortgage LLC	Closed
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	06/02/2015	Citibank	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1395133	Mortgage	Other mortgage
1395162	Mortgage	Conventional fixed mortgage
1395856	Mortgage	Other mortgage
1395830	Mortgage	Other mortgage
1396169	Mortgage	Other mortgage
1397460	Mortgage	Other mortgage
1395792	Mortgage	Other mortgage
1397457	Mortgage	Conventional fixed mortgage
1395921	Mortgage	Conventional adjustable mortgage (ARM)
1397435	Mortgage	Conventional fixed mortgage
1397438	Mortgage	Conventional fixed mortgage
1397441	Mortgage	Conventional fixed mortgage
1397426	Mortgage	Conventional fixed mortgage
1395201	Mortgage	Conventional fixed mortgage
1395786	Mortgage	Conventional fixed mortgage
1395809	Mortgage	Conventional fixed mortgage
1397449	Mortgage	Conventional fixed mortgage
1397373	Mortgage	Other mortgage
1396539	Mortgage	FHA mortgage
1396526	Mortgage	Conventional fixed mortgage
1395092	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NJ	07632	Referral
Loan servicing, payments, escrow account	NY	10035	Web
Other	NJ	06028	Postal mail
Other	CA	91306	Fax
Loan servicing, payments, escrow account	HI	96793	Fax
Loan modification,collection,foreclosure	CA	93458	Web
Loan servicing, payments, escrow account	DE	19711	Referral
Loan modification,collection,foreclosure	WV	26501	Web
Loan servicing, payments, escrow account	CO	80525	Web
Loan servicing, payments, escrow account	CA	91344	Web
Application, originator, mortgage broker	GA	30253	Web
Application, originator, mortgage broker	GA	30080	Web
Loan servicing, payments, escrow account	IL	60628	Web
Loan servicing, payments, escrow account	OK	73072	Web
Application, originator, mortgage broker	GA	30028	Web
Credit decision / Underwriting	AR	72023	Web
Loan servicing, payments, escrow account	MI	48133	Web
Loan modification,collection,foreclosure	MI	49506	Referral
Application, originator, mortgage broker	NH	03063	Web
Loan servicing, payments, escrow account	NC	28227	Web
Settlement process and costs	FL	33919	Web

Mortgage complaints

Based on Consumer Complaints

05/28/2015	06/01/2015	Citibank	In progress
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/29/2015	Seterus	In progress
05/28/2015	05/29/2015	M&T Bank	Closed with explanation
05/28/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/29/2015	Citibank	In progress
05/28/2015	05/29/2015	Regions	In progress
05/28/2015	05/29/2015	Ocwen	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Ditech Mortgage Corp	Closed with explanation
05/28/2015	05/28/2015	Residential Credit Solutions	Closed with explanation
05/28/2015	05/28/2015	Caliber Home Loans, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1395131	Mortgage	FHA mortgage
1395938	Mortgage	Other mortgage
1394526	Mortgage	Conventional adjustable mortgage (ARM)
1394062	Mortgage	Conventional fixed mortgage
1395402	Mortgage	Other mortgage
1393368	Mortgage	Conventional fixed mortgage
1395183	Mortgage	Home equity loan or line of credit
1393378	Mortgage	Conventional fixed mortgage
1395430	Mortgage	Conventional fixed mortgage
1393725	Mortgage	FHA mortgage
1394219	Mortgage	Other mortgage
1394059	Mortgage	Home equity loan or line of credit
1394081	Mortgage	Conventional fixed mortgage
1393037	Mortgage	Conventional fixed mortgage
1393384	Mortgage	Other mortgage
1394727	Mortgage	FHA mortgage
1393982	Mortgage	Other mortgage
1394078	Mortgage	Other mortgage
1393964	Mortgage	Conventional adjustable mortgage (ARM)
1394079	Mortgage	Other mortgage
1393925	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	GA	30035	Web
Loan modification,collection,foreclosure	GA	30016	Referral
Loan modification,collection,foreclosure	CA	95356	Web
Loan servicing, payments, escrow account	CT	06612	Web
Loan modification,collection,foreclosure	FL	34761	Referral
Loan servicing, payments, escrow account	CA	92117	Web
Loan servicing, payments, escrow account	NY	10306	Web
Loan modification,collection,foreclosure	TX	78148	Web
Loan servicing, payments, escrow account	NJ	08527	Web
Loan modification,collection,foreclosure	MI	49508	Web
Loan servicing, payments, escrow account	CO	80401	Referral
Loan modification,collection,foreclosure	KY	40214	Referral
Loan servicing, payments, escrow account	CA	93012	Web
Loan servicing, payments, escrow account	NY	10553	Web
Application, originator, mortgage broker	MA	02152	Web
Credit decision / Underwriting	CO	81520	Web
Loan servicing, payments, escrow account	GA	30082	Referral
Application, originator, mortgage broker	AZ	85042	Web
Loan modification,collection,foreclosure	CA	92557	Web
Loan servicing, payments, escrow account	IL	60432	Referral
Loan servicing, payments, escrow account	OR	97351	Referral

Mortgage complaints

Based on Consumer Complaints

05/28/2015	05/28/2015	Citibank	In progress
05/28/2015	06/01/2015	Citibank	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	Primary Residential Mortgage	In progress
05/27/2015	06/01/2015	U.S. Bancorp	In progress
05/27/2015	05/27/2015	Flagstar Bank	In progress
05/27/2015	06/01/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Bayview Loan Servicing, LLC	In progress
05/27/2015	05/29/2015	Fifth Third Bank	In progress
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	HSBC	In progress
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	Ocwen	In progress
05/27/2015	05/29/2015	PennyMac Loan Services, LLC	Closed with explanation
05/27/2015	05/29/2015	Quicken Loans	Closed with explanation
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1393817	Mortgage	Other mortgage
1393200	Mortgage	Other mortgage
1393915	Mortgage	FHA mortgage
1393878	Mortgage	Home equity loan or line of credit
1393922	Mortgage	Other mortgage
1393900	Mortgage	Conventional adjustable mortgage (ARM)
1392998	Mortgage	Other mortgage
1393213	Mortgage	Conventional adjustable mortgage (ARM)
1393006	Mortgage	Conventional fixed mortgage
1393036	Mortgage	Conventional fixed mortgage
1392985	Mortgage	Conventional fixed mortgage
1392994	Mortgage	Conventional fixed mortgage
1392948	Mortgage	Other mortgage
1393159	Mortgage	Other mortgage
1393158	Mortgage	Conventional fixed mortgage
1393157	Mortgage	Conventional adjustable mortgage (ARM)
1393143	Mortgage	Conventional fixed mortgage
1393761	Mortgage	VA mortgage
1394855	Mortgage	Conventional adjustable mortgage (ARM)
1397323	Mortgage	Conventional fixed mortgage
1393700	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NC	28150	Referral
Loan servicing, payments, escrow account	ID	83687	Referral
Loan servicing, payments, escrow account	MD	21093	Web
Application, originator, mortgage broker	TX	78245	Web
Loan modification,collection,foreclosure	FL	33165	Referral
Loan modification,collection,foreclosure	GA	30295	Web
Loan modification,collection,foreclosure	WI	53511	Referral
Loan servicing, payments, escrow account	WA	98391	Web
Loan modification,collection,foreclosure	FL	33617	Web
Loan modification,collection,foreclosure	CA	90068	Web
Loan modification,collection,foreclosure	GA	30062	Web
Application, originator, mortgage broker	NY	11010	Web
Loan modification,collection,foreclosure	SC	29577	Referral
Application, originator, mortgage broker	MN	56571	Web
Loan servicing, payments, escrow account	NC	28104	Web
Loan modification,collection,foreclosure	CA	94963	Web
Loan modification,collection,foreclosure	LA	70360	Web
Credit decision / Underwriting	OK	74037	Web
Loan modification,collection,foreclosure	CA	91356	Web
Loan servicing, payments, escrow account	CT	06070	Web
Loan modification,collection,foreclosure	MS	30603	Phone

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/29/2015	Fifth Third Bank	Closed with explanation
05/27/2015	05/29/2015	Ocwen	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Embrace Home Loans Inc	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	TD Bank	Closed with explanation
05/27/2015	06/01/2015	Citibank	Closed with explanation
05/27/2015	06/01/2015	Bank of America	In progress
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/29/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	OneWest Bank	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	In progress
05/27/2015	05/29/2015	LendingTree, Inc	Untimely response
05/27/2015	06/01/2015	Ocwen	In progress
05/27/2015	05/28/2015	Norwich Commercial Group Inc.	Closed with non-monetary relief
05/27/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1393046	Mortgage	Conventional fixed mortgage
1393763	Mortgage	FHA mortgage
1393604	Mortgage	Conventional fixed mortgage
1393629	Mortgage	Conventional fixed mortgage
1393625	Mortgage	Conventional fixed mortgage
1394839	Mortgage	FHA mortgage
1393397	Mortgage	Home equity loan or line of credit
1394424	Mortgage	Conventional fixed mortgage
1393597	Mortgage	Conventional fixed mortgage
1393698	Mortgage	Other mortgage
1395394	Mortgage	Conventional fixed mortgage
1393445	Mortgage	FHA mortgage
1395389	Mortgage	Conventional fixed mortgage
1393495	Mortgage	FHA mortgage
1395390	Mortgage	Conventional fixed mortgage
1393499	Mortgage	Conventional adjustable mortgage (ARM)
1393484	Mortgage	Conventional adjustable mortgage (ARM)
1393456	Mortgage	Other mortgage
1393502	Mortgage	Conventional adjustable mortgage (ARM)
1393483	Mortgage	FHA mortgage
1393385	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NC	28816	Phone
Loan modification,collection,foreclosure	NJ	07728	Web
Loan modification,collection,foreclosure	DC	20019	Web
Loan modification,collection,foreclosure	GA	30529	Web
Application, originator, mortgage broker	CA	92606	Web
Loan modification,collection,foreclosure	PA	19145	Web
Loan modification,collection,foreclosure	WI	53190	Web
Loan servicing, payments, escrow account	OK	74127	Web
Application, originator, mortgage broker	NM	87501	Web
Application, originator, mortgage broker	CA	94533	Referral
Settlement process and costs	CA	91306	Web
Credit decision / Underwriting	KY	40229	Web
Loan modification,collection,foreclosure	TX	75241	Web
Loan modification,collection,foreclosure	NJ	07734	Web
Loan modification,collection,foreclosure	CA	91729	Web
Loan servicing, payments, escrow account	GA	30265	Web
Loan modification,collection,foreclosure	IL	60104	Web
Loan modification,collection,foreclosure	NY	11236	Referral
Loan modification,collection,foreclosure	IL	60503	Web
Loan servicing, payments, escrow account	PA	18621	Web
Loan modification,collection,foreclosure	MA	02152	Referral

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	USAA Savings	Closed with monetary relief
05/27/2015	05/29/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/29/2015	Ocwen	In progress
05/27/2015	05/27/2015	M&T Bank	Closed with explanation
05/27/2015	05/27/2015	First Mortgage Company, LLC	Closed with explanation
05/27/2015	05/29/2015	Sierra Pacific Mortgage	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/29/2015	Swan Financial Corporation	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Bayview Loan Servicing, LLC	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Seterus	In progress
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	06/01/2015	PennyMac Loan Services, LLC	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1392947	Mortgage	Other mortgage
1395084	Mortgage	Conventional fixed mortgage
1394823	Mortgage	Conventional fixed mortgage
1394776	Mortgage	Other mortgage
1393389	Mortgage	VA mortgage
1394752	Mortgage	Conventional fixed mortgage
1394635	Mortgage	Home equity loan or line of credit
1394627	Mortgage	FHA mortgage
1394567	Mortgage	Other mortgage
1394383	Mortgage	Conventional adjustable mortgage (ARM)
1394579	Mortgage	Other mortgage
1394449	Mortgage	Other mortgage
1394530	Mortgage	Other mortgage
1393773	Mortgage	FHA mortgage
1393240	Mortgage	Conventional fixed mortgage
1393271	Mortgage	Other mortgage
1394432	Mortgage	Other mortgage
1394356	Mortgage	Conventional fixed mortgage
1394741	Mortgage	Conventional adjustable mortgage (ARM)
1395420	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30153	Referral
Loan modification,collection,foreclosure	NY	11225	Web
Loan modification,collection,foreclosure	GA	30344	Web
Loan servicing, payments, escrow account	NY	12533	Postal mail
Loan modification,collection,foreclosure	NC	28303	Web
Loan modification,collection,foreclosure	VA	23117	Web
Loan servicing, payments, escrow account	WA	98686	Web
Loan servicing, payments, escrow account	MD	20794	Phone
Loan modification,collection,foreclosure	FL	34238	Referral
Loan modification,collection,foreclosure	CA	94591	Web
Application, originator, mortgage broker	PA	19149	Web
Loan modification,collection,foreclosure	NY	11530	Referral
Loan modification,collection,foreclosure			Referral
Loan servicing, payments, escrow account	GA	30037	Phone
Loan servicing, payments, escrow account	IL	60478	Web
Loan servicing, payments, escrow account	FL	34952	Referral
Application, originator, mortgage broker	PA	17603	Web
Loan modification,collection,foreclosure	TX	77441	Phone
Loan modification,collection,foreclosure	CA	94513	Web
Loan modification,collection,foreclosure	CA	91746	Web

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/29/2015	PNC Bank	Closed with explanation
05/27/2015	05/28/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	06/01/2015	PNC Bank	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Loan Care	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/29/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	In progress
05/27/2015	05/27/2015	Lakeview Loan Servicing, LLC	Closed with explanation
05/27/2015	05/29/2015	HSBC	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Seterus	Closed with explanation
05/27/2015	05/29/2015	TD Bank	Closed with non-monetary relief
05/27/2015	05/27/2015	American Advisors Group	Closed with explanation
05/27/2015	05/29/2015	Ocwen	Closed
05/27/2015	05/27/2015	Ocwen	Closed with explanation
05/27/2015	05/28/2015	Citibank	Closed with non-monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1393377	Mortgage	Conventional fixed mortgage
1395464	Mortgage	Conventional adjustable mortgage (ARM)
1395415	Mortgage	Other mortgage
1395458	Mortgage	Conventional fixed mortgage
1393574	Mortgage	Conventional adjustable mortgage (ARM)
1393508	Mortgage	Conventional fixed mortgage
1393480	Mortgage	FHA mortgage
1393457	Mortgage	FHA mortgage
1395280	Mortgage	VA mortgage
1393494	Mortgage	Reverse mortgage
1393767	Mortgage	Other mortgage
1393683	Mortgage	Conventional fixed mortgage
1393624	Mortgage	FHA mortgage
1395403	Mortgage	Other mortgage
1393678	Mortgage	Conventional adjustable mortgage (ARM)
1393677	Mortgage	FHA mortgage
1393721	Mortgage	VA mortgage
1394335	Mortgage	Other mortgage
1394694	Mortgage	Conventional fixed mortgage
1393941	Mortgage	Reverse mortgage
1393924	Mortgage	Other mortgage
1393974	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MA	02476	Web
Loan modification,collection,foreclosure	AZ	85029	Web
Loan modification,collection,foreclosure	NY	11726	Postal mail
Loan servicing, payments, escrow account	PA	19130	Web
Loan servicing, payments, escrow account	OH	44094	Web
Loan servicing, payments, escrow account	NY	12586	Web
Loan modification,collection,foreclosure	NJ	08724	Web
Loan servicing, payments, escrow account	CT	06473	Web
Loan servicing, payments, escrow account	IN	47302	Web
Loan modification,collection,foreclosure	FL	33317	Phone
Loan servicing, payments, escrow account	NY	11218	Referral
Settlement process and costs	CO	80211	Web
Loan modification,collection,foreclosure	MO	63146	Web
Loan servicing, payments, escrow account	FL	33483	Referral
Loan servicing, payments, escrow account	FL	34953	Web
Loan servicing, payments, escrow account	MA	02118	Web
Loan modification,collection,foreclosure	NY	11101	Web
Loan servicing, payments, escrow account	WI	54216	Referral
Loan modification,collection,foreclosure	CA	92127	Web
Loan modification,collection,foreclosure	NH	03561	Referral
Loan modification,collection,foreclosure	NY	10032	Referral
Loan modification,collection,foreclosure	IL	60085	Fax

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/27/2015	06/01/2015	JPMorgan Chase	In progress
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	Ocwen	In progress
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/28/2015	Loan Care	Closed with explanation
05/27/2015	06/01/2015	Peer Advisors, LLC	Closed with explanation
05/27/2015	05/29/2015	HSBC	In progress
05/27/2015	06/01/2015	Discover	In progress
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	06/01/2015	New York Community Bank	Closed with explanation
05/27/2015	06/02/2015	Bank of America	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	PNC Bank	In progress
05/27/2015	05/29/2015	BMO Harris	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1393973	Mortgage	FHA mortgage
1394064	Mortgage	Conventional adjustable mortgage (ARM)
1394282	Mortgage	Other mortgage
1394088	Mortgage	Other mortgage
1394216	Mortgage	Other mortgage
1394249	Mortgage	FHA mortgage
1394232	Mortgage	Conventional fixed mortgage
1394264	Mortgage	Other mortgage
1394262	Mortgage	Other mortgage
1394692	Mortgage	Conventional fixed mortgage
1394381	Mortgage	Conventional fixed mortgage
1394347	Mortgage	Other mortgage
1394360	Mortgage	Conventional adjustable mortgage (ARM)
1394510	Mortgage	FHA mortgage
1394388	Mortgage	Home equity loan or line of credit
1394479	Mortgage	Conventional fixed mortgage
1394458	Mortgage	Conventional fixed mortgage
1394685	Mortgage	Other mortgage
1394601	Mortgage	Conventional adjustable mortgage (ARM)
1394591	Mortgage	Home equity loan or line of credit
1394583	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Other	IL	60085	Fax
Loan modification,collection,foreclosure	CA	90043	Web
Loan modification,collection,foreclosure	FL	33615	Referral
Loan servicing, payments, escrow account	NJ	07450	Referral
Loan servicing, payments, escrow account	CO	80401	Referral
Loan servicing, payments, escrow account	KY	42303	Web
Loan servicing, payments, escrow account	AL	35771	Web
Other	CA	93003	Referral
Other	CA	93003	Referral
Loan modification,collection,foreclosure	NJ	07045	Web
Application, originator, mortgage broker	MA	02127	Web
Loan servicing, payments, escrow account	AZ	85206	Referral
Loan servicing, payments, escrow account	CA	93201	Web
Loan servicing, payments, escrow account	CO	80602	Web
Loan servicing, payments, escrow account	WA	98042	Web
Loan servicing, payments, escrow account	GA	30741	Web
Loan modification,collection,foreclosure	CA	92120	Phone
Loan servicing, payments, escrow account	NC	28348	Referral
Loan servicing, payments, escrow account	MA	02368	Web
Application, originator, mortgage broker	TX	76182	Web
Loan modification,collection,foreclosure	FL	33145	Referral

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/29/2015	Round Point Mortgage	In progress
05/27/2015	05/29/2015	Statebridge Company	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Ocwen	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	U.S. Bancorp	Closed with monetary relief
05/27/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/27/2015	06/09/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	06/04/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	PNC Bank	In progress
05/27/2015	05/27/2015	RBS Citizens	In progress
05/27/2015	05/29/2015	TCF National Bank	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	PennyMac Loan Services, LLC	Closed with explanation
05/27/2015	06/02/2015	HSBC	Closed with explanation
05/27/2015	06/01/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	06/01/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1394684	Mortgage	Other mortgage
1394620	Mortgage	Conventional fixed mortgage
1394674	Mortgage	FHA mortgage
1394639	Mortgage	Conventional fixed mortgage
1394774	Mortgage	FHA mortgage
1394821	Mortgage	FHA mortgage
1394818	Mortgage	Other mortgage
1394793	Mortgage	Conventional fixed mortgage
1394837	Mortgage	Conventional fixed mortgage
1394829	Mortgage	Conventional fixed mortgage
1394852	Mortgage	Conventional fixed mortgage
1394868	Mortgage	FHA mortgage
1394857	Mortgage	FHA mortgage
1395053	Mortgage	Conventional adjustable mortgage (ARM)
1395046	Mortgage	Conventional fixed mortgage
1393111	Mortgage	Conventional adjustable mortgage (ARM)
1393093	Mortgage	Conventional adjustable mortgage (ARM)
1392971	Mortgage	FHA mortgage
1392969	Mortgage	Conventional fixed mortgage
1392967	Mortgage	Conventional adjustable mortgage (ARM)
1393085	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NC	28348	Referral
Loan servicing, payments, escrow account	TX	75022	Web
Loan modification, collection, foreclosure	NY	11235	Phone
Loan servicing, payments, escrow account	ND	58504	Web
Loan servicing, payments, escrow account	OR	97133	Web
Settlement process and costs	PA	19136	Web
Other	VA	23603	Referral
Loan modification, collection, foreclosure	NV		Web
Loan modification, collection, foreclosure	WA	98409	Web
Loan modification, collection, foreclosure	FL	33146	Web
Loan modification, collection, foreclosure	PR	00949	Web
Loan modification, collection, foreclosure	WA	98109	Web
Settlement process and costs	GA	30349	Web
Loan servicing, payments, escrow account	CA	92647	Web
Loan servicing, payments, escrow account	CA	91711	Web
Loan modification, collection, foreclosure	CA	92270	Web
Loan servicing, payments, escrow account	MO	63017	Web
Application, originator, mortgage broker	DC	20019	Web
Loan servicing, payments, escrow account	GA	30012	Web
Loan servicing, payments, escrow account	CA	92647	Web
Settlement process and costs	OH	44120	Web

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/29/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Seterus	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/27/2015	Stearns Lending	Closed with explanation
05/27/2015	05/27/2015	Oceanside Mortgage Company	Closed with explanation
05/27/2015	06/01/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	PNC Bank	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	JPMorgan Chase	In progress
05/27/2015	05/27/2015	Banco Popular de Puerto Rico	Closed with explanation
05/27/2015	05/27/2015	Shellpoint Partners, LLC	Closed with explanation
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	06/01/2015	Bank of America	In progress
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/27/2015	New York Community Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1393031	Mortgage	Conventional fixed mortgage
1393023	Mortgage	Conventional fixed mortgage
1393014	Mortgage	Conventional fixed mortgage
1393079	Mortgage	Home equity loan or line of credit
1393035	Mortgage	FHA mortgage
1393061	Mortgage	Home equity loan or line of credit
1393050	Mortgage	Conventional fixed mortgage
1393131	Mortgage	Other mortgage
1393222	Mortgage	Conventional fixed mortgage
1393181	Mortgage	Other mortgage
1393148	Mortgage	Other mortgage
1395446	Mortgage	Conventional adjustable mortgage (ARM)
1393180	Mortgage	Home equity loan or line of credit
1393164	Mortgage	Conventional fixed mortgage
1393221	Mortgage	Conventional adjustable mortgage (ARM)
1393219	Mortgage	Conventional fixed mortgage
1393218	Mortgage	Other mortgage
1393215	Mortgage	Other mortgage
1393227	Mortgage	Conventional fixed mortgage
1393253	Mortgage	Other mortgage
1393252	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30096	Web
Loan modification,collection,foreclosure	SC	29201	Web
Loan servicing, payments, escrow account	TX	76106	Web
Loan modification,collection,foreclosure	NJ	07632	Web
Loan servicing, payments, escrow account	IL	61020	Web
Settlement process and costs	IL	60445	Web
Loan modification,collection,foreclosure	MA	02472	Web
Loan modification,collection,foreclosure	FL	33157	Web
Settlement process and costs	FL	33016	Web
Loan servicing, payments, escrow account	NC	28501	Referral
Loan servicing, payments, escrow account	MI	48213	Fax
Loan servicing, payments, escrow account	MD	21093	Web
Loan servicing, payments, escrow account	MD	20855	Web
Loan servicing, payments, escrow account	NJ	08534	Phone
Loan modification,collection,foreclosure	CA	92337	Web
Loan servicing, payments, escrow account	NJ	08807	Web
Other	FL	33301	Referral
Loan servicing, payments, escrow account	TX	76354	Web
Loan modification,collection,foreclosure	NY	11772	Web
Loan modification,collection,foreclosure	TX	77901	Referral
Loan modification,collection,foreclosure			Referral

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Seterus	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Citibank	In progress
05/27/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/27/2015	06/01/2015	TCF National Bank	Closed with explanation
05/27/2015	05/27/2015	Fay Servicing, LLC	Closed with explanation
05/27/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	Ocwen	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/28/2015	HSBC	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/27/2015	Servis One, Inc.	Closed with explanation
05/27/2015	05/29/2015	Ocwen	In progress
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1393237	Mortgage	Conventional fixed mortgage
1393251	Mortgage	FHA mortgage
1393275	Mortgage	Home equity loan or line of credit
1393262	Mortgage	Conventional fixed mortgage
1395451	Mortgage	Conventional fixed mortgage
1394221	Mortgage	Conventional fixed mortgage
1395454	Mortgage	Conventional fixed mortgage
1394257	Mortgage	Other mortgage
1394260	Mortgage	Other mortgage
1394259	Mortgage	Other mortgage
1395481	Mortgage	Other mortgage
1393795	Mortgage	Other mortgage
1394153	Mortgage	Other mortgage
1394195	Mortgage	Conventional fixed mortgage
1394154	Mortgage	Other mortgage
1390962	Mortgage	FHA mortgage
1393359	Mortgage	Conventional fixed mortgage
1393311	Mortgage	FHA mortgage
1393345	Mortgage	Conventional fixed mortgage
1392197	Mortgage	Conventional fixed mortgage
1393343	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NC	28801	Web
Loan modification,collection,foreclosure	NJ	08817	Web
Loan modification,collection,foreclosure	DE	19977	Phone
Loan servicing, payments, escrow account	RI	02864	Web
Loan servicing, payments, escrow account	MI	48080	Web
Loan modification,collection,foreclosure	NY	10460	Web
Settlement process and costs	NY	11357	Web
Other	CA	93003	Referral
Other	CA	93003	Referral
Other	CA	93003	Referral
Loan modification,collection,foreclosure	FL	33612	Web
Loan modification,collection,foreclosure	MI	48221	Web
Other	AL	35124	Referral
Loan servicing, payments, escrow account	WI	53005	Web
Other	AL	35124	Referral
Loan modification,collection,foreclosure	MO	63074	Web
Application, originator, mortgage broker	GA	30673	Web
Loan servicing, payments, escrow account	IL	60177	Web
Loan modification,collection,foreclosure	FL	33523	Web
Loan modification,collection,foreclosure	OR	97222	Web
Loan modification,collection,foreclosure	OH	45680	Web

Mortgage complaints

Based on Consumer Complaints

05/27/2015	05/27/2015	Shellpoint Partners, LLC	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	06/01/2015	RBS Citizens	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	In progress
05/27/2015	05/28/2015	Seterus	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/28/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	06/09/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/27/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/27/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/27/2015	Citibank	In progress
05/26/2015	05/27/2015	U.S. Bancorp	Closed with non-monetary relief
05/26/2015	05/29/2015	Nationstar Mortgage	In progress
05/26/2015	05/29/2015	Altisource Portfolio Solutions, S.... r.l.	Closed with non-monetary relief
05/26/2015	05/27/2015	PNC Bank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1392008	Mortgage	Conventional fixed mortgage
1390956	Mortgage	Conventional fixed mortgage
1393034	Mortgage	Other mortgage
1392240	Mortgage	Conventional fixed mortgage
1391824	Mortgage	Other mortgage
1391985	Mortgage	Other mortgage
1391958	Mortgage	Conventional adjustable mortgage (ARM)
1391930	Mortgage	Home equity loan or line of credit
1391798	Mortgage	Conventional fixed mortgage
1391920	Mortgage	Home equity loan or line of credit
1391375	Mortgage	VA mortgage
1391729	Mortgage	Conventional fixed mortgage
1392935	Mortgage	Conventional fixed mortgage
1391678	Mortgage	FHA mortgage
1391716	Mortgage	VA mortgage
1391663	Mortgage	Other mortgage
1391507	Mortgage	Conventional adjustable mortgage (ARM)
1391481	Mortgage	Conventional fixed mortgage
1391477	Mortgage	Other mortgage
1391468	Mortgage	FHA mortgage
1391365	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NJ	08854	Web
Loan modification,collection,foreclosure	LA	70360	Web
Loan modification,collection,foreclosure	GA	30474	Referral
Loan servicing, payments, escrow account	TN	38111	Web
Loan modification,collection,foreclosure	MI	48315	Referral
Loan modification,collection,foreclosure	CA	95219	Referral
Loan modification,collection,foreclosure	NY	11212	Web
Loan servicing, payments, escrow account	MA	02492	Web
Loan servicing, payments, escrow account	AZ	85719	Web
Application, originator, mortgage broker	CA	93635	Web
Loan servicing, payments, escrow account	GA	30019	Web
Credit decision / Underwriting	MS	39401	Web
Loan servicing, payments, escrow account	FL	33173	Web
Loan servicing, payments, escrow account	AZ	85546	Web
Loan servicing, payments, escrow account	CA	92055	Web
Loan modification,collection,foreclosure	MN	55103	Postal mail
Loan servicing, payments, escrow account	FL	34637	Web
Loan servicing, payments, escrow account	OH	44128	Web
Loan modification,collection,foreclosure	IL	60531	Postal mail
Settlement process and costs	CO	80751	Web
Loan modification,collection,foreclosure	GA	30052	Web

Mortgage complaints

Based on Consumer Complaints

05/26/2015	05/26/2015	Caliber Home Loans, Inc	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/29/2015	JPMorgan Chase	In progress
05/26/2015	05/26/2015	EverBank	Closed with explanation
05/26/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/28/2015	Bank of America	Closed with monetary relief
05/26/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Santander Bank US	Closed
05/26/2015	05/29/2015	Ocwen	In progress
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Carrington Mortgage	Closed with explanation
05/26/2015	05/26/2015	Sun West Mortgage Company, Inc.	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	RBS Citizens	In progress
05/26/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/29/2015	Freedom Mortgage	Closed with explanation
05/26/2015	05/26/2015	Bayview Loan Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1391183	Mortgage	Other mortgage
1391225	Mortgage	Conventional fixed mortgage
1391356	Mortgage	Conventional fixed mortgage
1391100	Mortgage	VA mortgage
1391080	Mortgage	Conventional adjustable mortgage (ARM)
1390798	Mortgage	Conventional fixed mortgage
1391791	Mortgage	FHA mortgage
1391400	Mortgage	FHA mortgage
1392610	Mortgage	Other mortgage
1392685	Mortgage	Conventional fixed mortgage
1392974	Mortgage	Other mortgage
1392723	Mortgage	Conventional adjustable mortgage (ARM)
1392704	Mortgage	Other mortgage
1392625	Mortgage	Other mortgage
1392518	Mortgage	Other mortgage
1392578	Mortgage	Conventional fixed mortgage
1393648	Mortgage	Conventional adjustable mortgage (ARM)
1390923	Mortgage	Home equity loan or line of credit
1392321	Mortgage	Conventional fixed mortgage
1394844	Mortgage	Other mortgage
1394828	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Credit decision / Underwriting	FL	32406	Postal mail
Application, originator, mortgage broker	NJ	07607	Phone
Settlement process and costs	FL	33021	Web
Loan modification,collection,foreclosure	TX	77088	Web
Loan modification,collection,foreclosure	AZ	85382	Web
Loan modification,collection,foreclosure	WA	98102	Web
Loan servicing, payments, escrow account	AZ	85204	Web
Loan modification,collection,foreclosure	FL	34746	Web
Loan modification,collection,foreclosure	TX	76052	Referral
Loan servicing, payments, escrow account	CO	80301	Web
Loan modification,collection,foreclosure	AL	36049	Referral
Loan modification,collection,foreclosure	TN	38107	Referral
Loan modification,collection,foreclosure	GA	30013	Referral
Application, originator, mortgage broker	CA	94707	Web
Other	MI	48316	Referral
Loan servicing, payments, escrow account	NJ	07036	Web
Loan modification,collection,foreclosure	CA	91740	Web
Loan servicing, payments, escrow account	MO	64064	Web
Loan servicing, payments, escrow account	TX	77379	Web
Loan servicing, payments, escrow account	CA	95624	Web
Loan modification,collection,foreclosure	FL	33071	Referral

Mortgage complaints

Based on Consumer Complaints

05/26/2015	05/28/2015	Trustmark Corporation	Closed with explanation
05/26/2015	05/29/2015	Homebridge Financial Services, Inc.	Closed with explanation
05/26/2015	05/29/2015	United Shore Financial Services, LLC	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/27/2015	Residential Credit Solutions	Closed with explanation
05/26/2015	05/26/2015	Arbor Residential Mortgage LLC	In progress
05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/29/2015	JPMorgan Chase	In progress
05/26/2015	05/26/2015	Nationwide Biweekly Administration, Inc	Closed with explanation
05/26/2015	05/29/2015	Selene Finance	Closed with explanation
05/26/2015	05/28/2015	Citibank	In progress
05/26/2015	05/29/2015	M&T Bank	In progress
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/27/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/26/2015	Bayview Loan Servicing, LLC	In progress
05/26/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/29/2015	JPMorgan Chase	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1394831	Mortgage	Other mortgage
1391112	Mortgage	Conventional adjustable mortgage (ARM)
1392399	Mortgage	Conventional fixed mortgage
1391021	Mortgage	FHA mortgage
1392326	Mortgage	Conventional fixed mortgage
1390918	Mortgage	Other mortgage
1390920	Mortgage	Other mortgage
1390838	Mortgage	Conventional fixed mortgage
1393337	Mortgage	Conventional fixed mortgage
1390817	Mortgage	Other mortgage
1393293	Mortgage	Conventional fixed mortgage
1394367	Mortgage	Other mortgage
1390936	Mortgage	Other mortgage
1393347	Mortgage	Other mortgage
1393319	Mortgage	FHA mortgage
1391134	Mortgage	Conventional adjustable mortgage (ARM)
1393310	Mortgage	Conventional fixed mortgage
1392314	Mortgage	Conventional fixed mortgage
1390977	Mortgage	Other mortgage
1395029	Mortgage	Conventional fixed mortgage
1391102	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	33572	Fax
Loan servicing, payments, escrow account	MI	48042	Web
Loan servicing, payments, escrow account	MD	20714	Web
Loan servicing, payments, escrow account	CA	92283	Web
Loan servicing, payments, escrow account	FL	33782	Web
Loan servicing, payments, escrow account	SC	29687	Web
Loan servicing, payments, escrow account	AZ	85730	Referral
Loan modification,collection,foreclosure	PA	19027	Web
Application, originator, mortgage broker	KY	40206	Web
Loan modification,collection,foreclosure	HI	96744	Referral
Loan servicing, payments, escrow account	WA	98257	Web
Loan modification,collection,foreclosure	NY	14564	Referral
Loan modification,collection,foreclosure	FL	34232	Referral
Loan servicing, payments, escrow account	GA	30013	Web
Loan modification,collection,foreclosure	NY	10469	Web
Loan servicing, payments, escrow account	ME	04090	Web
Loan modification,collection,foreclosure	CO	80016	Web
Loan modification,collection,foreclosure	NY	12477	Web
Loan modification,collection,foreclosure	CA	93550	Referral
Loan modification,collection,foreclosure	IL	60403	Web
Loan modification,collection,foreclosure	MD	20904	Web

Mortgage complaints

Based on Consumer Complaints

05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/27/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	Carrington Mortgage	Closed with explanation
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/26/2015	05/28/2015	Seterus	Closed with explanation
05/26/2015	05/27/2015	Ocwen	In progress
05/26/2015	05/27/2015	Capital One	Closed with explanation
05/26/2015	05/29/2015	Servis One, Inc.	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/29/2015	Ocwen	Closed with explanation
05/26/2015	05/29/2015	Servis One, Inc.	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Specialized Loan Servicing LLC	Closed with explanation
05/26/2015	05/29/2015	Capital One	Closed with explanation
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	

Mortgage complaints

Based on Consumer Complaints

1391101	Mortgage	Conventional adjustable mortgage (ARM)
1391097	Mortgage	Conventional fixed mortgage
1392282	Mortgage	FHA mortgage
1391213	Mortgage	Conventional fixed mortgage
1391138	Mortgage	FHA mortgage
1391392	Mortgage	Conventional adjustable mortgage (ARM)
1391355	Mortgage	FHA mortgage
1391385	Mortgage	FHA mortgage
1391381	Mortgage	Conventional fixed mortgage
1391790	Mortgage	FHA mortgage
1391637	Mortgage	Other mortgage
1391628	Mortgage	Conventional fixed mortgage
1391554	Mortgage	Conventional fixed mortgage
1391789	Mortgage	FHA mortgage
1391666	Mortgage	Home equity loan or line of credit
1391768	Mortgage	Conventional fixed mortgage
1391745	Mortgage	Conventional fixed mortgage
1392257	Mortgage	Conventional fixed mortgage
1392168	Mortgage	Other mortgage
1391880	Mortgage	Conventional fixed mortgage
1391837	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	WV	25403	Web
Application, originator, mortgage broker	IL	60609	Web
Loan modification,collection,foreclosure	MO	63049	Web
Loan modification,collection,foreclosure	DE	19806	Web
Settlement process and costs	PA	17901	Web
Loan servicing, payments, escrow account	LA	70114	Phone
Loan servicing, payments, escrow account	TX	75089	Web
Loan modification,collection,foreclosure	OK	73064	Web
Loan modification,collection,foreclosure	CA	94545	Web
Loan servicing, payments, escrow account	NV	89131	Web
Loan servicing, payments, escrow account	NJ	08302	Referral
Loan modification,collection,foreclosure	CA	94533	Web
Loan servicing, payments, escrow account	CA	95608	Web
Loan servicing, payments, escrow account	RI	02920	Web
Loan servicing, payments, escrow account	NY	11219	Fax
Loan modification,collection,foreclosure	GA	30294	Web
Loan modification,collection,foreclosure	PA	19135	Web
Loan servicing, payments, escrow account	CO	81007	Web
Loan servicing, payments, escrow account	MI	48416	Postal mail
Application, originator, mortgage broker	NJ	08753	Web
Loan servicing, payments, escrow account	GA	30680	Web

Mortgage complaints

Based on Consumer Complaints

05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	American Financial Resources, Inc.	In progress
05/26/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/26/2015	05/26/2015	JPMorgan Chase	In progress
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/29/2015	HSBC	In progress
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Selene Finance	Closed with explanation
05/26/2015	05/29/2015	HSBC	In progress
05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/29/2015	M&T Bank	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/29/2015	Freedom Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	

Mortgage complaints

Based on Consumer Complaints

1392044	Mortgage	Conventional fixed mortgage
1391944	Mortgage	Conventional adjustable mortgage (ARM)
1392042	Mortgage	Other mortgage
1392022	Mortgage	Conventional fixed mortgage
1392242	Mortgage	Other mortgage
1392215	Mortgage	FHA mortgage
1392201	Mortgage	Conventional fixed mortgage
1392609	Mortgage	Other mortgage
1392588	Mortgage	Other mortgage
1392500	Mortgage	Conventional fixed mortgage
1392324	Mortgage	Conventional fixed mortgage
1392337	Mortgage	Conventional fixed mortgage
1392527	Mortgage	VA mortgage
1392706	Mortgage	Conventional adjustable mortgage (ARM)
1392946	Mortgage	Other mortgage
1393114	Mortgage	Other mortgage
1393285	Mortgage	FHA mortgage
1393278	Mortgage	FHA mortgage
1393272	Mortgage	Conventional fixed mortgage
1390917	Mortgage	Other mortgage
1390905	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	NH	03087	Web
Loan servicing, payments, escrow account	CA	92563	Web
Loan modification,collection,foreclosure	TX	79604	Postal mail
Loan servicing, payments, escrow account	WI	53218	Web
Loan modification,collection,foreclosure	MT	59859	Referral
Loan modification,collection,foreclosure	SC	29410	Web
Loan modification,collection,foreclosure	CA	94568	Web
Other	TX	77005	Referral
Loan modification,collection,foreclosure	NC	28105	Referral
Application, originator, mortgage broker	KS	66049	Web
Credit decision / Underwriting	NY	11433	Web
Loan modification,collection,foreclosure	CA	91773	Web
Loan modification,collection,foreclosure	MD	20602	Web
Loan servicing, payments, escrow account	SC	29464	Phone
Other	FL	33330	Referral
Loan servicing, payments, escrow account	TX	75401	Referral
Loan servicing, payments, escrow account	AZ	85741	Web
Loan servicing, payments, escrow account	AL	35160	Web
Loan modification,collection,foreclosure	NJ	08010	Web
Loan servicing, payments, escrow account	SC	29687	Web
Loan modification,collection,foreclosure	IL	60175	Web

Mortgage complaints

Based on Consumer Complaints

05/26/2015	05/26/2015	PHH Mortgage	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Ocwen	In progress
05/26/2015	05/29/2015	American Advisors Group	Closed with explanation
05/26/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	Seterus	In progress
05/26/2015	05/29/2015	Flagstar Bank	In progress
05/26/2015	05/26/2015	SunTrust Bank	Closed with explanation
05/26/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	Nationstar Mortgage	In progress
05/26/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Flagstar Bank	In progress
05/26/2015	05/26/2015	Seterus	In progress
05/26/2015	05/27/2015	Ocwen	Closed
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1390894	Mortgage	Home equity loan or line of credit
1390808	Mortgage	FHA mortgage
1390884	Mortgage	Conventional fixed mortgage
1390801	Mortgage	Conventional adjustable mortgage (ARM)
1390800	Mortgage	Conventional adjustable mortgage (ARM)
1390827	Mortgage	Conventional fixed mortgage
1390826	Mortgage	Other mortgage
1390824	Mortgage	Conventional adjustable mortgage (ARM)
1390821	Mortgage	Other mortgage
1390883	Mortgage	Conventional adjustable mortgage (ARM)
1390852	Mortgage	Conventional fixed mortgage
1390851	Mortgage	Conventional fixed mortgage
1390845	Mortgage	Conventional fixed mortgage
1390882	Mortgage	Other mortgage
1390891	Mortgage	Conventional fixed mortgage
1390889	Mortgage	Conventional fixed mortgage
1390928	Mortgage	FHA mortgage
1393300	Mortgage	Conventional fixed mortgage
1390943	Mortgage	Conventional fixed mortgage
1391071	Mortgage	FHA mortgage
1391066	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	PA	18324	Web
Application, originator, mortgage broker	GA	30067	Web
Loan modification,collection,foreclosure	ME	04073	Web
Loan modification,collection,foreclosure	CA	92843	Web
Loan modification,collection,foreclosure	CA	95358	Web
Loan modification,collection,foreclosure	NC	27804	Web
Other	GA	30340	Fax
Loan modification,collection,foreclosure	CA	94519	Web
Application, originator, mortgage broker	VA	22031	Web
Loan servicing, payments, escrow account	CA	92129	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan servicing, payments, escrow account	PA	19130	Web
Loan servicing, payments, escrow account	CO	80134	Web
Loan servicing, payments, escrow account	GA	30013	Postal mail
Loan modification,collection,foreclosure	CO	80108	Web
Loan servicing, payments, escrow account	TN	38106	Web
Loan servicing, payments, escrow account	NC	28461	Web
Loan servicing, payments, escrow account	FL	34997	Web
Loan modification,collection,foreclosure	NC	27893	Web
Loan modification,collection,foreclosure	TN	38125	Web
Loan modification,collection,foreclosure	NJ	07304	Web

Mortgage complaints

Based on Consumer Complaints

05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Servis One, Inc.	Closed with explanation
05/26/2015	05/26/2015	JPMorgan Chase	In progress
05/26/2015	05/27/2015	PHH Mortgage	In progress
05/26/2015	05/26/2015	JPMorgan Chase	In progress
05/26/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Flagstar Bank	In progress
05/26/2015	05/26/2015	Quicken Loans	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Specialized Loan Servicing LLC	Closed with explanation
05/26/2015	05/26/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/26/2015	05/29/2015	PHH Mortgage	In progress
05/26/2015	05/29/2015	Ocwen	Closed with explanation
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Fifth Third Bank	Closed with non-monetary relief
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/25/2015	05/26/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/25/2015	05/26/2015	Wells Fargo	Closed with explanation
05/25/2015	05/26/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1391064	Mortgage	Other mortgage
1391047	Mortgage	Conventional fixed mortgage
1391048	Mortgage	Conventional fixed mortgage
1391039	Mortgage	Conventional fixed mortgage
1391043	Mortgage	Conventional adjustable mortgage (ARM)
1391046	Mortgage	Other mortgage
1390839	Mortgage	Conventional adjustable mortgage (ARM)
1391059	Mortgage	FHA mortgage
1391035	Mortgage	FHA mortgage
1390998	Mortgage	FHA mortgage
1391054	Mortgage	Conventional fixed mortgage
1391044	Mortgage	Conventional fixed mortgage
1390572	Mortgage	VA mortgage
1390567	Mortgage	Conventional fixed mortgage
1390543	Mortgage	Conventional fixed mortgage
1390635	Mortgage	Home equity loan or line of credit
1390686	Mortgage	Conventional adjustable mortgage (ARM)
1390633	Mortgage	Other mortgage
1390669	Mortgage	Conventional fixed mortgage
1390638	Mortgage	Other mortgage
1390774	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MI	49509	Web
Loan servicing, payments, escrow account	WA	98337	Web
Loan modification, collection, foreclosure	AZ	85040	Web
Loan modification, collection, foreclosure	OK	73099	Web
Loan modification, collection, foreclosure	AZ	86336	Web
Application, originator, mortgage broker	CA	92691	Web
Loan servicing, payments, escrow account	NC	28540	Web
Loan servicing, payments, escrow account	PA	15017	Web
Loan modification, collection, foreclosure	TX	78109	Web
Loan modification, collection, foreclosure	TN	37064	Web
Loan modification, collection, foreclosure	GA	30276	Web
Loan modification, collection, foreclosure	CA	95827	Web
Loan modification, collection, foreclosure	AZ	85283	Web
Loan servicing, payments, escrow account	AZ	85383	Web
Loan servicing, payments, escrow account	CA	90230	Web
Loan modification, collection, foreclosure	OR	97236	Web
Loan modification, collection, foreclosure	MN	55395	Web
Loan modification, collection, foreclosure	NC	27960	Web
Credit decision / Underwriting	MD	20613	Web
Loan servicing, payments, escrow account	FL	32218	Web
Loan modification, collection, foreclosure	NJ	08534	Web

Mortgage complaints

Based on Consumer Complaints

05/25/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/25/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/28/2015	Wells Fargo	In progress
05/25/2015	05/25/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/26/2015	Nationstar Mortgage	In progress
05/25/2015	05/26/2015	Bank of America	Closed
05/25/2015	05/26/2015	Caliber Home Loans, Inc	Closed with explanation
05/25/2015	05/25/2015	Nationstar Mortgage	In progress
05/25/2015	05/26/2015	Wells Fargo	In progress
05/25/2015	05/26/2015	Stonegate Mortgage Corporation	Closed with non-monetary relief
05/25/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/25/2015	05/25/2015	Wells Fargo	In progress
05/25/2015	05/25/2015	Ocwen	Closed with explanation
05/25/2015	05/25/2015	Caliber Home Loans, Inc	Closed with explanation
05/25/2015	05/25/2015	Wells Fargo	Closed with explanation
05/25/2015	05/26/2015	Ocwen	In progress
05/25/2015	05/25/2015	Ocwen	Closed with explanation
05/25/2015	05/25/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/25/2015	05/25/2015	Homebridge Financial Services, Inc.	Closed
05/25/2015	05/25/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes Yes

Yes Yes

Yes

No

Yes Yes

Yes Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1390733	Mortgage	Conventional fixed mortgage
1390726	Mortgage	FHA mortgage
1390715	Mortgage	Other mortgage
1390690	Mortgage	Home equity loan or line of credit
1390708	Mortgage	Conventional fixed mortgage
1390837	Mortgage	FHA mortgage
1390706	Mortgage	Conventional fixed mortgage
1390626	Mortgage	Conventional fixed mortgage
1390475	Mortgage	Home equity loan or line of credit
1390443	Mortgage	Conventional fixed mortgage
1390466	Mortgage	VA mortgage
1391013	Mortgage	Conventional adjustable mortgage (ARM)
1390606	Mortgage	Conventional fixed mortgage
1390396	Mortgage	Conventional adjustable mortgage (ARM)
1390605	Mortgage	Conventional adjustable mortgage (ARM)
1390362	Mortgage	FHA mortgage
1390401	Mortgage	Conventional fixed mortgage
1390496	Mortgage	VA mortgage
1390462	Mortgage	FHA mortgage
1390467	Mortgage	Conventional adjustable mortgage (ARM)
1390495	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	WY	82718	Web
Loan modification,collection,foreclosure	OR	97201	Web
Settlement process and costs	TX	77575	Web
Settlement process and costs	GA	30060	Web
Loan servicing, payments, escrow account	NJ	08065	Web
Credit decision / Underwriting	OH	45840	Web
Loan servicing, payments, escrow account	VA	22202	Web
Loan servicing, payments, escrow account	TX	75206	Web
Loan servicing, payments, escrow account	CT	06002	Web
Settlement process and costs	VA	23454	Web
Settlement process and costs	MA	02169	Web
Loan modification,collection,foreclosure	FL	33301	Web
Loan modification,collection,foreclosure	UT	84532	Web
Loan modification,collection,foreclosure	FL	33301	Web
Loan modification,collection,foreclosure	CA	92019	Web
Settlement process and costs	DE	19701	Web
Loan servicing, payments, escrow account	CA	94702	Web
Loan servicing, payments, escrow account	SD	57785	Web
Settlement process and costs	CO	80917	Web
Loan modification,collection,foreclosure		00026	Web
Loan modification,collection,foreclosure	SC	29501	Web

Mortgage complaints

Based on Consumer Complaints

05/25/2015	05/25/2015	Green Tree Servicing, LLC	In progress
05/25/2015	05/25/2015	JPMorgan Chase	In progress
05/25/2015	05/25/2015	Green Tree Servicing, LLC	Closed with explanation
05/25/2015	06/02/2015	Citibank	In progress
05/25/2015	05/25/2015	Ocwen	In progress
05/25/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/25/2015	05/25/2015	Green Tree Servicing, LLC	In progress
05/24/2015	05/25/2015	Wells Fargo	In progress
05/24/2015	05/24/2015	Wells Fargo	In progress
05/24/2015	05/24/2015	Stonegate Mortgage Corporation	Closed with explanation
05/24/2015	05/28/2015	Flagstar Bank	In progress
05/24/2015	05/25/2015	Nationstar Mortgage	Closed with explanation
05/24/2015	05/25/2015	Specialized Loan Servicing LLC	Closed with explanation
05/24/2015	05/26/2015	JPMorgan Chase	In progress
05/24/2015	05/25/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/24/2015	05/24/2015	Bank of America	In progress
05/24/2015	05/24/2015	Citibank	Closed with non-monetary relief
05/24/2015	05/24/2015	Nationstar Mortgage	Closed with explanation
05/24/2015	05/24/2015	U.S. Bancorp	Closed with explanation
05/24/2015	05/28/2015	JPMorgan Chase	In progress
05/24/2015	05/24/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1390479	Mortgage	Conventional fixed mortgage
1390506	Mortgage	FHA mortgage
1390580	Mortgage	FHA mortgage
1390505	Mortgage	Conventional fixed mortgage
1390273	Mortgage	Conventional fixed mortgage
1390256	Mortgage	Conventional adjustable mortgage (ARM)
1390241	Mortgage	Other mortgage
1390227	Mortgage	FHA mortgage
1390230	Mortgage	Conventional adjustable mortgage (ARM)
1390226	Mortgage	Conventional fixed mortgage
1390220	Mortgage	VA mortgage
1390148	Mortgage	Other mortgage
1390228	Mortgage	VA mortgage
1390254	Mortgage	Conventional fixed mortgage
1390248	Mortgage	Conventional adjustable mortgage (ARM)
1390247	Mortgage	Other mortgage
1390264	Mortgage	Conventional fixed mortgage
1390281	Mortgage	Conventional adjustable mortgage (ARM)
1390267	Mortgage	FHA mortgage
1390275	Mortgage	Home equity loan or line of credit
1390335	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	94533	Web
Loan servicing, payments, escrow account	GA	30542	Web
Loan modification,collection,foreclosure	CA	91750	Web
Settlement process and costs	CA	94611	Web
Loan servicing, payments, escrow account	CA	90242	Web
Application, originator, mortgage broker	IL	60601	Web
Loan servicing, payments, escrow account	NC	28269	Web
Loan modification,collection,foreclosure	TX	77429	Web
Loan servicing, payments, escrow account	FL	34133	Web
Loan servicing, payments, escrow account	NJ	08094	Web
Loan modification,collection,foreclosure	GA	30068	Web
Loan modification,collection,foreclosure	PA	19348	Web
Application, originator, mortgage broker	NC	28785	Web
Loan servicing, payments, escrow account	CO	81601	Web
Loan servicing, payments, escrow account	OR	97008	Web
Loan servicing, payments, escrow account	FL	33953	Web
Loan servicing, payments, escrow account	CA	94087	Web
Loan servicing, payments, escrow account	CA	92036	Web
Loan servicing, payments, escrow account	OH	44117	Web
Loan servicing, payments, escrow account	UT	84121	Web
Application, originator, mortgage broker	FL	33027	Web

Mortgage complaints

Based on Consumer Complaints

05/24/2015	05/24/2015	Wells Fargo	Closed with explanation
05/24/2015	05/24/2015	Wells Fargo	Closed with explanation
05/24/2015	05/25/2015	Servis One, Inc.	Closed with explanation
05/24/2015	05/24/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	Ocwen	In progress
05/23/2015	05/28/2015	Cardinal Financial Company, LP	Closed with explanation
05/23/2015	05/23/2015	Ocwen	Closed with explanation
05/23/2015	05/23/2015	Citibank	Closed with explanation
05/23/2015	05/23/2015	Nationstar Mortgage	In progress
05/23/2015	05/23/2015	Stearns Lending	Closed with explanation
05/23/2015	05/23/2015	Nationstar Mortgage	In progress
05/23/2015	05/23/2015	Wells Fargo	In progress
05/23/2015	05/23/2015	LoanDepot	Closed with explanation
05/23/2015	05/23/2015	Seterus	In progress
05/23/2015	05/23/2015	Ocwen	Closed with explanation
05/23/2015	05/28/2015	Ocwen	Closed with explanation
05/23/2015	05/23/2015	JPMorgan Chase	Closed with monetary relief
05/23/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/23/2015	05/23/2015	Green Tree Servicing, LLC	In progress
05/23/2015	05/23/2015	KeyBank NA	Closed with explanation
05/23/2015	05/26/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1390322	Mortgage	Conventional fixed mortgage
1390391	Mortgage	Home equity loan or line of credit
1390369	Mortgage	Conventional fixed mortgage
1390366	Mortgage	Conventional fixed mortgage
1390417	Mortgage	Conventional adjustable mortgage (ARM)
1390272	Mortgage	Other mortgage
1390078	Mortgage	FHA mortgage
1390321	Mortgage	Conventional fixed mortgage
1390300	Mortgage	Conventional fixed mortgage
1390312	Mortgage	Conventional adjustable mortgage (ARM)
1389832	Mortgage	Conventional fixed mortgage
1390342	Mortgage	Other mortgage
1388425	Mortgage	FHA mortgage
1389235	Mortgage	Other mortgage
1388363	Mortgage	VA mortgage
1390145	Mortgage	FHA mortgage
1389915	Mortgage	Conventional adjustable mortgage (ARM)
1390051	Mortgage	Conventional adjustable mortgage (ARM)
1389898	Mortgage	Home equity loan or line of credit
1389908	Mortgage	Home equity loan or line of credit
1388365	Mortgage	Reverse mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	33305	Web
Loan servicing, payments, escrow account	CA	91351	Web
Loan servicing, payments, escrow account	CA	92814	Web
Loan servicing, payments, escrow account	GA	30228	Web
Loan modification,collection,foreclosure	NY	11701	Web
Credit decision / Underwriting	CA	90755	Web
Credit decision / Underwriting	TN	37211	Web
Loan servicing, payments, escrow account	CA	94702	Web
Loan servicing, payments, escrow account	CA	90272	Web
Loan servicing, payments, escrow account	WA	98074	Web
Loan modification,collection,foreclosure	TX	76065	Phone
Loan modification,collection,foreclosure	MA	02066	Referral
Application, originator, mortgage broker	OH	44125	Web
Loan servicing, payments, escrow account	NY	11704	Fax
Loan servicing, payments, escrow account	GA	30273	Web
Settlement process and costs	VA	20169	Web
Loan modification,collection,foreclosure	CA	91436	Web
Loan servicing, payments, escrow account	MD	21035	Web
Credit decision / Underwriting	CA	93535	Web
Loan modification,collection,foreclosure	NY	10007	Web
Loan servicing, payments, escrow account	GA	31792	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/23/2015	05/28/2015	Bank of America	In progress
05/23/2015	05/24/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/26/2015	Bank of America	In progress
05/23/2015	05/24/2015	Green Tree Servicing, LLC	In progress
05/23/2015	05/24/2015	JPMorgan Chase	In progress
05/23/2015	05/23/2015	Ocwen	Closed with explanation
05/23/2015	05/23/2015	Southwest Business Corporation	Closed with explanation
05/23/2015	05/23/2015	Wells Fargo	In progress
05/23/2015	05/23/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/28/2015	Flagstar Bank	Closed with explanation
05/22/2015	05/28/2015	Navy FCU	In progress
05/22/2015	05/28/2015	PNC Bank	In progress
05/22/2015	05/28/2015	Ocwen	In progress
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/26/2015	Bank of America	Closed with explanation
05/22/2015	05/22/2015	Shellpoint Partners, LLC	Closed with explanation
05/22/2015	05/22/2015	PNC Bank	In progress
05/22/2015	05/22/2015	Reverse Mortgage Solutions	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/29/2015	Nationstar Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1389845	Mortgage	VA mortgage
1389241	Mortgage	Conventional adjustable mortgage (ARM)
1389851	Mortgage	FHA mortgage
1390101	Mortgage	Conventional fixed mortgage
1389666	Mortgage	Other mortgage
1389668	Mortgage	Conventional fixed mortgage
1389620	Mortgage	Conventional fixed mortgage
1389696	Mortgage	Other mortgage
1389371	Mortgage	Other mortgage
1389526	Mortgage	Other mortgage
1389467	Mortgage	Other mortgage
1389523	Mortgage	Other mortgage
1389400	Mortgage	Conventional fixed mortgage
1389825	Mortgage	Conventional fixed mortgage
1389321	Mortgage	Other mortgage
1389391	Mortgage	Conventional adjustable mortgage (ARM)
1389207	Mortgage	Other mortgage
1389206	Mortgage	Other mortgage
1389459	Mortgage	Conventional adjustable mortgage (ARM)
1388914	Mortgage	Conventional fixed mortgage
1389173	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	93555	Web
Loan servicing, payments, escrow account	CA	95667	Web
Loan servicing, payments, escrow account	CA	94806	Phone
Loan servicing, payments, escrow account	CA	92814	Web
Loan modification,collection,foreclosure	IL	60651	Web
Loan servicing, payments, escrow account	MI	49001	Web
Loan servicing, payments, escrow account	GA	31620	Phone
Loan servicing, payments, escrow account	OK	73131	Referral
Loan servicing, payments, escrow account	OH	44485	Fax
Other	NY	11368	Referral
Loan modification,collection,foreclosure	NY	10925	Postal mail
Settlement process and costs	VA	22546	Web
Application, originator, mortgage broker	CA	91906	Web
Loan servicing, payments, escrow account	CA	95030	Web
Loan servicing, payments, escrow account	AR	72675	Postal mail
Loan modification,collection,foreclosure	CA	91364	Web
Loan modification,collection,foreclosure	TX	78233	Referral
Loan modification,collection,foreclosure	CA	95833	Referral
Other	FL	33624	Referral
Loan servicing, payments, escrow account	WV	26101	Web
Other	FL	33624	Referral

Mortgage complaints

Based on Consumer Complaints

05/22/2015	05/22/2015	United Security Financial Corp	Closed with non-monetary relief
05/22/2015	05/22/2015	Ocwen	In progress
05/22/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/23/2015	OneWest Bank	In progress
05/22/2015	05/22/2015	Round Point Mortgage	In progress
05/22/2015	05/26/2015	Nationstar Mortgage	In progress
05/22/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/28/2015	U.S. Bancorp	In progress
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Citibank	Closed with non-monetary relief
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/28/2015	Carrington Mortgage	In progress
05/22/2015	05/22/2015	Specialized Loan Servicing LLC	Closed with explanation
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	06/04/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1389159	Mortgage	FHA mortgage
1389179	Mortgage	Conventional fixed mortgage
1388475	Mortgage	Other mortgage
1389051	Mortgage	Other mortgage
1389109	Mortgage	Conventional fixed mortgage
1389147	Mortgage	Conventional fixed mortgage
1388845	Mortgage	Other mortgage
1388706	Mortgage	Conventional adjustable mortgage (ARM)
1388790	Mortgage	Conventional adjustable mortgage (ARM)
1388837	Mortgage	Conventional fixed mortgage
1388714	Mortgage	Conventional fixed mortgage
1388820	Mortgage	VA mortgage
1388707	Mortgage	FHA mortgage
1388905	Mortgage	Conventional fixed mortgage
1388571	Mortgage	Other mortgage
1388552	Mortgage	Conventional fixed mortgage
1388493	Mortgage	Other mortgage
1388522	Mortgage	Other mortgage
1388482	Mortgage	Conventional adjustable mortgage (ARM)
1388546	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MD	20747	Phone
Loan servicing, payments, escrow account	PA	19136	Web
Loan servicing, payments, escrow account	LA	71203	Referral
Application, originator, mortgage broker	NY	11372	Referral
Loan modification,collection,foreclosure	MN	55434	Web
Loan servicing, payments, escrow account	CA	92871	Phone
Application, originator, mortgage broker	IN	46032	Web
Loan modification,collection,foreclosure	CA	92660	Web
Loan modification,collection,foreclosure	CA	92614	Web
Application, originator, mortgage broker	MD	20878	Web
Loan servicing, payments, escrow account	CA	90713	Web
Application, originator, mortgage broker	CO	80401	Web
Loan modification,collection,foreclosure	MI	48205	Web
Loan modification,collection,foreclosure	MD	21236	Phone
Loan modification,collection,foreclosure	FL	32725	Web
Loan modification,collection,foreclosure	GA	30326	Web
Settlement process and costs	VA	23602	Web
Loan modification,collection,foreclosure	IN	46201	Referral
Loan modification,collection,foreclosure	CA	92656	Web
Loan modification,collection,foreclosure	SC	29464	Web

Mortgage complaints

Based on Consumer Complaints

05/22/2015	05/22/2015	Seterus	Closed with explanation
05/22/2015	05/22/2015	Seterus	In progress
05/22/2015	05/28/2015	Ocwen	In progress
05/22/2015	05/28/2015	TD Bank	Closed with monetary relief
05/22/2015	05/22/2015	U.S. Bancorp	Closed with explanation
05/22/2015	05/22/2015	Freedom Mortgage	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/22/2015	05/22/2015	Rushmore Loan Management Services LLC	In progress
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/28/2015	Seterus	Closed with explanation
05/22/2015	05/28/2015	Fifth Third Bank	Closed with explanation
05/22/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/22/2015	05/22/2015	Citibank	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Caliber Home Loans, Inc	Closed with explanation
05/22/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	PennyMac Loan Services, LLC	Closed with explanation
05/22/2015	05/22/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1388469	Mortgage	Conventional fixed mortgage
1388471	Mortgage	Home equity loan or line of credit
1389227	Mortgage	VA mortgage
1388404	Mortgage	Conventional fixed mortgage
1388424	Mortgage	Other mortgage
1388412	Mortgage	Conventional fixed mortgage
1388396	Mortgage	Other mortgage
1388366	Mortgage	Reverse mortgage
1388393	Mortgage	FHA mortgage
1388381	Mortgage	Other mortgage
1388395	Mortgage	Conventional fixed mortgage
1388458	Mortgage	FHA mortgage
1388455	Mortgage	Reverse mortgage
1388323	Mortgage	Other mortgage
1388362	Mortgage	Other mortgage
1388355	Mortgage	Other mortgage
1388340	Mortgage	Conventional adjustable mortgage (ARM)
1388380	Mortgage	Other mortgage
1388379	Mortgage	FHA mortgage
1388371	Mortgage	Conventional fixed mortgage
1388438	Mortgage	Other mortgage
1388387	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92551	Phone
Loan modification,collection,foreclosure	UT	84403	Web
Loan servicing, payments, escrow account	AZ	85757	Phone
Application, originator, mortgage broker	NJ	07726	Web
Loan modification,collection,foreclosure	WA	98051	Referral
Loan modification,collection,foreclosure	FL	34953	Phone
Loan modification,collection,foreclosure	NY	11772	Postal mail
Loan servicing, payments, escrow account	GA	31792	Postal mail
Loan servicing, payments, escrow account	PA	15330	Web
Loan modification,collection,foreclosure	FL	33173	Referral
Loan servicing, payments, escrow account	NJ	07102	Web
Loan servicing, payments, escrow account	FL	32563	Web
Loan modification,collection,foreclosure	MA	01913	Web
Loan modification,collection,foreclosure	SC	29577	Fax
Loan modification,collection,foreclosure	TN	38017	Referral
Loan modification,collection,foreclosure	GA	30340	Fax
Loan modification,collection,foreclosure	CA	90010	Web
Loan modification,collection,foreclosure	FL	33173	Referral
Loan modification,collection,foreclosure	FL	33173	Web
Application, originator, mortgage broker	IN	46032	Web
Loan servicing, payments, escrow account	SC	29687	Web
Loan servicing, payments, escrow account	OK	74127	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/22/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	Hudson City Savings Bank	Closed with explanation
05/22/2015	05/28/2015	Bank of America	Closed with explanation
05/22/2015	05/22/2015	Shellpoint Partners, LLC	Closed with explanation
05/22/2015	05/28/2015	Astoria Bank	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Carrington Mortgage	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/22/2015	Green Tree Servicing, LLC	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/28/2015	Bank of America	Closed with non-monetary relief
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/28/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	Seterus	In progress
05/22/2015	05/28/2015	Home Financing Center	Closed with explanation
05/22/2015	05/22/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1388394	Mortgage	Other mortgage
1388389	Mortgage	FHA mortgage
1388406	Mortgage	Conventional fixed mortgage
1388700	Mortgage	Conventional adjustable mortgage (ARM)
1388528	Mortgage	Other mortgage
1388474	Mortgage	Conventional adjustable mortgage (ARM)
1388527	Mortgage	Other mortgage
1388699	Mortgage	Conventional adjustable mortgage (ARM)
1388547	Mortgage	Conventional fixed mortgage
1388570	Mortgage	FHA mortgage
1388572	Mortgage	FHA mortgage
1389214	Mortgage	Other mortgage
1388743	Mortgage	Conventional fixed mortgage
1388741	Mortgage	FHA mortgage
1388734	Mortgage	Conventional adjustable mortgage (ARM)
1388869	Mortgage	Other mortgage
1388807	Mortgage	Conventional adjustable mortgage (ARM)
1388852	Mortgage	Conventional fixed mortgage
1388850	Mortgage	Other mortgage
1389213	Mortgage	Other mortgage
1388959	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Other	MA	01609	Postal mail
Loan modification,collection,foreclosure	MD	21104	Web
Loan servicing, payments, escrow account	NC	27615	Web
Loan modification,collection,foreclosure	CA	95138	Web
Loan modification,collection,foreclosure	MI	48439	Referral
Loan modification,collection,foreclosure	NJ	08648	Web
Loan modification,collection,foreclosure	HI	96744	Referral
Loan modification,collection,foreclosure	CA	95127	Web
Loan modification,collection,foreclosure	SC	29464	Web
Credit decision / Underwriting	FL	32725	Web
Loan servicing, payments, escrow account	UT	84084	Referral
Loan modification,collection,foreclosure	FL	33175	Referral
Loan servicing, payments, escrow account	TX	75023	Web
Loan servicing, payments, escrow account	NJ	08618	Web
Loan servicing, payments, escrow account	VA	22204	Web
Loan servicing, payments, escrow account	SC	29073	Fax
Loan servicing, payments, escrow account	AR	71701	Web
Loan servicing, payments, escrow account	TN	37803	Web
Application, originator, mortgage broker	MA	02127	Referral
Loan modification,collection,foreclosure	MD	21122	Referral
Loan servicing, payments, escrow account	GA	30034	Web

Mortgage complaints

Based on Consumer Complaints

05/22/2015	05/28/2015	HSBC	Closed with explanation
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Navy FCU	In progress
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/28/2015	OneWest Bank	Closed with explanation
05/22/2015	05/22/2015	Citibank	In progress
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/22/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	SunTrust Bank	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/29/2015	Allied Financial Group & Associates	Untimely response
05/22/2015	05/22/2015	Cornerstone Home Lending Inc.	In progress
05/22/2015	05/22/2015	M&T Bank	Closed with monetary relief
05/22/2015	05/22/2015	Green Tree Servicing, LLC	Closed with explanation
05/22/2015	05/28/2015	First Citizens	Closed with explanation
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Movement Mortgage	Closed with explanation
05/22/2015	05/28/2015	RBS Citizens	In progress
05/22/2015	05/28/2015	JPMorgan Chase	In progress
05/22/2015	05/22/2015	SunTrust Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1389140	Mortgage	Conventional fixed mortgage
1389111	Mortgage	Other mortgage
1389212	Mortgage	Other mortgage
1389193	Mortgage	Conventional fixed mortgage
1389209	Mortgage	Other mortgage
1389300	Mortgage	FHA mortgage
1389284	Mortgage	Conventional adjustable mortgage (ARM)
1389436	Mortgage	Conventional fixed mortgage
1389368	Mortgage	Conventional fixed mortgage
1389388	Mortgage	Conventional fixed mortgage
1389418	Mortgage	Conventional adjustable mortgage (ARM)
1389494	Mortgage	Conventional fixed mortgage
1389543	Mortgage	FHA mortgage
1389541	Mortgage	Conventional adjustable mortgage (ARM)
1389537	Mortgage	Other mortgage
1389592	Mortgage	Conventional fixed mortgage
1389813	Mortgage	Conventional adjustable mortgage (ARM)
1389667	Mortgage	Conventional fixed mortgage
1389694	Mortgage	Conventional adjustable mortgage (ARM)
1390204	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	IL	60478	Web
Loan servicing, payments, escrow account	OR	97013	Referral
Loan modification,collection,foreclosure	CO	80003	Referral
Credit decision / Underwriting	MD	20735	Web
Loan servicing, payments, escrow account	CA	93065	Referral
Loan servicing, payments, escrow account	MN	55012	Web
Loan modification,collection,foreclosure	CA	95603	Web
Loan servicing, payments, escrow account	TX	75052	Phone
Loan modification,collection,foreclosure	NY	14120	Web
Loan modification,collection,foreclosure	NJ	07719	Web
Loan servicing, payments, escrow account	FL	33957	Web
Loan servicing, payments, escrow account	NJ	07704	Web
Loan servicing, payments, escrow account	TX	77381	Web
Settlement process and costs	IL	60409	Web
Loan modification,collection,foreclosure	MT	59917	Referral
Loan servicing, payments, escrow account	CA	91423	Web
Loan modification,collection,foreclosure	MA	02601	Web
Loan servicing, payments, escrow account	MI	49001	Web
Loan modification,collection,foreclosure	MD	21216	Web
Loan modification,collection,foreclosure	CA	95747	Web

Mortgage complaints

Based on Consumer Complaints

05/22/2015	05/22/2015	Fifth Third Bank	In progress
05/22/2015	05/28/2015	M&T Bank	Closed with explanation
05/22/2015	05/28/2015	BMO Harris	Closed with explanation
05/22/2015	05/28/2015	NFM, Inc.	Closed with explanation
05/22/2015	05/28/2015	Round Point Mortgage	Closed with explanation
05/22/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	06/01/2015	Plaza Home Mortgage	Closed with explanation
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/28/2015	HSBC	In progress
05/22/2015	05/22/2015	Rushmore Loan Management Services LLC	In progress
05/22/2015	05/22/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	Ocwen	Closed
05/22/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/22/2015	05/22/2015	Bank of America	Closed with explanation
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/23/2015	Shellpoint Partners, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1389882	Mortgage	Conventional fixed mortgage
1389863	Mortgage	Other mortgage
1390093	Mortgage	Conventional fixed mortgage
1389902	Mortgage	Other mortgage
1389216	Mortgage	Other mortgage
1390052	Mortgage	Home equity loan or line of credit
1390192	Mortgage	Conventional fixed mortgage
1390175	Mortgage	Conventional fixed mortgage
1390154	Mortgage	Other mortgage
1390187	Mortgage	Home equity loan or line of credit
1390341	Mortgage	Other mortgage
1390330	Mortgage	FHA mortgage
1390343	Mortgage	Other mortgage
1390344	Mortgage	Other mortgage
1388326	Mortgage	FHA mortgage
1387728	Mortgage	Other mortgage
1387823	Mortgage	FHA mortgage
1387111	Mortgage	Other mortgage
1387804	Mortgage	Other mortgage
1387783	Mortgage	Other mortgage
1387933	Mortgage	Conventional adjustable mortgage (ARM)
1387720	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	RI	02864	Web
Loan modification,collection,foreclosure	CA	94521	Phone
Loan servicing, payments, escrow account	CA	94803	Web
Loan modification,collection,foreclosure	FL	33324	Referral
Other	NY	10573	Referral
Loan servicing, payments, escrow account	MD	21035	Web
Loan modification,collection,foreclosure	VA	20171	Web
Loan modification,collection,foreclosure	CA	92630	Phone
Loan modification,collection,foreclosure	LA	70068	Referral
Loan modification,collection,foreclosure	WA	98408	Web
Loan servicing, payments, escrow account	NH	03301	Referral
Loan modification,collection,foreclosure	MI	48240	Phone
Loan modification,collection,foreclosure	AZ	86442	Referral
Loan modification,collection,foreclosure	NJ	07647	Referral
Loan modification,collection,foreclosure	CA	92113	Web
Loan modification,collection,foreclosure			Referral
Loan servicing, payments, escrow account	CA	92231	Web
Loan modification,collection,foreclosure	NY	10960	Referral
Loan modification,collection,foreclosure	TX	75115	Referral
Loan modification,collection,foreclosure	TX	78261	Referral
Loan modification,collection,foreclosure	CO	80439	Web
Loan modification,collection,foreclosure	ID	83646	Web

Mortgage complaints

Based on Consumer Complaints

05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/26/2015	M&T Bank	In progress
05/22/2015	05/23/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/22/2015	05/28/2015	JPMorgan Chase	In progress
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	PNC Bank	In progress
05/22/2015	06/03/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	Residential Credit Solutions	Closed with explanation
05/22/2015	05/28/2015	Caliber Home Loans, Inc	Closed with explanation
05/22/2015	05/28/2015	Bank of America	Closed with explanation
05/22/2015	05/28/2015	Fay Servicing, LLC	Untimely response
05/22/2015	05/28/2015	Wells Fargo	In progress
05/22/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/28/2015	Green Tree Servicing, LLC	Closed with explanation
05/22/2015	05/22/2015	Specialized Loan Servicing LLC	Closed with explanation
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/21/2015	06/04/2015	Nationstar Mortgage	In progress
05/21/2015	05/28/2015	M&T Bank	In progress
05/21/2015	05/21/2015	Caliber Home Loans, Inc	Closed with explanation
05/21/2015	05/21/2015	U.S. Bancorp	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1387889	Mortgage	Conventional adjustable mortgage (ARM)
1386320	Mortgage	Conventional fixed mortgage
1386319	Mortgage	Conventional fixed mortgage
1388048	Mortgage	VA mortgage
1386376	Mortgage	Conventional fixed mortgage
1388047	Mortgage	FHA mortgage
1386311	Mortgage	Conventional fixed mortgage
1386382	Mortgage	Other mortgage
1387907	Mortgage	Conventional adjustable mortgage (ARM)
1388043	Mortgage	Other mortgage
1387934	Mortgage	Other mortgage
1386621	Mortgage	Conventional adjustable mortgage (ARM)
1386864	Mortgage	Other mortgage
1387041	Mortgage	Conventional fixed mortgage
1387517	Mortgage	Conventional fixed mortgage
1388665	Mortgage	Conventional fixed mortgage
1388651	Mortgage	Conventional fixed mortgage
1388607	Mortgage	Conventional adjustable mortgage (ARM)
1388648	Mortgage	Conventional fixed mortgage
1387694	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NV	89141	Web
Loan servicing, payments, escrow account	NY	11520	Web
Loan servicing, payments, escrow account	NY	11520	Web
Loan modification,collection,foreclosure	NC	28210	Web
Loan modification,collection,foreclosure	LA	70769	Web
Loan modification,collection,foreclosure	NC	28210	Web
Loan servicing, payments, escrow account	MO	64127	Web
Loan servicing, payments, escrow account	CA	90740	Postal mail
Credit decision / Underwriting	CA	95014	Web
Loan servicing, payments, escrow account	TX	77407	Referral
Loan modification,collection,foreclosure	AL	35613	Web
Application, originator, mortgage broker	FL	34787	Web
Loan modification,collection,foreclosure	TN	37206	Fax
Application, originator, mortgage broker	WA	98033	Web
Loan servicing, payments, escrow account	NC	27357	Phone
Settlement process and costs	FL	33578	Web
Loan servicing, payments, escrow account	GA	30188	Web
Loan modification,collection,foreclosure	AZ	85043	Web
Loan modification,collection,foreclosure	KS	66213	Phone
Other	FL	32825	Referral

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/21/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/21/2015	05/21/2015	Arbor Residential Mortgage LLC	In progress
05/21/2015	05/21/2015	Statebridge Company	Closed with explanation
05/21/2015	05/21/2015	PHH Mortgage	In progress
05/21/2015	05/21/2015	Bayview Loan Servicing, LLC	In progress
05/21/2015	05/21/2015	Nationwide Advantage Mortgage Company	Closed with explanation
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/27/2015	21st Mortgage Corporation	Closed with explanation
05/21/2015	05/21/2015	U.S. Bancorp	Closed with explanation
05/21/2015	05/27/2015	JPMorgan Chase	In progress
05/21/2015	05/21/2015	JPMorgan Chase	In progress
05/21/2015	05/26/2015	LoanDepot	Closed with explanation
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/21/2015	Watermark Capital, INC.	Closed
05/21/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/22/2015	Real Time Resolutions	In progress
05/21/2015	05/22/2015	Ocwen	Closed with explanation
05/21/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1388588	Mortgage	Other mortgage
1388587	Mortgage	Other mortgage
1387171	Mortgage	Conventional fixed mortgage
1387686	Mortgage	Conventional fixed mortgage
1387225	Mortgage	Conventional fixed mortgage
1387310	Mortgage	FHA mortgage
1387180	Mortgage	Other mortgage
1387133	Mortgage	Other mortgage
1387130	Mortgage	Other mortgage
1387246	Mortgage	Conventional fixed mortgage
1387091	Mortgage	Conventional adjustable mortgage (ARM)
1387062	Mortgage	Other mortgage
1386299	Mortgage	Conventional fixed mortgage
1387737	Mortgage	Other mortgage
1387063	Mortgage	FHA mortgage
1386976	Mortgage	Other mortgage
1387099	Mortgage	Conventional fixed mortgage
1386819	Mortgage	FHA mortgage
1386979	Mortgage	Conventional fixed mortgage
1388036	Mortgage	Conventional fixed mortgage
1387927	Mortgage	Home equity loan or line of credit
1387100	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30290	Referral
Loan servicing, payments, escrow account	CO	80602	Referral
Loan servicing, payments, escrow account	NH	03109	Phone
Credit decision / Underwriting	MO	63123	Web
Loan modification,collection,foreclosure	NY	10562	Web
Loan servicing, payments, escrow account	NJ	08043	Web
Loan modification,collection,foreclosure	GA	30047	Referral
Loan modification,collection,foreclosure	FL	32137	Referral
Loan modification,collection,foreclosure	FL	33332	Referral
Loan modification,collection,foreclosure	CO	80908	Phone
Loan modification,collection,foreclosure	CA	94610	Referral
Loan servicing, payments, escrow account	SC	29856	Referral
Loan modification,collection,foreclosure	NY	11590	Web
Loan modification,collection,foreclosure	NJ	08723	Fax
Loan modification,collection,foreclosure	PA	19131	Web
Loan modification,collection,foreclosure	CA	92530	Referral
Loan modification,collection,foreclosure	NC	27565	Phone
Loan servicing, payments, escrow account	GA	30088	Web
Loan modification,collection,foreclosure	KY	41051	Phone
Loan servicing, payments, escrow account	NH	03079	Web
Loan servicing, payments, escrow account	ID	83313	Web
Loan modification,collection,foreclosure	NC	27501	Referral

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/28/2015	Wells Fargo	In progress
05/21/2015	05/29/2015	Prestige Financial Services, Inc.	Closed with explanation
05/21/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Ocwen	In progress
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/27/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Bayview Loan Servicing, LLC	In progress
05/21/2015	05/27/2015	Capital One	Closed with explanation
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Seterus	In progress
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/21/2015	Pacific Union Financial, LLC	In progress
05/21/2015	05/22/2015	Round Point Mortgage	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with monetary relief
05/21/2015	05/21/2015	Flagstar Bank	In progress
05/21/2015	05/27/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1386967	Mortgage	Other mortgage
1387442	Mortgage	Other mortgage
1387489	Mortgage	Conventional fixed mortgage
1387534	Mortgage	FHA mortgage
1387537	Mortgage	FHA mortgage
1387565	Mortgage	Other mortgage
1387452	Mortgage	Conventional fixed mortgage
1387533	Mortgage	FHA mortgage
1387521	Mortgage	Conventional adjustable mortgage (ARM)
1386802	Mortgage	Conventional fixed mortgage
1386243	Mortgage	Other mortgage
1386866	Mortgage	Other mortgage
1387369	Mortgage	Conventional fixed mortgage
1386870	Mortgage	Other mortgage
1386173	Mortgage	Conventional fixed mortgage
1386266	Mortgage	Other mortgage
1386220	Mortgage	Other mortgage
1386221	Mortgage	Other mortgage
1386237	Mortgage	Conventional adjustable mortgage (ARM)
1387413	Mortgage	Conventional fixed mortgage
1386164	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	34983	Referral
Other	NY	12566	Referral
Loan servicing, payments, escrow account	AZ	85259	Web
Credit decision / Underwriting	FL	33065	Web
Credit decision / Underwriting	GA	31909	Web
Loan modification,collection,foreclosure	GA	31539	Referral
Loan modification,collection,foreclosure	FL	32712	Web
Loan servicing, payments, escrow account	TX	79731	Web
Loan modification,collection,foreclosure	CA	94706	Web
Application, originator, mortgage broker	WY	82073	Web
Loan modification,collection,foreclosure			Referral
Other	FL	33610	Referral
Loan modification,collection,foreclosure	MD	20705	Web
Other	FL	33610	Referral
Loan modification,collection,foreclosure	VA	24073	Referral
Loan modification,collection,foreclosure	CA	92129	Referral
Loan modification,collection,foreclosure	NC	27883	Referral
Loan modification,collection,foreclosure	NC	27883	Referral
Loan modification,collection,foreclosure	VA	20176	Web
Loan modification,collection,foreclosure	NJ	07666	Web
Loan servicing, payments, escrow account	MD	21620	Web

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/27/2015	JPMorgan Chase	In progress
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	Banco Popular North America	Closed with explanation
05/21/2015	05/21/2015	Regions	In progress
05/21/2015	05/21/2015	Carrington Mortgage	In progress
05/21/2015	05/28/2015	Bank of America	In progress
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/21/2015	U.S. Bancorp	Closed with monetary relief
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/21/2015	EverBank	Closed with explanation
05/21/2015	06/10/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/27/2015	HSBC	Closed with explanation
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/27/2015	Freedom Mortgage	Closed with explanation
05/21/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/21/2015	Selene Finance	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1386731	Mortgage	Conventional fixed mortgage
1386609	Mortgage	Conventional fixed mortgage
1387378	Mortgage	Conventional fixed mortgage
1386724	Mortgage	Conventional fixed mortgage
1387101	Mortgage	Other mortgage
1386685	Mortgage	Conventional fixed mortgage
1386305	Mortgage	Conventional adjustable mortgage (ARM)
1386241	Mortgage	Conventional fixed mortgage
1386600	Mortgage	Other mortgage
1388333	Mortgage	Conventional fixed mortgage
1386657	Mortgage	Conventional fixed mortgage
1388388	Mortgage	Other mortgage
1386562	Mortgage	Other mortgage
1388391	Mortgage	Other mortgage
1388370	Mortgage	Other mortgage
1387875	Mortgage	FHA mortgage
1387874	Mortgage	Conventional fixed mortgage
1387782	Mortgage	Other mortgage
1387869	Mortgage	Other mortgage
1387868	Mortgage	Other mortgage
1388016	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30294	Phone
Loan modification,collection,foreclosure	GA	30290	Web
Loan modification,collection,foreclosure	IL	60201	Web
Loan servicing, payments, escrow account	OH	44614	Web
Loan modification,collection,foreclosure	TX	79927	Referral
Loan servicing, payments, escrow account	CA	91327	Web
Settlement process and costs	CA	94109	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	FL	32751	Referral
Loan servicing, payments, escrow account	OH	45714	Web
Settlement process and costs	PA	18337	Web
Loan modification,collection,foreclosure	CA	92081	Web
Loan modification,collection,foreclosure	CA	95136	Referral
Loan servicing, payments, escrow account	CT	06082	Referral
Loan servicing, payments, escrow account	GA	30077	Web
Credit decision / Underwriting	CA	91304	Web
Loan modification,collection,foreclosure	CA	92078	Web
Loan modification,collection,foreclosure	TX	78261	Referral
Loan modification,collection,foreclosure	VA	24073	Referral
Loan servicing, payments, escrow account	MN	55412	Referral
Loan modification,collection,foreclosure	IL	62234	Web

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/27/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/21/2015	05/21/2015	M&T Bank	Closed with explanation
05/21/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/22/2015	Shellpoint Partners, LLC	Closed with explanation
05/21/2015	05/27/2015	PNC Bank	In progress
05/21/2015	05/22/2015	The Huntington National Bank	Closed
05/21/2015	06/02/2015	Ocwen	Closed with explanation
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	06/04/2015	Caliber Home Loans, Inc	Closed with monetary relief
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	M&T Bank	Closed with non-monetary relief
05/21/2015	05/21/2015	Nationstar Mortgage	In progress
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/28/2015	Green Tree Servicing, LLC	Closed with explanation
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1387975	Mortgage	Conventional fixed mortgage
1387936	Mortgage	Conventional fixed mortgage
1387649	Mortgage	Other mortgage
1387112	Mortgage	Other mortgage
1388687	Mortgage	Conventional fixed mortgage
1388646	Mortgage	Conventional adjustable mortgage (ARM)
1388677	Mortgage	FHA mortgage
1388674	Mortgage	Conventional fixed mortgage
1389883	Mortgage	Home equity loan or line of credit
1386316	Mortgage	Conventional adjustable mortgage (ARM)
1386355	Mortgage	Conventional adjustable mortgage (ARM)
1386349	Mortgage	Other mortgage
1386390	Mortgage	Conventional fixed mortgage
1386419	Mortgage	Other mortgage
1386464	Mortgage	VA mortgage
1386442	Mortgage	Conventional adjustable mortgage (ARM)
1386462	Mortgage	Home equity loan or line of credit
1386461	Mortgage	Conventional fixed mortgage
1386476	Mortgage	Other mortgage
1386518	Mortgage	Conventional fixed mortgage
1386477	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	IL	60623	Web
Loan servicing, payments, escrow account	CT	06606	Web
Loan modification,collection,foreclosure	WA	98103	Referral
Loan modification,collection,foreclosure	NY	10960	Referral
Application, originator, mortgage broker	TX	78251	Web
Loan servicing, payments, escrow account	CA	90047	Web
Loan modification,collection,foreclosure	FL	32507	Web
Loan modification,collection,foreclosure	VA	22310	Web
Credit decision / Underwriting	CA	90078	Web
Loan modification,collection,foreclosure	NC	27808	Referral
Loan servicing, payments, escrow account	PA	19146	Web
Loan modification,collection,foreclosure	LA	70360	Web
Loan modification,collection,foreclosure	GA	30363	Web
Loan modification,collection,foreclosure	TX	78665	Referral
Application, originator, mortgage broker	GA	30273	Web
Loan servicing, payments, escrow account	CA	92672	Web
Loan servicing, payments, escrow account	TX	78526	Web
Loan modification,collection,foreclosure	ID	83501	Web
Other	KY	41005	Referral
Loan modification,collection,foreclosure	CA	95448	Web
Loan modification,collection,foreclosure	KY	41005	Referral

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	SunTrust Bank	In progress
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	JPMorgan Chase	In progress
05/21/2015	05/22/2015	Cornerstone Home Lending Inc.	In progress
05/21/2015	05/22/2015	Wells Fargo	Closed with explanation
05/21/2015	05/28/2015	Flagstar Bank	In progress
05/21/2015	05/22/2015	Seterus	In progress
05/21/2015	05/22/2015	Bank of America	In progress
05/21/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/21/2015	05/21/2015	HSBC	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed
05/21/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/21/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/21/2015	05/21/2015	Arbor Residential Mortgage LLC	In progress
05/21/2015	05/21/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Citibank	Closed with explanation
05/21/2015	05/22/2015	Bank of America	Closed with explanation
05/21/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1387110	Mortgage	Other mortgage
1386637	Mortgage	FHA mortgage
1386620	Mortgage	Home equity loan or line of credit
1386614	Mortgage	Other mortgage
1386769	Mortgage	Conventional fixed mortgage
1386766	Mortgage	Other mortgage
1386760	Mortgage	FHA mortgage
1386927	Mortgage	Conventional fixed mortgage
1386805	Mortgage	Other mortgage
1386812	Mortgage	Other mortgage
1387029	Mortgage	Conventional fixed mortgage
1387021	Mortgage	VA mortgage
1387005	Mortgage	FHA mortgage
1387042	Mortgage	Conventional fixed mortgage
1387043	Mortgage	Home equity loan or line of credit
1387243	Mortgage	Conventional fixed mortgage
1387161	Mortgage	Conventional fixed mortgage
1387157	Mortgage	Conventional fixed mortgage
1387154	Mortgage	Other mortgage
1387135	Mortgage	Home equity loan or line of credit
1387168	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	10960	Referral
Loan modification,collection,foreclosure	NM	88012	Web
Loan modification,collection,foreclosure	CA	94131	Web
Loan modification,collection,foreclosure	FL	32304	Web
Loan servicing, payments, escrow account	DC	20008	Web
Loan modification,collection,foreclosure	CO	80003	Postal mail
Loan servicing, payments, escrow account	FL	33401	Web
Loan servicing, payments, escrow account	PA	17815	Web
Loan modification,collection,foreclosure	NC	28173	Web
Loan modification,collection,foreclosure	LA	70458	Referral
Loan servicing, payments, escrow account	IL	60084	Web
Loan servicing, payments, escrow account	TX	79934	Web
Loan servicing, payments, escrow account	CA	93619	Phone
Loan servicing, payments, escrow account	CO	80538	Web
Loan modification,collection,foreclosure	GA	30240	Web
Loan modification,collection,foreclosure	FL	33183	Web
Loan servicing, payments, escrow account	CO	80503	Web
Application, originator, mortgage broker	LA	70503	Web
Application, originator, mortgage broker	NY	14120	Web
Loan servicing, payments, escrow account	CA	93292	Web
Loan servicing, payments, escrow account	CA	90221	Web

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/27/2015	JPMorgan Chase	In progress
05/21/2015	05/21/2015	U.S. Bancorp	Closed with explanation
05/21/2015	05/21/2015	Citibank	Closed with explanation
05/21/2015	05/21/2015	Green Tree Servicing, LLC	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/28/2015	JPMorgan Chase	In progress
05/21/2015	05/27/2015	1st Alliance Lending	Closed with monetary relief
05/21/2015	05/27/2015	Ocwen	Closed
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	OneWest Bank	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Loan Care	Closed with explanation
05/21/2015	05/22/2015	Nationstar Mortgage	In progress
05/21/2015	05/21/2015	Residential Credit Solutions	Closed with explanation
05/21/2015	05/21/2015	Springleaf Finance Corporation	In progress
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	American Advisors Group	Closed with explanation
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1387234	Mortgage	Conventional fixed mortgage
1387182	Mortgage	FHA mortgage
1387198	Mortgage	Other mortgage
1387217	Mortgage	Other mortgage
1387210	Mortgage	Other mortgage
1387308	Mortgage	Conventional fixed mortgage
1387247	Mortgage	Conventional fixed mortgage
1387299	Mortgage	Other mortgage
1387295	Mortgage	Conventional fixed mortgage
1387268	Mortgage	Conventional fixed mortgage
1387285	Mortgage	Other mortgage
1387362	Mortgage	Conventional adjustable mortgage (ARM)
1387325	Mortgage	Conventional fixed mortgage
1387679	Mortgage	Conventional fixed mortgage
1387425	Mortgage	Other mortgage
1387416	Mortgage	Conventional adjustable mortgage (ARM)
1387415	Mortgage	Conventional adjustable mortgage (ARM)
1387491	Mortgage	Conventional fixed mortgage
1387641	Mortgage	Conventional adjustable mortgage (ARM)
1387590	Mortgage	Other mortgage
1387582	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	LA	70152	Web
Loan modification, collection, foreclosure	WA	98228	Web
Loan servicing, payments, escrow account	NY	13862	Referral
Loan modification, collection, foreclosure	CT	06606	Referral
Loan modification, collection, foreclosure	FL	33460	Referral
Loan servicing, payments, escrow account	FL	32907	Web
Loan modification, collection, foreclosure	CO	80908	Phone
Loan modification, collection, foreclosure	MO	64137	Fax
Loan modification, collection, foreclosure	WA	98277	Web
Loan servicing, payments, escrow account	LA	70726	Web
Loan modification, collection, foreclosure	GA	30350	Referral
Application, originator, mortgage broker	AZ	85377	Web
Loan servicing, payments, escrow account	DE	92545	Referral
Application, originator, mortgage broker	VA	20191	Web
Other	CT	06902	Referral
Loan servicing, payments, escrow account	AR	72641	Referral
Loan servicing, payments, escrow account	AR	72641	Referral
Loan servicing, payments, escrow account	IL	61024	Web
Loan modification, collection, foreclosure	CA	91950	Web
Loan modification, collection, foreclosure	NC	27577	Referral
Credit decision / Underwriting	NY	10958	Web

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/27/2015	Stearns Lending	Closed with explanation
05/21/2015	05/21/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	Nationstar Mortgage	In progress
05/21/2015	05/28/2015	Seterus	Closed with explanation
05/21/2015	05/27/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/28/2015	Bayview Loan Servicing, LLC	In progress
05/21/2015	05/27/2015	Citibank	Closed with non-monetary relief
05/21/2015	05/21/2015	Servis One, Inc.	Closed
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	McLean Mortgage Corporation	Closed with explanation
05/21/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/21/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/27/2015	State Farm Bank	Closed with explanation
05/21/2015	05/28/2015	KeyBank NA	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1387545	Mortgage	FHA mortgage
1387638	Mortgage	Other mortgage
1387631	Mortgage	Conventional fixed mortgage
1387623	Mortgage	FHA mortgage
1387755	Mortgage	Other mortgage
1387732	Mortgage	Conventional adjustable mortgage (ARM)
1386242	Mortgage	FHA mortgage
1386298	Mortgage	Conventional adjustable mortgage (ARM)
1386240	Mortgage	Conventional fixed mortgage
1386205	Mortgage	Conventional fixed mortgage
1386180	Mortgage	Other mortgage
1386239	Mortgage	Other mortgage
1386234	Mortgage	Conventional fixed mortgage
1386232	Mortgage	Other mortgage
1386278	Mortgage	Other mortgage
1386250	Mortgage	Other mortgage
1388042	Mortgage	Home equity loan or line of credit
1386435	Mortgage	Other mortgage
1386444	Mortgage	Other mortgage
1388087	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NJ	08016	Web
Loan modification,collection,foreclosure	VA	23464	Referral
Loan servicing, payments, escrow account	FL	33173	Web
Loan servicing, payments, escrow account	MD	21826	Web
Loan modification,collection,foreclosure	PA	15963	Referral
Loan modification,collection,foreclosure	VA	22304	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	NY	11590	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	PR	00623	Web
Loan servicing, payments, escrow account	AZ	85381	Referral
Loan servicing, payments, escrow account	FL	33173	Referral
Loan servicing, payments, escrow account	CO	80134	Web
Application, originator, mortgage broker	TX	77459	Web
Loan modification,collection,foreclosure	NJ	07307	Postal mail
Loan modification,collection,foreclosure	NY	10960	Postal mail
Loan servicing, payments, escrow account	PA	17110	Referral
Loan modification,collection,foreclosure	CA	92879	Referral
Loan modification,collection,foreclosure	FL	33914	Referral
Loan servicing, payments, escrow account	CA	95219	Web

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/27/2015	Fifth Third Bank	Closed with explanation
05/21/2015	05/21/2015	Seterus	Closed with explanation
05/21/2015	05/21/2015	Seterus	Closed with explanation
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Seterus	In progress
05/21/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	Home Financing Center	Closed with explanation
05/21/2015	05/21/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/21/2015	05/22/2015	PHH Mortgage	In progress
05/21/2015	05/22/2015	Shellpoint Partners, LLC	Closed with explanation
05/21/2015	05/27/2015	Fay Servicing, LLC	Closed with explanation
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/27/2015	Santander Bank US	Closed
05/21/2015	05/27/2015	Astoria Bank	Closed with explanation
05/21/2015	05/27/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1388041	Mortgage	Conventional fixed mortgage
1386473	Mortgage	Other mortgage
1387312	Mortgage	Conventional fixed mortgage
1386475	Mortgage	Other mortgage
1386517	Mortgage	Other mortgage
1387519	Mortgage	Conventional adjustable mortgage (ARM)
1387287	Mortgage	Other mortgage
1387265	Mortgage	Home equity loan or line of credit
1386458	Mortgage	Other mortgage
1386471	Mortgage	Other mortgage
1387290	Mortgage	Conventional fixed mortgage
1387250	Mortgage	Other mortgage
1386393	Mortgage	FHA mortgage
1386408	Mortgage	FHA mortgage
1386403	Mortgage	Conventional fixed mortgage
1388129	Mortgage	Conventional adjustable mortgage (ARM)
1386525	Mortgage	Home equity loan or line of credit
1386537	Mortgage	Conventional fixed mortgage
1384435	Mortgage	Conventional fixed mortgage
1385878	Mortgage	Other mortgage
1384985	Mortgage	Other mortgage
1384989	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11216	Web
Other	KY	41005	Referral
Application, originator, mortgage broker	RI	02806	Web
Other	KY	41005	Referral
Loan servicing, payments, escrow account	CA	95448	Referral
Loan modification,collection,foreclosure	CA	90731	Web
Loan modification,collection,foreclosure	GA	30350	Referral
Loan servicing, payments, escrow account	PA	15044	Referral
Loan modification,collection,foreclosure	GA	30024	Referral
Other	KY	41005	Referral
Loan servicing, payments, escrow account	LA	70586	Web
Loan modification,collection,foreclosure			Referral
Loan modification,collection,foreclosure	TX	77493	Referral
Loan modification,collection,foreclosure	CA	91020	Web
Application, originator, mortgage broker	SC	29223	Web
Loan modification,collection,foreclosure	CA	94620	Web
Loan servicing, payments, escrow account	NC	27519	Web
Loan servicing, payments, escrow account	IL	61265	Web
Loan servicing, payments, escrow account	GA	30082	Web
Other	FL	33624	Postal mail
Loan modification,collection,foreclosure	MD	20878	Referral
Loan servicing, payments, escrow account	WA	98331	Referral

Mortgage complaints

Based on Consumer Complaints

05/21/2015	05/21/2015	Wells Fargo	Closed with explanation
05/21/2015	06/04/2015	HSBC	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	HSBC	Closed with explanation
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/28/2015	Ocwen	Closed
05/21/2015	05/27/2015	PNC Bank	Closed with explanation
05/21/2015	05/27/2015	Wells Fargo	In progress
05/21/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/21/2015	05/21/2015	Regions	Closed with non-monetary relief
05/21/2015	05/27/2015	EverBank	In progress
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	Seterus	In progress
05/21/2015	05/21/2015	Citibank	Closed with non-monetary relief
05/21/2015	05/21/2015	Ocwen	Closed
05/20/2015	05/21/2015	Ocwen	Closed with explanation
05/20/2015	05/21/2015	HSBC	Closed with explanation
05/20/2015	05/20/2015	Ocwen	Closed with explanation
05/20/2015	05/27/2015	Wells Fargo	Closed with explanation
05/20/2015	05/26/2015	Wells Fargo	In progress
05/20/2015	05/26/2015	Ocwen	Closed

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1385039	Mortgage	Conventional adjustable mortgage (ARM)
1384486	Mortgage	Reverse mortgage
1385858	Mortgage	Conventional fixed mortgage
1386386	Mortgage	FHA mortgage
1386387	Mortgage	FHA mortgage
1384099	Mortgage	Home equity loan or line of credit
1385000	Mortgage	Conventional adjustable mortgage (ARM)
1384204	Mortgage	Conventional adjustable mortgage (ARM)
1384166	Mortgage	Conventional fixed mortgage
1385040	Mortgage	Conventional adjustable mortgage (ARM)
1385604	Mortgage	Conventional fixed mortgage
1384935	Mortgage	FHA mortgage
1384826	Mortgage	Conventional fixed mortgage
1384780	Mortgage	FHA mortgage
1384853	Mortgage	Conventional adjustable mortgage (ARM)
1384811	Mortgage	Other mortgage
1384141	Mortgage	Conventional fixed mortgage
1384607	Mortgage	Conventional fixed mortgage
1384678	Mortgage	Conventional fixed mortgage
1384740	Mortgage	Conventional fixed mortgage
1384649	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	33016	Web
Loan modification,collection,foreclosure	MD	21117	Web
Loan modification,collection,foreclosure	PA	18102	Phone
Loan servicing, payments, escrow account	CA	92283	Web
Loan servicing, payments, escrow account	CA	92283	Web
Loan servicing, payments, escrow account	AZ	85004	Web
Application, originator, mortgage broker	CA	95304	Web
Loan modification,collection,foreclosure	OR	97060	Web
Loan modification,collection,foreclosure	DE	19709	Referral
Loan modification,collection,foreclosure	FL	33016	Web
Loan servicing, payments, escrow account	MD	20732	Web
Loan servicing, payments, escrow account	CA	90035	Web
Loan servicing, payments, escrow account	AL	35759	Web
Loan servicing, payments, escrow account	FL	32258	Web
Loan modification,collection,foreclosure	FL	33301	Web
Loan servicing, payments, escrow account	OH	43209	Referral
Loan modification,collection,foreclosure	NY	10921	Web
Loan servicing, payments, escrow account	TX	77068	Web
Loan servicing, payments, escrow account	NJ	08053	Web
Loan servicing, payments, escrow account	CO	80109	Web
Loan servicing, payments, escrow account	CA	95422	Web

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/20/2015	Caliber Home Loans, Inc	Closed with explanation
05/20/2015	05/20/2015	Generation Mortgage	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	Closed with explanation
05/20/2015	05/20/2015	Nationstar Mortgage	In progress
05/20/2015	05/20/2015	Bank of America	Closed with explanation
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/26/2015	HSBC	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	In progress
05/20/2015	05/20/2015	Bayview Loan Servicing, LLC	In progress
05/20/2015	05/20/2015	Wells Fargo	Closed with explanation
05/20/2015	05/20/2015	Gateway Mortgage Group, LLC	Closed with explanation
05/20/2015	05/20/2015	Flagstar Bank	Closed with explanation
05/20/2015	05/20/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/26/2015	Arbor Residential Mortgage LLC	Closed with explanation
05/20/2015	05/21/2015	Ocwen	Closed with explanation
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/26/2015	Round Point Mortgage	Closed with explanation
05/20/2015	05/20/2015	Residential Credit Solutions	Closed with explanation
05/20/2015	05/20/2015	Seterus	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1384641	Mortgage	Conventional fixed mortgage
1384159	Mortgage	Reverse mortgage
1384597	Mortgage	FHA mortgage
1384639	Mortgage	VA mortgage
1384163	Mortgage	Other mortgage
1384221	Mortgage	FHA mortgage
1384580	Mortgage	Home equity loan or line of credit
1384535	Mortgage	FHA mortgage
1385855	Mortgage	VA mortgage
1385608	Mortgage	Other mortgage
1384978	Mortgage	Other mortgage
1384095	Mortgage	Home equity loan or line of credit
1386389	Mortgage	Other mortgage
1384116	Mortgage	Conventional adjustable mortgage (ARM)
1384115	Mortgage	Conventional adjustable mortgage (ARM)
1384065	Mortgage	Conventional fixed mortgage
1384022	Mortgage	FHA mortgage
1384081	Mortgage	Conventional fixed mortgage
1384029	Mortgage	FHA mortgage
1384127	Mortgage	Other mortgage
1384245	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	DE	19701	Phone
Loan servicing, payments, escrow account	CA	91344	Web
Loan servicing, payments, escrow account	PA	16001	Web
Loan modification,collection,foreclosure	PA	15501	Web
Loan modification,collection,foreclosure	CA	92626	Referral
Credit decision / Underwriting	CA	92283	Web
Loan modification,collection,foreclosure	NY	11747	Web
Loan modification,collection,foreclosure	WV	26035	Web
Loan servicing, payments, escrow account	CA	92084	Phone
Loan servicing, payments, escrow account	NY	10917	Referral
Other	CT	06906	Referral
Loan modification,collection,foreclosure	AZ	85205	Referral
Loan modification,collection,foreclosure	NC	28027	Web
Loan modification,collection,foreclosure	NJ	08535	Phone
Loan servicing, payments, escrow account	MD	20782	Web
Loan servicing, payments, escrow account	CO	80134	Web
Loan modification,collection,foreclosure	FL	33137	Web
Loan modification,collection,foreclosure	FL	33916	Phone
Loan servicing, payments, escrow account	AL	35226	Web
Loan modification,collection,foreclosure	NY	10509	Referral
Loan servicing, payments, escrow account	ID	83687	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/26/2015	Ocwen	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	Closed with explanation
05/20/2015	05/20/2015	Nationstar Mortgage	Closed with explanation
05/20/2015	05/20/2015	Selene Finance	Closed with explanation
05/20/2015	05/26/2015	Specialized Loan Servicing LLC	Closed with explanation
05/20/2015	05/22/2015	Wells Fargo	Closed with explanation
05/20/2015	05/22/2015	JPMorgan Chase	In progress
05/20/2015	05/20/2015	Loan Care	Closed with explanation
05/20/2015	05/27/2015	Wells Fargo	In progress
05/20/2015	05/26/2015	M&T Bank	Closed with explanation
05/20/2015	06/04/2015	Ocwen	Closed with explanation
05/20/2015	05/22/2015	Bank of America	Closed with explanation
05/20/2015	05/21/2015	Bank of America	In progress
05/20/2015	05/27/2015	Bank of America	In progress
05/20/2015	05/20/2015	Residential Credit Solutions	Closed with explanation
05/20/2015	05/27/2015	PHH Mortgage	In progress
05/20/2015	05/20/2015	Citibank	Closed with non-monetary relief
05/20/2015	05/21/2015	OneWest Bank	In progress
05/20/2015	05/20/2015	Nationstar Mortgage	In progress
05/20/2015	05/26/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/20/2015	05/28/2015	Ocwen	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1385864	Mortgage	Conventional fixed mortgage
1384262	Mortgage	Conventional adjustable mortgage (ARM)
1385707	Mortgage	Conventional fixed mortgage
1384237	Mortgage	Conventional fixed mortgage
1385620	Mortgage	Other mortgage
1385628	Mortgage	Other mortgage
1386182	Mortgage	Conventional fixed mortgage
1386154	Mortgage	Other mortgage
1386580	Mortgage	Conventional adjustable mortgage (ARM)
1385883	Mortgage	FHA mortgage
1386567	Mortgage	FHA mortgage
1386526	Mortgage	FHA mortgage
1386530	Mortgage	Conventional adjustable mortgage (ARM)
1384416	Mortgage	Conventional fixed mortgage
1386470	Mortgage	Other mortgage
1386516	Mortgage	Conventional fixed mortgage
1386509	Mortgage	Conventional fixed mortgage
1386527	Mortgage	Conventional fixed mortgage
1386561	Mortgage	Conventional fixed mortgage
1386539	Mortgage	Conventional fixed mortgage
1386568	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33441	Web
Loan servicing, payments, escrow account	OH	44406	Web
Loan modification,collection,foreclosure	OR	97007	Web
Loan servicing, payments, escrow account		18447	Web
Loan servicing, payments, escrow account	CA	92372	Web
Loan modification,collection,foreclosure	WA	98042	Web
Loan servicing, payments, escrow account	GA	30013	Web
Loan modification,collection,foreclosure	CA	94953	Web
Loan modification,collection,foreclosure	FL	32952	Web
Loan modification,collection,foreclosure	GA	30253	Web
Loan modification,collection,foreclosure	CA	92311	Web
Settlement process and costs	NJ	07060	Web
Loan modification,collection,foreclosure	FL	33020	Web
Loan modification,collection,foreclosure	CO	81004	Web
Other	KY	41005	Referral
Loan modification,collection,foreclosure	CA	95448	Web
Loan servicing, payments, escrow account	SC	29212	Web
Loan modification,collection,foreclosure	OR	97216	Web
Loan modification,collection,foreclosure	CA	95136	Web
Loan servicing, payments, escrow account	NJ	08852	Web
Loan modification,collection,foreclosure	FL	33322	Web

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/20/2015	JPMorgan Chase	In progress
05/20/2015	05/20/2015	Residential Credit Solutions	Closed with explanation
05/20/2015	05/20/2015	HSBC	Closed with explanation
05/20/2015	05/20/2015	Bank of America	In progress
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/20/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/21/2015	EverBank	Closed with explanation
05/20/2015	05/20/2015	Capital One	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	In progress
05/20/2015	05/27/2015	Citibank	In progress
05/20/2015	05/21/2015	Bank of America	In progress
05/20/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/21/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/20/2015	05/20/2015	Colorado Housing and Finance Authority	Closed with explanation
05/20/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/20/2015	05/21/2015	Bayview Loan Servicing, LLC	Closed
05/20/2015	05/21/2015	Ocwen	Closed
05/20/2015	05/21/2015	Shellpoint Partners, LLC	Closed with explanation
05/20/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/20/2015	05/21/2015	Caliber Home Loans, Inc	Closed with explanation
05/20/2015	05/21/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1384977	Mortgage	Other mortgage
1384631	Mortgage	Conventional fixed mortgage
1384624	Mortgage	Other mortgage
1384778	Mortgage	Conventional fixed mortgage
1384642	Mortgage	Other mortgage
1384742	Mortgage	FHA mortgage
1384718	Mortgage	Conventional fixed mortgage
1384945	Mortgage	Other mortgage
1384822	Mortgage	Conventional fixed mortgage
1384792	Mortgage	Conventional fixed mortgage
1384936	Mortgage	FHA mortgage
1384837	Mortgage	Conventional fixed mortgage
1384885	Mortgage	FHA mortgage
1384983	Mortgage	Other mortgage
1384211	Mortgage	Other mortgage
1385314	Mortgage	Other mortgage
1384987	Mortgage	Other mortgage
1385029	Mortgage	VA mortgage
1385022	Mortgage	Other mortgage
1385232	Mortgage	Conventional fixed mortgage
1385063	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	HI	96706	Referral
Loan servicing, payments, escrow account	PA	19438	Web
Other	OH	45044	Postal mail
Loan servicing, payments, escrow account	NY	11757	Web
Loan modification,collection,foreclosure	GA	30097	Postal mail
Loan modification,collection,foreclosure	GA	30307	Web
Loan servicing, payments, escrow account	FL	32080	Web
Loan modification,collection,foreclosure	CA	95011	Web
Loan modification,collection,foreclosure	MD	21037	Web
Loan modification,collection,foreclosure	IL	62889	Web
Loan servicing, payments, escrow account	PA	18077	Web
Loan servicing, payments, escrow account	SC	29680	Web
Loan modification,collection,foreclosure	IL	60056	Web
Loan servicing, payments, escrow account	MI	48383	Referral
Loan servicing, payments, escrow account	CA	94025	Web
Other	FL	34741	Postal mail
Loan modification,collection,foreclosure	MD	20744	Referral
Loan servicing, payments, escrow account	VA	23456	Web
Loan modification,collection,foreclosure	AR	72758	Web
Loan servicing, payments, escrow account	CA	91709	Web
Loan servicing, payments, escrow account	OH	44442	Web

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/26/2015	Ocwen	Closed with explanation
05/20/2015	05/20/2015	Nationstar Mortgage	Closed with explanation
05/20/2015	05/22/2015	Bank of America	In progress
05/20/2015	05/26/2015	Capital One	Closed with explanation
05/20/2015	05/22/2015	Amerisave	Closed with explanation
05/20/2015	05/20/2015	Selene Finance	Closed with explanation
05/20/2015	05/20/2015	EverBank	In progress
05/20/2015	05/20/2015	Real Time Resolutions	In progress
05/20/2015	05/20/2015	Ocwen	Closed with explanation
05/20/2015	05/20/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/20/2015	Nationstar Mortgage	In progress
05/20/2015	05/20/2015	Bank of America	In progress
05/20/2015	05/26/2015	Wells Fargo	Closed with explanation
05/20/2015	05/26/2015	JPMorgan Chase	In progress
05/20/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/20/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/20/2015	JPMorgan Chase	In progress
05/20/2015	05/20/2015	Specialized Loan Servicing LLC	Closed with explanation
05/20/2015	05/20/2015	Bank of America	Closed with monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1385157	Mortgage	Other mortgage
1385149	Mortgage	Conventional fixed mortgage
1385296	Mortgage	Other mortgage
1385255	Mortgage	Home equity loan or line of credit
1385293	Mortgage	Conventional fixed mortgage
1385292	Mortgage	Conventional fixed mortgage
1385493	Mortgage	VA mortgage
1385324	Mortgage	Conventional adjustable mortgage (ARM)
1385462	Mortgage	Other mortgage
1385485	Mortgage	Other mortgage
1385477	Mortgage	Other mortgage
1385479	Mortgage	Home equity loan or line of credit
1384244	Mortgage	Other mortgage
1384246	Mortgage	VA mortgage
1384259	Mortgage	Conventional adjustable mortgage (ARM)
1385739	Mortgage	Home equity loan or line of credit
1385758	Mortgage	Conventional adjustable mortgage (ARM)
1385677	Mortgage	Other mortgage
1385690	Mortgage	Home equity loan or line of credit
1385890	Mortgage	FHA mortgage
1384051	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NY	11788	Web
Loan servicing, payments, escrow account	OH	45449	Phone
Loan modification,collection,foreclosure	NY	11787	Referral
Loan servicing, payments, escrow account	NY	11413	Web
Application, originator, mortgage broker	TX	78758	Web
Loan modification,collection,foreclosure	UT	84128	Web
Loan servicing, payments, escrow account	GA	30273	Web
Loan servicing, payments, escrow account	VA	20147	Web
Loan servicing, payments, escrow account	CO	80116	Web
Loan modification,collection,foreclosure	CA	92879	Referral
Loan modification,collection,foreclosure	FL	33157	Web
Application, originator, mortgage broker	MA	02421	Referral
Loan modification,collection,foreclosure	IL	60429	Referral
Loan servicing, payments, escrow account	TX	77083	Web
Loan servicing, payments, escrow account	NC	28205	Web
Loan servicing, payments, escrow account	NV	89123	Web
Loan modification,collection,foreclosure	CA	95404	Web
Loan modification,collection,foreclosure	FL	32178	Web
Settlement process and costs	MN	55317	Web
Loan servicing, payments, escrow account	PA	15601	Web
Loan modification,collection,foreclosure	OH	45069	Web

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/20/2015	Green Tree Servicing, LLC	Closed with explanation
05/20/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/27/2015	Wells Fargo	Closed with explanation
05/20/2015	05/20/2015	Specialized Loan Servicing LLC	Closed with explanation
05/20/2015	05/28/2015	Supreme Lending	Closed with non-monetary relief
05/20/2015	05/20/2015	Bank of America	Closed with explanation
05/20/2015	05/28/2015	JPMorgan Chase	In progress
05/20/2015	05/20/2015	Ocwen	Closed with explanation
05/20/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/26/2015	TD Bank	Closed with explanation
05/20/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/27/2015	RBS Citizens	In progress
05/20/2015	05/26/2015	Nationstar Mortgage	Closed
05/20/2015	05/20/2015	Wells Fargo	Closed with monetary relief
05/20/2015	05/20/2015	Ocwen	In progress
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/20/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/20/2015	Loan Care	Closed with explanation
05/20/2015	05/20/2015	SunTrust Bank	Closed with explanation
05/20/2015	05/20/2015	Nationstar Mortgage	In progress
05/20/2015	05/20/2015	HSBC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1384049	Mortgage	Other mortgage
1384043	Mortgage	Other mortgage
1384042	Mortgage	FHA mortgage
1384041	Mortgage	FHA mortgage
1384126	Mortgage	Other mortgage
1384078	Mortgage	FHA mortgage
1384063	Mortgage	VA mortgage
1384076	Mortgage	VA mortgage
1384125	Mortgage	Other mortgage
1384096	Mortgage	Other mortgage
1384123	Mortgage	VA mortgage
1384121	Mortgage	Other mortgage
1384410	Mortgage	Conventional fixed mortgage
1384411	Mortgage	Conventional fixed mortgage
1385970	Mortgage	Other mortgage
1386291	Mortgage	Conventional fixed mortgage
1385941	Mortgage	Conventional fixed mortgage
1385938	Mortgage	Conventional fixed mortgage
1385879	Mortgage	Other mortgage
1385373	Mortgage	Other mortgage
1385925	Mortgage	Reverse mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	90049	Postal mail
Loan modification,collection,foreclosure	NJ	08330	Fax
Other	GA	30340	Postal mail
Loan modification,collection,foreclosure	MO	64012	Web
Loan modification,collection,foreclosure	NY	10509	Referral
Loan modification,collection,foreclosure	NJ	07018	Web
Application, originator, mortgage broker	GA	30273	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	NY	10509	Referral
Other	DE	19701	Referral
Loan servicing, payments, escrow account	VA	23666	Web
Loan modification,collection,foreclosure	MI	48444	Referral
Settlement process and costs	TN	37072	Web
Loan modification,collection,foreclosure	MI	49442	Web
Loan modification,collection,foreclosure	DE	19803	Fax
Loan modification,collection,foreclosure	OH	44121	Web
Loan servicing, payments, escrow account	MD	20639	Web
Loan modification,collection,foreclosure	WA	98258	Web
Loan modification,collection,foreclosure			Referral
Loan modification,collection,foreclosure	IN	46033	Postal mail
Loan servicing, payments, escrow account	RI	02864	Web

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/26/2015	Ocwen	Closed with explanation
05/20/2015	05/22/2015	Residential Credit Solutions	Closed with explanation
05/20/2015	05/27/2015	Bank of America	In progress
05/20/2015	05/20/2015	Wells Fargo	In progress
05/20/2015	05/26/2015	Ocwen	Closed with explanation
05/20/2015	05/26/2015	Bank of America	In progress
05/20/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/20/2015	Ocwen	Closed with explanation
05/20/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/27/2015	Bank of America	In progress
05/20/2015	05/20/2015	Fay Servicing, LLC	Closed with explanation
05/20/2015	05/27/2015	Ocwen	Closed with explanation
05/20/2015	05/20/2015	Ocwen	Closed with explanation
05/20/2015	05/20/2015	Green Tree Servicing, LLC	Closed with explanation
05/20/2015	05/26/2015	Astoria Bank	Closed with explanation
05/20/2015	05/21/2015	Caliber Home Loans, Inc	Closed with explanation
05/20/2015	05/26/2015	Bayview Loan Servicing, LLC	In progress
05/20/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/20/2015	05/27/2015	Carrington Mortgage	Closed with explanation
05/20/2015	05/21/2015	OneWest Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1385918	Mortgage	Conventional adjustable mortgage (ARM)
1385966	Mortgage	Conventional fixed mortgage
1385951	Mortgage	FHA mortgage
1386158	Mortgage	Other mortgage
1386151	Mortgage	Other mortgage
1385985	Mortgage	Other mortgage
1385979	Mortgage	Conventional fixed mortgage
1386157	Mortgage	Other mortgage
1385321	Mortgage	Other mortgage
1386481	Mortgage	VA mortgage
1385492	Mortgage	FHA mortgage
1385512	Mortgage	Conventional fixed mortgage
1385303	Mortgage	Conventional fixed mortgage
1386504	Mortgage	Conventional fixed mortgage
1386503	Mortgage	Conventional fixed mortgage
1385847	Mortgage	Other mortgage
1385666	Mortgage	Other mortgage
1385470	Mortgage	Other mortgage
1385505	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92614	Web
Settlement process and costs	MD	20853	Web
Loan modification,collection,foreclosure	MD	20601	Web
Loan modification,collection,foreclosure	FL	34957	Referral
Loan servicing, payments, escrow account	CA	91767	Web
Loan modification,collection,foreclosure	CA	91304	Referral
Loan servicing, payments, escrow account	CA	94122	Web
Application, originator, mortgage broker			Referral
Loan servicing, payments, escrow account	MN	55125	Referral
Loan servicing, payments, escrow account	FL	32127	Web
Loan modification,collection,foreclosure	FL	33028	Web
Loan modification,collection,foreclosure	WA	98121	Web
Loan modification,collection,foreclosure	CT	06615	Web
Loan modification,collection,foreclosure	NY	10566	Web
Loan modification,collection,foreclosure	IL	60462	Web
Loan modification,collection,foreclosure	FL	33180	Referral
Loan servicing, payments, escrow account	MN	55110	Referral
Loan modification,collection,foreclosure	TX	76227	Referral
Loan servicing, payments, escrow account	OH	44120	Referral

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/20/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/20/2015	05/20/2015	U.S. Bancorp	Closed with explanation
05/20/2015	05/20/2015	Wells Fargo	In progress
05/20/2015	05/26/2015	Bank of America	In progress
05/20/2015	05/20/2015	Ocwen	Closed with explanation
05/20/2015	05/22/2015	Bank of America	In progress
05/20/2015	05/20/2015	Shellpoint Partners, LLC	Closed with explanation
05/20/2015	05/22/2015	Fairway Independent Mortgage Corporation	Closed
05/20/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/20/2015	Carrington Mortgage	In progress
05/20/2015	05/20/2015	Nationstar Mortgage	Closed with explanation
05/20/2015	05/20/2015	Wells Fargo	In progress
05/20/2015	05/20/2015	Shellpoint Partners, LLC	Closed with explanation
05/20/2015	05/21/2015	Bayview Loan Servicing, LLC	In progress
05/20/2015	05/21/2015	Bank of America	In progress
05/20/2015	05/26/2015	Nationstar Mortgage	In progress
05/20/2015	05/26/2015	Ocwen	Closed with explanation
05/20/2015	05/26/2015	Wells Fargo	Closed with explanation
05/20/2015	05/27/2015	New York Community Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1385387	Mortgage	Conventional fixed mortgage
1385534	Mortgage	Conventional fixed mortgage
1385484	Mortgage	Conventional fixed mortgage
1385277	Mortgage	Conventional fixed mortgage
1385588	Mortgage	Conventional adjustable mortgage (ARM)
1385378	Mortgage	Other mortgage
1385282	Mortgage	Conventional fixed mortgage
1385265	Mortgage	Conventional fixed mortgage
1386397	Mortgage	Conventional fixed mortgage
1386520	Mortgage	Conventional fixed mortgage
1385251	Mortgage	Conventional fixed mortgage
1385108	Mortgage	Conventional fixed mortgage
1385071	Mortgage	Other mortgage
1385047	Mortgage	Other mortgage
1384380	Mortgage	Home equity loan or line of credit
1381918	Mortgage	FHA mortgage
1382025	Mortgage	Other mortgage
1382055	Mortgage	Home equity loan or line of credit
1382022	Mortgage	Other mortgage
1381972	Mortgage	Other mortgage
1381965	Mortgage	FHA mortgage
1381969	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	92555	Web
Loan modification,collection,foreclosure	MD	21601	Web
Loan modification,collection,foreclosure	CA	92337	Phone
Application, originator, mortgage broker	TX	77493	Web
Loan modification,collection,foreclosure	CA	92084	Web
Loan servicing, payments, escrow account	NY	14905	Referral
Loan servicing, payments, escrow account	OR	97462	Web
Loan servicing, payments, escrow account	AZ	86303	Web
Loan servicing, payments, escrow account	AK	99507	Web
Loan servicing, payments, escrow account	FL	32178	Web
Loan modification,collection,foreclosure	CA	92211	Web
Loan modification,collection,foreclosure	NJ	07501	Web
Loan modification,collection,foreclosure	VA	20176	Referral
Other	CT		Postal mail
Loan servicing, payments, escrow account	IL	60613	Web
Loan modification,collection,foreclosure	WI	54880	Web
Loan modification,collection,foreclosure	CA	93420	Referral
Credit decision / Underwriting	NY	11733	Web
Loan servicing, payments, escrow account	KY	40505	Referral
Loan modification,collection,foreclosure	CA	92407	Referral
Loan modification,collection,foreclosure	GA	30016	Web
Loan modification,collection,foreclosure	TX	75067	Web

Mortgage complaints

Based on Consumer Complaints

05/20/2015	05/20/2015	Ocwen	In progress
05/20/2015	05/20/2015	Green Tree Servicing, LLC	Closed with explanation
05/20/2015	05/21/2015	Servis One, Inc.	Closed with explanation
05/20/2015	05/20/2015	JPMorgan Chase	Closed with explanation
05/20/2015	05/20/2015	Bank of America	In progress
05/20/2015	05/27/2015	Bank of America	Closed with explanation
05/20/2015	05/20/2015	Bank of America	Closed with non-monetary relief
05/20/2015	05/20/2015	Green Tree Servicing, LLC	Closed with explanation
05/20/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/20/2015	05/27/2015	Nationstar Mortgage	In progress
05/20/2015	05/20/2015	Nationstar Mortgage	Closed with explanation
05/20/2015	05/20/2015	Caliber Home Loans, Inc	Closed with explanation
05/20/2015	05/22/2015	Ocwen	Closed with explanation
05/20/2015	05/26/2015	TD Bank	Closed with explanation
05/19/2015	05/20/2015	Wells Fargo	In progress
05/19/2015	05/20/2015	Bank of America	Closed with explanation
05/19/2015	05/22/2015	Bank of America	Closed
05/19/2015	05/22/2015	TD Bank	Closed with explanation
05/19/2015	05/22/2015	SunTrust Bank	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/22/2015	Selene Finance	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

No

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1381904	Mortgage	Conventional adjustable mortgage (ARM)
1381827	Mortgage	Other mortgage
1382176	Mortgage	FHA mortgage
1381846	Mortgage	Other mortgage
1384302	Mortgage	FHA mortgage
1384909	Mortgage	Other mortgage
1384140	Mortgage	Other mortgage
1384367	Mortgage	VA mortgage
1381962	Mortgage	FHA mortgage
1384396	Mortgage	FHA mortgage
1381656	Mortgage	Other mortgage
1381612	Mortgage	Other mortgage
1381772	Mortgage	Conventional fixed mortgage
1384345	Mortgage	Conventional fixed mortgage
1383988	Mortgage	Other mortgage
1383990	Mortgage	Conventional fixed mortgage
1381806	Mortgage	Conventional fixed mortgage
1381809	Mortgage	Other mortgage
1384129	Mortgage	Other mortgage
1384343	Mortgage	Home equity loan or line of credit
1384355	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	90815	Web
Loan modification,collection,foreclosure	FL	34609	Postal mail
Loan servicing, payments, escrow account	AZ	85249	Web
Credit decision / Underwriting	WA	98101	Web
Loan servicing, payments, escrow account	CA	93065	Web
Loan modification,collection,foreclosure	OR	97408	Referral
Loan modification,collection,foreclosure	KY	41230	Referral
Loan servicing, payments, escrow account	CA	91977	Web
Loan modification,collection,foreclosure	TX	76133	Referral
Loan servicing, payments, escrow account	CA	91765	Web
Loan modification,collection,foreclosure	PA	19382	Referral
Loan modification,collection,foreclosure	MI	48382	Fax
Loan servicing, payments, escrow account	OH	45459	Web
Loan modification,collection,foreclosure	NC	28110	Web
Loan modification,collection,foreclosure	AZ	85053	Referral
Loan servicing, payments, escrow account	MI	48197	Referral
Loan modification,collection,foreclosure	NY	11201	Web
Other	NY	11368	Referral
Application, originator, mortgage broker	FL	32952	Web
Loan servicing, payments, escrow account	MD	20910	Web
Application, originator, mortgage broker	TX	79603	Web

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/19/2015	Specialized Loan Servicing LLC	Closed with explanation
05/19/2015	05/22/2015	American Advisors Group	Closed with explanation
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/22/2015	KeyBank NA	Closed with explanation
05/19/2015	05/20/2015	Freedom Mortgage	Closed with explanation
05/19/2015	05/22/2015	Bank of America	Closed with explanation
05/19/2015	05/22/2015	SN SERVICING CORPORATION	Closed with explanation
05/19/2015	05/22/2015	Loan Care	Closed with explanation
05/19/2015	05/22/2015	Citibank	In progress
05/19/2015	05/20/2015	Pacific Union Financial, LLC	Closed with explanation
05/19/2015	05/22/2015	LoanDepot	Closed with explanation
05/19/2015	05/22/2015	Bank of America	In progress
05/19/2015	05/19/2015	Ocwen	In progress
05/19/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	JPMorgan Chase	In progress
05/19/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/20/2015	Bank of America	Closed with explanation
05/19/2015	05/20/2015	Citibank	Closed with explanation
05/19/2015	05/20/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes

Yes

No

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1384260	Mortgage	FHA mortgage
1384354	Mortgage	FHA mortgage
1381794	Mortgage	Conventional fixed mortgage
1384291	Mortgage	Other mortgage
1383081	Mortgage	Home equity loan or line of credit
1382995	Mortgage	Conventional fixed mortgage
1382780	Mortgage	Other mortgage
1382720	Mortgage	Conventional fixed mortgage
1382710	Mortgage	VA mortgage
1383172	Mortgage	Conventional adjustable mortgage (ARM)
1382685	Mortgage	FHA mortgage
1382427	Mortgage	Conventional fixed mortgage
1382383	Mortgage	Conventional fixed mortgage
1382203	Mortgage	Conventional fixed mortgage
1382396	Mortgage	FHA mortgage
1382520	Mortgage	Conventional fixed mortgage
1382609	Mortgage	Conventional fixed mortgage
1382360	Mortgage	Conventional fixed mortgage
1382297	Mortgage	FHA mortgage
1382257	Mortgage	Conventional fixed mortgage
1382289	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	TX	77713	Web
Settlement process and costs	OR	97060	Web
Loan servicing, payments, escrow account	OH	45202	Web
Loan servicing, payments, escrow account	FL	32137	Web
Application, originator, mortgage broker	SC	29483	Web
Loan servicing, payments, escrow account	CA	94560	Web
Loan modification,collection,foreclosure	OR	97138	Referral
Loan modification,collection,foreclosure	OR	97232	Web
Loan servicing, payments, escrow account	MN	55808	Postal mail
Loan modification,collection,foreclosure	WA	98391	Web
Credit decision / Underwriting	DE	19809	Web
Settlement process and costs	NY	11422	Web
Loan servicing, payments, escrow account	IL	60612	Web
Loan servicing, payments, escrow account	MO	63026	Web
Loan modification,collection,foreclosure	PA	16046	Web
Loan servicing, payments, escrow account	NY	11369	Web
Loan modification,collection,foreclosure	IL	60631	Web
Loan servicing, payments, escrow account	FL	33181	Web
Loan modification,collection,foreclosure	CT	06231	Web
Credit decision / Underwriting	VA	22554	Web
Loan servicing, payments, escrow account	MD	21014	Web

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/19/2015	Carrington Mortgage	Closed with explanation
05/19/2015	05/20/2015	Wells Fargo	Closed with explanation
05/19/2015	05/19/2015	Citibank	Closed with explanation
05/19/2015	05/22/2015	Alliance Credit Services, Inc.	Closed with explanation
05/19/2015	05/22/2015	Navy FCU	In progress
05/19/2015	05/19/2015	Residential Credit Solutions	Closed with explanation
05/19/2015	05/22/2015	JPMorgan Chase	In progress
05/19/2015	05/19/2015	Specialized Loan Servicing LLC	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	M&T Bank	Closed with explanation
05/19/2015	05/19/2015	Freedom Mortgage	Closed with explanation
05/19/2015	05/19/2015	United Mortgage Corp.	Closed with monetary relief
05/19/2015	05/19/2015	PHH Mortgage	Closed with explanation
05/19/2015	05/19/2015	HSBC	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/20/2015	HSBC	In progress
05/19/2015	05/19/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/22/2015	Wells Fargo	In progress
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1382242	Mortgage	Conventional fixed mortgage
1383679	Mortgage	Other mortgage
1382198	Mortgage	Other mortgage
1383507	Mortgage	Conventional adjustable mortgage (ARM)
1382188	Mortgage	Conventional fixed mortgage
1382620	Mortgage	Other mortgage
1383257	Mortgage	Conventional fixed mortgage
1383288	Mortgage	Other mortgage
1383299	Mortgage	Other mortgage
1383682	Mortgage	FHA mortgage
1383681	Mortgage	Conventional fixed mortgage
1383234	Mortgage	Other mortgage
1383275	Mortgage	FHA mortgage
1382051	Mortgage	Other mortgage
1384377	Mortgage	Conventional fixed mortgage
1384920	Mortgage	Other mortgage
1384138	Mortgage	Conventional fixed mortgage
1381787	Mortgage	Conventional fixed mortgage
1384353	Mortgage	Home equity loan or line of credit
1384347	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MA	01803	Phone
Loan servicing, payments, escrow account	SD	57110	Referral
Loan servicing, payments, escrow account	IL	60087	Web
Loan modification,collection,foreclosure	IL	62223	Web
Loan servicing, payments, escrow account	NH	03060	Web
Application, originator, mortgage broker	NY	13202	Web
Loan modification,collection,foreclosure	TX	76049	Web
Application, originator, mortgage broker	NM	87124	Phone
Loan modification,collection,foreclosure	NY	11433	Referral
Loan modification,collection,foreclosure	OH	44904	Web
Loan modification,collection,foreclosure	GA	30087	Web
Loan modification,collection,foreclosure	MA	04106	Phone
Loan servicing, payments, escrow account	WA	98329	Web
Loan modification,collection,foreclosure	OH	44133	Referral
Loan servicing, payments, escrow account	FL	32808	Web
Loan modification,collection,foreclosure	CA	94043	Referral
Loan servicing, payments, escrow account	CO	80016	Web
Loan modification,collection,foreclosure	OR	97206	Web
Loan servicing, payments, escrow account	CA	94579	Web
Loan servicing, payments, escrow account	NM	87144	Web

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/22/2015	RBS Citizens	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/19/2015	05/19/2015	PennyMac Loan Services, LLC	Closed with explanation
05/19/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/19/2015	05/19/2015	U.S. Bancorp	Closed with explanation
05/19/2015	05/22/2015	Specialized Loan Servicing LLC	Closed with explanation
05/19/2015	05/22/2015	HSBC	Closed with explanation
05/19/2015	05/19/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	American Financial Resources, Inc.	Untimely response
05/19/2015	05/26/2015	Wells Fargo	In progress
05/19/2015	05/20/2015	Bayview Loan Servicing, LLC	In progress
05/19/2015	05/22/2015	Bank of America	Closed with explanation
05/19/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/20/2015	Wells Fargo	In progress
05/19/2015	05/22/2015	State Farm Bank	In progress
05/19/2015	05/20/2015	Round Point Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1384346	Mortgage	Other mortgage
1383989	Mortgage	Other mortgage
1381611	Mortgage	Other mortgage
1381745	Mortgage	Other mortgage
1381623	Mortgage	Conventional adjustable mortgage (ARM)
1381694	Mortgage	Other mortgage
1381721	Mortgage	VA mortgage
1383982	Mortgage	Conventional fixed mortgage
1383740	Mortgage	FHA mortgage
1382660	Mortgage	Conventional fixed mortgage
1381960	Mortgage	FHA mortgage
1381828	Mortgage	Other mortgage
1381946	Mortgage	Conventional fixed mortgage
1381911	Mortgage	Conventional adjustable mortgage (ARM)
1381927	Mortgage	Reverse mortgage
1382169	Mortgage	Conventional fixed mortgage
1382020	Mortgage	Other mortgage
1381984	Mortgage	Conventional adjustable mortgage (ARM)
1381979	Mortgage	Conventional fixed mortgage
1382063	Mortgage	Conventional adjustable mortgage (ARM)
1382056	Mortgage	Other mortgage
1382160	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	FL	32805	Web
Application, originator, mortgage broker	NJ	08361	Referral
Loan modification,collection,foreclosure	MI	48382	Fax
Loan servicing, payments, escrow account	VA	23220	Web
Loan servicing, payments, escrow account	CA	92262	Web
Loan modification,collection,foreclosure	CA	91401	Referral
Application, originator, mortgage broker	GA	30273	Web
Loan modification,collection,foreclosure	FL	34224	Web
Loan servicing, payments, escrow account	CA	95608	Web
Loan servicing, payments, escrow account	WA	99338	Phone
Settlement process and costs	PA	17403	Web
Loan modification,collection,foreclosure	FL	33027	Referral
Loan servicing, payments, escrow account	TX	75442	Web
Loan modification,collection,foreclosure	NY	11788	Web
Loan servicing, payments, escrow account	CT		Web
Loan modification,collection,foreclosure	MS	38618	Web
Loan servicing, payments, escrow account	MI	48336	Referral
Loan modification,collection,foreclosure	NY	11530	Web
Loan servicing, payments, escrow account	FL	33317	Web
Application, originator, mortgage broker	CA	95667	Web
Loan servicing, payments, escrow account	NJ	07480	Referral
Settlement process and costs	FL	33126	Web

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/20/2015	Bank of America	In progress
05/19/2015	05/22/2015	Caliber Home Loans, Inc	Closed with explanation
05/19/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/20/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Ocwen	Closed with explanation
05/19/2015	05/22/2015	Wells Fargo	Closed with explanation
05/19/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/19/2015	05/19/2015	BB&T Financial	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Bayview Loan Servicing, LLC	In progress
05/19/2015	05/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/19/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/19/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	HSBC	In progress
05/19/2015	05/22/2015	Capital One	Closed with explanation
05/19/2015	05/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/19/2015	05/21/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1382155	Mortgage	FHA mortgage
1382370	Mortgage	Other mortgage
1382237	Mortgage	Other mortgage
1382243	Mortgage	Conventional fixed mortgage
1382261	Mortgage	Other mortgage
1382341	Mortgage	Conventional fixed mortgage
1382327	Mortgage	Other mortgage
1382508	Mortgage	Other mortgage
1382392	Mortgage	Conventional adjustable mortgage (ARM)
1382436	Mortgage	Conventional fixed mortgage
1382579	Mortgage	Conventional fixed mortgage
1382553	Mortgage	Conventional fixed mortgage
1383747	Mortgage	Other mortgage
1382681	Mortgage	Other mortgage
1383501	Mortgage	FHA mortgage
1383167	Mortgage	Conventional fixed mortgage
1382959	Mortgage	Conventional fixed mortgage
1382718	Mortgage	Other mortgage
1382946	Mortgage	Other mortgage
1382762	Mortgage	Conventional adjustable mortgage (ARM)
1382784	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92223	Web
Loan modification,collection,foreclosure	NY	10304	Fax
Loan modification,collection,foreclosure	TX	75479	Web
Loan servicing, payments, escrow account	MA	01803	Phone
Application, originator, mortgage broker	FL	33319	Web
Credit decision / Underwriting	OH	45122	Phone
Loan servicing, payments, escrow account	TN	37862	Postal mail
Loan modification,collection,foreclosure	PA	17252	Web
Loan modification,collection,foreclosure	NV		Web
Loan servicing, payments, escrow account	FL	34983	Web
Loan servicing, payments, escrow account	PA	17801	Web
Loan servicing, payments, escrow account	CT	06042	Web
Loan modification,collection,foreclosure	WA	98133	Web
Loan servicing, payments, escrow account	MA	01524	Referral
Loan servicing, payments, escrow account	UT	84084	Web
Loan modification,collection,foreclosure	DE	19977	Phone
Loan servicing, payments, escrow account	CA	95747	Web
Settlement process and costs	TX	77546	Web
Loan modification,collection,foreclosure	IL	60510	Fax
Application, originator, mortgage broker	NC	28043	Phone
Loan servicing, payments, escrow account	SC	29910	Web

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/19/2015	Pacific Union Financial, LLC	Closed with explanation
05/19/2015	05/22/2015	Citibank	In progress
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/22/2015	RBS Citizens	Closed with explanation
05/19/2015	05/19/2015	Seterus	Closed with explanation
05/19/2015	05/22/2015	JPMorgan Chase	In progress
05/19/2015	05/22/2015	Ocwen	In progress
05/19/2015	05/19/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	Green Tree Servicing, LLC	Closed with explanation
05/19/2015	05/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/19/2015	05/19/2015	Fay Servicing, LLC	Closed with explanation
05/19/2015	05/19/2015	Seterus	Closed with explanation
05/19/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	Bank of America	In progress
05/19/2015	05/20/2015	Bank of America	In progress
05/19/2015	05/19/2015	Specialized Loan Servicing LLC	Closed with explanation
05/19/2015	05/22/2015	Wells Fargo	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1382779	Mortgage	Conventional fixed mortgage
1382783	Mortgage	Conventional fixed mortgage
1383166	Mortgage	Conventional fixed mortgage
1383022	Mortgage	Conventional adjustable mortgage (ARM)
1383020	Mortgage	Conventional fixed mortgage
1383006	Mortgage	Other mortgage
1383154	Mortgage	Other mortgage
1383075	Mortgage	Conventional fixed mortgage
1383137	Mortgage	Other mortgage
1383090	Mortgage	Home equity loan or line of credit
1383479	Mortgage	Other mortgage
1383356	Mortgage	Conventional fixed mortgage
1383347	Mortgage	VA mortgage
1383255	Mortgage	FHA mortgage
1383246	Mortgage	Conventional fixed mortgage
1383243	Mortgage	Other mortgage
1383340	Mortgage	Other mortgage
1383269	Mortgage	Conventional fixed mortgage
1383335	Mortgage	Conventional fixed mortgage
1383306	Mortgage	Conventional fixed mortgage
1383647	Mortgage	Reverse mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	VA	20121	Web
Loan servicing, payments, escrow account	FL	33903	Web
Credit decision / Underwriting	FL	33410	Web
Loan modification,collection,foreclosure	CA	95691	Web
Loan servicing, payments, escrow account	ME	03906	Phone
Loan servicing, payments, escrow account	MA	02148	Web
Loan modification,collection,foreclosure	NY	11575	Web
Loan servicing, payments, escrow account	NY	11901	Web
Loan modification,collection,foreclosure	CA	90305	Web
Application, originator, mortgage broker	MD	20721	Web
Loan servicing, payments, escrow account	AZ	85741	Web
Loan servicing, payments, escrow account	CA	92708	Web
Application, originator, mortgage broker	TX	75065	Web
Application, originator, mortgage broker	WA	98373	Web
Loan servicing, payments, escrow account	FL	34787	Phone
Loan modification,collection,foreclosure	LA	70805	Web
Loan modification,collection,foreclosure	TX	76018	Referral
Loan modification,collection,foreclosure	NJ	07424	Web
Loan servicing, payments, escrow account	FL	33161	Web
Settlement process and costs	NY	10307	Web
Loan servicing, payments, escrow account	RI	02864	Web

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/22/2015	M&T Bank	In progress
05/19/2015	05/19/2015	Seterus	In progress
05/19/2015	05/19/2015	TD Bank	Closed with explanation
05/19/2015	05/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/19/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/19/2015	Green Tree Servicing, LLC	Closed with explanation
05/19/2015	05/22/2015	Wells Fargo	In progress
05/19/2015	05/19/2015	Nationstar Mortgage	In progress
05/19/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/19/2015	Navy FCU	In progress
05/19/2015	05/19/2015	PennyMac Loan Services, LLC	Closed with explanation
05/19/2015	05/26/2015	Citibank	Closed with explanation
05/19/2015	05/22/2015	Ocwen	Closed with explanation
05/19/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/19/2015	05/20/2015	Ocwen	Closed
05/19/2015	05/19/2015	U.S. Bancorp	Closed with non-monetary relief
05/19/2015	05/22/2015	BBVA Compass	In progress
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/19/2015	05/19/2015	OneWest Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1383640	Mortgage	Other mortgage
1383572	Mortgage	Other mortgage
1383539	Mortgage	Other mortgage
1383513	Mortgage	Conventional fixed mortgage
1383512	Mortgage	Conventional fixed mortgage
1383633	Mortgage	Conventional fixed mortgage
1383589	Mortgage	Conventional fixed mortgage
1383576	Mortgage	Conventional fixed mortgage
1384338	Mortgage	VA mortgage
1384365	Mortgage	Conventional fixed mortgage
1384372	Mortgage	Conventional fixed mortgage
1381833	Mortgage	Conventional fixed mortgage
1379630	Mortgage	Other mortgage
1382087	Mortgage	Conventional adjustable mortgage (ARM)
1380817	Mortgage	Conventional fixed mortgage
1379624	Mortgage	Other mortgage
1379674	Mortgage	Other mortgage
1382046	Mortgage	Other mortgage
1382080	Mortgage	Conventional fixed mortgage
1380792	Mortgage	Other mortgage
1381944	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11704	Referral
Application, originator, mortgage broker	CO	80017	Web
Loan servicing, payments, escrow account	CT		Referral
Loan servicing, payments, escrow account	FL	32825	Web
Application, originator, mortgage broker	CA	90035	Web
Loan modification,collection,foreclosure	VA	23072	Web
Loan servicing, payments, escrow account	IL	62896	Web
Loan servicing, payments, escrow account	LA	70001	Web
Credit decision / Underwriting	TX	78666	Web
Loan modification,collection,foreclosure	TX	78669	Web
Loan servicing, payments, escrow account	MO	63117	Web
Loan modification,collection,foreclosure	OH	45431	Web
Loan modification,collection,foreclosure	FL	32277	Referral
Loan modification,collection,foreclosure	KY	41045	Web
Loan modification,collection,foreclosure	NM		Web
Loan modification,collection,foreclosure	CA	92880	Web
Loan servicing, payments, escrow account	ME	04092	Referral
Loan servicing, payments, escrow account	CT	06111	Referral
Loan modification,collection,foreclosure	PA	17364	Web
Loan modification,collection,foreclosure	CA	90056	Referral
Loan servicing, payments, escrow account	NC	28080	Referral

Mortgage complaints

Based on Consumer Complaints

05/19/2015	05/22/2015	M&T Bank	Closed with explanation
05/19/2015	05/19/2015	Wells Fargo	Closed with explanation
05/19/2015	05/22/2015	Selene Finance	Closed with explanation
05/19/2015	05/19/2015	Wells Fargo	In progress
05/19/2015	05/19/2015	Wells Fargo	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/19/2015	05/19/2015	Nationstar Mortgage	In progress
05/19/2015	05/22/2015	Arbor Residential Mortgage LLC	In progress
05/19/2015	05/20/2015	Amcap Mortgage, Ltd.	Closed with explanation
05/19/2015	05/20/2015	Wells Fargo	In progress
05/19/2015	05/20/2015	PennyMac Loan Services, LLC	Closed with monetary relief
05/18/2015	05/19/2015	Bank of America	Closed with explanation
05/18/2015	05/20/2015	Citibank	In progress
05/18/2015	05/19/2015	Green Tree Servicing, LLC	Closed with explanation
05/18/2015	05/21/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/18/2015	05/20/2015	Ocwen	In progress
05/18/2015	05/20/2015	Ocwen	Closed with explanation
05/18/2015	05/21/2015	Wells Fargo	In progress
05/18/2015	05/19/2015	Seterus	Closed with explanation
05/18/2015	05/19/2015	Ocwen	Closed
05/18/2015	05/21/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1381854	Mortgage	Conventional fixed mortgage
1381346	Mortgage	FHA mortgage
1380832	Mortgage	Conventional adjustable mortgage (ARM)
1380839	Mortgage	Other mortgage
1380885	Mortgage	Conventional adjustable mortgage (ARM)
1381719	Mortgage	Other mortgage
1381733	Mortgage	Other mortgage
1381589	Mortgage	Conventional adjustable mortgage (ARM)
1381367	Mortgage	FHA mortgage
1381381	Mortgage	Other mortgage
1381373	Mortgage	Conventional fixed mortgage
1383983	Mortgage	FHA mortgage
1381805	Mortgage	Conventional fixed mortgage
1379776	Mortgage	Home equity loan or line of credit
1381795	Mortgage	Conventional adjustable mortgage (ARM)
1382096	Mortgage	Conventional fixed mortgage
1380091	Mortgage	Other mortgage
1380723	Mortgage	Other mortgage
1381218	Mortgage	Conventional fixed mortgage
1381212	Mortgage	Conventional fixed mortgage
1380704	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	IL	60175	Web
Loan modification,collection,foreclosure	FL	34711	Web
Loan modification,collection,foreclosure	CA	91384	Web
Loan modification,collection,foreclosure	MI	48111	Referral
Loan modification,collection,foreclosure	CA	91384	Phone
Loan servicing, payments, escrow account	TX	77065	Web
Loan servicing, payments, escrow account	CA	93065	Web
Loan modification,collection,foreclosure	VA	22193	Referral
Loan modification,collection,foreclosure	IL	60466	Web
Loan modification,collection,foreclosure	TN	38107	Fax
Loan modification,collection,foreclosure	NY	10007	Web
Application, originator, mortgage broker	WA	99223	Web
Loan servicing, payments, escrow account	NY	11201	Web
Loan servicing, payments, escrow account	NC	28501	Web
Loan modification,collection,foreclosure	FL	33054	Web
Loan modification,collection,foreclosure	PA	17602	Web
Loan modification,collection,foreclosure	CA	95687	Postal mail
Loan modification,collection,foreclosure	PA	15666	Referral
Loan servicing, payments, escrow account	NC	28405	Web
Loan servicing, payments, escrow account	VA	23113	Web
Loan modification,collection,foreclosure	SC	29631	Phone

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/18/2015	Bank of America	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/18/2015	Wells Fargo	Closed with explanation
05/18/2015	05/19/2015	Citibank	Closed with non-monetary relief
05/18/2015	05/19/2015	JPMorgan Chase	In progress
05/18/2015	05/19/2015	Ocwen	Closed with explanation
05/18/2015	05/19/2015	Ocwen	Closed with non-monetary relief
05/18/2015	05/20/2015	Bank of America	In progress
05/18/2015	05/18/2015	Ocwen	Closed with explanation
05/18/2015	05/20/2015	Bank of America	In progress
05/18/2015	05/18/2015	Bank of America	In progress
05/18/2015	05/21/2015	Guild Mortgage	In progress
05/18/2015	05/18/2015	Caliber Home Loans, Inc	Closed with explanation
05/18/2015	05/20/2015	M&T Bank	Closed with explanation
05/18/2015	05/18/2015	Round Point Mortgage	In progress
05/18/2015	05/19/2015	Wells Fargo	In progress
05/18/2015	05/20/2015	Wells Fargo	Closed with explanation
05/18/2015	05/20/2015	Ocwen	Closed with explanation
05/18/2015	05/18/2015	Green Tree Servicing, LLC	Closed with explanation
05/18/2015	05/18/2015	SunTrust Bank	Closed with non-monetary relief
05/18/2015	05/19/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1380877	Mortgage	Other mortgage
1380635	Mortgage	Conventional fixed mortgage
1380639	Mortgage	Other mortgage
1380482	Mortgage	Other mortgage
1380500	Mortgage	Other mortgage
1380609	Mortgage	Conventional fixed mortgage
1380072	Mortgage	Conventional fixed mortgage
1380355	Mortgage	Other mortgage
1380468	Mortgage	Conventional fixed mortgage
1380348	Mortgage	Other mortgage
1380351	Mortgage	Other mortgage
1379647	Mortgage	Other mortgage
1380166	Mortgage	Conventional fixed mortgage
1380331	Mortgage	Conventional fixed mortgage
1380460	Mortgage	Home equity loan or line of credit
1380120	Mortgage	Conventional fixed mortgage
1380126	Mortgage	Conventional fixed mortgage
1380105	Mortgage	Conventional fixed mortgage
1379914	Mortgage	FHA mortgage
1379988	Mortgage	FHA mortgage
1382244	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33311	Postal mail
Loan servicing, payments, escrow account	HI	96792	Phone
Loan modification,collection,foreclosure	TX	78665	Web
Loan servicing, payments, escrow account	FL	33311	Web
Loan servicing, payments, escrow account	IL	62343	Referral
Loan modification,collection,foreclosure	NY	45245	Phone
Loan modification,collection,foreclosure	NY	08052	Phone
Loan modification,collection,foreclosure	OH	44133	Referral
Loan modification,collection,foreclosure	OK	73010	Web
Loan servicing, payments, escrow account	AL	36271	Referral
Settlement process and costs	NJ	08085	Referral
Loan modification,collection,foreclosure	NC	27030	Web
Loan modification,collection,foreclosure	PA	19464	Web
Loan modification,collection,foreclosure	CA	95662	Web
Settlement process and costs	GA	31204	Web
Loan servicing, payments, escrow account	VA	22408	Web
Loan servicing, payments, escrow account	NM	87107	Web
Loan servicing, payments, escrow account	TN	38571	Web
Loan servicing, payments, escrow account	PA	16601	Web
Other	PA	17055	Postal mail
Loan modification,collection,foreclosure	MD	20748	Referral

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/21/2015	Wells Fargo	In progress
05/18/2015	05/21/2015	Residential Credit Solutions	Closed with explanation
05/18/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/18/2015	Seterus	In progress
05/18/2015	05/21/2015	Flagstar Bank	Closed with explanation
05/18/2015	05/21/2015	Fifth Third Bank	Closed with explanation
05/18/2015	05/19/2015	Wells Fargo	In progress
05/18/2015	05/20/2015	Wells Fargo	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/20/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/18/2015	05/20/2015	Bank of America	In progress
05/18/2015	05/19/2015	Caliber Home Loans, Inc	Closed with explanation
05/18/2015	05/18/2015	Caliber Home Loans, Inc	Closed with explanation
05/18/2015	05/20/2015	Seterus	In progress
05/18/2015	05/20/2015	SunTrust Bank	Closed with monetary relief
05/18/2015	05/18/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/18/2015	05/20/2015	PNC Bank	In progress
05/18/2015	05/18/2015	JPMorgan Chase	Closed with explanation
05/18/2015	05/18/2015	Loan Care	Closed with explanation
05/18/2015	05/20/2015	Wells Fargo	In progress
05/18/2015	05/20/2015	PNC Bank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1379979	Mortgage	Other mortgage
1379773	Mortgage	FHA mortgage
1380064	Mortgage	Conventional fixed mortgage
1382135	Mortgage	Conventional fixed mortgage
1379846	Mortgage	Other mortgage
1379853	Mortgage	Conventional adjustable mortgage (ARM)
1381340	Mortgage	Other mortgage
1382375	Mortgage	Other mortgage
1379905	Mortgage	Other mortgage
1382098	Mortgage	Conventional fixed mortgage
1382125	Mortgage	Conventional fixed mortgage
1382126	Mortgage	Conventional fixed mortgage
1382122	Mortgage	Home equity loan or line of credit
1379732	Mortgage	Conventional adjustable mortgage (ARM)
1382117	Mortgage	Conventional fixed mortgage
1379724	Mortgage	Conventional fixed mortgage
1379725	Mortgage	Other mortgage
1381753	Mortgage	Reverse mortgage
1381599	Mortgage	Other mortgage
1381598	Mortgage	Other mortgage
1381344	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95076	Postal mail
Loan modification,collection,foreclosure	SC	29210	Web
Application, originator, mortgage broker	GA	30316	Web
Loan servicing, payments, escrow account	CA	92262	Web
Loan modification,collection,foreclosure	WI	54114	Referral
Application, originator, mortgage broker	NY	11235	Web
Loan servicing, payments, escrow account	FL	32771	Referral
Loan modification,collection,foreclosure	NC	28607	Referral
Loan modification,collection,foreclosure	NJ	07432	Referral
Loan servicing, payments, escrow account	CT	06247	Web
Settlement process and costs	VA	23059	Web
Application, originator, mortgage broker	FL	33076	Web
Loan servicing, payments, escrow account	CA	95033	Web
Loan servicing, payments, escrow account	CA	90005	Web
Loan servicing, payments, escrow account	OH	44314	Web
Loan servicing, payments, escrow account	TN	37043	Web
Loan modification,collection,foreclosure	NY	11747	Postal mail
Loan modification,collection,foreclosure	TX	77053	Web
Loan modification,collection,foreclosure	GA	30126	Referral
Loan modification,collection,foreclosure	ME	04090	Referral
Loan modification,collection,foreclosure	NJ	08016	Web

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/20/2015	Bayview Loan Servicing, LLC	In progress
05/18/2015	05/18/2015	Selene Finance	Closed with explanation
05/18/2015	05/18/2015	Wells Fargo	In progress
05/18/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/20/2015	Associated Bank	Closed with explanation
05/18/2015	05/20/2015	Bank of America	In progress
05/18/2015	05/27/2015	SunTrust Bank	Closed with explanation
05/18/2015	05/20/2015	PHH Mortgage	Closed with explanation
05/18/2015	05/20/2015	Ocwen	In progress
05/18/2015	05/19/2015	Bank of America	Closed with explanation
05/18/2015	05/19/2015	Wells Fargo	In progress
05/18/2015	05/19/2015	SunTrust Bank	Closed with explanation
05/18/2015	05/19/2015	Specialized Loan Servicing LLC	Closed with explanation
05/18/2015	05/18/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/18/2015	05/19/2015	Nationstar Mortgage	In progress
05/18/2015	05/18/2015	Bank of America	In progress
05/18/2015	05/28/2015	Nationstar Mortgage	In progress
05/18/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/22/2015	Wells Fargo	Closed with explanation
05/18/2015	05/20/2015	Wells Fargo	Closed with explanation
05/18/2015	05/18/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1381359	Mortgage	Other mortgage
1381878	Mortgage	Conventional fixed mortgage
1382050	Mortgage	Conventional adjustable mortgage (ARM)
1382089	Mortgage	Other mortgage
1382112	Mortgage	Home equity loan or line of credit
1382109	Mortgage	FHA mortgage
1382124	Mortgage	Conventional adjustable mortgage (ARM)
1382150	Mortgage	Conventional adjustable mortgage (ARM)
1382141	Mortgage	Conventional fixed mortgage
1379666	Mortgage	Other mortgage
1379614	Mortgage	Conventional adjustable mortgage (ARM)
1379613	Mortgage	Conventional adjustable mortgage (ARM)
1379609	Mortgage	Conventional fixed mortgage
1379657	Mortgage	VA mortgage
1379629	Mortgage	Conventional fixed mortgage
1379656	Mortgage	Conventional fixed mortgage
1379650	Mortgage	FHA mortgage
1379699	Mortgage	Conventional fixed mortgage
1379695	Mortgage	Conventional fixed mortgage
1379670	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	SD	57110	Referral
Credit decision / Underwriting	NY	11413	Web
Loan modification, collection, foreclosure	FL	32225	Referral
Loan modification, collection, foreclosure	IN	46507	Web
Credit decision / Underwriting	CA	92879	Web
Loan modification, collection, foreclosure	CA	95758	Web
Loan modification, collection, foreclosure	CA	92124	Web
Loan modification, collection, foreclosure	AZ	85225	Web
Loan modification, collection, foreclosure	CA	91902	Web
Loan modification, collection, foreclosure	CA	94561	Referral
Loan servicing, payments, escrow account	CA	90077	Web
Loan modification, collection, foreclosure	CA	90077	Web
Loan servicing, payments, escrow account	GA	30153	Web
Loan modification, collection, foreclosure	VA	23669	Web
Loan modification, collection, foreclosure	OR	97367	Web
Loan servicing, payments, escrow account	CA	94612	Web
Loan modification, collection, foreclosure	PA	19119	Web
Loan servicing, payments, escrow account	OH	43502	Web
Loan servicing, payments, escrow account	NY	11560	Web
Loan modification, collection, foreclosure	NY	10918	Referral

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/20/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/18/2015	05/19/2015	U.S. Bancorp	Closed with explanation
05/18/2015	05/20/2015	Rushmore Loan Management Services LLC	In progress
05/18/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/21/2015	Bank of America	Closed with explanation
05/18/2015	05/19/2015	Servis One, Inc.	Closed with explanation
05/18/2015	05/19/2015	HSBC	In progress
05/18/2015	05/19/2015	Caliber Home Loans, Inc	Closed with explanation
05/18/2015	05/19/2015	Ocwen	Closed with explanation
05/18/2015	05/20/2015	Pulte Mortgage	Closed with explanation
05/18/2015	05/21/2015	Residential Credit Solutions	Closed with explanation
05/18/2015	05/18/2015	First American Title Insurance Company	Closed with explanation
05/18/2015	05/19/2015	PNC Bank	Closed with explanation
05/18/2015	05/18/2015	Carrington Mortgage	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/18/2015	05/18/2015	RPM Mortgage	Closed with explanation
05/18/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/19/2015	Ocwen	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/19/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1379687	Mortgage	Conventional fixed mortgage
1379778	Mortgage	Conventional adjustable mortgage (ARM)
1379719	Mortgage	Conventional fixed mortgage
1379751	Mortgage	Conventional fixed mortgage
1379738	Mortgage	Other mortgage
1379772	Mortgage	Conventional adjustable mortgage (ARM)
1380229	Mortgage	Conventional fixed mortgage
1381028	Mortgage	Conventional fixed mortgage
1383638	Mortgage	FHA mortgage
1383637	Mortgage	Other mortgage
1379845	Mortgage	Conventional fixed mortgage
1380218	Mortgage	Home equity loan or line of credit
1379918	Mortgage	VA mortgage
1379917	Mortgage	VA mortgage
1379913	Mortgage	Other mortgage
1379734	Mortgage	FHA mortgage
1380045	Mortgage	Other mortgage
1379967	Mortgage	Other mortgage
1380010	Mortgage	Conventional fixed mortgage
1379981	Mortgage	Home equity loan or line of credit
1380098	Mortgage	FHA mortgage
1380071	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	FL	32824	Web
Loan modification, collection, foreclosure	NY	11795	Web
Loan modification, collection, foreclosure	OH	44077	Web
Loan modification, collection, foreclosure	NJ	08734	Phone
Loan modification, collection, foreclosure	NC	28420	Web
Loan servicing, payments, escrow account	CO	80219	Web
Loan servicing, payments, escrow account	NY	10804	Web
Loan servicing, payments, escrow account	WA	98665	Phone
Credit decision / Underwriting	NJ	07524	Web
Loan modification, collection, foreclosure	CA	93550	Referral
Loan modification, collection, foreclosure	WI	54114	Web
Loan modification, collection, foreclosure	CA	95926	Web
Application, originator, mortgage broker	MD	21222	Phone
Application, originator, mortgage broker	MD	21222	Phone
Loan servicing, payments, escrow account	NJ	07416	Referral
Loan modification, collection, foreclosure	MD	21122	Web
Loan modification, collection, foreclosure	IL	60429	Postal mail
Loan servicing, payments, escrow account	NJ	08857	Referral
Loan servicing, payments, escrow account	NJ	08831	Phone
Loan servicing, payments, escrow account	CT	06241	Web
Loan servicing, payments, escrow account	TN	37873	Web
Loan modification, collection, foreclosure	WI	53523	Web

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/18/2015	Movement Mortgage	Closed with explanation
05/18/2015	05/18/2015	Ocwen	Closed with explanation
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/19/2015	Wells Fargo	Closed with explanation
05/18/2015	05/18/2015	HSBC	Closed with explanation
05/18/2015	05/19/2015	Green Tree Servicing, LLC	Closed with explanation
05/18/2015	05/18/2015	HSBC	Closed with explanation
05/18/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/19/2015	Wells Fargo	Closed with explanation
05/18/2015	05/20/2015	Bank of America	In progress
05/18/2015	05/18/2015	Associated Bank	Closed with explanation
05/18/2015	05/18/2015	Ocwen	Closed with explanation
05/18/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/19/2015	Bank of America	Closed with explanation
05/18/2015	05/20/2015	Selene Finance	Closed with explanation
05/18/2015	05/18/2015	Wells Fargo	Closed with explanation
05/18/2015	05/20/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/20/2015	Ocwen	Closed with explanation
05/18/2015	05/20/2015	PNC Bank	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/18/2015	Carrington Mortgage	Closed with explanation
05/18/2015	05/18/2015	JPMorgan Chase	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1380077	Mortgage	Conventional fixed mortgage
1380178	Mortgage	Conventional fixed mortgage
1380184	Mortgage	FHA mortgage
1380173	Mortgage	Other mortgage
1380128	Mortgage	Conventional adjustable mortgage (ARM)
1380682	Mortgage	FHA mortgage
1380294	Mortgage	Conventional fixed mortgage
1380283	Mortgage	FHA mortgage
1380442	Mortgage	Conventional fixed mortgage
1380350	Mortgage	Other mortgage
1380429	Mortgage	Conventional fixed mortgage
1380353	Mortgage	Other mortgage
1380366	Mortgage	Conventional fixed mortgage
1380658	Mortgage	Home equity loan or line of credit
1380543	Mortgage	FHA mortgage
1380480	Mortgage	Conventional fixed mortgage
1380536	Mortgage	FHA mortgage
1380655	Mortgage	FHA mortgage
1380587	Mortgage	Conventional fixed mortgage
1380642	Mortgage	Other mortgage
1380640	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98223	Web
Loan modification,collection,foreclosure	LA	70090	Web
Loan servicing, payments, escrow account	WI	53223	Web
Loan modification,collection,foreclosure	FL	32407	Referral
Application, originator, mortgage broker	CA	90277	Web
Application, originator, mortgage broker	ND	58501	Web
Application, originator, mortgage broker	IA	50314	Web
Loan modification,collection,foreclosure	VA	23235	Web
Loan servicing, payments, escrow account	TX	78218	Web
Other	CA	90502	Fax
Loan servicing, payments, escrow account	CA	92025	Web
Application, originator, mortgage broker	NV	89135	Referral
Loan modification,collection,foreclosure	IL	60411	Web
Loan servicing, payments, escrow account	MA	02332	Web
Loan servicing, payments, escrow account	VA	22206	Web
Loan modification,collection,foreclosure	NC	27583	Phone
Loan servicing, payments, escrow account	MD	20774	Web
Loan modification,collection,foreclosure	HI	96825	Web
Loan modification,collection,foreclosure	NY	10466	Web
Loan modification,collection,foreclosure	NC	28640	Web
Loan modification,collection,foreclosure	TX	78665	Web

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/20/2015	Fay Servicing, LLC	Closed with explanation
05/18/2015	05/18/2015	Caliber Home Loans, Inc	Closed with explanation
05/18/2015	05/18/2015	Bank of America	In progress
05/18/2015	05/19/2015	Bank of America	Closed with explanation
05/18/2015	05/18/2015	Sierra Pacific Mortgage	Closed with monetary relief
05/18/2015	05/18/2015	Freedom Mortgage	Closed with explanation
05/18/2015	05/18/2015	Wells Fargo	Closed with explanation
05/18/2015	05/20/2015	JPMorgan Chase	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/21/2015	Wells Fargo	In progress
05/18/2015	05/18/2015	Bank of America	In progress
05/18/2015	05/20/2015	TD Bank	Closed with explanation
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/18/2015	M&T Bank	Closed with explanation
05/18/2015	05/19/2015	Bank of America	In progress
05/18/2015	05/21/2015	Loan Care	Closed with explanation
05/18/2015	05/18/2015	Bank of America	In progress
05/18/2015	05/18/2015	Selene Finance	Closed with explanation
05/18/2015	05/18/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/18/2015	05/18/2015	Citibank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1380929	Mortgage	Conventional fixed mortgage
1381004	Mortgage	VA mortgage
1380734	Mortgage	FHA mortgage
1380708	Mortgage	Reverse mortgage
1380873	Mortgage	Conventional adjustable mortgage (ARM)
1380810	Mortgage	Conventional fixed mortgage
1380865	Mortgage	FHA mortgage
1380841	Mortgage	FHA mortgage
1380916	Mortgage	Home equity loan or line of credit
1380878	Mortgage	Other mortgage
1381130	Mortgage	Conventional fixed mortgage
1381076	Mortgage	Conventional fixed mortgage
1381336	Mortgage	Conventional fixed mortgage
1381069	Mortgage	Conventional adjustable mortgage (ARM)
1381054	Mortgage	Other mortgage
1381107	Mortgage	Home equity loan or line of credit
1381334	Mortgage	Other mortgage
1381180	Mortgage	Home equity loan or line of credit
1381158	Mortgage	Other mortgage
1381315	Mortgage	Other mortgage
1381256	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AZ	85748	Web
Loan servicing, payments, escrow account	CA	95709	Web
Loan servicing, payments, escrow account	RI	02909	Web
Loan servicing, payments, escrow account	OR	97537	Web
Loan modification,collection,foreclosure	CA	94044	Web
Loan servicing, payments, escrow account	NV	89503	Web
Loan modification,collection,foreclosure	NE	68901	Web
Loan modification,collection,foreclosure	NY	14006	Web
Loan modification,collection,foreclosure	AZ	85643	Referral
Loan modification,collection,foreclosure	FL	33311	Postal mail
Loan servicing, payments, escrow account	CO	80021	Web
Loan servicing, payments, escrow account	OR	97266	Web
Loan modification,collection,foreclosure	CA	95762	Web
Loan servicing, payments, escrow account	NJ	07001	Web
Application, originator, mortgage broker	NC	28173	Phone
Loan servicing, payments, escrow account	FL	33010	Web
Loan modification,collection,foreclosure	CA	93446	Referral
Loan servicing, payments, escrow account	MN	55421	Fax
Application, originator, mortgage broker	TX	76112	Postal mail
Loan modification,collection,foreclosure	TX	77433	Referral
Loan modification,collection,foreclosure	PA	19468	Web

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/18/2015	Nationstar Mortgage	In progress
05/18/2015	05/18/2015	Freedom Mortgage	Closed
05/18/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/18/2015	05/18/2015	Wells Fargo	Closed with explanation
05/18/2015	05/18/2015	PNC Bank	In progress
05/18/2015	05/18/2015	Ocwen	In progress
05/18/2015	05/18/2015	Ocwen	Closed with explanation
05/18/2015	05/20/2015	Bank of America	In progress
05/18/2015	05/21/2015	Wells Fargo	In progress
05/18/2015	05/26/2015	First American Title Insurance Company	Closed with explanation
05/18/2015	05/18/2015	New American Funding	Closed with explanation
05/18/2015	05/18/2015	Wells Fargo	In progress
05/18/2015	05/21/2015	Ocwen	Closed with explanation
05/18/2015	05/26/2015	Fairway Funding Group, Inc	Closed with explanation
05/18/2015	05/21/2015	Bank of America	In progress
05/18/2015	05/20/2015	Specialized Loan Servicing LLC	Closed with explanation
05/18/2015	05/21/2015	TCF National Bank	In progress
05/18/2015	05/21/2015	Bank of America	Closed with explanation
05/18/2015	05/21/2015	Seterus	Closed with explanation
05/18/2015	05/28/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1381246	Mortgage	FHA mortgage
1381319	Mortgage	Conventional fixed mortgage
1381321	Mortgage	Home equity loan or line of credit
1381335	Mortgage	Conventional fixed mortgage
1379635	Mortgage	Conventional fixed mortgage
1379820	Mortgage	Conventional fixed mortgage
1379606	Mortgage	Conventional fixed mortgage
1379811	Mortgage	Conventional fixed mortgage
1379599	Mortgage	Reverse mortgage
1379563	Mortgage	Conventional fixed mortgage
1379529	Mortgage	Other mortgage
1379575	Mortgage	Conventional fixed mortgage
1379502	Mortgage	Conventional fixed mortgage
1379467	Mortgage	Conventional fixed mortgage
1379513	Mortgage	Conventional fixed mortgage
1379557	Mortgage	Conventional fixed mortgage
1379418	Mortgage	Conventional fixed mortgage
1379412	Mortgage	Conventional fixed mortgage
1379403	Mortgage	FHA mortgage
1379401	Mortgage	Conventional fixed mortgage
1379832	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98019	Web
Loan servicing, payments, escrow account	MA	01721	Web
Loan modification,collection,foreclosure	GA	30066	Referral
Loan modification,collection,foreclosure	NY	11210	Web
Loan modification,collection,foreclosure	FL	34655	Web
Application, originator, mortgage broker	MD	21803	Web
Loan modification,collection,foreclosure	TX	78520	Web
Loan servicing, payments, escrow account	WI	53219	Web
Loan modification,collection,foreclosure	GA	31401	Web
Loan servicing, payments, escrow account	WA	98029	Web
Loan modification,collection,foreclosure	CA	95833	Web
Loan modification,collection,foreclosure	PA	17522	Web
Loan servicing, payments, escrow account	GA	30564	Web
Loan servicing, payments, escrow account	CA	95355	Web
Loan modification,collection,foreclosure	SC	29414	Web
Loan servicing, payments, escrow account	MN	55428	Web
Loan servicing, payments, escrow account	GA	30005	Web
Credit decision / Underwriting	MT	59718	Web
Loan servicing, payments, escrow account	CA	94565	Web
Loan modification,collection,foreclosure	FL	33617	Web
Loan servicing, payments, escrow account	CA	90045	Web

Mortgage complaints

Based on Consumer Complaints

05/18/2015	05/18/2015	Green Tree Servicing, LLC	In progress
05/18/2015	05/18/2015	Bank of America	Closed with non-monetary relief
05/18/2015	05/20/2015	SunTrust Bank	Closed with non-monetary relief
05/18/2015	05/18/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/18/2015	05/18/2015	Ocwen	In progress
05/17/2015	05/28/2015	Mortgage Network Solutions LLC	Closed with explanation
05/17/2015	05/17/2015	Ocwen	Closed with explanation
05/17/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/17/2015	05/22/2015	Reverse Mortgage Solutions	Closed
05/17/2015	05/20/2015	Citibank	In progress
05/17/2015	05/17/2015	Ocwen	Closed with explanation
05/17/2015	05/17/2015	Wells Fargo	Closed with explanation
05/17/2015	05/17/2015	Green Tree Servicing, LLC	In progress
05/17/2015	05/20/2015	Ocwen	Closed with explanation
05/17/2015	05/17/2015	Carrington Mortgage	Closed with explanation
05/17/2015	05/17/2015	Nationstar Mortgage	Closed with explanation
05/17/2015	05/17/2015	Capital Markets Cooperative, LLC	In progress
05/17/2015	05/17/2015	Ocwen	Closed with explanation
05/17/2015	05/19/2015	Land/Home Financial Services	Closed with explanation
05/17/2015	05/20/2015	Bank of America	Closed with explanation
05/17/2015	05/18/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1379829	Mortgage	Conventional fixed mortgage
1379707	Mortgage	Conventional fixed mortgage
1379816	Mortgage	Conventional adjustable mortgage (ARM)
1379463	Mortgage	FHA mortgage
1379486	Mortgage	Conventional fixed mortgage
1379565	Mortgage	Conventional fixed mortgage
1379468	Mortgage	FHA mortgage
1379535	Mortgage	Conventional fixed mortgage
1379509	Mortgage	Other mortgage
1379531	Mortgage	Other mortgage
1379528	Mortgage	Other mortgage
1379530	Mortgage	Other mortgage
1379660	Mortgage	Home equity loan or line of credit
1379843	Mortgage	Conventional adjustable mortgage (ARM)
1381324	Mortgage	Home equity loan or line of credit
1379766	Mortgage	FHA mortgage
1379253	Mortgage	Conventional adjustable mortgage (ARM)
1379389	Mortgage	Other mortgage
1379455	Mortgage	Conventional fixed mortgage
1379438	Mortgage	Conventional fixed mortgage
1379456	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MI	48221	Web
Loan servicing, payments, escrow account	FL	33912	Web
Loan modification,collection,foreclosure	CA	91361	Web
Settlement process and costs	CA	92646	Web
Loan modification,collection,foreclosure	TX	77018	Web
Loan servicing, payments, escrow account	CA	92506	Web
Loan modification,collection,foreclosure	TN	37128	Web
Loan modification,collection,foreclosure	CA	95812	Web
Settlement process and costs	VA	20146	Web
Loan modification,collection,foreclosure	CA	95833	Web
Loan modification,collection,foreclosure	CA	95833	Web
Loan modification,collection,foreclosure	CA	95833	Web
Loan modification,collection,foreclosure	CA	92692	Web
Loan modification,collection,foreclosure	NC	28054	Web
Application, originator, mortgage broker	NJ	07885	Web
Loan modification,collection,foreclosure	CA	91506	Web
Loan servicing, payments, escrow account	VA	23059	Web
Loan modification,collection,foreclosure	OH	44122	Web
Application, originator, mortgage broker	FL	33189	Web
Loan servicing, payments, escrow account	MI	48093	Web
Loan servicing, payments, escrow account	MO	64064	Web

Mortgage complaints

Based on Consumer Complaints

05/17/2015	05/18/2015	Seterus	Closed with explanation
05/17/2015	05/18/2015	Ocwen	Closed with explanation
05/17/2015	05/18/2015	Wells Fargo	Closed with explanation
05/17/2015	05/17/2015	Wells Fargo	Closed with explanation
05/17/2015	05/17/2015	Nationstar Mortgage	Closed with explanation
05/17/2015	05/17/2015	PNC Bank	In progress
05/17/2015	05/17/2015	U.S. Bancorp	Closed with explanation
05/17/2015	05/17/2015	Servis One, Inc.	Closed with explanation
05/17/2015	05/17/2015	Ocwen	Closed with explanation
05/17/2015	05/19/2015	Specialized Loan Servicing LLC	Closed with explanation
05/17/2015	05/17/2015	Specialized Loan Servicing LLC	Closed with explanation
05/17/2015	05/17/2015	Real Time Resolutions	Closed with explanation
05/17/2015	05/18/2015	Wells Fargo	Closed with explanation
05/17/2015	05/18/2015	Ocwen	Closed
05/17/2015	05/19/2015	Citibank	In progress
05/17/2015	05/18/2015	Quality Loan Service Corporation	Closed with explanation
05/16/2015	05/20/2015	Specialized Loan Servicing LLC	Closed with explanation
05/16/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/16/2015	05/17/2015	SunTrust Bank	Closed with explanation
05/16/2015	05/17/2015	Green Tree Servicing, LLC	Closed with monetary relief
05/16/2015	05/17/2015	Stearns Lending	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1379459	Mortgage	Conventional fixed mortgage
1379344	Mortgage	Conventional fixed mortgage
1379363	Mortgage	Conventional fixed mortgage
1379275	Mortgage	Conventional fixed mortgage
1379300	Mortgage	Conventional fixed mortgage
1379258	Mortgage	Conventional adjustable mortgage (ARM)
1379268	Mortgage	Conventional adjustable mortgage (ARM)
1379374	Mortgage	Other mortgage
1379114	Mortgage	Home equity loan or line of credit
1379097	Mortgage	Conventional fixed mortgage
1379203	Mortgage	Conventional adjustable mortgage (ARM)
1379210	Mortgage	FHA mortgage
1379219	Mortgage	Conventional fixed mortgage
1379216	Mortgage	Conventional fixed mortgage
1379271	Mortgage	Conventional fixed mortgage
1379261	Mortgage	FHA mortgage
1379259	Mortgage	Conventional fixed mortgage
1379369	Mortgage	Other mortgage
1379317	Mortgage	Conventional adjustable mortgage (ARM)
1379293	Mortgage	Conventional fixed mortgage
1379308	Mortgage	Reverse mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	96001	Web
Credit decision / Underwriting	TX	76116	Web
Loan servicing, payments, escrow account	CA	91354	Web
Application, originator, mortgage broker	FL	33414	Web
Loan modification, collection, foreclosure	NJ	08075	Web
Loan modification, collection, foreclosure	FL	33060	Web
Credit decision / Underwriting	PA	18960	Web
Credit decision / Underwriting	TX	77058	Web
Loan modification, collection, foreclosure	TX	78729	Web
Loan servicing, payments, escrow account	TX	76272	Web
Credit decision / Underwriting	MA	01887	Web
Application, originator, mortgage broker	GA	30510	Web
Application, originator, mortgage broker	PA	19146	Web
Application, originator, mortgage broker	NJ		Web
Loan servicing, payments, escrow account	FL	32110	Web
Credit decision / Underwriting	CO	80465	Web
Settlement process and costs	NC	27713	Web
Settlement process and costs	FL	33065	Web
Credit decision / Underwriting	PA	18330	Web
Loan servicing, payments, escrow account	IL	60608	Web
Loan servicing, payments, escrow account	VA	24551	Web

Mortgage complaints

Based on Consumer Complaints

05/16/2015	05/17/2015	Bank of America	In progress
05/16/2015	05/16/2015	Bank of America	Closed with non-monetary relief
05/16/2015	05/20/2015	Green Tree Servicing, LLC	In progress
05/16/2015	05/16/2015	Seterus	Closed with explanation
05/16/2015	05/16/2015	Ocwen	Closed
05/16/2015	05/16/2015	Bank of America	In progress
05/16/2015	05/16/2015	Bank of America	Closed with explanation
05/16/2015	05/20/2015	Wells Fargo	Closed with explanation
05/16/2015	05/19/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/16/2015	05/16/2015	Stearns Lending	Closed with explanation
05/16/2015	05/16/2015	Green Tree Servicing, LLC	Closed with explanation
05/16/2015	05/16/2015	Wells Fargo	In progress
05/16/2015	05/16/2015	Quicken Loans	Closed with explanation
05/16/2015	05/19/2015	Bank of America	Closed with monetary relief
05/16/2015	05/16/2015	Ocwen	Closed with explanation
05/16/2015	05/16/2015	Wells Fargo	Closed with explanation
05/16/2015	05/16/2015	Bank of America	In progress
05/16/2015	05/16/2015	Wells Fargo	Closed with explanation
05/16/2015	05/16/2015	Ocwen	Closed with explanation
05/16/2015	05/21/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/16/2015	05/16/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1379336	Mortgage	VA mortgage
1379362	Mortgage	Conventional fixed mortgage
1379360	Mortgage	FHA mortgage
1379245	Mortgage	Conventional fixed mortgage
1379252	Mortgage	FHA mortgage
1379096	Mortgage	Conventional fixed mortgage
1379085	Mortgage	Other mortgage
1379122	Mortgage	Conventional fixed mortgage
1379237	Mortgage	Home equity loan or line of credit
1379235	Mortgage	Conventional fixed mortgage
1377299	Mortgage	Other mortgage
1377727	Mortgage	Other mortgage
1377310	Mortgage	Conventional fixed mortgage
1377256	Mortgage	Conventional adjustable mortgage (ARM)
1377106	Mortgage	Other mortgage
1377686	Mortgage	Other mortgage
1377278	Mortgage	Other mortgage
1378019	Mortgage	Conventional adjustable mortgage (ARM)
1377468	Mortgage	Other mortgage
1377158	Mortgage	Conventional fixed mortgage
1377153	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	KY	42701	Web
Loan servicing, payments, escrow account	IL	60133	Web
Credit decision / Underwriting	IL	60110	Web
Loan servicing, payments, escrow account	PA	18447	Web
Application, originator, mortgage broker	AZ	85702	Web
Loan servicing, payments, escrow account	TX	76272	Web
Application, originator, mortgage broker	CA	92591	Web
Loan servicing, payments, escrow account	CA	95008	Web
Settlement process and costs	NY	10580	Web
Loan servicing, payments, escrow account	PA	18020	Web
Other	NJ	07857	Referral
Loan servicing, payments, escrow account	NY	12164	Referral
Loan servicing, payments, escrow account	NJ	08809	Web
Loan servicing, payments, escrow account	CA	90008	Phone
Loan servicing, payments, escrow account	LA	70094	Postal mail
Loan servicing, payments, escrow account	AZ	85016	Referral
Application, originator, mortgage broker	WI	53140	Web
Loan modification, collection, foreclosure	CT	06804	Referral
Other	FL	33193	Fax
Loan servicing, payments, escrow account	OH	44105	Web
Other	GA	30340	Fax

Mortgage complaints

Based on Consumer Complaints

05/16/2015	05/16/2015	Carrington Mortgage	In progress
05/16/2015	05/16/2015	Seterus	Closed with explanation
05/16/2015	05/16/2015	Prospect Mortgage	In progress
05/16/2015	05/20/2015	Green Tree Servicing, LLC	Closed with explanation
05/16/2015	05/16/2015	Wells Fargo	Closed with monetary relief
05/16/2015	05/16/2015	Residential Credit Solutions	Closed with explanation
05/16/2015	05/16/2015	Bank of America	Closed with non-monetary relief
05/16/2015	05/16/2015	Residential Credit Solutions	Closed with explanation
05/16/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/16/2015	05/16/2015	Caliber Home Loans, Inc	Closed with monetary relief
05/15/2015	05/26/2015	Hudson City Savings Bank	Closed with explanation
05/15/2015	05/18/2015	RBS Citizens	Closed with explanation
05/15/2015	05/18/2015	Bank of America	In progress
05/15/2015	05/19/2015	Ocwen	Closed with explanation
05/15/2015	05/18/2015	Specialized Loan Servicing LLC	In progress
05/15/2015	05/18/2015	Wells Fargo	Closed with explanation
05/15/2015	05/15/2015	American Lending Solutions, LLC	Untimely response
05/15/2015	05/20/2015	Bank of America	In progress
05/15/2015	05/20/2015	PNC Bank	In progress
05/15/2015	05/18/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/15/2015	05/19/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1377155	Mortgage	Home equity loan or line of credit
1377163	Mortgage	Conventional fixed mortgage
1378086	Mortgage	Conventional fixed mortgage
1377957	Mortgage	Other mortgage
1377139	Mortgage	Other mortgage
1378081	Mortgage	Other mortgage
1378049	Mortgage	FHA mortgage
1378006	Mortgage	FHA mortgage
1377491	Mortgage	FHA mortgage
1377243	Mortgage	Conventional fixed mortgage
1377950	Mortgage	Home equity loan or line of credit
1377238	Mortgage	Other mortgage
1377247	Mortgage	Conventional fixed mortgage
1377209	Mortgage	Conventional adjustable mortgage (ARM)
1377949	Mortgage	Other mortgage
1377210	Mortgage	Conventional adjustable mortgage (ARM)
1377196	Mortgage	Conventional fixed mortgage
1377197	Mortgage	Other mortgage
1377221	Mortgage	Conventional fixed mortgage
1377183	Mortgage	Conventional adjustable mortgage (ARM)
1377182	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98380	Web
Loan modification,collection,foreclosure	FL	33617	Web
Loan modification,collection,foreclosure	FL	34202	Web
Loan modification,collection,foreclosure	NY	11949	Referral
Loan modification,collection,foreclosure	NC	28216	Referral
Other	OH	45014	Postal mail
Application, originator, mortgage broker	FL	34953	Web
Loan modification,collection,foreclosure	NY	11729	Web
Application, originator, mortgage broker	SC	29510	Web
Loan modification,collection,foreclosure	OH	10921	Web
Loan servicing, payments, escrow account	NJ	08558	Referral
Loan modification,collection,foreclosure	NJ	08086	Referral
Loan modification,collection,foreclosure	GA	31052	Web
Credit decision / Underwriting	VA	22046	Web
Loan modification,collection,foreclosure	NJ	08876	Referral
Loan servicing, payments, escrow account	VA	22046	Web
Loan modification,collection,foreclosure	PA	01867	Web
Loan modification,collection,foreclosure	ME	04073	Web
Loan modification,collection,foreclosure	FL	32202	Web
Credit decision / Underwriting	WA	98663	Web
Credit decision / Underwriting	WA	98664	Web

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/15/2015	Bank of America	Closed with explanation
05/15/2015	05/19/2015	Bank of America	Closed with explanation
05/15/2015	05/15/2015	Residential Credit Solutions	Closed with explanation
05/15/2015	05/21/2015	Bank of America	Closed with explanation
05/15/2015	05/19/2015	Brock & Scott, PLLC	Closed with explanation
05/15/2015	05/18/2015	Bank of America	Closed with non-monetary relief
05/15/2015	05/15/2015	Bank of America	Closed with explanation
05/15/2015	05/15/2015	Wells Fargo	In progress
05/15/2015	05/15/2015	M&T Bank	Closed with explanation
05/15/2015	05/15/2015	Ocwen	Closed with explanation
05/15/2015	05/18/2015	Bank of America	In progress
05/15/2015	05/18/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Wells Fargo	In progress
05/15/2015	05/15/2015	Ocwen	Closed with explanation
05/15/2015	05/18/2015	OneWest Bank	Closed with explanation
05/15/2015	05/18/2015	Ocwen	Closed with explanation
05/15/2015	05/15/2015	New York Community Bank	Closed with explanation
05/15/2015	05/15/2015	Carrington Mortgage	In progress
05/15/2015	05/15/2015	Seterus	Closed with explanation
05/15/2015	05/19/2015	Green Tree Servicing, LLC	Closed with explanation
05/15/2015	05/15/2015	EverBank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
No	

Mortgage complaints

Based on Consumer Complaints

1377185	Mortgage	Conventional fixed mortgage
1377533	Mortgage	Other mortgage
1377540	Mortgage	FHA mortgage
1378660	Mortgage	Other mortgage
1378663	Mortgage	Other mortgage
1378662	Mortgage	Other mortgage
1377187	Mortgage	Conventional adjustable mortgage (ARM)
1379158	Mortgage	Home equity loan or line of credit
1377288	Mortgage	Other mortgage
1377793	Mortgage	Conventional adjustable mortgage (ARM)
1379160	Mortgage	Conventional fixed mortgage
1377841	Mortgage	Conventional fixed mortgage
1377926	Mortgage	Other mortgage
1377859	Mortgage	Conventional fixed mortgage
1377915	Mortgage	Other mortgage
1377819	Mortgage	Other mortgage
1377914	Mortgage	Conventional fixed mortgage
1378664	Mortgage	Other mortgage
1377597	Mortgage	Other mortgage
1378298	Mortgage	FHA mortgage
1378768	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	OR	97232	Web
Other	WA	98023	Postal mail
Loan servicing, payments, escrow account	NC	27713	Web
Loan modification,collection,foreclosure	GA	31313	Referral
Loan modification,collection,foreclosure	SC	29536	Referral
Loan servicing, payments, escrow account	TX	75068	Referral
Loan servicing, payments, escrow account	GA	30321	Web
Loan servicing, payments, escrow account	CA	94612	Web
Other	KY	41022	Postal mail
Loan modification,collection,foreclosure	IL	60628	Referral
Loan modification,collection,foreclosure	NY	12525	Web
Loan servicing, payments, escrow account	CA	92505	Web
Loan servicing, payments, escrow account	FL	32176	Fax
Application, originator, mortgage broker	IL	62849	Phone
Loan modification,collection,foreclosure	NC	28328	Referral
Loan modification,collection,foreclosure	FL	33155	Postal mail
Loan servicing, payments, escrow account	MN	55441	Web
Loan modification,collection,foreclosure	CT	06902	Referral
Loan modification,collection,foreclosure	OH	43223	Referral
Loan modification,collection,foreclosure	TX	77095	Web
Settlement process and costs	HI	96789	Web

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/19/2015	Nationstar Mortgage	In progress
05/15/2015	05/18/2015	Seterus	Closed with explanation
05/15/2015	05/18/2015	Alabama Housing Finance Authority	Closed with explanation
05/15/2015	05/19/2015	Specialized Loan Servicing LLC	In progress
05/15/2015	05/19/2015	Bank of America	Closed with explanation
05/15/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/15/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/15/2015	05/19/2015	Specialized Loan Servicing LLC	In progress
05/15/2015	05/18/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/15/2015	05/18/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/15/2015	05/16/2015	Shellpoint Partners, LLC	Closed with explanation
05/15/2015	05/15/2015	PennyMac Loan Services, LLC	Closed with explanation
05/15/2015	05/18/2015	Seterus	Closed with monetary relief
05/15/2015	05/18/2015	U.S. Bancorp	Closed with explanation
05/15/2015	05/20/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Bank of America	Closed with explanation
05/15/2015	05/15/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/15/2015	05/19/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Ocwen	Closed with explanation
05/15/2015	05/15/2015	Wells Fargo	Closed with explanation
05/15/2015	05/19/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1378250	Mortgage	FHA mortgage
1378810	Mortgage	Conventional fixed mortgage
1378761	Mortgage	Conventional fixed mortgage
1378769	Mortgage	Home equity loan or line of credit
1378732	Mortgage	Other mortgage
1378733	Mortgage	Other mortgage
1378690	Mortgage	Reverse mortgage
1378729	Mortgage	Other mortgage
1377629	Mortgage	Home equity loan or line of credit
1377594	Mortgage	Other mortgage
1378726	Mortgage	Other mortgage
1377138	Mortgage	Other mortgage
1379181	Mortgage	Conventional fixed mortgage
1378400	Mortgage	Conventional fixed mortgage
1378538	Mortgage	Reverse mortgage
1378610	Mortgage	Home equity loan or line of credit
1378607	Mortgage	Other mortgage
1378510	Mortgage	Conventional fixed mortgage
1378418	Mortgage	Other mortgage
1378475	Mortgage	Conventional fixed mortgage
1378429	Mortgage	Reverse mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	NJ	07930	Web
Loan modification,collection,foreclosure	CA	91913	Web
Loan servicing, payments, escrow account	RI	02864	Web
Application, originator, mortgage broker	WA	98507	Web
Loan modification,collection,foreclosure	IL	60443	Referral
Loan modification,collection,foreclosure	IL	60443	Referral
Loan modification,collection,foreclosure			Referral
Loan modification,collection,foreclosure	IL	60443	Referral
Loan servicing, payments, escrow account	FL	34744	Web
Loan modification,collection,foreclosure	DE	19804	Postal mail
Loan modification,collection,foreclosure	CA	91364	Referral
Loan modification,collection,foreclosure	NC	28216	Referral
Settlement process and costs	FL	33409	Web
Loan servicing, payments, escrow account	MO	63304	Web
Loan modification,collection,foreclosure	NJ	07050	Referral
Loan servicing, payments, escrow account	CA	94513	Web
Loan modification,collection,foreclosure	CA	95614	Web
Loan servicing, payments, escrow account	MI	48823	Web
Loan modification,collection,foreclosure	GA	30680	Postal mail
Loan servicing, payments, escrow account	NJ	08033	Web
Loan servicing, payments, escrow account	NJ	08402	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/15/2015	Maverick Funding Corp.	Closed with explanation
05/15/2015	05/15/2015	Nationstar Mortgage	In progress
05/15/2015	05/22/2015	Nationstar Mortgage	In progress
05/15/2015	05/15/2015	U.S. Bancorp	Closed
05/15/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/19/2015	Caliber Home Loans, Inc	Closed with explanation
05/15/2015	05/18/2015	Bank of America	In progress
05/15/2015	05/19/2015	CIT Bank	Closed with explanation
05/15/2015	05/18/2015	Bank of America	Closed with explanation
05/15/2015	05/18/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Green Tree Servicing, LLC	Closed with explanation
05/15/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/16/2015	Servis One, Inc.	Closed with explanation
05/15/2015	05/15/2015	Round Point Mortgage	Closed with explanation
05/15/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/15/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/15/2015	05/15/2015	Wells Fargo	In progress
05/15/2015	05/19/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/19/2015	Morgan Stanley	In progress
05/15/2015	05/19/2015	Bank of America	Closed with non-monetary relief
05/15/2015	05/19/2015	OneWest Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1378327	Mortgage	Conventional fixed mortgage
1378622	Mortgage	FHA mortgage
1379186	Mortgage	Conventional fixed mortgage
1378226	Mortgage	Other mortgage
1377136	Mortgage	Other mortgage
1377107	Mortgage	Other mortgage
1377544	Mortgage	Other mortgage
1377102	Mortgage	Other mortgage
1378383	Mortgage	Other mortgage
1378179	Mortgage	Conventional fixed mortgage
1378142	Mortgage	Other mortgage
1378224	Mortgage	Conventional fixed mortgage
1378055	Mortgage	Other mortgage
1377101	Mortgage	Other mortgage
1377164	Mortgage	Other mortgage
1377228	Mortgage	Other mortgage
1377198	Mortgage	FHA mortgage
1377274	Mortgage	Other mortgage
1377273	Mortgage	Conventional adjustable mortgage (ARM)
1377265	Mortgage	Conventional adjustable mortgage (ARM)
1377281	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WI	53214	Web
Application, originator, mortgage broker	GA	30168	Web
Loan servicing, payments, escrow account	HI	96745	Web
Loan modification, collection, foreclosure	FL	33076	Referral
Loan modification, collection, foreclosure	NC	28216	Referral
Loan modification, collection, foreclosure	VA	23453	Web
Loan modification, collection, foreclosure	NY	11236	Postal mail
Loan modification, collection, foreclosure	MI	48382	Fax
Loan modification, collection, foreclosure	NC	27613	Web
Loan servicing, payments, escrow account	AZ	85048	Web
Loan modification, collection, foreclosure	CA	91403	Fax
Loan servicing, payments, escrow account	CA	94806	Web
Loan modification, collection, foreclosure	AZ	85274	Postal mail
Loan modification, collection, foreclosure	MI	48382	Fax
Loan modification, collection, foreclosure	CA	94541	Referral
Loan servicing, payments, escrow account	FL	32309	Postal mail
Loan modification, collection, foreclosure	NY	11213	Web
Loan modification, collection, foreclosure	AZ	85029	Web
Settlement process and costs	HI	96788	Web
Loan modification, collection, foreclosure	SC	29466	Web
Loan modification, collection, foreclosure	NC	28083	Referral

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/15/2015	Ocwen	Closed with explanation
05/15/2015	05/15/2015	Bank of America	In progress
05/15/2015	05/16/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/20/2015	Wells Fargo	In progress
05/15/2015	05/28/2015	BankUnited	Closed with explanation
05/15/2015	05/18/2015	Residential Credit Solutions	Closed with explanation
05/15/2015	05/18/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Nationstar Mortgage	In progress
05/15/2015	05/19/2015	SunTrust Bank	Closed with explanation
05/15/2015	05/19/2015	Green Tree Servicing, LLC	In progress
05/15/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/19/2015	Ocwen	In progress
05/15/2015	05/18/2015	New American Funding	In progress
05/15/2015	05/18/2015	Ocwen	Closed with explanation
05/15/2015	05/19/2015	Bank of America	In progress
05/15/2015	05/18/2015	Seterus	Closed with explanation
05/15/2015	05/15/2015	Bank of America	Closed with explanation
05/15/2015	05/15/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/19/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/15/2015	05/19/2015	Bank of America	In progress
05/15/2015	05/18/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1377287	Mortgage	Other mortgage
1377289	Mortgage	Other mortgage
1377337	Mortgage	FHA mortgage
1377954	Mortgage	Other mortgage
1377339	Mortgage	FHA mortgage
1377340	Mortgage	Conventional fixed mortgage
1377344	Mortgage	Conventional adjustable mortgage (ARM)
1377502	Mortgage	Other mortgage
1377449	Mortgage	Other mortgage
1377500	Mortgage	Other mortgage
1377498	Mortgage	FHA mortgage
1377791	Mortgage	Other mortgage
1377585	Mortgage	Conventional fixed mortgage
1377573	Mortgage	FHA mortgage
1377571	Mortgage	Conventional fixed mortgage
1377595	Mortgage	Other mortgage
1377740	Mortgage	Other mortgage
1377757	Mortgage	Other mortgage
1377801	Mortgage	Other mortgage
1377850	Mortgage	Other mortgage
1377811	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Other	KY	41022	Postal mail
Other	KY	41022	Postal mail
Loan modification,collection,foreclosure	NC	27605	Web
Loan modification,collection,foreclosure	DE	19968	Referral
Loan modification,collection,foreclosure	WA	98373	Web
Application, originator, mortgage broker	WA	98373	Web
Loan modification,collection,foreclosure	FL	33415	Web
Other	VA	23185	Referral
Loan servicing, payments, escrow account	MI	48224	Web
Other	MI	48197	Postal mail
Settlement process and costs	NC	27284	Web
Loan modification,collection,foreclosure	PA	19110	Postal mail
Settlement process and costs	FL	34743	Web
Loan modification,collection,foreclosure	GA	31902	Web
Loan servicing, payments, escrow account	IL	61032	Web
Loan servicing, payments, escrow account	NJ	07302	Referral
Loan modification,collection,foreclosure	PA	15212	Referral
Loan modification,collection,foreclosure	MD	20905	Referral
Loan modification,collection,foreclosure	NY	11590	Postal mail
Application, originator, mortgage broker	GA	30603	Web
Loan servicing, payments, escrow account	GA	30064	Web

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/18/2015	Caliber Home Loans, Inc	Closed with explanation
05/15/2015	05/18/2015	HSBC	Closed with explanation
05/15/2015	05/15/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Bank of America	In progress
05/15/2015	05/19/2015	Carrington Mortgage	In progress
05/15/2015	05/15/2015	Arbor Residential Mortgage LLC	Closed with explanation
05/15/2015	05/15/2015	Green Tree Servicing, LLC	In progress
05/15/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/15/2015	Shellpoint Partners, LLC	Closed with explanation
05/15/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/18/2015	Ocwen	Closed with explanation
05/15/2015	05/18/2015	RP Funding Incorporated	Closed with monetary relief
05/15/2015	05/18/2015	Bank of America	In progress
05/15/2015	05/15/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/15/2015	05/18/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	Banco Popular de Puerto Rico	Closed with explanation
05/15/2015	05/18/2015	Bank of America	Closed with explanation
05/15/2015	05/18/2015	JPMorgan Chase	In progress
05/15/2015	05/15/2015	Bank of America	Closed with explanation
05/15/2015	05/15/2015	Carrington Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1377827	Mortgage	Other mortgage
1377937	Mortgage	Conventional fixed mortgage
1377862	Mortgage	Conventional fixed mortgage
1377934	Mortgage	FHA mortgage
1377931	Mortgage	Other mortgage
1378112	Mortgage	Other mortgage
1377964	Mortgage	Reverse mortgage
1377959	Mortgage	Other mortgage
1378060	Mortgage	Conventional fixed mortgage
1378059	Mortgage	Other mortgage
1378135	Mortgage	Conventional adjustable mortgage (ARM)
1378651	Mortgage	Conventional fixed mortgage
1378222	Mortgage	Home equity loan or line of credit
1378189	Mortgage	Conventional fixed mortgage
1378367	Mortgage	Conventional fixed mortgage
1378238	Mortgage	FHA mortgage
1378362	Mortgage	FHA mortgage
1378346	Mortgage	Home equity loan or line of credit
1378392	Mortgage	Other mortgage
1378495	Mortgage	Other mortgage
1378489	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33076	Referral
Loan modification,collection,foreclosure	WA	99362	Phone
Loan servicing, payments, escrow account	OK	74432	Phone
Loan servicing, payments, escrow account	CA	92283	Web
Loan modification,collection,foreclosure	CA	94014	Web
Application, originator, mortgage broker	FL	32903	Postal mail
Settlement process and costs	CA	95628	Referral
Application, originator, mortgage broker	NY	13760	Web
Loan servicing, payments, escrow account	CA	95136	Web
Other	OH	45240	Postal mail
Loan modification,collection,foreclosure	IL	60628	Web
Loan modification,collection,foreclosure	PA	19382	Web
Loan servicing, payments, escrow account	TX	75024	Fax
Settlement process and costs	CA	95659	Web
Loan servicing, payments, escrow account	TX	77071	Web
Loan servicing, payments, escrow account	FL	34953	Web
Loan modification,collection,foreclosure	FL	34491	Web
Loan modification,collection,foreclosure	CA	92834	Web
Loan modification,collection,foreclosure	CA	95403	Phone
Loan modification,collection,foreclosure	CO	81143	Web
Application, originator, mortgage broker	CA	90721	Web

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/20/2015	Citibank	In progress
05/15/2015	05/18/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	BOK Financial Corp	In progress
05/15/2015	05/19/2015	Wells Fargo	Closed with explanation
05/15/2015	05/15/2015	Bank of America	Closed with explanation
05/15/2015	05/18/2015	Bank of America	Closed with explanation
05/15/2015	05/20/2015	Liberty Home Equity Solutions, Inc	Closed with explanation
05/15/2015	05/18/2015	Remax	Untimely response
05/15/2015	05/15/2015	Bank of America	Closed with explanation
05/15/2015	05/18/2015	Springleaf Finance Corporation	In progress
05/15/2015	05/19/2015	Ocwen	In progress
05/15/2015	05/15/2015	Wells Fargo	Closed with explanation
05/15/2015	05/19/2015	Quicken Loans	In progress
05/15/2015	05/15/2015	Rabobank	Closed with explanation
05/15/2015	05/15/2015	Green Tree Servicing, LLC	Closed with explanation
05/15/2015	05/15/2015	U.S. Bancorp	In progress
05/15/2015	05/15/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/15/2015	05/15/2015	Green Tree Servicing, LLC	Closed with explanation
05/15/2015	05/19/2015	Wells Fargo	In progress
05/15/2015	05/15/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/15/2015	05/15/2015	Navy FCU	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
No	
Yes	
Yes	
No	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1378527	Mortgage	Conventional fixed mortgage
1378515	Mortgage	Home equity loan or line of credit
1378537	Mortgage	Reverse mortgage
1378557	Mortgage	Home equity loan or line of credit
1378727	Mortgage	Other mortgage
1379148	Mortgage	Home equity loan or line of credit
1378722	Mortgage	Conventional fixed mortgage
1378665	Mortgage	Other mortgage
1378707	Mortgage	Other mortgage
1378728	Mortgage	Other mortgage
1378750	Mortgage	Other mortgage
1378736	Mortgage	Conventional fixed mortgage
1378764	Mortgage	VA mortgage
1379066	Mortgage	Conventional adjustable mortgage (ARM)
1379063	Mortgage	Conventional fixed mortgage
1379129	Mortgage	Other mortgage
1379124	Mortgage	Conventional fixed mortgage
1377126	Mortgage	Conventional fixed mortgage
1377120	Mortgage	Other mortgage
1377104	Mortgage	Other mortgage
1377983	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	TX	75054	Web
Loan servicing, payments, escrow account	IL	60090	Web
Loan modification,collection,foreclosure	NJ	07050	Referral
Credit decision / Underwriting	PA	15650	Web
Loan modification,collection,foreclosure	IL	60443	Referral
Loan servicing, payments, escrow account	CA	91351	Web
Loan servicing, payments, escrow account	GA	30066	Web
Loan modification,collection,foreclosure	FL	33147	Referral
Application, originator, mortgage broker	CA	94608	Web
Loan modification,collection,foreclosure	IL	60443	Referral
Loan modification,collection,foreclosure		94804	Postal mail
Loan modification,collection,foreclosure	OR	97532	Web
Loan servicing, payments, escrow account	TN	37745	Referral
Loan modification,collection,foreclosure	GA	30310	Web
Loan servicing, payments, escrow account	FL	34212	Web
Loan modification,collection,foreclosure	CA	92124	Referral
Settlement process and costs	NY	12866	Web
Loan modification,collection,foreclosure	NY	11791	Web
Loan modification,collection,foreclosure	PA	19041	Referral
Loan servicing, payments, escrow account	MI	48059	Postal mail
Loan servicing, payments, escrow account	MO	63389	Phone

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/15/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/15/2015	05/19/2015	Wells Fargo	Closed with explanation
05/15/2015	05/18/2015	JPMorgan Chase	Closed with explanation
05/15/2015	05/15/2015	Bank of America	Closed with non-monetary relief
05/15/2015	05/18/2015	Ocwen	Closed
05/15/2015	05/16/2015	JPMorgan Chase	Closed with monetary relief
05/15/2015	05/19/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/19/2015	Caliber Home Loans, Inc	Closed with explanation
05/15/2015	05/15/2015	Bank of America	Closed with non-monetary relief
05/15/2015	05/19/2015	Wells Fargo	Closed with explanation
05/15/2015	05/15/2015	Nationstar Mortgage	In progress
05/15/2015	05/18/2015	Nationstar Mortgage	In progress
05/15/2015	05/18/2015	Wells Fargo	In progress
05/15/2015	05/15/2015	Green Tree Servicing, LLC	Closed with explanation
05/15/2015	05/15/2015	Wells Fargo	In progress
05/15/2015	05/26/2015	Ocwen	Closed with explanation
05/15/2015	05/15/2015	Rochester Home Equity, Inc.	Closed with explanation
05/15/2015	05/15/2015	Hudson City Savings Bank	Closed with explanation
05/15/2015	05/18/2015	Nationstar Mortgage	Closed with explanation
05/15/2015	05/18/2015	Bank of America	In progress
05/15/2015	05/18/2015	Citibank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1378659	Mortgage	Other mortgage
1378002	Mortgage	Conventional fixed mortgage
1375064	Mortgage	Conventional fixed mortgage
1377404	Mortgage	Home equity loan or line of credit
1377402	Mortgage	Conventional fixed mortgage
1377456	Mortgage	Other mortgage
1377262	Mortgage	Other mortgage
1377261	Mortgage	Other mortgage
1375076	Mortgage	Conventional fixed mortgage
1375836	Mortgage	FHA mortgage
1374968	Mortgage	Conventional adjustable mortgage (ARM)
1376143	Mortgage	Other mortgage
1375052	Mortgage	Other mortgage
1377162	Mortgage	Other mortgage
1375271	Mortgage	Conventional fixed mortgage
1375538	Mortgage	FHA mortgage
1375318	Mortgage	Home equity loan or line of credit
1377177	Mortgage	Conventional adjustable mortgage (ARM)
1377428	Mortgage	Conventional fixed mortgage
1375015	Mortgage	Other mortgage
1377312	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	96151	Referral
Loan servicing, payments, escrow account	WA	98031	Web
Loan modification,collection,foreclosure	NY	11788	Web
Loan modification,collection,foreclosure	VA	23227	Web
Loan servicing, payments, escrow account	CO	80543	Web
Loan servicing, payments, escrow account	TN	37620	Referral
Loan servicing, payments, escrow account	WA	98532	Referral
Loan servicing, payments, escrow account	WA	98532	Referral
Settlement process and costs	MD	30172	Web
Application, originator, mortgage broker	PA	19081	Web
Loan servicing, payments, escrow account	CA	94505	Web
Loan modification,collection,foreclosure	MN	55734	Web
Loan modification,collection,foreclosure	FL	33173	Referral
Loan modification,collection,foreclosure	CA	94568	Web
Loan servicing, payments, escrow account	TX	75083	Web
Loan modification,collection,foreclosure			Phone
Loan servicing, payments, escrow account	HI	96700	Web
Loan modification,collection,foreclosure	VA	20176	Web
Loan servicing, payments, escrow account	TN	38201	Web
Loan modification,collection,foreclosure	FL	32765	Web
Loan servicing, payments, escrow account	CA	92801	Referral

Mortgage complaints

Based on Consumer Complaints

05/15/2015	05/19/2015	Wells Fargo	In progress
05/15/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/15/2015	Citibank	In progress
05/14/2015	05/15/2015	Pinnacle Capital Mortgage	Closed with explanation
05/14/2015	05/15/2015	M&T Bank	Closed with monetary relief
05/14/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	Reliance First Capital, LLC	Closed
05/14/2015	05/14/2015	U.S. Bancorp	Closed with monetary relief
05/14/2015	05/15/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/14/2015	05/15/2015	PennyMac Loan Services, LLC	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with monetary relief
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/15/2015	Nationstar Mortgage	In progress
05/14/2015	05/15/2015	HSBC	Closed with explanation
05/14/2015	05/15/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1377322	Mortgage	Other mortgage
1375642	Mortgage	Other mortgage
1377193	Mortgage	FHA mortgage
1375487	Mortgage	FHA mortgage
1376105	Mortgage	Other mortgage
1376083	Mortgage	Conventional adjustable mortgage (ARM)
1375640	Mortgage	Other mortgage
1377399	Mortgage	Other mortgage
1377420	Mortgage	Conventional adjustable mortgage (ARM)
1377380	Mortgage	Conventional fixed mortgage
1377392	Mortgage	Conventional adjustable mortgage (ARM)
1375337	Mortgage	Conventional fixed mortgage
1377324	Mortgage	Other mortgage
1375896	Mortgage	Conventional adjustable mortgage (ARM)
1376058	Mortgage	Conventional fixed mortgage
1376055	Mortgage	Other mortgage
1376119	Mortgage	FHA mortgage
1376122	Mortgage	Conventional fixed mortgage
1376039	Mortgage	Other mortgage
1375859	Mortgage	Conventional adjustable mortgage (ARM)
1376052	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	WA	98685	Referral
Loan modification,collection,foreclosure	VA	24301	Referral
Loan servicing, payments, escrow account	AZ	85339	Web
Loan modification,collection,foreclosure	MO	63366	Web
Loan modification,collection,foreclosure	MO	63303	Web
Loan modification,collection,foreclosure	CA	92119	Web
Loan servicing, payments, escrow account	IL	60004	Web
Loan modification,collection,foreclosure	CA	91104	Web
Loan modification,collection,foreclosure	CA	95127	Web
Loan servicing, payments, escrow account	KS	66223	Web
Loan modification,collection,foreclosure	IL	60804	Web
Loan servicing, payments, escrow account	MA	01106	Web
Loan modification,collection,foreclosure	TN	37353	Referral
Loan modification,collection,foreclosure	NJ	07106	Web
Loan servicing, payments, escrow account	NY	11004	Web
Loan servicing, payments, escrow account	NV	89113	Fax
Loan servicing, payments, escrow account	FL	32641	Web
Loan servicing, payments, escrow account	TX	75098	Web
Other	WA	98023	Postal mail
Loan modification,collection,foreclosure	CA	92544	Web
Loan servicing, payments, escrow account	NV	89113	Fax

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/15/2015	Caliber Home Loans, Inc	Closed with explanation
05/14/2015	05/19/2015	HSBC	Closed with explanation
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	Flagstar Bank	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	JPMorgan Chase	In progress
05/14/2015	05/15/2015	Servis One, Inc.	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/15/2015	SunTrust Bank	Closed with non-monetary relief
05/14/2015	05/15/2015	PNC Bank	In progress
05/14/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	HSBC	In progress
05/14/2015	05/15/2015	U.S. Bancorp	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	Servis One, Inc.	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1376153	Mortgage	FHA mortgage
1375895	Mortgage	FHA mortgage
1375924	Mortgage	Home equity loan or line of credit
1375885	Mortgage	Conventional fixed mortgage
1375978	Mortgage	Other mortgage
1376014	Mortgage	Conventional fixed mortgage
1375993	Mortgage	Other mortgage
1376166	Mortgage	Other mortgage
1376026	Mortgage	FHA mortgage
1375997	Mortgage	FHA mortgage
1375768	Mortgage	Home equity loan or line of credit
1375841	Mortgage	Home equity loan or line of credit
1375831	Mortgage	Conventional fixed mortgage
1375910	Mortgage	FHA mortgage
1375856	Mortgage	Conventional adjustable mortgage (ARM)
1375829	Mortgage	FHA mortgage
1375439	Mortgage	Conventional fixed mortgage
1375770	Mortgage	Conventional fixed mortgage
1375685	Mortgage	Conventional fixed mortgage
1375402	Mortgage	VA mortgage
1375917	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95338	Web
Loan servicing, payments, escrow account	IL	60612	Web
Loan modification,collection,foreclosure	FL	34953	Referral
Loan modification,collection,foreclosure	PA	16323	Web
Credit decision / Underwriting	NY	13662	Referral
Loan servicing, payments, escrow account	OK	73109	Web
Loan modification,collection,foreclosure	FL	34488	Referral
Loan servicing, payments, escrow account	CT	06110	Referral
Loan servicing, payments, escrow account	MO	63385	Web
Loan modification,collection,foreclosure	MD	20772	Web
Application, originator, mortgage broker	NC	28112	Web
Loan servicing, payments, escrow account	CO	80138	Web
Loan servicing, payments, escrow account	GA	30305	Web
Loan servicing, payments, escrow account	CO	80602	Web
Loan modification,collection,foreclosure	FL	34711	Web
Loan servicing, payments, escrow account	VA	22043	Fax
Loan servicing, payments, escrow account	FL	34205	Phone
Loan servicing, payments, escrow account	VA	23836	Web
Loan servicing, payments, escrow account	CT	06606	Fax
Loan modification,collection,foreclosure	FL	32219	Web
Loan modification,collection,foreclosure	MA	02742	Web

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/18/2015	Bank of America	In progress
05/14/2015	05/14/2015	Carrington Mortgage	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/15/2015	KeyBank NA	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	In progress
05/14/2015	05/14/2015	Green Tree Servicing, LLC	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	In progress
05/14/2015	05/14/2015	Nationstar Mortgage	In progress
05/14/2015	05/14/2015	HSBC	In progress
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/15/2015	JPMorgan Chase	Closed with non-monetary relief
05/14/2015	05/15/2015	JPMorgan Chase	In progress
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	EverBank	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/15/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/14/2015	Nationstar Mortgage	Closed
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1375694	Mortgage	Home equity loan or line of credit
1375723	Mortgage	FHA mortgage
1375766	Mortgage	Reverse mortgage
1375683	Mortgage	Other mortgage
1375259	Mortgage	Conventional adjustable mortgage (ARM)
1376723	Mortgage	Home equity loan or line of credit
1374922	Mortgage	Reverse mortgage
1375012	Mortgage	Other mortgage
1374946	Mortgage	Conventional fixed mortgage
1375559	Mortgage	Conventional fixed mortgage
1374976	Mortgage	Other mortgage
1374969	Mortgage	FHA mortgage
1374954	Mortgage	Other mortgage
1375300	Mortgage	Other mortgage
1378759	Mortgage	Other mortgage
1376805	Mortgage	Conventional fixed mortgage
1375816	Mortgage	Conventional fixed mortgage
1374926	Mortgage	Conventional fixed mortgage
1376770	Mortgage	Other mortgage
1374962	Mortgage	Other mortgage
1374915	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	IN	46038	Web
Loan modification,collection,foreclosure	CA	95209	Web
Loan servicing, payments, escrow account	PA	19363	Web
Loan modification,collection,foreclosure	VA	23229	Referral
Settlement process and costs	TX	75019	Web
Loan modification,collection,foreclosure	IL	60618	Web
Loan modification,collection,foreclosure	PA	19010	Phone
Loan servicing, payments, escrow account	ME	04042	Referral
Loan modification,collection,foreclosure	NC	28025	Web
Loan servicing, payments, escrow account	MA	02472	Web
Loan servicing, payments, escrow account	TX	79356	Postal mail
Loan servicing, payments, escrow account	GA	31406	Web
Loan servicing, payments, escrow account	FL	32245	Referral
Loan modification,collection,foreclosure	NJ	07208	Fax
Loan modification,collection,foreclosure	WA	98418	Referral
Application, originator, mortgage broker	VA	22301	Web
Loan servicing, payments, escrow account	WA	99205	Phone
Loan modification,collection,foreclosure	MD	21114	Web
Loan servicing, payments, escrow account	MD	21044	Referral
Loan servicing, payments, escrow account	OR	97056	Referral
Loan modification,collection,foreclosure	WA	98335	Web

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/14/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	In progress
05/14/2015	05/14/2015	American Advisors Group	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Southwest Funding, LP	Closed with non-monetary relief
05/14/2015	05/15/2015	24 Asset Management Corp	Closed
05/14/2015	05/15/2015	OneWest Bank	Closed with explanation
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/14/2015	Arbor Residential Mortgage LLC	In progress
05/14/2015	05/15/2015	Green Tree Servicing, LLC	Closed with explanation
05/14/2015	05/26/2015	Wells Fargo	In progress
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	In progress
05/14/2015	05/15/2015	JPMorgan Chase	In progress
05/14/2015	05/14/2015	Round Point Mortgage	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/18/2015	Wells Fargo	In progress
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1374881	Mortgage	Conventional fixed mortgage
1374904	Mortgage	Conventional fixed mortgage
1374896	Mortgage	Other mortgage
1374879	Mortgage	FHA mortgage
1374921	Mortgage	Conventional adjustable mortgage (ARM)
1374873	Mortgage	Other mortgage
1374866	Mortgage	Conventional adjustable mortgage (ARM)
1374992	Mortgage	FHA mortgage
1376761	Mortgage	Other mortgage
1376783	Mortgage	Conventional adjustable mortgage (ARM)
1376774	Mortgage	FHA mortgage
1376784	Mortgage	Other mortgage
1376810	Mortgage	Conventional fixed mortgage
1376700	Mortgage	Other mortgage
1376707	Mortgage	Other mortgage
1376756	Mortgage	Other mortgage
1376745	Mortgage	Other mortgage
1376699	Mortgage	Conventional fixed mortgage
1376620	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	90603	Web
Loan modification,collection,foreclosure	PA	19070	Web
Loan modification,collection,foreclosure	CA	92802	Referral
Loan servicing, payments, escrow account	GA	30291	Phone
Loan modification,collection,foreclosure	NH	03841	Web
Loan modification,collection,foreclosure	VA	22835	Referral
Settlement process and costs	NC	27263	Web
Loan servicing, payments, escrow account	GA	30228	Web
Settlement process and costs	NC	27107	Web
Loan servicing, payments, escrow account	FL	33016	Web
Loan modification,collection,foreclosure	MO	65714	Web
Other	CT	06492	Postal mail
Loan modification,collection,foreclosure	PA	15146	Web
Loan servicing, payments, escrow account	MD	20707	Referral
Loan modification,collection,foreclosure	FL	32141	Web
Loan modification,collection,foreclosure	VA	23320	Referral
Loan modification,collection,foreclosure	VA	20187	Referral
Loan servicing, payments, escrow account	CA	92105	Web
Loan servicing, payments, escrow account	WA	98065	Web

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/14/2015	Bank of America	Closed with non-monetary relief
05/14/2015	05/14/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with non-monetary relief
05/14/2015	05/15/2015	Rushmore Loan Management Services LLC	In progress
05/14/2015	05/14/2015	Nationstar Mortgage	In progress
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	McCalla Raymer, LLC	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	In progress
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Bank of America	In progress
05/14/2015	05/15/2015	Statebridge Company	Closed with explanation
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/15/2015	Statebridge Company	Closed with explanation
05/14/2015	05/14/2015	Bayview Loan Servicing, LLC	Closed with explanation
05/14/2015	05/20/2015	Bank of America	In progress
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/15/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1376809	Mortgage	Conventional adjustable mortgage (ARM)
1376759	Mortgage	Conventional fixed mortgage
1376702	Mortgage	Other mortgage
1376577	Mortgage	Conventional adjustable mortgage (ARM)
1376675	Mortgage	Conventional fixed mortgage
1376613	Mortgage	FHA mortgage
1376646	Mortgage	Conventional fixed mortgage
1376566	Mortgage	Home equity loan or line of credit
1376608	Mortgage	Conventional fixed mortgage
1376583	Mortgage	Conventional fixed mortgage
1374993	Mortgage	Conventional adjustable mortgage (ARM)
1376680	Mortgage	FHA mortgage
1376543	Mortgage	FHA mortgage
1376525	Mortgage	Home equity loan or line of credit
1376251	Mortgage	Other mortgage
1376384	Mortgage	FHA mortgage
1376354	Mortgage	VA mortgage
1376838	Mortgage	Conventional adjustable mortgage (ARM)
1376275	Mortgage	Conventional adjustable mortgage (ARM)
1376397	Mortgage	Other mortgage
1376337	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	PA	15146	Web
Loan modification,collection,foreclosure	LA	70112	Web
Other	CT	06810	Postal mail
Loan modification,collection,foreclosure	FL	34237	Web
Loan servicing, payments, escrow account	MI	48178	Web
Loan servicing, payments, escrow account	PA	19446	Web
Loan modification,collection,foreclosure	CA	92314	Web
Loan servicing, payments, escrow account	FL	34470	Postal mail
Loan servicing, payments, escrow account	CA	93041	Phone
Loan servicing, payments, escrow account	FL	33778	Web
Loan servicing, payments, escrow account	MN	55077	Web
Loan modification,collection,foreclosure	CA	90230	Web
Loan servicing, payments, escrow account	DE	19720	Web
Loan modification,collection,foreclosure	CA	90230	Web
Loan modification,collection,foreclosure	MI	48185	Referral
Loan modification,collection,foreclosure	NY	10473	Phone
Loan modification,collection,foreclosure	NC	27605	Web
Loan servicing, payments, escrow account	VA	23517	Web
Loan modification,collection,foreclosure	FL	32825	Web
Loan modification,collection,foreclosure	CA	94605	Web
Loan servicing, payments, escrow account	TX	75002	Web

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/15/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/14/2015	Nationwide Biweekly Administration, Inc	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/15/2015	Flagstar Bank	Closed with explanation
05/14/2015	05/14/2015	Caliber Home Loans, Inc	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Shellpoint Partners, LLC	Closed with explanation
05/14/2015	05/14/2015	Ocwen	In progress
05/14/2015	05/14/2015	United Guaranty	Closed with explanation
05/14/2015	05/15/2015	Nationstar Mortgage	In progress
05/14/2015	05/15/2015	Homebridge Financial Services, Inc.	Closed with non-monetary relief
05/14/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/14/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1376283	Mortgage	Other mortgage
1376252	Mortgage	Conventional fixed mortgage
1376405	Mortgage	Home equity loan or line of credit
1376289	Mortgage	FHA mortgage
1376852	Mortgage	Other mortgage
1376257	Mortgage	Conventional fixed mortgage
1376217	Mortgage	Conventional fixed mortgage
1376424	Mortgage	Conventional fixed mortgage
1376229	Mortgage	Conventional fixed mortgage
1376264	Mortgage	Home equity loan or line of credit
1376427	Mortgage	Conventional fixed mortgage
1376453	Mortgage	Conventional fixed mortgage
1376174	Mortgage	Other mortgage
1374860	Mortgage	Other mortgage
1376207	Mortgage	Conventional fixed mortgage
1374859	Mortgage	Other mortgage
1377119	Mortgage	Other mortgage
1375260	Mortgage	Conventional adjustable mortgage (ARM)
1377071	Mortgage	Conventional adjustable mortgage (ARM)
1377080	Mortgage	Home equity loan or line of credit
1375410	Mortgage	Conventional adjustable mortgage (ARM)
1375084	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MI	48227	Phone
Loan servicing, payments, escrow account	TX	75040	Web
Loan servicing, payments, escrow account	NJ	08094	Phone
Loan servicing, payments, escrow account	WI	53086	Web
Loan modification,collection,foreclosure	GA	30013	Referral
Loan servicing, payments, escrow account	FL	33321	Phone
Loan modification,collection,foreclosure	NY	11720	Web
Loan servicing, payments, escrow account	SC	29646	Web
Application, originator, mortgage broker	VA	24175	Phone
Application, originator, mortgage broker	WA	98040	Web
Loan servicing, payments, escrow account	FL	33414	Web
Loan modification,collection,foreclosure	IL	60457	Phone
Other	WA	98004	Postal mail
Loan modification,collection,foreclosure	CA	92881	Web
Loan modification,collection,foreclosure	LA	70714	Web
Loan modification,collection,foreclosure	CA	92881	Web
Loan modification,collection,foreclosure	PA	19041	Referral
Settlement process and costs	TX	75019	Web
Loan servicing, payments, escrow account	NY	12589	Web
Loan modification,collection,foreclosure	VA	20186	Web
Loan servicing, payments, escrow account	CA	94619	Web
Loan modification,collection,foreclosure	NC	27292	Referral

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/15/2015	Citibank	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/15/2015	PNC Bank	In progress
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/15/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Seterus	Closed with explanation
05/14/2015	05/15/2015	USAA Savings	Closed with monetary relief
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	Seterus	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	In progress
05/14/2015	05/15/2015	Seterus	Closed with explanation
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	In progress
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/15/2015	Ocwen	Closed with explanation
05/14/2015	05/14/2015	Quicken Loans	Closed with explanation
05/14/2015	05/14/2015	PHH Mortgage	In progress
05/14/2015	05/14/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1374967	Mortgage	VA mortgage
1376861	Mortgage	Conventional adjustable mortgage (ARM)
1375056	Mortgage	Home equity loan or line of credit
1375063	Mortgage	Conventional fixed mortgage
1375060	Mortgage	Other mortgage
1377181	Mortgage	Conventional fixed mortgage
1377384	Mortgage	Conventional fixed mortgage
1377417	Mortgage	Conventional adjustable mortgage (ARM)
1377412	Mortgage	Other mortgage
1375433	Mortgage	Conventional fixed mortgage
1375422	Mortgage	Other mortgage
1376860	Mortgage	Conventional adjustable mortgage (ARM)
1376171	Mortgage	Conventional fixed mortgage
1375809	Mortgage	Other mortgage
1375661	Mortgage	FHA mortgage
1375660	Mortgage	Home equity loan or line of credit
1375607	Mortgage	Conventional adjustable mortgage (ARM)
1375654	Mortgage	Reverse mortgage
1375643	Mortgage	Other mortgage
1375802	Mortgage	Home equity loan or line of credit
1375736	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MD	21222	Phone
Settlement process and costs	FL	33027	Web
Loan servicing, payments, escrow account	FL	33919	Web
Loan modification,collection,foreclosure	NY	11788	Web
Loan servicing, payments, escrow account	WA	98532	Referral
Loan servicing, payments, escrow account	CA	95821	Web
Loan modification,collection,foreclosure	TX	76016	Web
Credit decision / Underwriting	FL	33527	Web
Loan servicing, payments, escrow account	UT	84080	Web
Loan servicing, payments, escrow account	MA	02111	Web
Loan servicing, payments, escrow account			Fax
Loan servicing, payments, escrow account	FL	33027	Web
Loan modification,collection,foreclosure	DC	20002	Web
Loan modification,collection,foreclosure	MD	20774	Referral
Loan servicing, payments, escrow account	MD	20603	Web
Application, originator, mortgage broker	IL	60490	Web
Loan modification,collection,foreclosure	VA	22657	Web
Loan servicing, payments, escrow account	VA	23503	Phone
Loan modification,collection,foreclosure	VA	24301	Referral
Loan modification,collection,foreclosure	CA	93722	Referral
Loan modification,collection,foreclosure	WA	98337	Web

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/15/2015	PHH Mortgage	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/20/2015	Regions	Closed with non-monetary relief
05/14/2015	05/15/2015	Hudson City Savings Bank	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/15/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Caliber Home Loans, Inc	Closed with explanation
05/14/2015	05/15/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Ocwen	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/15/2015	Green Tree Servicing, LLC	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	OneWest Bank	Closed with explanation
05/14/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/14/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/14/2015	Specialized Loan Servicing LLC	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/19/2015	HSBC	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Specialized Loan Servicing LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1375727	Mortgage	FHA mortgage
1375800	Mortgage	Other mortgage
1375738	Mortgage	Other mortgage
1375796	Mortgage	Conventional fixed mortgage
1375788	Mortgage	Other mortgage
1375827	Mortgage	Other mortgage
1376149	Mortgage	Other mortgage
1376253	Mortgage	Conventional adjustable mortgage (ARM)
1376599	Mortgage	Conventional fixed mortgage
1374953	Mortgage	FHA mortgage
1375248	Mortgage	Conventional fixed mortgage
1375067	Mortgage	Other mortgage
1376867	Mortgage	Conventional fixed mortgage
1374974	Mortgage	VA mortgage
1375264	Mortgage	VA mortgage
1374970	Mortgage	Conventional fixed mortgage
1375043	Mortgage	Other mortgage
1375008	Mortgage	Other mortgage
1375048	Mortgage	FHA mortgage
1374865	Mortgage	Conventional adjustable mortgage (ARM)
1374599	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NY	14305	Web
Loan modification,collection,foreclosure	MN	55024	Referral
Loan modification,collection,foreclosure	MA	01460	Web
Loan servicing, payments, escrow account	PA	15681	Web
Other	CA	94513	Referral
Loan modification,collection,foreclosure	NC	27520	Web
Loan modification,collection,foreclosure	TX	77469	Referral
Loan modification,collection,foreclosure	FL	32804	Web
Settlement process and costs	LA	70737	Web
Loan modification,collection,foreclosure	FL	32245	Referral
Loan servicing, payments, escrow account	MN	55360	Web
Loan modification,collection,foreclosure	FL	33534	Referral
Loan servicing, payments, escrow account	AK	99577	Web
Credit decision / Underwriting	NJ	08094	Fax
Credit decision / Underwriting	NY	14051	Web
Application, originator, mortgage broker	ID	83246	Web
Loan modification,collection,foreclosure	NJ	07003	Referral
Loan servicing, payments, escrow account	NC	28301	Web
Settlement process and costs	FL	33908	Postal mail
Loan modification,collection,foreclosure	CA	92656	Web
Loan servicing, payments, escrow account	MA	02131	Web

Mortgage complaints

Based on Consumer Complaints

05/14/2015	05/14/2015	American Financial Resources, Inc.	In progress
05/14/2015	05/14/2015	HSBC	Closed with explanation
05/14/2015	05/14/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	BB&T Financial	Closed with explanation
05/14/2015	05/14/2015	Wells Fargo	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	JPMorgan Chase	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/15/2015	Bank of America	Closed with explanation
05/14/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/14/2015	05/14/2015	Carrington Mortgage	In progress
05/14/2015	05/14/2015	Bank of America	Closed
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/14/2015	05/14/2015	Bank of America	Closed with explanation
05/14/2015	05/15/2015	Habitat for Humanity	In progress
05/14/2015	05/14/2015	Van Dyk Mortgage Corporation	Closed with explanation
05/14/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/13/2015	Plaza Home Mortgage	Closed with non-monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1373499	Mortgage	Conventional fixed mortgage
1375238	Mortgage	FHA mortgage
1373160	Mortgage	Conventional fixed mortgage
1373461	Mortgage	Other mortgage
1372870	Mortgage	Other mortgage
1374479	Mortgage	Conventional adjustable mortgage (ARM)
1372876	Mortgage	Other mortgage
1374513	Mortgage	Other mortgage
1373449	Mortgage	Other mortgage
1373881	Mortgage	Other mortgage
1375022	Mortgage	Other mortgage
1374554	Mortgage	Conventional fixed mortgage
1375214	Mortgage	Conventional adjustable mortgage (ARM)
1375445	Mortgage	Other mortgage
1373445	Mortgage	FHA mortgage
1373491	Mortgage	Conventional fixed mortgage
1374167	Mortgage	Other mortgage
1374482	Mortgage	Other mortgage
1374133	Mortgage	Other mortgage
1374483	Mortgage	Conventional fixed mortgage
1374250	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	IL	60465	Web
Loan servicing, payments, escrow account	WA	98686	Web
Loan modification,collection,foreclosure	NH	03247	Web
Loan modification,collection,foreclosure	AZ	85607	Referral
Loan modification,collection,foreclosure	CA	92867	Web
Loan servicing, payments, escrow account	OR	97298	Web
Loan modification,collection,foreclosure	CA	92886	Referral
Other	NV	89702	Referral
Loan modification,collection,foreclosure	AL	35804	Web
Loan servicing, payments, escrow account	NJ	07945	Referral
Loan servicing, payments, escrow account			Referral
Loan modification,collection,foreclosure	MN	55024	Web
Loan servicing, payments, escrow account	VA	23059	Web
Loan modification,collection,foreclosure	NY	12824	Referral
Loan modification,collection,foreclosure	LA	70764	Web
Loan servicing, payments, escrow account	PA	17881	Web
Loan modification,collection,foreclosure	CA	95127	Referral
Loan servicing, payments, escrow account	NY	11968	Referral
Loan modification,collection,foreclosure	TN	37421	Referral
Loan modification,collection,foreclosure	NY	11002	Referral
Loan modification,collection,foreclosure	CA	74610	Fax

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	Ocwen	Closed with explanation
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/22/2015	PHH Mortgage	In progress
05/13/2015	05/13/2015	Citibank	Closed with explanation
05/13/2015	05/14/2015	PennyMac Loan Services, LLC	Closed with explanation
05/13/2015	05/13/2015	Bank of America	In progress
05/13/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/27/2015	OneWest Bank	Closed with explanation
05/13/2015	05/13/2015	PNC Bank	In progress
05/13/2015	05/14/2015	Green Tree Servicing, LLC	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	HSBC	Closed with explanation
05/13/2015	05/14/2015	PHH Mortgage	Closed with explanation
05/13/2015	05/14/2015	Nationstar Mortgage	In progress
05/13/2015	05/13/2015	Citibank	Closed with explanation
05/13/2015	05/13/2015	HSBC	Closed with explanation
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/14/2015	Wells Fargo	Closed with explanation
05/13/2015	05/14/2015	Citibank	Closed with non-monetary relief
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/14/2015	Nationstar Mortgage	Closed

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1374332	Mortgage	Conventional fixed mortgage
1374088	Mortgage	FHA mortgage
1374190	Mortgage	Other mortgage
1374175	Mortgage	Conventional fixed mortgage
1374386	Mortgage	Conventional fixed mortgage
1374102	Mortgage	Conventional fixed mortgage
1374013	Mortgage	VA mortgage
1374409	Mortgage	Conventional fixed mortgage
1373930	Mortgage	FHA mortgage
1373973	Mortgage	Conventional fixed mortgage
1374022	Mortgage	Conventional adjustable mortgage (ARM)
1373029	Mortgage	Conventional fixed mortgage
1373919	Mortgage	Other mortgage
1374032	Mortgage	FHA mortgage
1374486	Mortgage	Other mortgage
1374038	Mortgage	Other mortgage
1375749	Mortgage	Other mortgage
1374654	Mortgage	FHA mortgage
1374981	Mortgage	FHA mortgage
1374591	Mortgage	Conventional adjustable mortgage (ARM)
1374602	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	PA	16601	Web
Loan servicing, payments, escrow account	NC	27298	Web
Loan servicing, payments, escrow account	TX	78252	Referral
Loan servicing, payments, escrow account	CA	92801	Web
Loan modification, collection, foreclosure	VA	22150	Web
Credit decision / Underwriting	PA	15045	Phone
Loan modification, collection, foreclosure	IL	60644	Referral
Loan servicing, payments, escrow account	TX	77062	Web
Application, originator, mortgage broker	VA	23112	Web
Application, originator, mortgage broker	TN	37214	Web
Application, originator, mortgage broker	NY	10017	Web
Loan servicing, payments, escrow account	FL	32801	Web
Loan servicing, payments, escrow account	NY	11725	Web
Settlement process and costs	CA	94598	Web
Loan modification, collection, foreclosure	NJ	07003	Referral
Loan modification, collection, foreclosure	CT	06460	Referral
Loan servicing, payments, escrow account	TN	37011	Referral
Settlement process and costs	HI	96789	Web
Settlement process and costs	TX	76657	Web
Loan modification, collection, foreclosure	CA	95843	Web
Loan servicing, payments, escrow account	MD	21040	Web

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	Citibank	Closed with explanation
05/13/2015	05/13/2015	PennyMac Loan Services, LLC	Closed with explanation
05/13/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/13/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/13/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/14/2015	The Huntington National Bank	In progress
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	Green Tree Servicing, LLC	In progress
05/13/2015	05/13/2015	Priority Financial Services	Untimely response
05/13/2015	05/13/2015	Green Tree Servicing, LLC	Closed with explanation
05/13/2015	05/13/2015	Wells Fargo	Closed with explanation
05/13/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/13/2015	Ocwen	Closed
05/13/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/14/2015	Residential Home Funding Corp	Closed with explanation
05/13/2015	05/14/2015	Citibank	In progress
05/13/2015	05/14/2015	James B. Nutter & Company	Closed with explanation
05/13/2015	05/14/2015	Bank of America	In progress
05/13/2015	05/14/2015	Bank of America	In progress
05/13/2015	05/20/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	Shellpoint Partners, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1374643	Mortgage	Other mortgage
1374490	Mortgage	Other mortgage
1375612	Mortgage	Other mortgage
1375153	Mortgage	Conventional fixed mortgage
1375207	Mortgage	FHA mortgage
1374929	Mortgage	Other mortgage
1374913	Mortgage	Conventional fixed mortgage
1376768	Mortgage	Conventional fixed mortgage
1376804	Mortgage	Other mortgage
1373358	Mortgage	Conventional fixed mortgage
1373368	Mortgage	Conventional fixed mortgage
1372878	Mortgage	Other mortgage
1373363	Mortgage	Conventional fixed mortgage
1373479	Mortgage	Conventional fixed mortgage
1373003	Mortgage	Conventional adjustable mortgage (ARM)
1373351	Mortgage	Conventional fixed mortgage
1373389	Mortgage	Conventional fixed mortgage
1373353	Mortgage	Other mortgage
1373556	Mortgage	VA mortgage
1373354	Mortgage	Conventional fixed mortgage
1372880	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Credit decision / Underwriting	RI	02864	Web
Loan modification,collection,foreclosure	DC	20090	Referral
Loan servicing, payments, escrow account	OH	45224	Referral
Loan servicing, payments, escrow account	PA	17584	Web
Loan servicing, payments, escrow account	TX	77082	Web
Loan modification,collection,foreclosure	NY	11234	Referral
Loan modification,collection,foreclosure	FL	32218	Web
Loan modification,collection,foreclosure	IL	60007	Web
Loan servicing, payments, escrow account	IL	61126	Referral
Loan servicing, payments, escrow account	MS	38654	Web
Loan modification,collection,foreclosure	FL	32935	Web
Loan modification,collection,foreclosure	CA	92886	Referral
Loan modification,collection,foreclosure	FL	34690	Web
Loan servicing, payments, escrow account	WY	82701	Web
Loan modification,collection,foreclosure	NC	28306	Web
Loan servicing, payments, escrow account	CA	93704	Web
Loan servicing, payments, escrow account	OH	44035	Web
Application, originator, mortgage broker	NJ	08854	Web
Loan servicing, payments, escrow account	OR	97338	Web
Loan servicing, payments, escrow account	OH	44017	Web
Loan modification,collection,foreclosure	TX	77489	Web

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	Green Tree Servicing, LLC	In progress
05/13/2015	05/15/2015	Citibank	Closed with non-monetary relief
05/13/2015	05/14/2015	Fifth Third Bank	In progress
05/13/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/14/2015	Citibank	Closed with non-monetary relief
05/13/2015	05/14/2015	Specialized Loan Servicing LLC	Closed with explanation
05/13/2015	05/13/2015	Bank of America	Closed with explanation
05/13/2015	05/14/2015	Wells Fargo	Closed with explanation
05/13/2015	05/14/2015	Carrington Mortgage	Closed with explanation
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/14/2015	Quality Loan Service Corporation	Closed with explanation
05/13/2015	05/13/2015	Green Tree Servicing, LLC	In progress
05/13/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/13/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/13/2015	05/27/2015	Pacific Union Financial, LLC	Closed with explanation
05/13/2015	05/13/2015	Bayview Loan Servicing, LLC	Closed with explanation
05/13/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/13/2015	Wells Fargo	Closed with explanation
05/13/2015	05/13/2015	RBS Citizens	Closed with explanation
05/13/2015	05/28/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1373519	Mortgage	Home equity loan or line of credit
1373444	Mortgage	Conventional adjustable mortgage (ARM)
1373218	Mortgage	Home equity loan or line of credit
1373014	Mortgage	Conventional fixed mortgage
1373210	Mortgage	Conventional adjustable mortgage (ARM)
1373212	Mortgage	Conventional adjustable mortgage (ARM)
1374702	Mortgage	FHA mortgage
1374846	Mortgage	Conventional fixed mortgage
1374710	Mortgage	Other mortgage
1373251	Mortgage	Other mortgage
1374668	Mortgage	Other mortgage
1373823	Mortgage	FHA mortgage
1374642	Mortgage	Other mortgage
1373626	Mortgage	Conventional fixed mortgage
1373625	Mortgage	Conventional fixed mortgage
1373779	Mortgage	Conventional adjustable mortgage (ARM)
1373678	Mortgage	Other mortgage
1373662	Mortgage	Conventional fixed mortgage
1373651	Mortgage	Other mortgage
1373016	Mortgage	Conventional adjustable mortgage (ARM)
1373709	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	OH	45245	Phone
Loan servicing, payments, escrow account	VA	23226	Web
Loan modification,collection,foreclosure	NJ	08008	Phone
Loan servicing, payments, escrow account	FL	33844	Web
Loan servicing, payments, escrow account	VA	23434	Web
Loan modification,collection,foreclosure	MN	55032	Web
Loan modification,collection,foreclosure	MN	55442	Web
Loan servicing, payments, escrow account	IL	60175	Web
Loan modification,collection,foreclosure	PA	18360	Referral
Loan modification,collection,foreclosure	NY	12566	Referral
Loan modification,collection,foreclosure	MS	38652	Web
Loan servicing, payments, escrow account	NY	11710	Web
Credit decision / Underwriting	RI	02864	Web
Loan servicing, payments, escrow account	MI	49099	Phone
Loan servicing, payments, escrow account	KY	41017	Web
Settlement process and costs	GA	30281	Web
Loan modification,collection,foreclosure	CA	94566	Referral
Loan modification,collection,foreclosure	NM	87120	Web
Loan modification,collection,foreclosure	NH	03431	Web
Loan modification,collection,foreclosure	CA	92404	Web
Loan modification,collection,foreclosure	IL	60466	Web

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/14/2015	The Huntington National Bank	Closed with explanation
05/13/2015	05/13/2015	Ocwen	Closed with explanation
05/13/2015	05/14/2015	TD Bank	Closed with explanation
05/13/2015	05/13/2015	Nationstar Mortgage	In progress
05/13/2015	05/13/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/13/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/13/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/14/2015	Citibank	Closed with non-monetary relief
05/13/2015	05/13/2015	Ocwen	In progress
05/13/2015	05/18/2015	21st Mortgage Corporation	Closed with explanation
05/13/2015	05/13/2015	M&T Bank	Closed with explanation
05/13/2015	05/13/2015	Seterus	In progress
05/13/2015	05/13/2015	FirstMerit Bank	In progress
05/13/2015	05/15/2015	Wells Fargo	In progress
05/13/2015	05/13/2015	SunTrust Bank	Closed with explanation
05/13/2015	05/14/2015	Quality Loan Service Corporation	Closed with explanation
05/13/2015	05/15/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	Caliber Home Loans, Inc	Closed with explanation
05/13/2015	05/13/2015	Citibank	Closed with non-monetary relief
05/13/2015	05/13/2015	U.S. Bancorp	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1373694	Mortgage	Conventional fixed mortgage
1373613	Mortgage	Other mortgage
1373622	Mortgage	Conventional fixed mortgage
1373702	Mortgage	Other mortgage
1373610	Mortgage	Other mortgage
1373614	Mortgage	Other mortgage
1373156	Mortgage	Conventional fixed mortgage
1373596	Mortgage	Other mortgage
1373601	Mortgage	Other mortgage
1373602	Mortgage	Other mortgage
1373606	Mortgage	Other mortgage
1373603	Mortgage	Conventional fixed mortgage
1376875	Mortgage	Other mortgage
1375199	Mortgage	Conventional fixed mortgage
1375221	Mortgage	Conventional fixed mortgage
1375179	Mortgage	FHA mortgage
1373043	Mortgage	Other mortgage
1373033	Mortgage	FHA mortgage
1375222	Mortgage	Conventional fixed mortgage
1373048	Mortgage	Conventional fixed mortgage
1375226	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	KY	40962	Web
Loan modification,collection,foreclosure	TN	37421	Referral
Loan modification,collection,foreclosure	TN	37865	Web
Credit decision / Underwriting	FL	32606	Web
Loan servicing, payments, escrow account	FL	33570	Referral
Loan modification,collection,foreclosure	CA	90292	Referral
Loan modification,collection,foreclosure	NJ	08087	Web
Loan servicing, payments, escrow account	MD	20882	Referral
Loan modification,collection,foreclosure	CA	91384	Referral
Loan modification,collection,foreclosure	NJ	07204	Referral
Loan modification,collection,foreclosure	PA	18038	Referral
Loan modification,collection,foreclosure	MD	20905	Referral
Loan modification,collection,foreclosure	NJ	08876	Referral
Loan servicing, payments, escrow account	MD	21234	Web
Loan modification,collection,foreclosure	NJ	07069	Web
Application, originator, mortgage broker	AZ	85283	Web
Loan servicing, payments, escrow account	MD	21220	Fax
Loan modification,collection,foreclosure	CA	95405	Web
Settlement process and costs	NJ	07079	Web
Loan modification,collection,foreclosure	FL	34654	Web
Loan modification,collection,foreclosure	FL	34953	Web

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	21st Mortgage Corporation	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	Ocwen	Closed with explanation
05/13/2015	05/13/2015	Ocwen	Closed with explanation
05/13/2015	05/14/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/13/2015	05/22/2015	Citibank	Closed with explanation
05/13/2015	05/13/2015	PNC Bank	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with non-monetary relief
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/14/2015	Selene Finance	Closed with explanation
05/13/2015	05/14/2015	Citibank	Closed with explanation
05/13/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/14/2015	Bank of America	In progress
05/13/2015	05/14/2015	Carrington Mortgage	Closed with explanation
05/13/2015	05/14/2015	Seterus	Closed with explanation
05/13/2015	05/14/2015	PHH Mortgage	Closed with explanation
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/14/2015	Gateway Funding	Closed with non-monetary relief
05/13/2015	05/13/2015	Residential Credit Solutions	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1374617	Mortgage	Conventional fixed mortgage
1373046	Mortgage	Other mortgage
1377090	Mortgage	Other mortgage
1375219	Mortgage	FHA mortgage
1375205	Mortgage	Other mortgage
1374644	Mortgage	VA mortgage
1374603	Mortgage	FHA mortgage
1375136	Mortgage	Other mortgage
1375189	Mortgage	Other mortgage
1375137	Mortgage	Other mortgage
1375108	Mortgage	Other mortgage
1374686	Mortgage	Other mortgage
1374413	Mortgage	Conventional fixed mortgage
1374641	Mortgage	Conventional fixed mortgage
1375135	Mortgage	FHA mortgage
1375131	Mortgage	Home equity loan or line of credit
1375175	Mortgage	Conventional fixed mortgage
1374516	Mortgage	Other mortgage
1375042	Mortgage	Other mortgage
1375234	Mortgage	Conventional fixed mortgage
1373913	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AZ	85286	Web
Loan modification,collection,foreclosure	MO	63110	Referral
Loan servicing, payments, escrow account	OK	73120	Referral
Loan servicing, payments, escrow account	NJ	07069	Web
Application, originator, mortgage broker	MI	48341	Web
Loan servicing, payments, escrow account	VA	22191	Web
Loan modification,collection,foreclosure	CA	93277	Web
Loan modification,collection,foreclosure	CA	95403	Referral
Loan servicing, payments, escrow account	AR	72758	Web
Loan modification,collection,foreclosure	OK	74447	Referral
Other	NH	03287	Referral
Loan modification,collection,foreclosure	TN	37130	Referral
Loan servicing, payments, escrow account	GA	30017	Web
Loan servicing, payments, escrow account	RI	02864	Web
Loan modification,collection,foreclosure	TX	75067	Referral
Loan modification,collection,foreclosure	FL	33324	Web
Loan servicing, payments, escrow account	CA	91307	Web
Loan modification,collection,foreclosure	CA	95292	Referral
Loan modification,collection,foreclosure	NJ	07003	Referral
Loan modification,collection,foreclosure	NJ	08015	Web
Loan servicing, payments, escrow account	IL	60657	Web

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	Arvest Bank	Closed
05/13/2015	05/13/2015	Nationstar Mortgage	In progress
05/13/2015	05/14/2015	HSBC	In progress
05/13/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/13/2015	05/13/2015	PennyMac Loan Services, LLC	Closed with explanation
05/13/2015	05/14/2015	Bank of America	In progress
05/13/2015	05/14/2015	Citibank	Closed with explanation
05/13/2015	05/14/2015	Arvest Bank	Closed with explanation
05/13/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/14/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/13/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/14/2015	Fifth Third Bank	Closed with non-monetary relief
05/13/2015	05/13/2015	Seterus	In progress
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/13/2015	Bank of America	Closed with non-monetary relief
05/13/2015	05/14/2015	Specialized Loan Servicing LLC	Closed with explanation
05/13/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/14/2015	Green Tree Servicing, LLC	In progress
05/13/2015	05/14/2015	Wells Fargo	In progress
05/13/2015	05/14/2015	Banco Popular North America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1374006	Mortgage	VA mortgage
1374124	Mortgage	Conventional adjustable mortgage (ARM)
1375121	Mortgage	Other mortgage
1375124	Mortgage	Other mortgage
1375055	Mortgage	Other mortgage
1375172	Mortgage	Conventional adjustable mortgage (ARM)
1373616	Mortgage	Other mortgage
1373770	Mortgage	Other mortgage
1373730	Mortgage	Conventional fixed mortgage
1373267	Mortgage	Conventional fixed mortgage
1373595	Mortgage	Other mortgage
1373529	Mortgage	FHA mortgage
1374301	Mortgage	VA mortgage
1374411	Mortgage	FHA mortgage
1373184	Mortgage	FHA mortgage
1372855	Mortgage	Conventional fixed mortgage
1372994	Mortgage	Other mortgage
1373431	Mortgage	Conventional fixed mortgage
1373858	Mortgage	Conventional fixed mortgage
1372857	Mortgage	Conventional adjustable mortgage (ARM)
1375133	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	AZ	85742	Web
Loan servicing, payments, escrow account	FL	33180	Web
Loan servicing, payments, escrow account	FL	33311	Referral
Credit decision / Underwriting	MP	64131	Web
Loan servicing, payments, escrow account	TX	75234	Referral
Loan modification, collection, foreclosure	NY	11704	Web
Loan servicing, payments, escrow account	CA	92223	Referral
Loan servicing, payments, escrow account	CA	92020	Fax
Loan servicing, payments, escrow account	FL	33990	Web
Loan servicing, payments, escrow account	PA	19012	Web
Loan modification, collection, foreclosure	CA	91316	Referral
Loan modification, collection, foreclosure	OH	44103	Phone
Loan servicing, payments, escrow account	CA	92359	Web
Loan modification, collection, foreclosure	TN	37215	Web
Loan modification, collection, foreclosure	FL	33584	Web
Loan modification, collection, foreclosure	WA	98607	Web
Loan modification, collection, foreclosure	CA	95076	Referral
Settlement process and costs	PA	19335	Web
Loan servicing, payments, escrow account	WA	99338	Web
Loan servicing, payments, escrow account	OR	97442	Web
Loan modification, collection, foreclosure	TX	79932	Referral

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	Caliber Home Loans, Inc	Closed with explanation
05/13/2015	05/13/2015	Seterus	In progress
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	Bank of America	Closed with explanation
05/13/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/14/2015	JPMorgan Chase	In progress
05/13/2015	05/20/2015	Wells Fargo	In progress
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/13/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/13/2015	05/13/2015	Servis One, Inc.	Closed with explanation
05/13/2015	05/14/2015	Wells Fargo	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with non-monetary relief
05/13/2015	05/13/2015	LoanDepot	Closed with explanation
05/13/2015	05/14/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/13/2015	Wells Fargo	Closed with explanation
05/13/2015	05/13/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/14/2015	Wells Fargo	Closed with explanation
05/13/2015	05/29/2015	Residential Home Mortgage Corporation	Closed with monetary relief
05/13/2015	05/13/2015	Carrington Mortgage	Closed with explanation
05/13/2015	05/13/2015	JPMorgan Chase	In progress
05/13/2015	05/14/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1374447	Mortgage	Other mortgage
1374433	Mortgage	Conventional fixed mortgage
1374476	Mortgage	Other mortgage
1374430	Mortgage	Conventional fixed mortgage
1375090	Mortgage	Other mortgage
1374492	Mortgage	Other mortgage
1374560	Mortgage	Home equity loan or line of credit
1374972	Mortgage	Other mortgage
1374971	Mortgage	Other mortgage
1374494	Mortgage	Other mortgage
1374493	Mortgage	Other mortgage
1373024	Mortgage	VA mortgage
1374573	Mortgage	Other mortgage
1374491	Mortgage	Other mortgage
1374700	Mortgage	Conventional fixed mortgage
1374578	Mortgage	Conventional adjustable mortgage (ARM)
1372958	Mortgage	VA mortgage
1372905	Mortgage	FHA mortgage
1372991	Mortgage	Conventional fixed mortgage
1372902	Mortgage	Home equity loan or line of credit
1372922	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	94541	Web
Credit decision / Underwriting	MO	63025	Web
Loan modification,collection,foreclosure	CA	92879	Referral
Loan modification,collection,foreclosure	WA	98393	Web
Loan modification,collection,foreclosure	CA	91337	Referral
Loan modification,collection,foreclosure	FL	33173	Referral
Application, originator, mortgage broker	TX	78746	Web
Loan modification,collection,foreclosure	CA	93030	Referral
Loan modification,collection,foreclosure	CA	93030	Referral
Loan modification,collection,foreclosure	CT	06905	Referral
Loan modification,collection,foreclosure	DC	20011	Referral
Loan modification,collection,foreclosure	NY	11788	Web
Loan modification,collection,foreclosure	WA	98604	Referral
Loan modification,collection,foreclosure	FL	33155	Referral
Loan modification,collection,foreclosure	NC	27624	Web
Loan modification,collection,foreclosure	CA	92626	Web
Loan modification,collection,foreclosure	WA	98503	Web
Loan servicing, payments, escrow account	CO	80227	Web
Loan servicing, payments, escrow account	OH	44035	Web
Loan servicing, payments, escrow account	CO	80227	Web
Loan modification,collection,foreclosure	FL	33068	Referral

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/13/2015	Ocwen	In progress
05/13/2015	05/13/2015	Wells Fargo	Closed with explanation
05/13/2015	05/14/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/13/2015	05/13/2015	Green Tree Servicing, LLC	In progress
05/13/2015	05/20/2015	Ocwen	Closed
05/13/2015	05/14/2015	Wells Fargo	Closed with explanation
05/13/2015	05/14/2015	Pentagon FCU	Closed with non-monetary relief
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/14/2015	Bank of America	Closed with explanation
05/13/2015	05/15/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/14/2015	PNC Bank	Closed with explanation
05/13/2015	05/13/2015	JPMorgan Chase	In progress
05/13/2015	05/13/2015	JPMorgan Chase	In progress
05/13/2015	05/14/2015	Selene Finance	Closed with explanation
05/13/2015	05/13/2015	Bank of America	Closed with explanation
05/13/2015	05/13/2015	Shellpoint Partners, LLC	In progress
05/13/2015	05/13/2015	Fifth Third Bank	Closed with explanation
05/13/2015	05/13/2015	Stearns Lending	Closed with explanation
05/13/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/13/2015	TCF National Bank	Closed with non-monetary relief
05/13/2015	05/15/2015	PNC Bank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1372924	Mortgage	Other mortgage
1372938	Mortgage	Conventional fixed mortgage
1372923	Mortgage	Home equity loan or line of credit
1372906	Mortgage	Conventional fixed mortgage
1372912	Mortgage	Other mortgage
1372903	Mortgage	Conventional fixed mortgage
1372940	Mortgage	Other mortgage
1371848	Mortgage	Conventional fixed mortgage
1371191	Mortgage	Conventional fixed mortgage
1373080	Mortgage	Conventional fixed mortgage
1370760	Mortgage	Other mortgage
1371658	Mortgage	Other mortgage
1373097	Mortgage	FHA mortgage
1371415	Mortgage	Other mortgage
1370761	Mortgage	Other mortgage
1372850	Mortgage	Reverse mortgage
1371118	Mortgage	Conventional fixed mortgage
1372837	Mortgage	Conventional fixed mortgage
1372849	Mortgage	Reverse mortgage
1373122	Mortgage	Conventional fixed mortgage
1371183	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	GA	30157	Referral
Loan servicing, payments, escrow account	MI	48021	Web
Loan servicing, payments, escrow account	NC	27107	Web
Loan servicing, payments, escrow account	CO	80227	Web
Loan modification, collection, foreclosure	CA	90241	Referral
Loan servicing, payments, escrow account	CO	80227	Web
Loan servicing, payments, escrow account	FL	33067	Referral
Loan servicing, payments, escrow account	VA	22301	Web
Loan servicing, payments, escrow account	FL	34986	Web
Loan servicing, payments, escrow account	AK	99577	Web
Other	MA	01609	Postal mail
Other	HI	96768	Postal mail
Loan servicing, payments, escrow account	NC	27536	Web
Loan servicing, payments, escrow account	CA	92869	Postal mail
Other	MA	01609	Postal mail
Loan modification, collection, foreclosure	OR	97213	Phone
Loan servicing, payments, escrow account	NJ	07405	Phone
Loan servicing, payments, escrow account	NY	12589	Web
Loan modification, collection, foreclosure	OR	97213	Phone
Loan servicing, payments, escrow account	NC	27350	Web
Loan servicing, payments, escrow account	OK	73644	Web

Mortgage complaints

Based on Consumer Complaints

05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/13/2015	PNC Bank	In progress
05/13/2015	05/14/2015	BB&T Financial	Closed with explanation
05/13/2015	05/13/2015	Ocwen	Closed with explanation
05/13/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/13/2015	05/14/2015	Ocwen	Closed with explanation
05/13/2015	05/14/2015	Capital One	Closed with explanation
05/12/2015	05/12/2015	Capital One	Closed with non-monetary relief
05/12/2015	05/12/2015	Seterus	In progress
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/14/2015	E*Trade Bank	Closed
05/12/2015	05/13/2015	Caliber Home Loans, Inc	Closed with explanation
05/12/2015	05/13/2015	Carrington Mortgage	In progress
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	In progress
05/12/2015	05/13/2015	OneWest Bank	Closed with explanation
05/12/2015	05/13/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/12/2015	PHH Mortgage	In progress
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1371147	Mortgage	Other mortgage
1373121	Mortgage	Conventional fixed mortgage
1370997	Mortgage	Conventional adjustable mortgage (ARM)
1371946	Mortgage	Conventional fixed mortgage
1371018	Mortgage	Conventional fixed mortgage
1371001	Mortgage	Conventional fixed mortgage
1371019	Mortgage	FHA mortgage
1371002	Mortgage	Conventional fixed mortgage
1372612	Mortgage	FHA mortgage
1371937	Mortgage	VA mortgage
1372455	Mortgage	VA mortgage
1373074	Mortgage	Conventional fixed mortgage
1372671	Mortgage	Conventional fixed mortgage
1372665	Mortgage	Conventional adjustable mortgage (ARM)
1372625	Mortgage	Conventional fixed mortgage
1372574	Mortgage	Conventional fixed mortgage
1372583	Mortgage	FHA mortgage
1372600	Mortgage	Conventional fixed mortgage
1372601	Mortgage	Conventional fixed mortgage
1372579	Mortgage	Other mortgage
1372602	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Other	NY	11221	Postal mail
Loan modification,collection,foreclosure	NJ	08021	Web
Loan servicing, payments, escrow account	CA	93446	Web
Application, originator, mortgage broker	MD	21044	Web
Loan servicing, payments, escrow account	PA	19040	Web
Loan modification,collection,foreclosure	IL	60466	Web
Loan modification,collection,foreclosure	GA	30294	Web
Loan servicing, payments, escrow account	CA	93306	Web
Loan servicing, payments, escrow account	MD	21208	Web
Loan modification,collection,foreclosure	NV		Web
Loan servicing, payments, escrow account	CA	92563	Phone
Credit decision / Underwriting	GA	30019	Web
Loan servicing, payments, escrow account	NC	27705	Web
Settlement process and costs	FL	33027	Web
Loan modification,collection,foreclosure	AL	35612	Referral
Loan servicing, payments, escrow account	GA	30326	Web
Loan modification,collection,foreclosure	NY	12603	Web
Loan modification,collection,foreclosure	PA	19075	Web
Loan servicing, payments, escrow account	MA	01748	Web
Loan modification,collection,foreclosure	CA	94542	Postal mail
Loan modification,collection,foreclosure	CA	92614	Web

Mortgage complaints

Based on Consumer Complaints

05/12/2015	05/13/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/12/2015	Flagstar Bank	Closed with explanation
05/12/2015	05/12/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	U.S. Bancorp	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	Citibank	Closed with explanation
05/12/2015	05/13/2015	Navy FCU	In progress
05/12/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	Citibank	Closed with explanation
05/12/2015	05/12/2015	Seterus	In progress
05/12/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	HSBC	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	OneWest Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1372610	Mortgage	Conventional fixed mortgage
1372536	Mortgage	Other mortgage
1372591	Mortgage	Other mortgage
1372526	Mortgage	Other mortgage
1372586	Mortgage	Conventional adjustable mortgage (ARM)
1374655	Mortgage	Conventional fixed mortgage
1372096	Mortgage	Other mortgage
1374705	Mortgage	Conventional fixed mortgage
1372016	Mortgage	Other mortgage
1372443	Mortgage	Other mortgage
1372466	Mortgage	Conventional fixed mortgage
1372442	Mortgage	Conventional fixed mortgage
1372454	Mortgage	Conventional fixed mortgage
1372412	Mortgage	Conventional fixed mortgage
1372482	Mortgage	Conventional fixed mortgage
1372406	Mortgage	Conventional adjustable mortgage (ARM)
1372496	Mortgage	Conventional adjustable mortgage (ARM)
1372331	Mortgage	Conventional fixed mortgage
1372308	Mortgage	Conventional fixed mortgage
1371985	Mortgage	Conventional fixed mortgage
1372254	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	91214	Web
Application, originator, mortgage broker	VA	20120	Referral
Other	WA	98513	Postal mail
Other	HI	31285	Referral
Loan modification,collection,foreclosure	CA	94605	Referral
Loan modification,collection,foreclosure	CA	92656	Web
Other	FL	33607	Postal mail
Loan modification,collection,foreclosure	WI	53122	Web
Loan modification,collection,foreclosure	FL	32003	Postal mail
Other	FL	33708	Postal mail
Loan servicing, payments, escrow account	FL	33322	Web
Loan servicing, payments, escrow account	NJ	08002	Web
Loan modification,collection,foreclosure	TN	37604	Web
Loan modification,collection,foreclosure	CA	94526	Postal mail
Loan servicing, payments, escrow account	WA	98258	Web
Loan servicing, payments, escrow account	NY	10970	Web
Loan modification,collection,foreclosure	CA	94080	Web
Loan servicing, payments, escrow account	IL	60181	Web
Loan servicing, payments, escrow account	VA	22312	Web
Loan modification,collection,foreclosure	PA	19111	Web
Loan modification,collection,foreclosure	WA	98665	Web

Mortgage complaints

Based on Consumer Complaints

05/12/2015	05/14/2015	Mirabella Investments Group, LLC	Untimely response
05/12/2015	05/13/2015	Navy FCU	In progress
05/12/2015	05/14/2015	HSBC	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/13/2015	Helvetica Servicing Inc.	Untimely response
05/12/2015	05/13/2015	PennyMac Loan Services, LLC	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/13/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/13/2015	JPMorgan Chase	In progress
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/12/2015	Wells Fargo	In progress
05/12/2015	05/13/2015	Ocwen	Closed with explanation
05/12/2015	05/12/2015	Citibank	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	In progress
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed

Mortgage complaints

Based on Consumer Complaints

No	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1372403	Mortgage	Home equity loan or line of credit
1372302	Mortgage	Conventional fixed mortgage
1372057	Mortgage	Conventional fixed mortgage
1371976	Mortgage	Conventional adjustable mortgage (ARM)
1372092	Mortgage	Other mortgage
1372076	Mortgage	Conventional fixed mortgage
1372048	Mortgage	FHA mortgage
1371787	Mortgage	Other mortgage
1371753	Mortgage	Other mortgage
1371950	Mortgage	Conventional fixed mortgage
1371897	Mortgage	Home equity loan or line of credit
1371558	Mortgage	Conventional adjustable mortgage (ARM)
1371782	Mortgage	FHA mortgage
1371957	Mortgage	Conventional adjustable mortgage (ARM)
1371838	Mortgage	Conventional fixed mortgage
1371760	Mortgage	Conventional fixed mortgage
1372171	Mortgage	Conventional adjustable mortgage (ARM)
1374676	Mortgage	Conventional fixed mortgage
1371347	Mortgage	Other mortgage
1372615	Mortgage	Conventional fixed mortgage
1371700	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98083	Web
Loan modification,collection,foreclosure	SC	29403	Web
Loan modification,collection,foreclosure	NH	03063	Web
Loan modification,collection,foreclosure	TN	37928	Web
Loan servicing, payments, escrow account	CO	80127	Referral
Loan modification,collection,foreclosure	SC	29577	Web
Loan modification,collection,foreclosure	WI	53210	Web
Loan servicing, payments, escrow account	UT	05674	Referral
Other	NM	87501	Postal mail
Loan servicing, payments, escrow account	TX	75024	Web
Loan servicing, payments, escrow account	TX	75230	Web
Loan servicing, payments, escrow account	CA	90047	Web
Loan modification,collection,foreclosure	MO	63131	Web
Loan servicing, payments, escrow account	IL	60641	Web
Loan servicing, payments, escrow account	TN	38017	Web
Loan servicing, payments, escrow account	CA	94553	Phone
Loan modification,collection,foreclosure	TX	76182	Web
Loan servicing, payments, escrow account	KY	42351	Web
Loan servicing, payments, escrow account	CA	92869	Postal mail
Loan servicing, payments, escrow account	NJ	07042	Web
Other	NV	89107	Referral

Mortgage complaints

Based on Consumer Complaints

05/12/2015	05/12/2015	Bank of America	Closed with monetary relief
05/12/2015	05/14/2015	Nationstar Mortgage	In progress
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Planet Home Lending, LLC	Closed with explanation
05/12/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/12/2015	05/12/2015	Bank of America	In progress
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/12/2015	Capital Markets Cooperative, LLC	In progress
05/12/2015	05/12/2015	KeyBank NA	Closed with monetary relief
05/12/2015	05/12/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	Flagstar Bank	In progress
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Loan Care	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Green Tree Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1371745	Mortgage	Conventional fixed mortgage
1371722	Mortgage	Other mortgage
1371685	Mortgage	Conventional fixed mortgage
1371680	Mortgage	Conventional fixed mortgage
1372209	Mortgage	Conventional fixed mortgage
1371684	Mortgage	Conventional fixed mortgage
1371829	Mortgage	VA mortgage
1371521	Mortgage	Other mortgage
1371511	Mortgage	Conventional adjustable mortgage (ARM)
1371579	Mortgage	Other mortgage
1371400	Mortgage	Conventional fixed mortgage
1371603	Mortgage	Other mortgage
1371549	Mortgage	Other mortgage
1371446	Mortgage	FHA mortgage
1371498	Mortgage	Conventional fixed mortgage
1371640	Mortgage	Other mortgage
1371525	Mortgage	Other mortgage
1371506	Mortgage	Other mortgage
1371483	Mortgage	Home equity loan or line of credit
1371505	Mortgage	Conventional fixed mortgage
1371350	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	CA	95020	Web
Application, originator, mortgage broker	CO	80013	Web
Loan servicing, payments, escrow account	OH	43845	Web
Loan servicing, payments, escrow account	VA	22015	Web
Loan modification,collection,foreclosure	TX	75212	Web
Loan modification,collection,foreclosure	WA	98607	Web
Loan servicing, payments, escrow account	NC	28216	Web
Loan modification,collection,foreclosure	HI	96706	Postal mail
Loan modification,collection,foreclosure	CA	94513	Referral
Other	FL	33181	Postal mail
Loan servicing, payments, escrow account	OK	73072	Web
Loan modification,collection,foreclosure	NY	10547	Referral
Loan servicing, payments, escrow account	GA	30094	Fax
Settlement process and costs	IL	60643	Web
Loan modification,collection,foreclosure	IL	60619	Web
Application, originator, mortgage broker	NY	11552	Phone
Other	GA	31909	Referral
Other	IL	60473	Postal mail
Credit decision / Underwriting	MA	02779	Web
Loan servicing, payments, escrow account	OR	97223	Web
Loan modification,collection,foreclosure	NY	11050	Web

Mortgage complaints

Based on Consumer Complaints

05/12/2015	05/20/2015	Prospect Financial Group, Inc	Closed with explanation
05/12/2015	05/12/2015	Quicken Loans	Closed with explanation
05/12/2015	05/12/2015	U.S. Bancorp	Closed with non-monetary relief
05/12/2015	05/12/2015	Nationstar Mortgage	In progress
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	Ocwen	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Flagstar Bank	Closed with explanation
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	Wells Fargo	Closed with explanation
05/12/2015	06/11/2015	MCS Mortgage Bankers, Inc.	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with non-monetary relief
05/12/2015	05/13/2015	Wells Fargo	In progress
05/12/2015	05/12/2015	Bank of America	Closed with explanation
05/12/2015	05/13/2015	HSBC	In progress
05/12/2015	05/12/2015	Seterus	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1371379	Mortgage	Other mortgage
1371471	Mortgage	Other mortgage
1371388	Mortgage	Other mortgage
1371305	Mortgage	Conventional fixed mortgage
1371284	Mortgage	Conventional fixed mortgage
1371298	Mortgage	Conventional fixed mortgage
1371285	Mortgage	Conventional fixed mortgage
1371404	Mortgage	Other mortgage
1371662	Mortgage	FHA mortgage
1371330	Mortgage	Conventional fixed mortgage
1370768	Mortgage	Conventional adjustable mortgage (ARM)
1370766	Mortgage	Conventional fixed mortgage
1370719	Mortgage	Other mortgage
1370755	Mortgage	Conventional fixed mortgage
1370712	Mortgage	Conventional fixed mortgage
1370762	Mortgage	Other mortgage
1373153	Mortgage	FHA mortgage
1371279	Mortgage	FHA mortgage
1371000	Mortgage	Conventional fixed mortgage
1373044	Mortgage	Conventional adjustable mortgage (ARM)
1373062	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92270	Postal mail
Loan modification,collection,foreclosure	TX	75077	Referral
Other	HI	96733	Postal mail
Loan servicing, payments, escrow account	TX	76052	Web
Loan servicing, payments, escrow account	LA	70360	Web
Loan servicing, payments, escrow account	MO	65560	Phone
Loan modification,collection,foreclosure	LA	70360	Web
Loan servicing, payments, escrow account	CA	92869	Postal mail
Loan servicing, payments, escrow account	CO	80907	Web
Loan modification,collection,foreclosure	CA	93307	Phone
Loan servicing, payments, escrow account	CA	94109	Web
Loan servicing, payments, escrow account	MD	21061	Web
Other	MA	02554	Postal mail
Loan servicing, payments, escrow account	FL	33156	Web
Credit decision / Underwriting	OH	44105	Web
Other	MA	01609	Postal mail
Loan modification,collection,foreclosure	MD	20721	Web
Loan modification,collection,foreclosure	CA	92570	Web
Loan modification,collection,foreclosure	NC	27292	Web
Application, originator, mortgage broker	MD	21702	Web
Loan servicing, payments, escrow account	MA	01923	Web

Mortgage complaints

Based on Consumer Complaints

05/12/2015	05/13/2015	Specialized Loan Servicing LLC	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/13/2015	Citibank	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	U.S. Bancorp	Closed with explanation
05/12/2015	05/12/2015	Seterus	In progress
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/13/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	In progress
05/12/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	In progress
05/12/2015	05/12/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/13/2015	Rushmore Loan Management Services	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1374638	Mortgage	Conventional fixed mortgage
1374684	Mortgage	Conventional fixed mortgage
1371043	Mortgage	Conventional fixed mortgage
1371212	Mortgage	Conventional fixed mortgage
1370763	Mortgage	Other mortgage
1371510	Mortgage	Other mortgage
1371621	Mortgage	Other mortgage
1371816	Mortgage	Conventional fixed mortgage
1370823	Mortgage	FHA mortgage
1373082	Mortgage	Conventional fixed mortgage
1373147	Mortgage	Conventional fixed mortgage
1370822	Mortgage	Conventional fixed mortgage
1370800	Mortgage	Other mortgage
1373081	Mortgage	VA mortgage
1370674	Mortgage	Other mortgage
1370673	Mortgage	Other mortgage
1370788	Mortgage	Conventional fixed mortgage
1370729	Mortgage	Other mortgage
1370727	Mortgage	Other mortgage
1370722	Mortgage	Conventional fixed mortgage
1370781	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	32175	Web
Loan servicing, payments, escrow account	AZ	85209	Web
Credit decision / Underwriting	VA	23185	Web
Loan modification, collection, foreclosure	MN	55448	Web
Other	MA	01609	Postal mail
Loan modification, collection, foreclosure	CA	94513	Referral
Loan modification, collection, foreclosure	MD	21221	Referral
Loan servicing, payments, escrow account	MI	49525	Web
Credit decision / Underwriting	NY	11236	Web
Loan modification, collection, foreclosure	NJ	08720	Web
Application, originator, mortgage broker	CA	94949	Web
Loan modification, collection, foreclosure	FL	33027	Web
Loan modification, collection, foreclosure	NC	28390	Referral
Loan servicing, payments, escrow account	FL	32114	Web
Loan modification, collection, foreclosure	MI	48382	Fax
Loan modification, collection, foreclosure	MI	48614	Fax
Application, originator, mortgage broker	FL	32065	Web
Loan modification, collection, foreclosure	NJ	08053	Postal mail
Loan modification, collection, foreclosure	LA	70506	Referral
Loan modification, collection, foreclosure	MI	48197	Web
Loan modification, collection, foreclosure	NY	11237	Web

Mortgage complaints

Based on Consumer Complaints

		LLC	
05/12/2015	05/13/2015	Nationstar Mortgage	In progress
05/12/2015	05/14/2015	Carrington Mortgage	In progress
05/12/2015	05/13/2015	Towne Mortgage LLC	Closed with explanation
05/12/2015	05/12/2015	Carrington Mortgage	Closed with explanation
05/12/2015	05/13/2015	Bayview Loan Servicing, LLC	Closed
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Flagstar Bank	Closed with explanation
05/12/2015	05/12/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	In progress
05/12/2015	05/13/2015	Seterus	In progress
05/12/2015	05/13/2015	Skyline Financial Corp	In progress
05/12/2015	05/12/2015	PennyMac Loan Services, LLC	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	Citibank	Closed with explanation
05/12/2015	05/13/2015	Citibank	Closed with monetary relief
05/12/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/13/2015	Nationstar Mortgage	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/12/2015	Citibank	Closed with non-monetary relief
05/12/2015	05/12/2015	M&T Bank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1370780	Mortgage	Home equity loan or line of credit
1370772	Mortgage	Other mortgage
1373105	Mortgage	Conventional fixed mortgage
1370836	Mortgage	Conventional adjustable mortgage (ARM)
1373094	Mortgage	Other mortgage
1373085	Mortgage	Conventional adjustable mortgage (ARM)
1370860	Mortgage	Other mortgage
1370865	Mortgage	Conventional adjustable mortgage (ARM)
1370994	Mortgage	Conventional adjustable mortgage (ARM)
1371157	Mortgage	Other mortgage
1372950	Mortgage	Conventional fixed mortgage
1371030	Mortgage	FHA mortgage
1371663	Mortgage	Conventional fixed mortgage
1370711	Mortgage	Conventional fixed mortgage
1369568	Mortgage	Other mortgage
1370963	Mortgage	FHA mortgage
1369926	Mortgage	Other mortgage
1368929	Mortgage	Other mortgage
1368753	Mortgage	FHA mortgage
1370915	Mortgage	Conventional adjustable mortgage (ARM)
1369369	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	IL	60445	Web
Application, originator, mortgage broker	FL	33781	Web
Loan modification,collection,foreclosure	CA	90220	Web
Loan modification,collection,foreclosure	WA	98332	Fax
Loan modification,collection,foreclosure	CA	90056	Web
Loan servicing, payments, escrow account	CA	95949	Web
Loan modification,collection,foreclosure	NY	11558	Referral
Loan servicing, payments, escrow account	GA	30075	Web
Loan modification,collection,foreclosure	IN	46033	Web
Loan servicing, payments, escrow account	CA	92780	Postal mail
Loan modification,collection,foreclosure	CA	90068	Web
Loan modification,collection,foreclosure	TX	76002	Web
Loan modification,collection,foreclosure	MI	48322	Web
Application, originator, mortgage broker	OH	44105	Web
Loan modification,collection,foreclosure	NY	11558	Referral
Loan modification,collection,foreclosure	MI	48075	Web
Other	NY	11968	Referral
Loan modification,collection,foreclosure	MD	20716	Postal mail
Credit decision / Underwriting	CA	90023	Web
Loan modification,collection,foreclosure	OH	45365	Web
Loan modification,collection,foreclosure	MA	02035	Referral

Mortgage complaints

Based on Consumer Complaints

05/12/2015	05/12/2015	TCF National Bank	Closed with explanation
05/12/2015	05/13/2015	Green Tree Servicing, LLC	Closed with explanation
05/12/2015	05/13/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	OneWest Bank	Closed with explanation
05/12/2015	05/13/2015	PHH Mortgage	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/12/2015	Ocwen	Closed with explanation
05/12/2015	05/22/2015	Ocwen	Closed with explanation
05/12/2015	05/13/2015	Wells Fargo	Closed with explanation
05/12/2015	05/12/2015	U.S. Bancorp	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Citibank	Closed with non-monetary relief
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/12/2015	Veripro Solutions Inc.	Closed with explanation
05/11/2015	05/12/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
No	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1368918	Mortgage	Conventional fixed mortgage
1369063	Mortgage	Conventional fixed mortgage
1369103	Mortgage	Conventional fixed mortgage
1368872	Mortgage	Other mortgage
1369421	Mortgage	Other mortgage
1369423	Mortgage	Home equity loan or line of credit
1369321	Mortgage	Other mortgage
1369415	Mortgage	Other mortgage
1372520	Mortgage	FHA mortgage
1370436	Mortgage	Home equity loan or line of credit
1369417	Mortgage	Other mortgage
1370970	Mortgage	Conventional fixed mortgage
1370869	Mortgage	FHA mortgage
1370858	Mortgage	Other mortgage
1370399	Mortgage	Conventional adjustable mortgage (ARM)
1370741	Mortgage	Conventional fixed mortgage
1370666	Mortgage	Other mortgage
1370239	Mortgage	Conventional fixed mortgage
1370463	Mortgage	Other mortgage
1370653	Mortgage	Conventional fixed mortgage
1370452	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	FL	34997	Web
Loan modification,collection,foreclosure	KY	41075	Web
Loan servicing, payments, escrow account	OH	43302	Web
Loan modification,collection,foreclosure	CA	95843	Referral
Loan modification,collection,foreclosure	NY	10466	Referral
Loan modification,collection,foreclosure	CA	93955	Web
Loan servicing, payments, escrow account	FL	32303	Referral
Loan modification,collection,foreclosure	HI	96768	Referral
Settlement process and costs	NY	11422	Web
Loan modification,collection,foreclosure	AL	35805	Web
Loan servicing, payments, escrow account	MD	20716	Referral
Loan modification,collection,foreclosure	IL	60586	Web
Loan servicing, payments, escrow account	MD	20772	Web
Loan modification,collection,foreclosure	NJ	07721	Referral
Loan modification,collection,foreclosure	FL	32819	Phone
Loan modification,collection,foreclosure	TX	76123	Web
Loan servicing, payments, escrow account	FL	33179	Postal mail
Loan servicing, payments, escrow account	TX	78278	Web
Loan servicing, payments, escrow account	CA	92706	Referral
Loan modification,collection,foreclosure	MN	55125	Web
Loan servicing, payments, escrow account	FL	33809	Phone

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/11/2015	Bank of America	In progress
05/11/2015	05/12/2015	Citibank	Closed with non-monetary relief
05/11/2015	05/11/2015	Academy Mortgage	Closed with non-monetary relief
05/11/2015	05/12/2015	Nationstar Mortgage	Closed
05/11/2015	05/12/2015	JPMorgan Chase	In progress
05/11/2015	05/11/2015	OneWest Bank	Closed with non-monetary relief
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/12/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/11/2015	05/12/2015	Bank of America	In progress
05/11/2015	05/11/2015	Specialized Loan Servicing LLC	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/11/2015	Carrington Mortgage	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	Fifth Third Bank	Closed with explanation
05/11/2015	05/12/2015	PNC Bank	In progress
05/11/2015	05/12/2015	Bank of America	In progress
05/11/2015	05/12/2015	PNC Bank	In progress
05/11/2015	05/12/2015	Bank of America	In progress
05/11/2015	05/11/2015	U.S. Bancorp	Closed with explanation
05/11/2015	05/12/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Mortgage complaints

Based on Consumer Complaints

1370443	Mortgage	FHA mortgage
1370440	Mortgage	FHA mortgage
1370418	Mortgage	Other mortgage
1370471	Mortgage	Other mortgage
1370291	Mortgage	Other mortgage
1370401	Mortgage	Home equity loan or line of credit
1370408	Mortgage	Other mortgage
1370311	Mortgage	Conventional adjustable mortgage (ARM)
1370119	Mortgage	Conventional fixed mortgage
1370166	Mortgage	Conventional fixed mortgage
1370130	Mortgage	Conventional fixed mortgage
1370187	Mortgage	Other mortgage
1370167	Mortgage	Other mortgage
1370004	Mortgage	FHA mortgage
1370023	Mortgage	Conventional adjustable mortgage (ARM)
1369737	Mortgage	VA mortgage
1369918	Mortgage	Other mortgage
1369912	Mortgage	Conventional adjustable mortgage (ARM)
1369704	Mortgage	Conventional fixed mortgage
1369893	Mortgage	Conventional fixed mortgage
1369799	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NJ	08109	Web
Loan modification,collection,foreclosure	CA	93277	Web
Loan modification,collection,foreclosure	CA	90062	Fax
Loan modification,collection,foreclosure	PA	19063	Referral
Other	NY	14047	Referral
Loan modification,collection,foreclosure	WA	98012	Referral
Loan modification,collection,foreclosure	VA	23059	Web
Loan servicing, payments, escrow account	IN	47401	Web
Loan servicing, payments, escrow account	AZ	85255	Web
Loan modification,collection,foreclosure	WA	98584	Web
Loan modification,collection,foreclosure	CA	95457	Phone
Loan servicing, payments, escrow account	NY	14519	Referral
Application, originator, mortgage broker	KS	67037	Web
Loan modification,collection,foreclosure	CA	95843	Web
Application, originator, mortgage broker	RI	02871	Web
Loan modification,collection,foreclosure	TX	79932	Phone
Loan servicing, payments, escrow account	KY	41858	Postal mail
Loan modification,collection,foreclosure	WA	98409	Web
Loan modification,collection,foreclosure	AZ	85213	Web
Loan servicing, payments, escrow account	NY	10707	Web
Loan modification,collection,foreclosure	CA	90746	Web

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/11/2015	Ocwen	Closed
05/11/2015	05/12/2015	Bank of America	In progress
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	KeyBank NA	Closed with explanation
05/11/2015	05/27/2015	Bank of America	Closed with monetary relief
05/11/2015	05/11/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/11/2015	Seterus	In progress
05/11/2015	05/11/2015	Specialized Loan Servicing LLC	Closed with explanation
05/11/2015	05/13/2015	PHH Mortgage	In progress
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Nationstar Mortgage	In progress
05/11/2015	05/11/2015	Citibank	Closed with explanation
05/11/2015	05/11/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/11/2015	Quicken Loans	Closed with explanation
05/11/2015	05/12/2015	Freedom Mortgage	Closed with explanation
05/11/2015	05/11/2015	Seterus	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1369706	Mortgage	Other mortgage
1369890	Mortgage	FHA mortgage
1369948	Mortgage	FHA mortgage
1369608	Mortgage	FHA mortgage
1369693	Mortgage	Conventional fixed mortgage
1369778	Mortgage	Other mortgage
1369675	Mortgage	Reverse mortgage
1369701	Mortgage	Conventional adjustable mortgage (ARM)
1369513	Mortgage	Other mortgage
1369957	Mortgage	FHA mortgage
1369646	Mortgage	Other mortgage
1369668	Mortgage	Other mortgage
1369650	Mortgage	Conventional adjustable mortgage (ARM)
1369612	Mortgage	FHA mortgage
1369636	Mortgage	Conventional adjustable mortgage (ARM)
1369519	Mortgage	Conventional fixed mortgage
1369677	Mortgage	Conventional fixed mortgage
1369503	Mortgage	Conventional adjustable mortgage (ARM)
1369443	Mortgage	VA mortgage
1369460	Mortgage	Other mortgage
1369679	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	93001	Postal mail
Loan servicing, payments, escrow account	NE	68135	Web
Loan modification,collection,foreclosure	RI	02886	Web
Loan servicing, payments, escrow account	IA	52402	Phone
Credit decision / Underwriting	AR	72206	Web
Loan servicing, payments, escrow account	IA	52310	Referral
Loan servicing, payments, escrow account			Referral
Application, originator, mortgage broker	MA	02021	Web
Other	FL	32863	Referral
Credit decision / Underwriting	MI	48075	Web
Loan servicing, payments, escrow account	NY	10528	Referral
Loan modification,collection,foreclosure	FL	52501	Web
Loan modification,collection,foreclosure	NJ	07501	Web
Loan modification,collection,foreclosure	FL	33710	Web
Loan modification,collection,foreclosure	NV		Web
Settlement process and costs	SC	29360	Web
Application, originator, mortgage broker	MO	65065	Web
Loan modification,collection,foreclosure	IL	06004	Web
Settlement process and costs	MO	64081	Web
Other	WA	98371	Referral
Application, originator, mortgage broker	CO	80526	Web

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/11/2015	PennyMac Loan Services, LLC	Closed with explanation
05/11/2015	05/13/2015	Wells Fargo	Closed with explanation
05/11/2015	05/11/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/19/2015	Reverse Mortgage Solutions	Closed
05/11/2015	05/20/2015	PHH Mortgage	Closed with monetary relief
05/11/2015	05/12/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/11/2015	05/11/2015	U.S. Bancorp	In progress
05/11/2015	05/12/2015	HSBC	In progress
05/11/2015	05/11/2015	Statebridge Company	Closed with explanation
05/11/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/11/2015	05/11/2015	Citibank	In progress
05/11/2015	05/11/2015	PNC Bank	In progress
05/11/2015	05/11/2015	Wells Fargo	In progress
05/11/2015	05/11/2015	BMO Harris	Closed with explanation
05/11/2015	05/12/2015	Caliber Home Loans, Inc	Closed with explanation
05/11/2015	05/11/2015	Wells Fargo	Closed with explanation
05/11/2015	05/14/2015	Specialized Loan Servicing LLC	Closed with explanation
05/11/2015	05/22/2015	American Southwest Mortgage	Closed with monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1369602	Mortgage	Conventional fixed mortgage
1369966	Mortgage	Conventional fixed mortgage
1369454	Mortgage	Home equity loan or line of credit
1369466	Mortgage	Other mortgage
1369430	Mortgage	Other mortgage
1369473	Mortgage	FHA mortgage
1369431	Mortgage	Conventional fixed mortgage
1370935	Mortgage	Other mortgage
1368750	Mortgage	Conventional fixed mortgage
1368746	Mortgage	Other mortgage
1368732	Mortgage	Conventional fixed mortgage
1369317	Mortgage	Other mortgage
1369215	Mortgage	Conventional fixed mortgage
1370878	Mortgage	Other mortgage
1368759	Mortgage	Home equity loan or line of credit
1369199	Mortgage	Other mortgage
1368775	Mortgage	Other mortgage
1370988	Mortgage	FHA mortgage
1369476	Mortgage	Conventional adjustable mortgage (ARM)
1370905	Mortgage	FHA mortgage
1369475	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	CA	91504	Web
Application, originator, mortgage broker	CA	90043	Web
Application, originator, mortgage broker	FL	34711	Web
Loan modification,collection,foreclosure	GA	30306	Referral
Loan servicing, payments, escrow account	CA	95758	Referral
Loan modification,collection,foreclosure	MD	21128	Web
Settlement process and costs	TX	78750	Phone
Application, originator, mortgage broker	NY	11103	Web
Loan servicing, payments, escrow account	CA	90745	Web
Loan servicing, payments, escrow account	OK	74157	Referral
Loan servicing, payments, escrow account	CA	92101	Web
Loan modification,collection,foreclosure	NY	11420	Referral
Application, originator, mortgage broker	IN	47390	Web
Loan servicing, payments, escrow account	TX	75044	Fax
Loan servicing, payments, escrow account	CA	94960	Web
Loan modification,collection,foreclosure	PA	17842	Referral
Loan modification,collection,foreclosure	NY	11598	Referral
Loan modification,collection,foreclosure	IA	50315	Web
Loan servicing, payments, escrow account	FL	33317	Web
Credit decision / Underwriting	OR	97225	Web
Loan servicing, payments, escrow account	KY	40243	Phone

Mortgage complaints

Based on Consumer Complaints

		Corporation	
05/11/2015	05/11/2015	Summit Funding, Inc.	Closed with explanation
05/11/2015	05/12/2015	Citibank	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Carrington Mortgage	In progress
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/12/2015	U.S. Bancorp	Closed with explanation
05/11/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/11/2015	06/03/2015	Ocwen	In progress
05/11/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/11/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with non-monetary relief
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	U.S. Bancorp	Closed with explanation
05/11/2015	05/11/2015	Seterus	Closed with explanation
05/11/2015	05/12/2015	Freedom Mortgage	Closed with explanation
05/11/2015	05/12/2015	Nationstar Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1369811	Mortgage	Other mortgage
1369971	Mortgage	VA mortgage
1369553	Mortgage	Other mortgage
1369712	Mortgage	Conventional fixed mortgage
1370221	Mortgage	Other mortgage
1370066	Mortgage	Conventional fixed mortgage
1370036	Mortgage	Conventional adjustable mortgage (ARM)
1370219	Mortgage	Other mortgage
1370131	Mortgage	Conventional fixed mortgage
1370200	Mortgage	Other mortgage
1370199	Mortgage	Other mortgage
1370255	Mortgage	Other mortgage
1370427	Mortgage	Conventional fixed mortgage
1370390	Mortgage	Other mortgage
1370336	Mortgage	Conventional fixed mortgage
1370424	Mortgage	Other mortgage
1370404	Mortgage	Other mortgage
1370412	Mortgage	Other mortgage
1370421	Mortgage	VA mortgage
1370684	Mortgage	Other mortgage
1370465	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CT	06708	Postal mail
Loan modification,collection,foreclosure	TX	77047	Web
Loan servicing, payments, escrow account	FL	33873	Referral
Loan servicing, payments, escrow account	CO	80238	Web
Loan servicing, payments, escrow account	CA	94089	Phone
Loan servicing, payments, escrow account	KS	66451	Web
Loan servicing, payments, escrow account	NY	12550	Web
Loan servicing, payments, escrow account	MI	48322	Fax
Loan servicing, payments, escrow account	WA	98446	Web
Loan modification,collection,foreclosure	NC	28460	Fax
Loan modification,collection,foreclosure	NC	28460	Fax
Application, originator, mortgage broker	IL	60612	Web
Loan servicing, payments, escrow account	NY	12550	Web
Other	MO	63110	Fax
Loan servicing, payments, escrow account	CA	92359	Web
Loan modification,collection,foreclosure	WI	53209	Referral
Loan servicing, payments, escrow account	FL	33991	Postal mail
Other	WA	98663	Referral
Loan servicing, payments, escrow account	GA	30326	Web
Loan modification,collection,foreclosure	CA	92881	Web
Loan servicing, payments, escrow account	FL	32825	Referral

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/12/2015	Webster Bank	In progress
05/11/2015	05/11/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	HSBC	Closed with explanation
05/11/2015	05/11/2015	U.S. Bancorp	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/11/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/12/2015	JPMorgan Chase	In progress
05/11/2015	05/11/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/12/2015	PNC Bank	In progress
05/11/2015	05/12/2015	Bank of America	Closed with monetary relief
05/11/2015	05/11/2015	U.S. Bancorp	In progress
05/11/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/11/2015	05/12/2015	Nationstar Mortgage	Closed
05/11/2015	05/11/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/11/2015	Bank of America	Closed with explanation
05/11/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/12/2015	PNC Bank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1370678	Mortgage	Conventional adjustable mortgage (ARM)
1370474	Mortgage	Other mortgage
1370743	Mortgage	Conventional adjustable mortgage (ARM)
1370925	Mortgage	Conventional adjustable mortgage (ARM)
1370832	Mortgage	Conventional fixed mortgage
1370910	Mortgage	Conventional fixed mortgage
1370868	Mortgage	FHA mortgage
1370877	Mortgage	Conventional fixed mortgage
1370895	Mortgage	Conventional adjustable mortgage (ARM)
1370926	Mortgage	Other mortgage
1370961	Mortgage	Conventional fixed mortgage
1370954	Mortgage	Conventional fixed mortgage
1370931	Mortgage	Conventional adjustable mortgage (ARM)
1370927	Mortgage	Home equity loan or line of credit
1370952	Mortgage	FHA mortgage
1370948	Mortgage	Conventional adjustable mortgage (ARM)
1370936	Mortgage	Conventional fixed mortgage
1370964	Mortgage	Conventional fixed mortgage
1368784	Mortgage	Conventional fixed mortgage
1368731	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MN	55322	Web
Loan modification,collection,foreclosure	GA	30342	Web
Loan modification,collection,foreclosure	NH	03079	Web
Credit decision / Underwriting	PA	18960	Web
Loan servicing, payments, escrow account	IL	60565	Web
Loan servicing, payments, escrow account	VA	22310	Web
Loan servicing, payments, escrow account	LA	70810	Web
Loan servicing, payments, escrow account	MS	39475	Web
Application, originator, mortgage broker	CA	91302	Web
Loan modification,collection,foreclosure	CA	94533	Web
Application, originator, mortgage broker	VA	22030	Web
Loan modification,collection,foreclosure	MI	48009	Web
Loan modification,collection,foreclosure	CA	92027	Web
Loan servicing, payments, escrow account	CA	91316	Web
Application, originator, mortgage broker	VA	20110	Web
Loan servicing, payments, escrow account	SC	29229	Web
Application, originator, mortgage broker	WI	53118	Web
Loan servicing, payments, escrow account	TX	75407	Web
Loan servicing, payments, escrow account	NY	11232	Web
Loan modification,collection,foreclosure	OR	97232	Web

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Specialized Loan Servicing LLC	Closed with explanation
05/11/2015	05/12/2015	JPMorgan Chase	In progress
05/11/2015	05/12/2015	Specialized Loan Servicing LLC	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/11/2015	Carrington Mortgage	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Citibank	Closed with monetary relief
05/11/2015	05/12/2015	JPMorgan Chase	Closed with explanation
05/11/2015	05/12/2015	Amerisave	Closed with explanation
05/11/2015	05/12/2015	PNC Bank	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	JPMorgan Chase	In progress
05/11/2015	05/12/2015	Success Mortgage, LLC	Untimely response
05/11/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Caliber Home Loans, Inc	Closed with explanation
05/11/2015	05/11/2015	Rushmore Loan Management Services LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1368780	Mortgage	Other mortgage
1368768	Mortgage	Other mortgage
1368744	Mortgage	Conventional fixed mortgage
1368758	Mortgage	Other mortgage
1368754	Mortgage	FHA mortgage
1368770	Mortgage	FHA mortgage
1369213	Mortgage	Other mortgage
1368841	Mortgage	Other mortgage
1368840	Mortgage	Conventional adjustable mortgage (ARM)
1368826	Mortgage	Other mortgage
1369123	Mortgage	Conventional fixed mortgage
1369028	Mortgage	VA mortgage
1369004	Mortgage	Conventional fixed mortgage
1368999	Mortgage	FHA mortgage
1369109	Mortgage	FHA mortgage
1369052	Mortgage	Conventional adjustable mortgage (ARM)
1369084	Mortgage	Home equity loan or line of credit
1369073	Mortgage	Conventional fixed mortgage
1369159	Mortgage	Other mortgage
1369148	Mortgage	Other mortgage
1369313	Mortgage	Other mortgage
1369204	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	VA	24055	Referral
Loan modification,collection,foreclosure	GA	30102	Referral
Loan servicing, payments, escrow account	NY	11935	Web
Loan modification,collection,foreclosure	OH	44502	Referral
Loan servicing, payments, escrow account	NC	28314	Web
Loan servicing, payments, escrow account	CO	80210	Web
Loan modification,collection,foreclosure	NJ	07430	Referral
Loan servicing, payments, escrow account	WA	98513	Referral
Loan servicing, payments, escrow account	MO	63017	Web
Loan servicing, payments, escrow account	VA	23320	Referral
Loan modification,collection,foreclosure	MD	20723	Web
Credit decision / Underwriting	CA	92553	Web
Loan servicing, payments, escrow account	AL	35064	Phone
Settlement process and costs	OH	45140	Web
Loan servicing, payments, escrow account	MD	20747	Phone
Loan servicing, payments, escrow account	VA	24551	Web
Loan servicing, payments, escrow account	GA	30143	Web
Loan servicing, payments, escrow account	VA	23061	Web
Loan modification,collection,foreclosure	TX	78612	Postal mail
Loan modification,collection,foreclosure	FL	33166	Referral
Loan modification,collection,foreclosure	CA	90230	Web
Loan servicing, payments, escrow account	IL	62959	Referral

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/11/2015	Ocwen	In progress
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Selene Finance	Closed with explanation
05/11/2015	05/11/2015	U.S. Bancorp	Closed with explanation
05/11/2015	05/12/2015	Reverse Mortgage Solutions	Closed
05/11/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/11/2015	Bank of America	Closed with non-monetary relief
05/11/2015	05/12/2015	PNC Bank	Closed with explanation
05/11/2015	05/11/2015	SunTrust Bank	Closed with explanation
05/11/2015	05/11/2015	Navy FCU	In progress
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/11/2015	05/12/2015	Bank of America	Closed with explanation
05/11/2015	05/11/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Wells Fargo	Closed with monetary relief
05/11/2015	05/12/2015	Green Tree Servicing, LLC	In progress
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Springleaf Finance Corporation	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1369312	Mortgage	Conventional fixed mortgage
1369212	Mortgage	Other mortgage
1369294	Mortgage	Other mortgage
1369256	Mortgage	Home equity loan or line of credit
1369253	Mortgage	Other mortgage
1369251	Mortgage	Conventional adjustable mortgage (ARM)
1369281	Mortgage	Other mortgage
1369392	Mortgage	Conventional fixed mortgage
1369404	Mortgage	Other mortgage
1369420	Mortgage	Other mortgage
1369370	Mortgage	Other mortgage
1369336	Mortgage	Other mortgage
1369366	Mortgage	FHA mortgage
1369323	Mortgage	Conventional adjustable mortgage (ARM)
1370495	Mortgage	Home equity loan or line of credit
1370423	Mortgage	Conventional fixed mortgage
1368640	Mortgage	Conventional fixed mortgage
1368527	Mortgage	FHA mortgage
1368525	Mortgage	Conventional adjustable mortgage (ARM)
1368683	Mortgage	Home equity loan or line of credit
1368638	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	91773	Phone
Loan modification,collection,foreclosure	NJ	07430	Referral
Loan modification,collection,foreclosure	FL	33458	Referral
Loan modification,collection,foreclosure	GA	30315	Web
Loan modification,collection,foreclosure	NJ	07875	Referral
Loan modification,collection,foreclosure	CO	81120	Web
Loan modification,collection,foreclosure	NJ	07094	Referral
Loan modification,collection,foreclosure	MA	02476	Web
Loan servicing, payments, escrow account	ME	04562	Referral
Loan modification,collection,foreclosure	NJ	07825	Referral
Loan modification,collection,foreclosure	MA	02035	Referral
Loan modification,collection,foreclosure	GA	31313	Referral
Loan modification,collection,foreclosure	AL	36068	Web
Loan modification,collection,foreclosure	SC	29646	Web
Application, originator, mortgage broker	OR	97127	Web
Loan modification,collection,foreclosure	TX	77088	Web
Application, originator, mortgage broker	NC	27127	Web
Loan servicing, payments, escrow account	GA	30010	Web
Loan modification,collection,foreclosure	OR	97219	Web
Settlement process and costs	NC	28083	Web
Loan modification,collection,foreclosure	AR	71846	Web

Mortgage complaints

Based on Consumer Complaints

05/11/2015	05/12/2015	Lender Live	Closed with non-monetary relief
05/11/2015	05/13/2015	Nationstar Mortgage	In progress
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Bayview Loan Servicing, LLC	In progress
05/11/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/11/2015	05/11/2015	Ocwen	Closed with explanation
05/11/2015	05/13/2015	Wells Fargo	Closed with explanation
05/11/2015	05/11/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Ocwen	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/12/2015	Wells Fargo	Closed with explanation
05/11/2015	05/13/2015	Ocwen	Closed with explanation
05/11/2015	05/11/2015	Green Tree Servicing, LLC	Closed with explanation
05/11/2015	05/11/2015	Bayview Loan Servicing, LLC	In progress
05/10/2015	05/14/2015	Wells Fargo	Closed with explanation
05/10/2015	05/14/2015	Ocwen	Closed with explanation
05/10/2015	05/10/2015	Wells Fargo	Closed with explanation
05/10/2015	05/11/2015	Ocwen	Closed with explanation
05/10/2015	05/10/2015	Green Tree Servicing, LLC	In progress
05/10/2015	05/14/2015	Bank of America	Closed with explanation
05/10/2015	05/10/2015	Green Tree Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1368637	Mortgage	Conventional adjustable mortgage (ARM)
1368519	Mortgage	Conventional fixed mortgage
1368615	Mortgage	Conventional fixed mortgage
1368537	Mortgage	Conventional fixed mortgage
1368531	Mortgage	Conventional fixed mortgage
1368610	Mortgage	Conventional fixed mortgage
1368598	Mortgage	Conventional fixed mortgage
1368645	Mortgage	Home equity loan or line of credit
1368666	Mortgage	Conventional fixed mortgage
1368728	Mortgage	Other mortgage
1368667	Mortgage	Conventional fixed mortgage
1368715	Mortgage	Conventional adjustable mortgage (ARM)
1368852	Mortgage	FHA mortgage
1368330	Mortgage	FHA mortgage
1368558	Mortgage	Conventional fixed mortgage
1368353	Mortgage	FHA mortgage
1368438	Mortgage	Conventional fixed mortgage
1368396	Mortgage	FHA mortgage
1368381	Mortgage	Conventional fixed mortgage
1368326	Mortgage	Conventional fixed mortgage
1368253	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	OR	97426	Web
Loan modification,collection,foreclosure	MD	20877	Web
Loan modification,collection,foreclosure	CA	92410	Web
Loan servicing, payments, escrow account	CO	80005	Web
Settlement process and costs	PA	19363	Web
Application, originator, mortgage broker	MD	20850	Web
Loan modification,collection,foreclosure	MA	01005	Web
Loan servicing, payments, escrow account	FL	33175	Web
Application, originator, mortgage broker	CA	92840	Web
Loan modification,collection,foreclosure	CT	06461	Web
Loan servicing, payments, escrow account	AZ	85383	Web
Loan servicing, payments, escrow account	MA	01864	Web
Loan servicing, payments, escrow account	TN	37122	Web
Loan modification,collection,foreclosure	IL	61611	Web
Application, originator, mortgage broker	CA	90510	Web
Loan servicing, payments, escrow account	PA	17501	Web
Loan servicing, payments, escrow account	OK	73072	Web
Settlement process and costs	CO	80516	Web
Application, originator, mortgage broker	NJ	08360	Web
Loan servicing, payments, escrow account	CA	90717	Web
Loan modification,collection,foreclosure	SC	29340	Web

Mortgage complaints

Based on Consumer Complaints

05/10/2015	05/10/2015	Nationstar Mortgage	Closed with explanation
05/10/2015	05/10/2015	Wells Fargo	Closed with explanation
05/10/2015	05/10/2015	Ocwen	Closed with explanation
05/10/2015	05/10/2015	Ocwen	Closed with explanation
05/10/2015	05/14/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/10/2015	05/10/2015	Nationstar Mortgage	Closed with explanation
05/10/2015	05/11/2015	Green Tree Servicing, LLC	In progress
05/10/2015	05/13/2015	Green Tree Servicing, LLC	In progress
05/10/2015	05/10/2015	Bank of America	Closed with explanation
05/10/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/10/2015	05/10/2015	Ocwen	Closed with explanation
05/10/2015	05/10/2015	Seterus	In progress
05/10/2015	05/11/2015	Citibank	Closed with explanation
05/09/2015	05/09/2015	PNC Bank	In progress
05/09/2015	05/15/2015	Impac Mortgage Holdings, Inc.	Closed with explanation
05/09/2015	05/09/2015	Bank of America	Closed with explanation
05/09/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/09/2015	05/09/2015	Green Tree Servicing, LLC	Closed with explanation
05/09/2015	05/09/2015	Citibank	Closed with explanation
05/09/2015	05/09/2015	Bank of America	Closed with explanation
05/09/2015	05/11/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1368216	Mortgage	Other mortgage
1368257	Mortgage	Other mortgage
1368428	Mortgage	Conventional fixed mortgage
1368333	Mortgage	FHA mortgage
1368411	Mortgage	FHA mortgage
1368388	Mortgage	Other mortgage
1368436	Mortgage	Conventional fixed mortgage
1368437	Mortgage	Conventional fixed mortgage
1368502	Mortgage	Conventional fixed mortgage
1368469	Mortgage	Conventional fixed mortgage
1368472	Mortgage	Conventional adjustable mortgage (ARM)
1368476	Mortgage	FHA mortgage
1368559	Mortgage	Other mortgage
1366751	Mortgage	Conventional fixed mortgage
1366774	Mortgage	Conventional fixed mortgage
1367422	Mortgage	Other mortgage
1367577	Mortgage	Other mortgage
1367712	Mortgage	Conventional adjustable mortgage (ARM)
1367642	Mortgage	Conventional fixed mortgage
1366599	Mortgage	Reverse mortgage
1366546	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	GA	30127	Web
Loan servicing, payments, escrow account	NC	28086	Web
Settlement process and costs	OR	97367	Web
Loan servicing, payments, escrow account	HI	96792	Web
Loan servicing, payments, escrow account	MN	55417	Web
Loan servicing, payments, escrow account	OR	97229	Web
Loan modification, collection, foreclosure	FL	33157	Web
Loan servicing, payments, escrow account	OK	73072	Web
Loan servicing, payments, escrow account	CA	91505	Web
Loan servicing, payments, escrow account	SC	29203	Web
Loan servicing, payments, escrow account	MA	01757	Web
Credit decision / Underwriting	NJ	07524	Web
Loan servicing, payments, escrow account	SC	29440	Web
Loan modification, collection, foreclosure	PA	19136	Web
Loan servicing, payments, escrow account	CT	06418	Web
Other	NC	27410	Fax
Loan servicing, payments, escrow account	TX	75115	Fax
Loan servicing, payments, escrow account	FL	33414	Phone
Loan modification, collection, foreclosure	GA	31523	Web
Loan servicing, payments, escrow account	CA	91730	Referral
Application, originator, mortgage broker	CA	92324	Web

Mortgage complaints

Based on Consumer Complaints

05/09/2015	05/09/2015	Springleaf Finance Corporation	In progress
05/09/2015	05/09/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/09/2015	05/11/2015	Guild Mortgage	In progress
05/09/2015	05/09/2015	M&T Bank	Closed with explanation
05/09/2015	05/09/2015	Bank of America	Closed with non-monetary relief
05/09/2015	05/09/2015	Nationstar Mortgage	In progress
05/09/2015	05/09/2015	Nationstar Mortgage	In progress
05/09/2015	05/09/2015	Nationstar Mortgage	Closed with explanation
05/09/2015	05/09/2015	Green Tree Servicing, LLC	Closed with explanation
05/09/2015	05/09/2015	Citibank	Closed with non-monetary relief
05/09/2015	05/09/2015	Bank of America	Closed with explanation
05/09/2015	05/11/2015	Wells Fargo	Closed with explanation
05/09/2015	05/10/2015	21st Mortgage Corporation	Closed with explanation
05/08/2015	05/08/2015	PHH Mortgage	Closed with non-monetary relief
05/08/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/08/2015	05/11/2015	Green Tree Servicing, LLC	In progress
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	Bank of America	Closed with non-monetary relief
05/08/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/11/2015	OneWest Bank	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1367143	Mortgage	Other mortgage
1366960	Mortgage	Other mortgage
1366585	Mortgage	Conventional adjustable mortgage (ARM)
1366587	Mortgage	FHA mortgage
1367282	Mortgage	Other mortgage
1368282	Mortgage	Conventional fixed mortgage
1366752	Mortgage	Other mortgage
1366735	Mortgage	Other mortgage
1368500	Mortgage	Other mortgage
1367256	Mortgage	Conventional adjustable mortgage (ARM)
1368452	Mortgage	Other mortgage
1368494	Mortgage	Other mortgage
1368447	Mortgage	Other mortgage
1368449	Mortgage	Other mortgage
1368448	Mortgage	Other mortgage
1368315	Mortgage	Home equity loan or line of credit
1368324	Mortgage	Conventional fixed mortgage
1368003	Mortgage	Conventional adjustable mortgage (ARM)
1368263	Mortgage	Conventional fixed mortgage
1368277	Mortgage	Conventional fixed mortgage
1368276	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	PA	15650	Referral
Loan servicing, payments, escrow account	IL	60189	Referral
Loan servicing, payments, escrow account	GA	30157	Web
Loan servicing, payments, escrow account	LA	70068	Web
Loan modification,collection,foreclosure	IL	62203	Postal mail
Loan servicing, payments, escrow account	AZ	85014	Web
Settlement process and costs	WA	98204	Web
Loan modification,collection,foreclosure	NJ	08833	Referral
Loan modification,collection,foreclosure	AL	35601	Referral
Loan modification,collection,foreclosure	OR	97760	Web
Loan servicing, payments, escrow account	FL	33837	Referral
Application, originator, mortgage broker	PA	19078	Web
Loan modification,collection,foreclosure	CA	92881	Referral
Loan servicing, payments, escrow account	NJ	08094	Referral
Loan servicing, payments, escrow account	MA	01835	Referral
Loan servicing, payments, escrow account	AL	35211	Web
Loan servicing, payments, escrow account	CA	91723	Web
Settlement process and costs	NJ	07840	Web
Loan modification,collection,foreclosure	MD	20735	Web
Application, originator, mortgage broker	TN	37351	Web
Loan servicing, payments, escrow account	CA	94022	Web

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	Bank of America	Closed with explanation
05/08/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/11/2015	Caliber Home Loans, Inc	Closed with explanation
05/08/2015	05/09/2015	U.S. Bancorp	Closed with monetary relief
05/08/2015	05/11/2015	Wells Fargo	In progress
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	Quicken Loans	Closed with explanation
05/08/2015	05/11/2015	Specialized Loan Servicing LLC	Closed with explanation
05/08/2015	05/11/2015	RBS Citizens	Closed with explanation
05/08/2015	05/11/2015	M&T Bank	Closed with explanation
05/08/2015	05/09/2015	Green Tree Servicing, LLC	In progress
05/08/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/08/2015	Wells Fargo	Closed with explanation
05/08/2015	05/08/2015	Bank of America	Closed with explanation
05/08/2015	05/09/2015	Bank of America	Closed with explanation
05/08/2015	05/09/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1368240	Mortgage	Conventional fixed mortgage
1368314	Mortgage	Conventional fixed mortgage
1367994	Mortgage	Home equity loan or line of credit
1367941	Mortgage	Other mortgage
1367988	Mortgage	Conventional fixed mortgage
1367921	Mortgage	Conventional fixed mortgage
1367922	Mortgage	Conventional fixed mortgage
1367907	Mortgage	Home equity loan or line of credit
1367905	Mortgage	Other mortgage
1367900	Mortgage	Other mortgage
1367543	Mortgage	Other mortgage
1367871	Mortgage	Conventional fixed mortgage
1367723	Mortgage	Other mortgage
1367530	Mortgage	Conventional adjustable mortgage (ARM)
1367670	Mortgage	Conventional fixed mortgage
1367418	Mortgage	Conventional fixed mortgage
1367194	Mortgage	Other mortgage
1366493	Mortgage	FHA mortgage
1367355	Mortgage	Conventional fixed mortgage
1367334	Mortgage	Home equity loan or line of credit
1367289	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	90068	Web
Loan modification,collection,foreclosure	CA	95843	Web
Loan modification,collection,foreclosure	CA	91214	Web
Loan servicing, payments, escrow account	OH	44851	Referral
Loan servicing, payments, escrow account	VA	24067	Web
Settlement process and costs	IN	46184	Web
Loan servicing, payments, escrow account	MN	55425	Web
Credit decision / Underwriting	TX	78729	Web
Loan modification,collection,foreclosure	CA	91316	Referral
Loan modification,collection,foreclosure	CA	94109	Phone
Loan modification,collection,foreclosure	AZ	85307	Referral
Loan modification,collection,foreclosure	NY	11230	Web
Loan modification,collection,foreclosure	CT	06074	Web
Loan servicing, payments, escrow account	FL	34747	Phone
Loan modification,collection,foreclosure	WI	53121	Postal mail
Loan servicing, payments, escrow account	IL	62301	Web
Loan modification,collection,foreclosure	CA	92679	Fax
Loan modification,collection,foreclosure	PA	19102	Web
Loan servicing, payments, escrow account	VA	20176	Web
Application, originator, mortgage broker	TX	78363	Web
Loan servicing, payments, escrow account	TX	78747	Web

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/09/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	PNC Bank	In progress
05/08/2015	05/08/2015	Ocwen	Closed with explanation
05/08/2015	05/08/2015	Seterus	In progress
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/14/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/08/2015	05/11/2015	Green Tree Servicing, LLC	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	FCI Lender Services Inc.	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	Bank of America	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/11/2015	Bank of America	Closed with explanation
05/08/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/08/2015	05/08/2015	Wells Fargo	Closed with explanation
05/08/2015	05/08/2015	Freedom Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1367392	Mortgage	Other mortgage
1367863	Mortgage	FHA mortgage
1367257	Mortgage	Reverse mortgage
1367196	Mortgage	Reverse mortgage
1367148	Mortgage	Other mortgage
1367108	Mortgage	Conventional fixed mortgage
1367106	Mortgage	VA mortgage
1367219	Mortgage	Other mortgage
1368210	Mortgage	Other mortgage
1366905	Mortgage	Other mortgage
1366940	Mortgage	Conventional fixed mortgage
1366559	Mortgage	FHA mortgage
1366840	Mortgage	Conventional fixed mortgage
1367075	Mortgage	Other mortgage
1366779	Mortgage	FHA mortgage
1368484	Mortgage	Conventional fixed mortgage
1366758	Mortgage	Conventional adjustable mortgage (ARM)
1366746	Mortgage	Conventional fixed mortgage
1366740	Mortgage	Conventional fixed mortgage
1366734	Mortgage	Other mortgage
1367095	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MA	01001	Referral
Loan modification,collection,foreclosure	CA	92507	Web
Loan servicing, payments, escrow account	MA	01913	Web
Loan modification,collection,foreclosure	NY	12801	Referral
Loan modification,collection,foreclosure	CA	90230	Referral
Loan modification,collection,foreclosure	FL	32034	Web
Settlement process and costs	TX	75219	Web
Loan servicing, payments, escrow account	MD	20878	Referral
Loan modification,collection,foreclosure	CA	94546	Postal mail
Other	NY	11003	Referral
Loan servicing, payments, escrow account	SC	29414	Web
Loan modification,collection,foreclosure	FL	32219	Web
Loan modification,collection,foreclosure	GA	30038	Web
Loan modification,collection,foreclosure	MA	01902	Web
Loan modification,collection,foreclosure	IL	62231	Web
Loan modification,collection,foreclosure	CA	92656	Web
Loan servicing, payments, escrow account	GA	30308	Web
Application, originator, mortgage broker	CA	92563	Web
Loan servicing, payments, escrow account	HI	96789	Web
Loan modification,collection,foreclosure	MD	20905	Referral
Loan modification,collection,foreclosure	NY	11742	Web

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/11/2015	Bank of America	Closed with explanation
05/08/2015	05/08/2015	Citibank	Closed with explanation
05/08/2015	05/08/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	Quicken Loans	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	Network Capital Funding Corporation	Closed with explanation
05/08/2015	05/11/2015	PNC Bank	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/20/2015	Bank of America	In progress
05/08/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	U.S. Bancorp	Closed with explanation
05/08/2015	05/08/2015	Bank of America	Closed with non-monetary relief
05/08/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/08/2015	Bank of America	Closed
05/08/2015	05/09/2015	Specialized Loan Servicing LLC	Closed with explanation
05/08/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/08/2015	05/08/2015	Freedom Mortgage	Closed with explanation
05/08/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/08/2015	05/11/2015	Specialized Loan Servicing LLC	Closed with explanation
05/08/2015	05/08/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1366920	Mortgage	Other mortgage
1367231	Mortgage	Other mortgage
1366953	Mortgage	Other mortgage
1366994	Mortgage	Conventional adjustable mortgage (ARM)
1366982	Mortgage	Conventional fixed mortgage
1367139	Mortgage	Home equity loan or line of credit
1367149	Mortgage	Other mortgage
1368060	Mortgage	Conventional fixed mortgage
1367519	Mortgage	Conventional fixed mortgage
1367322	Mortgage	Conventional fixed mortgage
1367305	Mortgage	Other mortgage
1367471	Mortgage	Other mortgage
1367468	Mortgage	Reverse mortgage
1367424	Mortgage	Other mortgage
1367856	Mortgage	Other mortgage
1367611	Mortgage	Other mortgage
1367598	Mortgage	Conventional fixed mortgage
1367582	Mortgage	Conventional fixed mortgage
1367849	Mortgage	Conventional adjustable mortgage (ARM)
1367643	Mortgage	Conventional adjustable mortgage (ARM)
1367741	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MI	48411	Referral
Loan servicing, payments, escrow account	AZ	85344	Referral
Other	IL	60655	Postal mail
Loan servicing, payments, escrow account	CA	90047	Web
Loan servicing, payments, escrow account	AZ	85249	Web
Loan servicing, payments, escrow account	OH	43220	Referral
Loan modification,collection,foreclosure	CA	90230	Referral
Loan modification,collection,foreclosure	WI	54923	Web
Loan servicing, payments, escrow account	FL	33578	Web
Loan modification,collection,foreclosure	WA	98070	Phone
Loan modification,collection,foreclosure	GA	30019	Referral
Loan servicing, payments, escrow account	OK	75012	Postal mail
Loan modification,collection,foreclosure	NV	89129	Web
Loan servicing, payments, escrow account	DE	19901	Phone
Application, originator, mortgage broker	CA	91360	Web
Loan servicing, payments, escrow account	CA	92562	Postal mail
Application, originator, mortgage broker	MA	01864	Web
Loan servicing, payments, escrow account	NY	11955	Web
Loan modification,collection,foreclosure	CA	92056	Phone
Loan modification,collection,foreclosure	NY	11784	Phone
Loan servicing, payments, escrow account	WV	26505	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/13/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/08/2015	Wells Fargo	Closed with explanation
05/08/2015	05/08/2015	Selene Finance	Closed with explanation
05/08/2015	05/27/2015	PNC Bank	In progress
05/08/2015	05/11/2015	Bank of America	Closed with explanation
05/08/2015	05/08/2015	JPMorgan Chase	In progress
05/08/2015	05/08/2015	Seterus	In progress
05/08/2015	05/11/2015	JPMorgan Chase	In progress
05/08/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/08/2015	05/11/2015	Bank of America	Closed with explanation
05/08/2015	05/11/2015	Generation Mortgage	Closed with explanation
05/08/2015	05/11/2015	SunTrust Bank	Closed with explanation
05/08/2015	05/08/2015	Nationstar Mortgage	In progress
05/08/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/08/2015	Merrimack Mortgage Company Inc	Closed with explanation
05/08/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/08/2015	05/11/2015	U.S. Bancorp	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	The Huntington National Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1367738	Mortgage	Conventional fixed mortgage
1368059	Mortgage	Other mortgage
1367938	Mortgage	Conventional adjustable mortgage (ARM)
1367904	Mortgage	Other mortgage
1367903	Mortgage	Other mortgage
1367936	Mortgage	Other mortgage
1367912	Mortgage	Conventional adjustable mortgage (ARM)
1367926	Mortgage	Other mortgage
1367923	Mortgage	Conventional adjustable mortgage (ARM)
1368058	Mortgage	Conventional fixed mortgage
1367954	Mortgage	Home equity loan or line of credit
1367987	Mortgage	Conventional fixed mortgage
1368052	Mortgage	Conventional fixed mortgage
1367999	Mortgage	Reverse mortgage
1368010	Mortgage	FHA mortgage
1368033	Mortgage	Other mortgage
1368246	Mortgage	Conventional adjustable mortgage (ARM)
1368312	Mortgage	Conventional fixed mortgage
1368301	Mortgage	Conventional fixed mortgage
1368291	Mortgage	FHA mortgage
1368321	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	OH	43021	Web
Loan modification,collection,foreclosure	OH	43204	Referral
Loan modification,collection,foreclosure	CA	92008	Referral
Loan modification,collection,foreclosure	CA	91316	Referral
Loan modification,collection,foreclosure	AZ	85355	Referral
Loan modification,collection,foreclosure	WA	98012	Referral
Loan modification,collection,foreclosure	NC	28083	Web
Loan modification,collection,foreclosure	AL	36804	Postal mail
Loan modification,collection,foreclosure	AZ	85345	Web
Loan modification,collection,foreclosure	WA	98408	Web
Loan modification,collection,foreclosure	IL	60202	Web
Loan servicing, payments, escrow account	CA	91367	Web
Loan modification,collection,foreclosure	FL	33762	Web
Loan modification,collection,foreclosure	FL	33162	Web
Loan modification,collection,foreclosure	NC	28266	Web
Loan servicing, payments, escrow account	NV	89131	Web
Loan modification,collection,foreclosure	CA	96032	Web
Loan modification,collection,foreclosure	WI	53051	Web
Loan modification,collection,foreclosure	NJ	07757	Web
Loan servicing, payments, escrow account	CT	06457	Web
Settlement process and costs	MI	48130	Web

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/08/2015	Arbor Residential Mortgage LLC	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed
05/08/2015	05/11/2015	Goldman Sachs Bank USA	In progress
05/08/2015	05/14/2015	Fidelity National Financial, Inc	Closed with explanation
05/08/2015	05/11/2015	Bank of America	Closed with explanation
05/08/2015	05/11/2015	Bank of America	Closed with monetary relief
05/08/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/11/2015	Seterus	Closed with explanation
05/08/2015	05/08/2015	Shellpoint Partners, LLC	Closed with explanation
05/08/2015	05/08/2015	Selene Finance	Closed with explanation
05/08/2015	05/11/2015	PHH Mortgage	In progress
05/08/2015	05/08/2015	BB&T Financial	Closed with explanation
05/08/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	Nationstar Mortgage	In progress
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/14/2015	Bank of America	Closed with non-monetary relief
05/08/2015	05/09/2015	Bank of America	Closed with explanation
05/08/2015	05/09/2015	Green Tree Servicing, LLC	In progress
05/08/2015	05/09/2015	PNC Bank	In progress
05/08/2015	05/09/2015	Franklin American Mortgage Company	Closed with explanation
05/08/2015	05/09/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1368460	Mortgage	Home equity loan or line of credit
1366460	Mortgage	Other mortgage
1366466	Mortgage	Home equity loan or line of credit
1366477	Mortgage	Conventional fixed mortgage
1366558	Mortgage	FHA mortgage
1366509	Mortgage	Conventional adjustable mortgage (ARM)
1366507	Mortgage	Conventional fixed mortgage
1366505	Mortgage	Other mortgage
1366557	Mortgage	FHA mortgage
1366514	Mortgage	FHA mortgage
1366547	Mortgage	Conventional fixed mortgage
1366602	Mortgage	Conventional adjustable mortgage (ARM)
1366598	Mortgage	Reverse mortgage
1366562	Mortgage	Other mortgage
1366596	Mortgage	Other mortgage
1366594	Mortgage	Other mortgage
1366588	Mortgage	FHA mortgage
1366600	Mortgage	Other mortgage
1366638	Mortgage	Other mortgage
1366634	Mortgage	Other mortgage
1366625	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	34293	Referral
Loan modification,collection,foreclosure	MI	48423	Fax
Loan modification,collection,foreclosure	KS	66208	Web
Loan modification,collection,foreclosure	NC	28212	Web
Settlement process and costs	FL	32219	Web
Loan servicing, payments, escrow account	HI	96825	Web
Loan servicing, payments, escrow account	IL	60637	Web
Loan modification,collection,foreclosure	MD	21804	Web
Settlement process and costs	FL	32219	Web
Loan servicing, payments, escrow account	GA	30010	Web
Loan servicing, payments, escrow account	OH	43110	Web
Loan servicing, payments, escrow account	CA	90028	Web
Loan servicing, payments, escrow account	CA	91730	Referral
Loan modification,collection,foreclosure	PA	18466	Referral
Other	NY	11433	Postal mail
Loan modification,collection,foreclosure	FL	33146	Referral
Loan servicing, payments, escrow account	LA	70068	Web
Loan servicing, payments, escrow account	MN	55448	Referral
Loan servicing, payments, escrow account	CA	94403	Referral
Loan servicing, payments, escrow account	GA	30542	Fax
Loan modification,collection,foreclosure	FL	33173	Web

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/11/2015	Citibank	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	State Employee's Credit Union	Closed with explanation
05/08/2015	05/08/2015	EverBank	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/08/2015	Wells Fargo	In progress
05/08/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	Ocwen	Closed with explanation
05/08/2015	05/08/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/11/2015	U.S. Bancorp	Closed with explanation
05/08/2015	05/11/2015	Seterus	In progress
05/08/2015	05/11/2015	OneWest Bank	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/08/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	In progress
05/08/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/08/2015	05/08/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1366512	Mortgage	Conventional fixed mortgage
1366524	Mortgage	Other mortgage
1366503	Mortgage	Other mortgage
1366504	Mortgage	Conventional adjustable mortgage (ARM)
1366624	Mortgage	Other mortgage
1365146	Mortgage	Conventional adjustable mortgage (ARM)
1365144	Mortgage	Other mortgage
1365037	Mortgage	Conventional fixed mortgage
1366627	Mortgage	Conventional adjustable mortgage (ARM)
1365145	Mortgage	Other mortgage
1366959	Mortgage	Other mortgage
1365149	Mortgage	FHA mortgage
1365207	Mortgage	Conventional fixed mortgage
1365132	Mortgage	Home equity loan or line of credit
1364939	Mortgage	Home equity loan or line of credit
1365887	Mortgage	FHA mortgage
1364953	Mortgage	Other mortgage
1366683	Mortgage	FHA mortgage
1366665	Mortgage	Conventional fixed mortgage
1364463	Mortgage	Other mortgage
1367899	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	KY	40013	Web
Loan modification,collection,foreclosure	FL	33173	Referral
Other	GA	30340	Fax
Loan modification,collection,foreclosure	MD	21804	Web
Loan modification,collection,foreclosure	FL	32514	Referral
Loan modification,collection,foreclosure	CA	92602	Referral
Loan modification,collection,foreclosure			Referral
Loan servicing, payments, escrow account	TN	38115	Web
Loan modification,collection,foreclosure	CA	93551	Referral
Loan modification,collection,foreclosure	MA	01085	Referral
Loan servicing, payments, escrow account	IL	60189	Referral
Loan modification,collection,foreclosure	NJ	08886	Referral
Settlement process and costs	CA	95677	Phone
Loan servicing, payments, escrow account	IL	60625	Web
Loan modification,collection,foreclosure	FL	32068	Web
Loan modification,collection,foreclosure	CA	90706	Referral
Loan modification,collection,foreclosure	HI	96752	Referral
Credit decision / Underwriting	CA	92283	Web
Loan modification,collection,foreclosure	CT	06029	Web
Application, originator, mortgage broker	FL	33063	Email
Loan modification,collection,foreclosure	TX	77375	Web

Mortgage complaints

Based on Consumer Complaints

05/08/2015	05/08/2015	Ocwen	Closed with explanation
05/08/2015	05/11/2015	Wells Fargo	Closed with explanation
05/08/2015	05/14/2015	Ocwen	Closed with explanation
05/08/2015	05/08/2015	Caliber Home Loans, Inc	Closed with explanation
05/07/2015	05/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/07/2015	05/18/2015	Bank of America	In progress
05/07/2015	05/08/2015	Bank of America	Closed with non-monetary relief
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	OneWest Bank	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/20/2015	Prospect Financial Group, Inc	Closed with explanation
05/07/2015	05/12/2015	BMO Harris	Closed with explanation
05/07/2015	05/07/2015	Regions	Closed with monetary relief
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Shellpoint Partners, LLC	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Bank of America	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1365060	Mortgage	FHA mortgage
1366564	Mortgage	Conventional adjustable mortgage (ARM)
1364968	Mortgage	Other mortgage
1365859	Mortgage	FHA mortgage
1366718	Mortgage	Other mortgage
1368064	Mortgage	Home equity loan or line of credit
1365153	Mortgage	Other mortgage
1365893	Mortgage	Conventional fixed mortgage
1368037	Mortgage	FHA mortgage
1368011	Mortgage	Other mortgage
1366653	Mortgage	Conventional fixed mortgage
1367924	Mortgage	Conventional adjustable mortgage (ARM)
1367955	Mortgage	FHA mortgage
1367961	Mortgage	Other mortgage
1366480	Mortgage	Other mortgage
1366641	Mortgage	VA mortgage
1366435	Mortgage	Other mortgage
1366434	Mortgage	Other mortgage
1366433	Mortgage	VA mortgage
1366032	Mortgage	Conventional fixed mortgage
1366028	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	95742	Web
Loan modification,collection,foreclosure	WA	98146	Web
Loan servicing, payments, escrow account	CA	91790	Referral
Credit decision / Underwriting	GA	30032	Web
Credit decision / Underwriting	FL	32803	Web
Loan servicing, payments, escrow account	MS	38676	Web
Loan modification,collection,foreclosure	CA	91364	Referral
Loan servicing, payments, escrow account	GA	30305	Web
Loan servicing, payments, escrow account	MD	21221	Web
Loan modification,collection,foreclosure	WA	98671	Referral
Loan servicing, payments, escrow account	SC	29501	Web
Loan modification,collection,foreclosure	OK	73120	Referral
Loan servicing, payments, escrow account	CA	92570	Web
Loan servicing, payments, escrow account	MO	64082	Web
Application, originator, mortgage broker	TX	75235	Referral
Credit decision / Underwriting	AZ	85258	Web
Loan modification,collection,foreclosure	NY	14616	Referral
Loan modification,collection,foreclosure	TX	78745	Referral
Loan modification,collection,foreclosure	WA	98327	Referral
Loan servicing, payments, escrow account	AZ	85614	Referral
Loan modification,collection,foreclosure	MD	21222	Referral

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/07/2015	Loan Care	Closed with explanation
05/07/2015	05/11/2015	Bank of America	Closed
05/07/2015	05/19/2015	American Finance LLC	Untimely response
05/07/2015	05/07/2015	Flagstar Bank	In progress
05/07/2015	05/11/2015	LoanDepot	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with non-monetary relief
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	Bank of America	Closed with monetary relief
05/07/2015	05/08/2015	Caliber Home Loans, Inc	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/07/2015	05/08/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	Quicken Loans	In progress
05/07/2015	05/07/2015	New American Funding	Closed with explanation
05/07/2015	05/08/2015	HSBC	Closed with explanation
05/07/2015	05/08/2015	Specialized Loan Servicing LLC	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	In progress
05/07/2015	05/08/2015	JPMorgan Chase	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1366055	Mortgage	Conventional fixed mortgage
1366057	Mortgage	Conventional fixed mortgage
1366027	Mortgage	Other mortgage
1366004	Mortgage	Home equity loan or line of credit
1366009	Mortgage	Other mortgage
1364535	Mortgage	Other mortgage
1364511	Mortgage	Other mortgage
1365946	Mortgage	Other mortgage
1365337	Mortgage	Conventional fixed mortgage
1365909	Mortgage	Conventional adjustable mortgage (ARM)
1365954	Mortgage	Conventional fixed mortgage
1364443	Mortgage	Conventional fixed mortgage
1364464	Mortgage	Conventional fixed mortgage
1365694	Mortgage	FHA mortgage
1364447	Mortgage	Conventional fixed mortgage
1364507	Mortgage	Conventional fixed mortgage
1364468	Mortgage	Conventional fixed mortgage
1365534	Mortgage	Home equity loan or line of credit
1365476	Mortgage	Conventional fixed mortgage
1365501	Mortgage	Conventional fixed mortgage
1365364	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33320	Web
Loan servicing, payments, escrow account	GA	30813	Web
Application, originator, mortgage broker	MN	56301	Referral
Loan servicing, payments, escrow account	NC	28501	Email
Loan modification,collection,foreclosure	CA	92392	Referral
Loan servicing, payments, escrow account	NC	28314	Referral
Application, originator, mortgage broker	VA	22407	Referral
Loan modification,collection,foreclosure	CA	92656	Web
Application, originator, mortgage broker	TX	79938	Phone
Loan modification,collection,foreclosure	FL	33056	Web
Loan servicing, payments, escrow account	IA	50312	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan servicing, payments, escrow account	MA	01030	Web
Loan servicing, payments, escrow account	NV		Web
Loan modification,collection,foreclosure	IL	60192	Web
Loan modification,collection,foreclosure	IL	60410	Web
Loan modification,collection,foreclosure	NJ	07646	Web
Loan modification,collection,foreclosure	CA	92028	Web
Loan servicing, payments, escrow account	AZ	85254	Web
Loan servicing, payments, escrow account	TX	77494	Web
Loan servicing, payments, escrow account	HI	96707	Web

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/07/2015	Lynx Asset Services, LLC	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Regions	In progress
05/07/2015	05/07/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/07/2015	Ocwen	In progress
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	U.S. Bancorp	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/07/2015	Seterus	Closed with explanation
05/07/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/07/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1365882	Mortgage	FHA mortgage
1364392	Mortgage	Conventional adjustable mortgage (ARM)
1364823	Mortgage	Conventional fixed mortgage
1365313	Mortgage	Conventional fixed mortgage
1365284	Mortgage	FHA mortgage
1365328	Mortgage	Other mortgage
1365283	Mortgage	Conventional adjustable mortgage (ARM)
1365241	Mortgage	Conventional fixed mortgage
1365054	Mortgage	Conventional adjustable mortgage (ARM)
1366539	Mortgage	Other mortgage
1365418	Mortgage	Other mortgage
1366664	Mortgage	Conventional fixed mortgage
1367976	Mortgage	Other mortgage
1364847	Mortgage	FHA mortgage
1364827	Mortgage	Conventional fixed mortgage
1364796	Mortgage	Conventional fixed mortgage
1364636	Mortgage	Other mortgage
1364791	Mortgage	Home equity loan or line of credit
1364675	Mortgage	Conventional fixed mortgage
1364729	Mortgage	Other mortgage
1364709	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	UT	84088	Web
Loan servicing, payments, escrow account	CA	90010	Web
Loan modification, collection, foreclosure	KY	40051	Phone
Loan servicing, payments, escrow account	LA	72184	Phone
Loan servicing, payments, escrow account	MO	64133	Web
Loan modification, collection, foreclosure	GA	30350	Referral
Loan modification, collection, foreclosure	KY	40241	Web
Loan servicing, payments, escrow account	TN	38173	Web
Loan modification, collection, foreclosure	CA	92220	Web
Loan servicing, payments, escrow account	AR	72751	Referral
Loan servicing, payments, escrow account	NJ	07960	Web
Application, originator, mortgage broker	MN	55055	Web
Loan modification, collection, foreclosure	NY	10459	Referral
Loan modification, collection, foreclosure	MN	55448	Web
Loan modification, collection, foreclosure	OH	44320	Phone
Application, originator, mortgage broker	SC	29504	Phone
Loan modification, collection, foreclosure	CA	94536	Referral
Loan modification, collection, foreclosure	PA	19002	Web
Loan modification, collection, foreclosure	NC	27509	Web
Loan servicing, payments, escrow account	MN	55128	Fax
Loan modification, collection, foreclosure	CA	91790	Referral

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/18/2015	SunTrust Bank	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	Vanderbilt Mortgage & Finance	In progress
05/07/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/07/2015	05/07/2015	U.S. Bancorp	Closed with explanation
05/07/2015	05/08/2015	Ocwen	Closed
05/07/2015	05/07/2015	Nationstar Mortgage	In progress
05/07/2015	05/07/2015	U.S. Bancorp	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed
05/07/2015	05/07/2015	Ocwen	Closed
05/07/2015	05/08/2015	U.S. Bancorp	Closed with explanation
05/07/2015	05/07/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	U.S. Bancorp	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	TD Bank	Closed with explanation
05/07/2015	05/07/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/07/2015	05/11/2015	U.S. Bancorp	In progress
05/07/2015	05/07/2015	HSBC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1365445	Mortgage	Reverse mortgage
1365093	Mortgage	FHA mortgage
1365023	Mortgage	FHA mortgage
1364984	Mortgage	Conventional fixed mortgage
1365122	Mortgage	Conventional fixed mortgage
1365200	Mortgage	Other mortgage
1365147	Mortgage	Conventional adjustable mortgage (ARM)
1365167	Mortgage	Conventional fixed mortgage
1365150	Mortgage	Other mortgage
1365165	Mortgage	FHA mortgage
1365246	Mortgage	Conventional fixed mortgage
1365383	Mortgage	FHA mortgage
1365390	Mortgage	Conventional fixed mortgage
1365377	Mortgage	Home equity loan or line of credit
1365860	Mortgage	Conventional fixed mortgage
1365679	Mortgage	Home equity loan or line of credit
1365632	Mortgage	Other mortgage
1365483	Mortgage	Conventional fixed mortgage
1365583	Mortgage	FHA mortgage
1365533	Mortgage	Home equity loan or line of credit
1365552	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	91344	Web
Loan modification,collection,foreclosure	WA	98229	Web
Loan servicing, payments, escrow account	MI	48192	Web
Loan modification,collection,foreclosure	PA	19150	Web
Loan modification,collection,foreclosure	WI	54976	Web
Loan modification,collection,foreclosure	FL	33168	Phone
Loan modification,collection,foreclosure	CA	92602	Referral
Loan modification,collection,foreclosure	NC	28590	Phone
Loan modification,collection,foreclosure	MI	49058	Referral
Loan servicing, payments, escrow account	MA	02127	Web
Loan servicing, payments, escrow account	NJ	08055	Web
Application, originator, mortgage broker	NY	10314	Web
Loan modification,collection,foreclosure	TX	75020	Web
Loan modification,collection,foreclosure	KY	40241	Web
Loan servicing, payments, escrow account	NY	12065	Web
Loan modification,collection,foreclosure	MA	01440	Web
Loan modification,collection,foreclosure	WA	98226	Referral
Loan modification,collection,foreclosure	NV		Web
Loan modification,collection,foreclosure	CO	80221	Phone
Application, originator, mortgage broker	MD	21403	Web
Loan servicing, payments, escrow account	CA	94403	Web

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	PNC Bank	In progress
05/07/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/07/2015	Citibank	Closed with non-monetary relief
05/07/2015	05/08/2015	Ocwen	Closed with explanation
05/07/2015	05/11/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/07/2015	05/08/2015	PNC Bank	In progress
05/07/2015	05/07/2015	Green Tree Servicing, LLC	In progress
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/07/2015	First Guaranty Mortgage Corporation	Closed with monetary relief
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/07/2015	Green Tree Servicing, LLC	In progress
05/07/2015	05/08/2015	Loan Care	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	Nationstar Mortgage	Closed
05/07/2015	05/08/2015	Arbor Residential Mortgage LLC	In progress
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1365716	Mortgage	Conventional fixed mortgage
1365711	Mortgage	FHA mortgage
1366070	Mortgage	Other mortgage
1365697	Mortgage	FHA mortgage
1365831	Mortgage	Conventional fixed mortgage
1365785	Mortgage	Conventional adjustable mortgage (ARM)
1366560	Mortgage	Home equity loan or line of credit
1366662	Mortgage	Conventional fixed mortgage
1366605	Mortgage	Other mortgage
1366149	Mortgage	Conventional fixed mortgage
1365935	Mortgage	Other mortgage
1366661	Mortgage	Conventional fixed mortgage
1366018	Mortgage	Other mortgage
1365962	Mortgage	Conventional fixed mortgage
1366008	Mortgage	Other mortgage
1366076	Mortgage	Other mortgage
1366126	Mortgage	FHA mortgage
1366071	Mortgage	Conventional fixed mortgage
1366441	Mortgage	Other mortgage
1366440	Mortgage	Other mortgage
1366436	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	32503	Web
Loan servicing, payments, escrow account	WA	98374	Web
Loan modification,collection,foreclosure	MD	20817	Referral
Application, originator, mortgage broker	NY	10303	Web
Loan servicing, payments, escrow account	WI	53182	Web
Loan modification,collection,foreclosure	NE	69101	Web
Loan modification,collection,foreclosure	CA	95603	Web
Application, originator, mortgage broker	CA	96007	Web
Loan modification,collection,foreclosure	PA	15132	Referral
Loan modification,collection,foreclosure	FL	33301	Web
Loan modification,collection,foreclosure	CA	95403	Referral
Application, originator, mortgage broker	CA	97073	Web
Application, originator, mortgage broker	CA	93117	Referral
Loan servicing, payments, escrow account	NY	11697	Web
Loan modification,collection,foreclosure	VA	22737	Referral
Loan modification,collection,foreclosure	CA	90232	Referral
Loan modification,collection,foreclosure	NJ	07734	Phone
Loan modification,collection,foreclosure	CA	95758	Web
Loan modification,collection,foreclosure	PA	18466	Referral
Loan modification,collection,foreclosure	CA	95482	Referral
Loan servicing, payments, escrow account	NY	10591	Referral

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/07/2015	Flagstar Bank	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	PNC Bank	In progress
05/07/2015	05/08/2015	First Guaranty Mortgage Corporation	Closed with monetary relief
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/07/2015	PHH Mortgage	Closed with explanation
05/07/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/11/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	Ocwen	Closed with explanation
05/07/2015	05/26/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/11/2015	Seterus	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	Wells Fargo	Closed with explanation
05/07/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	In progress
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/08/2015	Seterus	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1366448	Mortgage	Conventional fixed mortgage
1366479	Mortgage	Home equity loan or line of credit
1366549	Mortgage	Conventional adjustable mortgage (ARM)
1366565	Mortgage	Conventional fixed mortgage
1364440	Mortgage	Conventional fixed mortgage
1364389	Mortgage	Conventional fixed mortgage
1364384	Mortgage	Other mortgage
1364417	Mortgage	Other mortgage
1364399	Mortgage	Other mortgage
1364437	Mortgage	Conventional fixed mortgage
1364391	Mortgage	Conventional adjustable mortgage (ARM)
1364434	Mortgage	Conventional fixed mortgage
1364431	Mortgage	Conventional fixed mortgage
1364418	Mortgage	Conventional adjustable mortgage (ARM)
1364478	Mortgage	Other mortgage
1364441	Mortgage	Other mortgage
1366644	Mortgage	FHA mortgage
1366642	Mortgage	Other mortgage
1364500	Mortgage	Other mortgage
1364486	Mortgage	Other mortgage
1364480	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AZ	85262	Web
Credit decision / Underwriting	MS	38967	Web
Loan servicing, payments, escrow account	CT	06776	Web
Settlement process and costs	OH	45225	Web
Loan modification,collection,foreclosure	FL	34982	Referral
Loan servicing, payments, escrow account	GA	30013	Web
Loan servicing, payments, escrow account	AL	35180	Referral
Other	GA	30340	Fax
Credit decision / Underwriting	DC	20020	Web
Loan servicing, payments, escrow account	NJ	07480	Web
Loan servicing, payments, escrow account	CA	90010	Web
Loan servicing, payments, escrow account	OH	43635	Web
Loan modification,collection,foreclosure	FL	33617	Web
Loan servicing, payments, escrow account	KS	67880	Web
Loan modification,collection,foreclosure	NY	10956	Referral
Loan modification,collection,foreclosure	CA	90620	Referral
Loan servicing, payments, escrow account	NC	27248	Web
Loan servicing, payments, escrow account	AL	35244	Referral
Loan modification,collection,foreclosure	FL	33068	Referral
Loan servicing, payments, escrow account	CO	80239	Referral
Loan modification,collection,foreclosure	NY	10956	Referral

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/07/2015	BBVA Compass	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/07/2015	05/11/2015	Fifth Third Bank	Closed with explanation
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/07/2015	Green Tree Servicing, LLC	In progress
05/07/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/07/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	Bank of America	Closed with monetary relief
05/07/2015	05/08/2015	BBVA Compass	Closed with monetary relief
05/07/2015	05/07/2015	Wells Fargo	Closed with explanation
05/07/2015	05/08/2015	Citibank	Closed with explanation
05/07/2015	05/12/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1364485	Mortgage	Conventional fixed mortgage
1366606	Mortgage	Other mortgage
1364483	Mortgage	Other mortgage
1364644	Mortgage	Other mortgage
1366468	Mortgage	Other mortgage
1366707	Mortgage	Conventional fixed mortgage
1366711	Mortgage	Conventional fixed mortgage
1366686	Mortgage	Conventional adjustable mortgage (ARM)
1366688	Mortgage	Conventional fixed mortgage
1366715	Mortgage	FHA mortgage
1366708	Mortgage	Conventional fixed mortgage
1366700	Mortgage	Home equity loan or line of credit
1366697	Mortgage	FHA mortgage
1366502	Mortgage	Other mortgage
1364889	Mortgage	Conventional fixed mortgage
1364914	Mortgage	Home equity loan or line of credit
1364704	Mortgage	FHA mortgage
1364684	Mortgage	Other mortgage
1364685	Mortgage	Other mortgage
1364669	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	91367	Web
Loan servicing, payments, escrow account	NV	89103	Referral
Settlement process and costs	IL	60146	Web
Loan modification,collection,foreclosure	IN	46205	Referral
Loan modification,collection,foreclosure	VA	22554	Referral
Loan servicing, payments, escrow account	TX	75054	Web
Loan modification,collection,foreclosure	CA	91306	Web
Loan modification,collection,foreclosure	OK	73099	Web
Loan servicing, payments, escrow account	CO	81626	Web
Application, originator, mortgage broker	GA	30096	Web
Loan servicing, payments, escrow account	NY	10301	Web
Loan servicing, payments, escrow account	NE	69343	Web
Loan modification,collection,foreclosure	GA	30643	Web
Loan modification,collection,foreclosure	AZ	85143	Referral
Loan servicing, payments, escrow account	VA	23707	Web
Loan servicing, payments, escrow account	NC	28681	Web
Application, originator, mortgage broker	VA	23112	Web
Application, originator, mortgage broker	OH	44223	Web
Application, originator, mortgage broker	OH	44223	Web
Loan servicing, payments, escrow account	CA	92883	Web

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/07/2015	05/07/2015	Citibank	Closed with explanation
05/07/2015	05/08/2015	PNC Bank	In progress
05/07/2015	05/08/2015	Ocwen	Closed with explanation
05/07/2015	05/08/2015	Citibank	Closed with monetary relief
05/07/2015	05/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/07/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/08/2015	Green Tree Servicing, LLC	Closed with explanation
05/07/2015	05/08/2015	Regions	Closed with monetary relief
05/07/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
05/07/2015	05/08/2015	Selene Finance	Closed with explanation
05/07/2015	05/08/2015	JPMorgan Chase	In progress
05/07/2015	05/08/2015	Citibank	Closed with non-monetary relief
05/07/2015	05/07/2015	Springleaf Finance Corporation	In progress
05/07/2015	05/07/2015	Movement Mortgage	Closed with explanation
05/07/2015	05/07/2015	Fairway Independent Mortgage Corporation	In progress
05/07/2015	05/07/2015	Nations Lending Coporation	Closed with non-monetary relief
05/07/2015	05/07/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1366500	Mortgage	Other mortgage
1362442	Mortgage	Other mortgage
1362439	Mortgage	FHA mortgage
1362434	Mortgage	Other mortgage
1365971	Mortgage	Conventional fixed mortgage
1363640	Mortgage	FHA mortgage
1363163	Mortgage	Other mortgage
1364587	Mortgage	Conventional fixed mortgage
1362663	Mortgage	FHA mortgage
1366445	Mortgage	Conventional adjustable mortgage (ARM)
1364536	Mortgage	FHA mortgage
1362654	Mortgage	Other mortgage
1362849	Mortgage	VA mortgage
1364544	Mortgage	Conventional fixed mortgage
1364001	Mortgage	Home equity loan or line of credit
1362365	Mortgage	Other mortgage
1363718	Mortgage	Home equity loan or line of credit
1363696	Mortgage	Conventional fixed mortgage
1364049	Mortgage	Other mortgage
1362945	Mortgage	FHA mortgage
1362394	Mortgage	Other mortgage
1362444	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CT	06492	Referral
Loan modification,collection,foreclosure	VA	24012	Referral
Loan modification,collection,foreclosure	MD	21207	Web
Loan modification,collection,foreclosure	NY	11422	Referral
Loan servicing, payments, escrow account	FL	32832	Web
Loan modification,collection,foreclosure	MI	48118	Web
Loan modification,collection,foreclosure	NH	03049	Referral
Loan modification,collection,foreclosure	SC	29445	Web
Application, originator, mortgage broker	NC	27406	Web
Settlement process and costs	CA	92688	Web
Loan modification,collection,foreclosure	IN	47060	Web
Loan modification,collection,foreclosure	LA	70301	Referral
Settlement process and costs	VA	20155	Web
Loan modification,collection,foreclosure	NJ	07731	Web
Loan modification,collection,foreclosure	FL	33458	Referral
Loan modification,collection,foreclosure	MI	49068	Fax
Loan servicing, payments, escrow account	NY	11746	Web
Loan servicing, payments, escrow account	WI	53110	Web
Loan servicing, payments, escrow account	FL	34990	Referral
Loan modification,collection,foreclosure	GA	30047	Web
Credit decision / Underwriting	DC	20020	Web
Loan modification,collection,foreclosure	MN	55418	Referral

Mortgage complaints

Based on Consumer Complaints

05/07/2015	05/08/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	SunTrust Bank	Closed with explanation
05/06/2015	05/07/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	In progress
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	Flagstar Bank	Closed with explanation
05/06/2015	05/07/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/07/2015	Ocwen	In progress
05/06/2015	05/06/2015	First Citizens	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/07/2015	NVR Inc	Closed with explanation
05/06/2015	05/06/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	BB&T Financial	Closed with explanation
05/06/2015	05/07/2015	U.S. Bancorp	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/06/2015	Ocwen	Closed with explanation
05/06/2015	05/08/2015	Bank of America	Closed with explanation
05/06/2015	05/06/2015	Quicken Loans	In progress
05/06/2015	05/07/2015	Seterus	In progress
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1362867	Mortgage	Conventional adjustable mortgage (ARM)
1363632	Mortgage	Conventional fixed mortgage
1364367	Mortgage	Other mortgage
1363714	Mortgage	Other mortgage
1362381	Mortgage	FHA mortgage
1362396	Mortgage	Conventional fixed mortgage
1362820	Mortgage	FHA mortgage
1364558	Mortgage	Conventional fixed mortgage
1362662	Mortgage	Conventional fixed mortgage
1365990	Mortgage	Conventional fixed mortgage
1363545	Mortgage	Conventional fixed mortgage
1362737	Mortgage	Other mortgage
1363526	Mortgage	Conventional adjustable mortgage (ARM)
1363647	Mortgage	Other mortgage
1362748	Mortgage	Home equity loan or line of credit
1363216	Mortgage	Conventional adjustable mortgage (ARM)
1363320	Mortgage	Conventional fixed mortgage
1363504	Mortgage	FHA mortgage
1364576	Mortgage	Conventional adjustable mortgage (ARM)
1363464	Mortgage	Conventional fixed mortgage
1363459	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CT	06052	Web
Loan modification,collection,foreclosure	FL	33323	Phone
Loan modification,collection,foreclosure	CA	92880	Referral
Loan modification,collection,foreclosure	NC	28314	Fax
Loan servicing, payments, escrow account	AL	35180	Web
Loan modification,collection,foreclosure	MN	55433	Web
Loan modification,collection,foreclosure	MN	55421	Web
Loan modification,collection,foreclosure	MI	48651	Web
Loan modification,collection,foreclosure	NC	28470	Web
Loan modification,collection,foreclosure	MD	20659	Web
Loan modification,collection,foreclosure	FL	32218	Web
Loan modification,collection,foreclosure	OR	97756	Referral
Loan modification,collection,foreclosure	NC	28746	Web
Application, originator, mortgage broker	HI	96815	Web
Loan modification,collection,foreclosure	PA	16066	Web
Loan servicing, payments, escrow account	OH	43035	Web
Loan servicing, payments, escrow account	AZ	85718	Web
Loan modification,collection,foreclosure	CA	95382	Phone
Loan servicing, payments, escrow account	CA	90028	Web
Loan servicing, payments, escrow account	NY	13850	Web
Loan modification,collection,foreclosure	PA	19082	Web

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/07/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/07/2015	Home Financing Center	Closed with explanation
05/06/2015	05/07/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/06/2015	Bank of America	Closed with explanation
05/06/2015	05/06/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	U.S. Bancorp	Closed with explanation
05/06/2015	05/07/2015	Selene Finance	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/06/2015	Green Tree Servicing, LLC	In progress
05/06/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/06/2015	LoanDepot	Closed with explanation
05/06/2015	05/07/2015	RBS Citizens	Closed with explanation
05/06/2015	05/07/2015	Green Tree Servicing, LLC	Closed with monetary relief
05/06/2015	05/06/2015	U.S. Bancorp	Closed with monetary relief
05/06/2015	05/07/2015	PennyMac Loan Services, LLC	Closed with explanation
05/06/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1363284	Mortgage	Other mortgage
1363389	Mortgage	VA mortgage
1363250	Mortgage	Conventional fixed mortgage
1363172	Mortgage	FHA mortgage
1363176	Mortgage	Other mortgage
1363139	Mortgage	Conventional fixed mortgage
1363174	Mortgage	Other mortgage
1363166	Mortgage	Other mortgage
1362382	Mortgage	Conventional fixed mortgage
1363025	Mortgage	Conventional fixed mortgage
1363011	Mortgage	Other mortgage
1364482	Mortgage	Conventional fixed mortgage
1363067	Mortgage	FHA mortgage
1362923	Mortgage	Conventional fixed mortgage
1362917	Mortgage	Conventional fixed mortgage
1363111	Mortgage	Other mortgage
1363610	Mortgage	Home equity loan or line of credit
1362371	Mortgage	Other mortgage
1364126	Mortgage	Conventional fixed mortgage
1364364	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11713	Postal mail
Credit decision / Underwriting	NC	27511	Web
Loan modification,collection,foreclosure	MI	48125	Web
Loan modification,collection,foreclosure	CA	92160	Referral
Loan modification,collection,foreclosure	PA	18925	Referral
Loan servicing, payments, escrow account	ID	83617	Web
Loan modification,collection,foreclosure	NY	12601	Referral
Loan servicing, payments, escrow account	FL	32333	Referral
Loan modification,collection,foreclosure	WA	98102	Web
Loan modification,collection,foreclosure	NC	28212	Web
Loan modification,collection,foreclosure	FL	33155	Postal mail
Loan servicing, payments, escrow account	AZ	85281	Web
Application, originator, mortgage broker	NJ	07054	Web
Loan servicing, payments, escrow account	IA	50023	Web
Settlement process and costs	NC	27610	Web
Other	NJ	08034	Referral
Loan modification,collection,foreclosure	NJ	07002	Web
Loan servicing, payments, escrow account	CA	92124	Referral
Loan modification,collection,foreclosure	NY	10007	Web
Settlement process and costs	CA	92688	Web

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/07/2015	Citibank	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	In progress
05/06/2015	05/06/2015	Seterus	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/07/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/06/2015	Ocwen	Closed with explanation
05/06/2015	05/11/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/06/2015	05/07/2015	Santander Consumer USA	Closed with explanation
05/06/2015	05/06/2015	Residential Credit Solutions	Closed with explanation
05/06/2015	05/06/2015	Citibank	Closed with non-monetary relief
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/07/2015	Seterus	In progress
05/06/2015	05/06/2015	Quicken Loans	Closed with explanation
05/06/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	Wells Fargo	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	In progress
05/06/2015	05/07/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1364073	Mortgage	Conventional fixed mortgage
1364363	Mortgage	Conventional fixed mortgage
1364125	Mortgage	Reverse mortgage
1363783	Mortgage	Other mortgage
1362367	Mortgage	Conventional adjustable mortgage (ARM)
1364072	Mortgage	Conventional adjustable mortgage (ARM)
1364071	Mortgage	Conventional adjustable mortgage (ARM)
1364044	Mortgage	Conventional adjustable mortgage (ARM)
1364022	Mortgage	Conventional fixed mortgage
1362524	Mortgage	Other mortgage
1364003	Mortgage	Other mortgage
1362806	Mortgage	Conventional fixed mortgage
1363908	Mortgage	Conventional fixed mortgage
1364522	Mortgage	Conventional fixed mortgage
1364130	Mortgage	Other mortgage
1364043	Mortgage	Conventional fixed mortgage
1364056	Mortgage	Conventional fixed mortgage
1363786	Mortgage	Conventional fixed mortgage
1363738	Mortgage	Other mortgage
1362446	Mortgage	Other mortgage
1364018	Mortgage	Other mortgage
1363934	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	RI	02864	Web
Loan modification,collection,foreclosure	PA	19111	Web
Loan servicing, payments, escrow account	CA	91761	Postal mail
Loan servicing, payments, escrow account	FL	32233	Web
Loan modification,collection,foreclosure	CA	94505	Phone
Loan servicing, payments, escrow account	RI	02864	Web
Loan modification,collection,foreclosure	TX	75039	Web
Loan servicing, payments, escrow account	NJ	07825	Web
Loan servicing, payments, escrow account	AL	36207	Web
Loan modification,collection,foreclosure	CA	92626	Referral
Loan modification,collection,foreclosure	GA	30350	Referral
Loan modification,collection,foreclosure	MO	63385	Web
Loan modification,collection,foreclosure	CA	93311	Web
Application, originator, mortgage broker	NC	28449	Web
Loan servicing, payments, escrow account	FL	33904	Postal mail
Credit decision / Underwriting	PA	19341	Web
Loan modification,collection,foreclosure	NJ	08062	Web
Loan servicing, payments, escrow account	NJ	07303	Web
Loan servicing, payments, escrow account	FL	32176	Fax
Loan modification,collection,foreclosure	DC	20002	Referral
Loan modification,collection,foreclosure	FL	33131	Fax
Loan modification,collection,foreclosure	CA	92011	Web

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Specialized Loan Servicing LLC	Closed with explanation
05/06/2015	05/07/2015	Reverse Mortgage Solutions	Closed with explanation
05/06/2015	05/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/07/2015	SunTrust Bank	Closed with explanation
05/06/2015	05/06/2015	Citibank	Closed with explanation
05/06/2015	05/08/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	Bank of America	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Bank of America	Closed with monetary relief
05/06/2015	05/07/2015	Specialized Loan Servicing LLC	Closed with explanation
05/06/2015	05/06/2015	Amerisave	Closed with explanation
05/06/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/07/2015	Specialized Loan Servicing LLC	Closed with explanation
05/06/2015	05/06/2015	EverBank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1363881	Mortgage	Conventional fixed mortgage
1362826	Mortgage	FHA mortgage
1364592	Mortgage	Home equity loan or line of credit
1362661	Mortgage	Conventional fixed mortgage
1364552	Mortgage	FHA mortgage
1364538	Mortgage	Other mortgage
1362653	Mortgage	Conventional fixed mortgage
1362667	Mortgage	Conventional adjustable mortgage (ARM)
1364591	Mortgage	Conventional fixed mortgage
1364581	Mortgage	FHA mortgage
1364589	Mortgage	FHA mortgage
1362668	Mortgage	Conventional adjustable mortgage (ARM)
1362804	Mortgage	Conventional fixed mortgage
1363935	Mortgage	Other mortgage
1364627	Mortgage	Conventional adjustable mortgage (ARM)
1363006	Mortgage	Conventional adjustable mortgage (ARM)
1363600	Mortgage	Other mortgage
1363170	Mortgage	Other mortgage
1363164	Mortgage	Other mortgage
1363215	Mortgage	Conventional adjustable mortgage (ARM)
1363173	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	OR	97035	Web
Loan servicing, payments, escrow account	NY	10921	Web
Settlement process and costs	NY	11361	Web
Loan servicing, payments, escrow account	GA	30293	Web
Loan servicing, payments, escrow account	TX	75052	Web
Loan modification,collection,foreclosure	CA	91350	Referral
Loan modification,collection,foreclosure	LA	70301	Web
Loan servicing, payments, escrow account	DC	20036	Web
Loan modification,collection,foreclosure	FL	33167	Web
Application, originator, mortgage broker	NY	11203	Web
Loan servicing, payments, escrow account	AZ	85704	Web
Loan modification,collection,foreclosure	FL	33647	Web
Loan modification,collection,foreclosure	TX	75217	Phone
Loan modification,collection,foreclosure	CA	93444	Referral
Loan servicing, payments, escrow account	CA	92620	Web
Settlement process and costs	KY	40299	Web
Loan modification,collection,foreclosure			Postal mail
Loan modification,collection,foreclosure	LA	71115	Referral
Loan modification,collection,foreclosure	NH	03049	Referral
Loan servicing, payments, escrow account	OH	43035	Web
Loan modification,collection,foreclosure	MA	02339	Referral

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/06/2015	Caliber Home Loans, Inc	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/07/2015	TD Bank	Closed with explanation
05/06/2015	05/06/2015	Green Tree Servicing, LLC	Closed with explanation
05/06/2015	05/07/2015	Freedom Mortgage	Closed with explanation
05/06/2015	05/07/2015	PennyMac Loan Services, LLC	Closed with explanation
05/06/2015	05/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/06/2015	05/06/2015	New York Community Bank	Closed with explanation
05/06/2015	05/07/2015	Flagstar Bank	In progress
05/06/2015	05/07/2015	Sun West Mortgage Company, Inc.	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/08/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/07/2015	Capital One	Closed with explanation
05/06/2015	05/08/2015	RBS Citizens	Closed with explanation
05/06/2015	05/06/2015	Green Tree Servicing, LLC	Closed with explanation
05/06/2015	05/07/2015	Bank of America	Closed with non-monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1363214	Mortgage	Home equity loan or line of credit
1363445	Mortgage	FHA mortgage
1363272	Mortgage	Other mortgage
1363321	Mortgage	VA mortgage
1363571	Mortgage	VA mortgage
1363462	Mortgage	Conventional fixed mortgage
1363547	Mortgage	VA mortgage
1363599	Mortgage	FHA mortgage
1363695	Mortgage	Home equity loan or line of credit
1362366	Mortgage	Other mortgage
1363705	Mortgage	Conventional fixed mortgage
1364093	Mortgage	Conventional fixed mortgage
1363992	Mortgage	FHA mortgage
1363859	Mortgage	Other mortgage
1363828	Mortgage	Conventional fixed mortgage
1363988	Mortgage	Other mortgage
1363900	Mortgage	Other mortgage
1363940	Mortgage	Conventional adjustable mortgage (ARM)
1364092	Mortgage	Conventional fixed mortgage
1364008	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	IN	47923	Web
Loan modification,collection,foreclosure	NC	27265	Web
Loan modification,collection,foreclosure	MD	20785	Postal mail
Loan modification,collection,foreclosure	IA	50212	Web
Loan servicing, payments, escrow account	NC	27606	Web
Loan modification,collection,foreclosure	MS	38671	Web
Loan servicing, payments, escrow account	VA	22935	Web
Loan modification,collection,foreclosure	NC	28033	Web
Application, originator, mortgage broker	MI	48602	Web
Loan modification,collection,foreclosure	MI	48655	Fax
Loan modification,collection,foreclosure	CA	90265	Web
Loan modification,collection,foreclosure	LA	70805	Web
Credit decision / Underwriting	GA	30067	Referral
Loan modification,collection,foreclosure	CA	91350	Referral
Loan servicing, payments, escrow account	ID	83607	Web
Loan servicing, payments, escrow account	FL	32779	Referral
Loan servicing, payments, escrow account	WA	98624	Postal mail
Loan modification,collection,foreclosure	TN	38111	Web
Loan modification,collection,foreclosure	LA	70805	Phone
Loan modification,collection,foreclosure	CT	06512	Referral

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/06/2015	Santander Bank US	Closed
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	U.S. Bancorp	Closed with explanation
05/06/2015	05/06/2015	JPMorgan Chase	In progress
05/06/2015	05/07/2015	TCF National Bank	Closed with explanation
05/06/2015	05/07/2015	Bank of America	Closed with explanation
05/06/2015	05/06/2015	Ocwen	Closed with explanation
05/06/2015	05/06/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	SunTrust Bank	Closed with monetary relief
05/06/2015	05/07/2015	PennyMac Loan Services, LLC	Closed with explanation
05/06/2015	05/07/2015	Capital One	Closed with explanation
05/06/2015	05/14/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	Ocwen	In progress
05/06/2015	05/06/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/08/2015	RBS Citizens	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1364005	Mortgage	Other mortgage
1364061	Mortgage	FHA mortgage
1364027	Mortgage	Other mortgage
1364053	Mortgage	Other mortgage
1364079	Mortgage	FHA mortgage
1364062	Mortgage	Other mortgage
1364078	Mortgage	Home equity loan or line of credit
1363175	Mortgage	Other mortgage
1364103	Mortgage	Conventional fixed mortgage
1364110	Mortgage	Home equity loan or line of credit
1364102	Mortgage	Home equity loan or line of credit
1364357	Mortgage	Other mortgage
1364356	Mortgage	Other mortgage
1364133	Mortgage	Conventional fixed mortgage
1364369	Mortgage	VA mortgage
1364359	Mortgage	Other mortgage
1364368	Mortgage	Other mortgage
1363177	Mortgage	Reverse mortgage
1364400	Mortgage	Conventional fixed mortgage
1364416	Mortgage	FHA mortgage
1362406	Mortgage	Conventional fixed mortgage
1362397	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30350	Referral
Loan servicing, payments, escrow account	CO	80130	Web
Loan modification,collection,foreclosure	MN	55945	Referral
Loan modification,collection,foreclosure	NJ	08098	Referral
Loan servicing, payments, escrow account	PA	18661	Web
Loan modification,collection,foreclosure	FL	34428	Postal mail
Loan servicing, payments, escrow account	IL	60431	Web
Loan modification,collection,foreclosure	PA	18925	Referral
Loan modification,collection,foreclosure	MD	20768	Web
Loan servicing, payments, escrow account	VA	22201	Web
Loan modification,collection,foreclosure	IL	60093	Web
Loan modification,collection,foreclosure	MO	64098	Referral
Loan modification,collection,foreclosure	FL	34655	Referral
Loan servicing, payments, escrow account	OH	43213	Referral
Loan servicing, payments, escrow account	MI	49010	Postal mail
Loan modification,collection,foreclosure	OK	74055	Referral
Loan modification,collection,foreclosure	CA	92880	Referral
Loan servicing, payments, escrow account	CA	91730	Referral
Loan servicing, payments, escrow account	VA	23456	Web
Loan servicing, payments, escrow account	NJ	08875	Web
Loan modification,collection,foreclosure	CA	92692	Phone
Loan servicing, payments, escrow account	FL	33544	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/07/2015	Bank of America	Closed with explanation
05/06/2015	05/06/2015	Ocwen	Closed with explanation
05/06/2015	05/07/2015	TCF National Bank	Closed with explanation
05/06/2015	05/07/2015	Green Tree Servicing, LLC	In progress
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/07/2015	PNC Bank	In progress
05/06/2015	05/06/2015	BMO Harris	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	In progress
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/06/2015	USAA Savings	Closed with explanation
05/06/2015	05/06/2015	Wells Fargo	Closed with explanation
05/06/2015	05/07/2015	Wells Fargo	Closed with explanation
05/06/2015	05/08/2015	Wells Fargo	In progress
05/06/2015	05/08/2015	Quicken Loans	Closed with explanation
05/06/2015	05/07/2015	Ocwen	Closed with explanation
05/06/2015	05/07/2015	JPMorgan Chase	In progress
05/06/2015	05/07/2015	Bank of America	Closed with explanation
05/06/2015	05/08/2015	Bank of America	Closed with explanation
05/06/2015	05/07/2015	Navy FCU	In progress
05/06/2015	05/08/2015	Altisource Portfolio Solutions, S.... r.l.	Closed with non-monetary relief
05/06/2015	05/07/2015	Shellpoint Partners, LLC	Closed with explanation
05/06/2015	05/07/2015	HSBC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1362428	Mortgage	Conventional adjustable mortgage (ARM)
1362426	Mortgage	FHA mortgage
1362412	Mortgage	FHA mortgage
1362465	Mortgage	Other mortgage
1362437	Mortgage	Conventional fixed mortgage
1362513	Mortgage	Conventional fixed mortgage
1364609	Mortgage	Conventional adjustable mortgage (ARM)
1363631	Mortgage	Other mortgage
1364626	Mortgage	FHA mortgage
1364612	Mortgage	Conventional adjustable mortgage (ARM)
1362467	Mortgage	Conventional fixed mortgage
1362458	Mortgage	Conventional adjustable mortgage (ARM)
1362057	Mortgage	Conventional fixed mortgage
1361583	Mortgage	FHA mortgage
1362607	Mortgage	Conventional fixed mortgage
1362552	Mortgage	Conventional fixed mortgage
1362571	Mortgage	Conventional fixed mortgage
1360382	Mortgage	Conventional adjustable mortgage (ARM)
1360943	Mortgage	Conventional fixed mortgage
1362535	Mortgage	Conventional fixed mortgage
1360333	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	AZ	85249	Web
Loan modification,collection,foreclosure	FL	33190	Web
Loan modification,collection,foreclosure	MN	55401	Web
Settlement process and costs	MD	21163	Web
Loan modification,collection,foreclosure	FL	33544	Web
Loan modification,collection,foreclosure	MA	02575	Web
Credit decision / Underwriting	DE	19701	Web
Loan servicing, payments, escrow account	OH	43614	Referral
Loan servicing, payments, escrow account	WA	98178	Web
Loan modification,collection,foreclosure	CA	90048	Web
Loan servicing, payments, escrow account	MA	01845	Web
Loan modification,collection,foreclosure	FL	32207	Web
Loan modification,collection,foreclosure	NC	27009	Web
Loan modification,collection,foreclosure	AL	36618	Web
Loan modification,collection,foreclosure	FL	32824	Web
Application, originator, mortgage broker	CA	90024	Web
Loan modification,collection,foreclosure	CA	92879	Web
Loan modification,collection,foreclosure	FL	32207	Web
Loan servicing, payments, escrow account	GA	30005	Web
Loan servicing, payments, escrow account	DC	20008	Web
Loan modification,collection,foreclosure	NC	28031	Web

Mortgage complaints

Based on Consumer Complaints

05/06/2015	05/07/2015	Bank of America	Closed with explanation
05/06/2015	05/06/2015	Green Tree Servicing, LLC	In progress
05/06/2015	05/06/2015	U.S. Bancorp	Closed with explanation
05/06/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/06/2015	05/06/2015	Ocwen	Closed with explanation
05/06/2015	05/07/2015	Wells Fargo	In progress
05/06/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/06/2015	05/26/2015	RBS Citizens	Closed with explanation
05/06/2015	05/07/2015	M&T Bank	Closed with explanation
05/06/2015	05/13/2015	Citibank	Closed with explanation
05/05/2015	05/06/2015	Green Tree Servicing, LLC	In progress
05/05/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/05/2015	SunTrust Bank	Closed with non-monetary relief
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/06/2015	HSBC	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	BBVA Compass	Closed with explanation
05/05/2015	05/07/2015	Loan Care	In progress
05/05/2015	05/05/2015	Round Point Mortgage	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes Yes

Mortgage complaints

Based on Consumer Complaints

1360335	Mortgage	Other mortgage
1364099	Mortgage	Conventional fixed mortgage
1362639	Mortgage	Conventional adjustable mortgage (ARM)
1362632	Mortgage	Other mortgage
1362551	Mortgage	Conventional fixed mortgage
1362620	Mortgage	FHA mortgage
1360388	Mortgage	Other mortgage
1362572	Mortgage	VA mortgage
1360372	Mortgage	Conventional fixed mortgage
1362069	Mortgage	Other mortgage
1360405	Mortgage	Conventional fixed mortgage
1360377	Mortgage	Other mortgage
1362779	Mortgage	Other mortgage
1360379	Mortgage	Other mortgage
1362015	Mortgage	FHA mortgage
1361681	Mortgage	Conventional adjustable mortgage (ARM)
1360345	Mortgage	Conventional fixed mortgage
1360351	Mortgage	Other mortgage
1362023	Mortgage	Conventional fixed mortgage
1362025	Mortgage	Other mortgage
1360305	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NY	10011	Referral
Loan modification,collection,foreclosure	MI	48240	Phone
Loan modification,collection,foreclosure	NY	11360	Web
Loan modification,collection,foreclosure	FL	33317	Web
Loan servicing, payments, escrow account	GA	31316	Web
Settlement process and costs	NY	11784	Web
Loan servicing, payments, escrow account	MS	38606	Referral
Application, originator, mortgage broker	NV		Web
Loan modification,collection,foreclosure	FL	33126	Web
Settlement process and costs	CT	06511	Web
Settlement process and costs	NY	14617	Phone
Loan modification,collection,foreclosure	TX	78109	Referral
Loan modification,collection,foreclosure	WI	53925	Referral
Loan servicing, payments, escrow account	GA	30157	Referral
Loan servicing, payments, escrow account	MI	48843	Web
Loan modification,collection,foreclosure	MO	63017	Web
Loan servicing, payments, escrow account	OH	43228	Web
Loan modification,collection,foreclosure	OH	44103	Postal mail
Loan servicing, payments, escrow account	FL	33145	Web
Loan modification,collection,foreclosure	WI	54880	Referral
Loan modification,collection,foreclosure	CA	95123	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/07/2015	Wells Fargo	In progress
05/05/2015	05/06/2015	Bank of America	In progress
05/05/2015	05/06/2015	Caliber Home Loans, Inc	Closed with explanation
05/05/2015	05/05/2015	Carrington Mortgage	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/07/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/05/2015	05/06/2015	Nationstar Mortgage	In progress
05/05/2015	05/05/2015	U.S. Bancorp	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/06/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	Bank of America	Closed with non-monetary relief
05/05/2015	05/06/2015	Green Tree Servicing, LLC	Closed with explanation
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Seterus	Closed with monetary relief
05/05/2015	05/05/2015	Bank of America	Closed with non-monetary relief
05/05/2015	05/05/2015	Ocwen	Closed
05/05/2015	05/07/2015	Bank of America	Closed with explanation
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/06/2015	Bank of America	Closed with explanation
05/05/2015	05/07/2015	JPMorgan Chase	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1362530	Mortgage	Other mortgage
1360622	Mortgage	Other mortgage
1361776	Mortgage	Other mortgage
1361555	Mortgage	Other mortgage
1360420	Mortgage	Other mortgage
1361505	Mortgage	FHA mortgage
1361414	Mortgage	Conventional adjustable mortgage (ARM)
1361437	Mortgage	Conventional fixed mortgage
1361394	Mortgage	Conventional fixed mortgage
1360331	Mortgage	Other mortgage
1361871	Mortgage	Conventional fixed mortgage
1364082	Mortgage	Conventional fixed mortgage
1361831	Mortgage	FHA mortgage
1361274	Mortgage	Other mortgage
1361229	Mortgage	Conventional fixed mortgage
1361087	Mortgage	Other mortgage
1360680	Mortgage	Conventional fixed mortgage
1360915	Mortgage	Conventional fixed mortgage
1360867	Mortgage	Conventional fixed mortgage
1360866	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	90710	Web
Loan modification,collection,foreclosure	CA	95350	Referral
Loan modification,collection,foreclosure	MS	39110	Postal mail
Loan modification,collection,foreclosure	TX	76262	Postal mail
Loan modification,collection,foreclosure	FL	32958	Postal mail
Credit decision / Underwriting	MA	02169	Web
Loan modification,collection,foreclosure	MS	38672	Web
Loan modification,collection,foreclosure	GA	30268	Web
Settlement process and costs	NC	28204	Web
Loan servicing, payments, escrow account	CA	91006	Web
Loan servicing, payments, escrow account	FL	33021	Web
Loan modification,collection,foreclosure	CA	92656	Web
Loan servicing, payments, escrow account	FL	33414	Web
Loan modification,collection,foreclosure	NJ	07860	Referral
Loan modification,collection,foreclosure	MD	21043	Web
Loan modification,collection,foreclosure	KY	41568	Web
Loan modification,collection,foreclosure	SC	29526	Phone
Settlement process and costs	OK	74115	Phone
Loan servicing, payments, escrow account	PA	15235	Web
Loan modification,collection,foreclosure	MD	20878	Web

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/06/2015	Green Tree Servicing, LLC	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/07/2015	Specialized Loan Servicing LLC	Closed with explanation
05/05/2015	05/07/2015	JPMorgan Chase	In progress
05/05/2015	05/06/2015	Seterus	In progress
05/05/2015	05/05/2015	Citibank	Closed with explanation
05/05/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/05/2015	05/05/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/05/2015	05/05/2015	New York Community Bank	Closed with explanation
05/05/2015	05/05/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	PennyMac Loan Services, LLC	Closed with explanation
05/05/2015	05/05/2015	Round Point Mortgage	Closed with explanation
05/05/2015	05/05/2015	Loan Care	Closed with explanation
05/05/2015	05/19/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/05/2015	05/06/2015	Nationstar Mortgage	In progress
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1360673	Mortgage	Conventional fixed mortgage
1360613	Mortgage	Other mortgage
1360575	Mortgage	Conventional fixed mortgage
1360647	Mortgage	Other mortgage
1362602	Mortgage	FHA mortgage
1362095	Mortgage	Other mortgage
1360604	Mortgage	Other mortgage
1360568	Mortgage	Conventional adjustable mortgage (ARM)
1360553	Mortgage	Conventional fixed mortgage
1361903	Mortgage	Conventional fixed mortgage
1362356	Mortgage	Other mortgage
1360416	Mortgage	Conventional fixed mortgage
1360402	Mortgage	Other mortgage
1360444	Mortgage	Conventional fixed mortgage
1362545	Mortgage	Conventional adjustable mortgage (ARM)
1362028	Mortgage	Conventional adjustable mortgage (ARM)
1360407	Mortgage	Home equity loan or line of credit
1360395	Mortgage	Conventional fixed mortgage
1362724	Mortgage	Other mortgage
1362123	Mortgage	Conventional fixed mortgage
1360802	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NH	03051	Web
Loan modification,collection,foreclosure	OH	45424	Web
Loan servicing, payments, escrow account	NJ	08854	Web
Loan servicing, payments, escrow account	OH	44103	Postal mail
Settlement process and costs	VA	23602	Web
Loan servicing, payments, escrow account	CA	95823	Referral
Loan modification,collection,foreclosure	VA	20187	Referral
Loan modification,collection,foreclosure	NC	27217	Web
Application, originator, mortgage broker	OR	97267	Web
Application, originator, mortgage broker	CA	91360	Web
Loan servicing, payments, escrow account	FL	32927	Referral
Loan servicing, payments, escrow account	TX	77802	Web
Loan servicing, payments, escrow account	NJ	08361	Postal mail
Loan modification,collection,foreclosure	WA	98632	Web
Application, originator, mortgage broker	CA	91360	Web
Loan servicing, payments, escrow account	OR	97230	Web
Credit decision / Underwriting	AZ	85205	Postal mail
Loan modification,collection,foreclosure	NY	10451	Web
Loan modification,collection,foreclosure	AZ	85138	Referral
Loan modification,collection,foreclosure	CA	92656	Web
Loan servicing, payments, escrow account	GA	30024	Web

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/05/2015	PHH Mortgage	Closed with explanation
05/05/2015	05/05/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/05/2015	05/06/2015	Servis One, Inc.	Closed with explanation
05/05/2015	05/06/2015	Bank of America	In progress
05/05/2015	05/06/2015	Residential Credit Solutions	Closed with explanation
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/06/2015	Caliber Home Loans, Inc	Closed with explanation
05/05/2015	05/12/2015	Guild Mortgage	Closed with explanation
05/05/2015	05/05/2015	Caliber Home Loans, Inc	Closed with monetary relief
05/05/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/05/2015	05/07/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/05/2015	05/05/2015	Seterus	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	Green Tree Servicing, LLC	In progress
05/05/2015	05/06/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	Carrington Mortgage	In progress
05/05/2015	05/07/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

No

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1360930	Mortgage	Other mortgage
1361065	Mortgage	Conventional adjustable mortgage (ARM)
1360948	Mortgage	FHA mortgage
1360987	Mortgage	Conventional fixed mortgage
1360880	Mortgage	Other mortgage
1361062	Mortgage	Conventional fixed mortgage
1361059	Mortgage	FHA mortgage
1362131	Mortgage	FHA mortgage
1363933	Mortgage	Conventional adjustable mortgage (ARM)
1361553	Mortgage	Conventional adjustable mortgage (ARM)
1360631	Mortgage	Home equity loan or line of credit
1361827	Mortgage	Conventional fixed mortgage
1362543	Mortgage	Conventional fixed mortgage
1360299	Mortgage	Conventional fixed mortgage
1361441	Mortgage	Conventional fixed mortgage
1360986	Mortgage	Conventional fixed mortgage
1361091	Mortgage	VA mortgage
1360884	Mortgage	Home equity loan or line of credit
1362627	Mortgage	Conventional fixed mortgage
1360450	Mortgage	Home equity loan or line of credit
1360614	Mortgage	Other mortgage
1362102	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MA	02127	Referral
Application, originator, mortgage broker	FL	33193	Web
Loan servicing, payments, escrow account	FL	33558	Web
Loan modification,collection,foreclosure	CT	06092	Web
Loan servicing, payments, escrow account	CA	90640	Referral
Application, originator, mortgage broker	FL	33193	Web
Loan servicing, payments, escrow account	LA	71112	Web
Loan servicing, payments, escrow account	CA	93561	Web
Loan servicing, payments, escrow account	OR	97068	Web
Loan modification,collection,foreclosure	CA	95843	Web
Loan modification,collection,foreclosure	NH	03303	Referral
Loan servicing, payments, escrow account	FL	33166	Web
Loan modification,collection,foreclosure	CA	91352	Web
Loan modification,collection,foreclosure	CT	06076	Phone
Loan servicing, payments, escrow account	PA	15056	Web
Loan modification,collection,foreclosure	VA	23060	Web
Loan modification,collection,foreclosure	VA	22304	Referral
Loan servicing, payments, escrow account	NJ	07017	Web
Settlement process and costs	OR	97239	Web
Loan servicing, payments, escrow account	NY	14779	Postal mail
Credit decision / Underwriting	FL	33928	Web
Loan servicing, payments, escrow account	MS	39322	Referral

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/11/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	SunTrust Bank	Closed with explanation
05/05/2015	05/05/2015	PennyMac Loan Services, LLC	Closed with explanation
05/05/2015	05/05/2015	Ocwen	In progress
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	JPMorgan Chase	Closed with non-monetary relief
05/05/2015	05/05/2015	Quicken Loans	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed
05/05/2015	05/08/2015	Green Tree Servicing, LLC	In progress
05/05/2015	05/05/2015	Bank of America	Closed with non-monetary relief
05/05/2015	06/04/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Ocwen	In progress
05/05/2015	05/05/2015	Bank of America	In progress
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	U.S. Bancorp	Closed with explanation
05/05/2015	05/05/2015	EverBank	Closed with explanation
05/05/2015	05/08/2015	First American Title Insurance Company	Closed with explanation
05/05/2015	05/07/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/05/2015	BB&T Financial	Closed with explanation
05/05/2015	05/06/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1361974	Mortgage	Conventional fixed mortgage
1361851	Mortgage	FHA mortgage
1361849	Mortgage	Conventional adjustable mortgage (ARM)
1360330	Mortgage	FHA mortgage
1360320	Mortgage	Conventional fixed mortgage
1360338	Mortgage	Other mortgage
1360381	Mortgage	Conventional fixed mortgage
1362009	Mortgage	Other mortgage
1360383	Mortgage	Conventional adjustable mortgage (ARM)
1362427	Mortgage	Home equity loan or line of credit
1362052	Mortgage	Home equity loan or line of credit
1360406	Mortgage	Other mortgage
1362472	Mortgage	Conventional fixed mortgage
1362040	Mortgage	Other mortgage
1360421	Mortgage	Conventional fixed mortgage
1362039	Mortgage	Other mortgage
1362181	Mortgage	Other mortgage
1361680	Mortgage	Conventional adjustable mortgage (ARM)
1361174	Mortgage	Other mortgage
1360634	Mortgage	Conventional fixed mortgage
1360555	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	TX	76258	Web
Loan modification,collection,foreclosure	GA	30132	Web
Loan servicing, payments, escrow account	AZ	85730	Web
Loan modification,collection,foreclosure	TX	75028	Web
Loan modification,collection,foreclosure	MI	48451	Web
Loan modification,collection,foreclosure	AR	72211	Postal mail
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	CA	94609	Web
Loan modification,collection,foreclosure	FL	32207	Web
Loan modification,collection,foreclosure	OH	45069	Web
Loan modification,collection,foreclosure	VA	22150	Web
Application, originator, mortgage broker	MA	01609	Postal mail
Loan servicing, payments, escrow account	MI	49043	Web
Loan servicing, payments, escrow account	CA	91337	Postal mail
Loan servicing, payments, escrow account	CA	91364	Web
Loan modification,collection,foreclosure	FL	32927	Referral
Loan modification,collection,foreclosure	NJ	07731	Referral
Loan modification,collection,foreclosure	NJ	07508	Web
Loan servicing, payments, escrow account	GA	30043	Web
Application, originator, mortgage broker	PA	18923	Web
Loan servicing, payments, escrow account	CA	95037	Web

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/05/2015	Shellpoint Partners, LLC	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/07/2015	Seterus	Closed with explanation
05/05/2015	05/05/2015	Fay Servicing, LLC	Closed with explanation
05/05/2015	05/05/2015	PHH Mortgage	In progress
05/05/2015	05/05/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	M&T Bank	Closed with explanation
05/05/2015	05/06/2015	HSBC	Closed with explanation
05/05/2015	05/07/2015	HSBC	In progress
05/05/2015	05/07/2015	Bayview Loan Servicing, LLC	Closed
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/21/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/08/2015	Caliber Home Loans, Inc	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	Ocwen	Closed with explanation
05/05/2015	05/05/2015	United Mortgage Corp.	Closed with monetary relief
05/05/2015	05/05/2015	Green Tree Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1362105	Mortgage	Other mortgage
1362121	Mortgage	FHA mortgage
1362104	Mortgage	Other mortgage
1362118	Mortgage	FHA mortgage
1360603	Mortgage	Other mortgage
1360619	Mortgage	FHA mortgage
1362132	Mortgage	FHA mortgage
1361159	Mortgage	Other mortgage
1360768	Mortgage	Conventional fixed mortgage
1360729	Mortgage	FHA mortgage
1360911	Mortgage	Conventional fixed mortgage
1360824	Mortgage	Reverse mortgage
1360885	Mortgage	Home equity loan or line of credit
1361139	Mortgage	Conventional fixed mortgage
1360933	Mortgage	Other mortgage
1361047	Mortgage	Conventional fixed mortgage
1361055	Mortgage	Conventional fixed mortgage
1361134	Mortgage	FHA mortgage
1361094	Mortgage	Reverse mortgage
1361260	Mortgage	Other mortgage
1361677	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	IL	62801	Web
Loan servicing, payments, escrow account	FL	33168	Web
Loan servicing, payments, escrow account	IL	62801	Web
Loan modification,collection,foreclosure	MD	20744	Web
Loan modification,collection,foreclosure	VA	20187	Referral
Application, originator, mortgage broker	NJ	08037	Web
Loan modification,collection,foreclosure	NC	28112	Web
Loan servicing, payments, escrow account	WI	53143	Referral
Loan modification,collection,foreclosure	FL	33411	Phone
Loan modification,collection,foreclosure	MN	55304	Web
Loan servicing, payments, escrow account	NC	27278	Phone
Loan servicing, payments, escrow account	IL	61265	Web
Loan servicing, payments, escrow account	NJ	07017	Web
Loan modification,collection,foreclosure	PA	18335	Web
Loan modification,collection,foreclosure	OH	44221	Referral
Loan modification,collection,foreclosure	IA	51025	Web
Application, originator, mortgage broker	PA	19120	Web
Loan servicing, payments, escrow account	PA	19149	Web
Loan modification,collection,foreclosure	CO	81003	Phone
Settlement process and costs	VA	22407	Web
Loan servicing, payments, escrow account	AL	35236	Fax

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed with explanation
05/05/2015	05/14/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	Aurora Financial Group Inc.	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/06/2015	BMO Harris	In progress
05/05/2015	05/06/2015	Sun West Mortgage Company, Inc.	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/06/2015	EverBank	Closed with explanation
05/05/2015	05/05/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/06/2015	Citibank	Closed with explanation
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/07/2015	BBVA Compass	Closed with monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1361213	Mortgage	Other mortgage
1361212	Mortgage	Other mortgage
1361234	Mortgage	Other mortgage
1361340	Mortgage	Other mortgage
1361296	Mortgage	Other mortgage
1361664	Mortgage	Other mortgage
1361329	Mortgage	Conventional fixed mortgage
1361461	Mortgage	Conventional fixed mortgage
1361624	Mortgage	Conventional fixed mortgage
1361455	Mortgage	Conventional fixed mortgage
1361617	Mortgage	Conventional adjustable mortgage (ARM)
1361485	Mortgage	Other mortgage
1361610	Mortgage	Other mortgage
1361793	Mortgage	Other mortgage
1361706	Mortgage	Conventional fixed mortgage
1361701	Mortgage	Conventional adjustable mortgage (ARM)
1361825	Mortgage	Other mortgage
1361775	Mortgage	Other mortgage
1361727	Mortgage	FHA mortgage
1361780	Mortgage	Home equity loan or line of credit
1361797	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MA	01950	Referral
Loan servicing, payments, escrow account	MA	01950	Referral
Loan modification, collection, foreclosure	FL	33707	Postal mail
Loan modification, collection, foreclosure	NJ	07730	Referral
Application, originator, mortgage broker	DE	19805	Referral
Loan modification, collection, foreclosure	NJ	07712	Referral
Loan servicing, payments, escrow account	NM	87114	Web
Loan servicing, payments, escrow account	OH	45245	Web
Loan servicing, payments, escrow account	TX	77803	Web
Loan servicing, payments, escrow account	NC	28595	Phone
Loan modification, collection, foreclosure	CA	94611	Web
Loan modification, collection, foreclosure	ME	04364	Web
Loan servicing, payments, escrow account	OR	97526	Referral
Loan modification, collection, foreclosure	CA	94565	Web
Loan servicing, payments, escrow account	MA	01984	Phone
Loan modification, collection, foreclosure	CA	95628	Phone
Loan servicing, payments, escrow account	NJ	08312	Referral
Loan modification, collection, foreclosure	MS	39110	Postal mail
Credit decision / Underwriting	FL	34787	Web
Loan servicing, payments, escrow account	IL	60143	Web
Loan modification, collection, foreclosure	NC	27284	Web

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/07/2015	Bank of America	Closed with explanation
05/05/2015	05/06/2015	M&T Bank	Closed with explanation
05/05/2015	05/07/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	Pulte Mortgage	In progress
05/05/2015	05/05/2015	Bayview Loan Servicing, LLC	Closed
05/05/2015	05/05/2015	Fay Servicing, LLC	Closed with explanation
05/05/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with explanation
05/05/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/05/2015	05/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/05/2015	05/06/2015	Wells Fargo	In progress
05/05/2015	05/07/2015	Ocwen	Closed with explanation
05/05/2015	05/06/2015	JPMorgan Chase	In progress
05/05/2015	05/07/2015	Ocwen	Closed with explanation
05/05/2015	05/07/2015	Bank of America	Closed with non-monetary relief
05/05/2015	05/05/2015	Bank of America	Closed with monetary relief
05/05/2015	05/07/2015	Citibank	Closed with non-monetary relief
05/05/2015	05/05/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1362603	Mortgage	FHA mortgage
1361899	Mortgage	Other mortgage
1360294	Mortgage	Conventional fixed mortgage
1362600	Mortgage	FHA mortgage
1362592	Mortgage	Conventional adjustable mortgage (ARM)
1361956	Mortgage	Conventional fixed mortgage
1361942	Mortgage	FHA mortgage
1361932	Mortgage	Conventional adjustable mortgage (ARM)
1360291	Mortgage	Conventional fixed mortgage
1359960	Mortgage	Other mortgage
1359261	Mortgage	Conventional fixed mortgage
1360367	Mortgage	Conventional adjustable mortgage (ARM)
1359365	Mortgage	Conventional fixed mortgage
1358946	Mortgage	Other mortgage
1359041	Mortgage	Other mortgage
1359083	Mortgage	Conventional fixed mortgage
1359013	Mortgage	Home equity loan or line of credit
1359867	Mortgage	Other mortgage
1359887	Mortgage	Other mortgage
1359061	Mortgage	Conventional fixed mortgage
1358945	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	UT	84096	Web
Loan servicing, payments, escrow account	FL	33426	Postal mail
Loan modification,collection,foreclosure	MD	20737	Web
Loan servicing, payments, escrow account	ID	83647	Web
Loan servicing, payments, escrow account	NC	28277	Web
Loan modification,collection,foreclosure	MD	21797	Web
Loan modification,collection,foreclosure	MI	48180	Phone
Loan servicing, payments, escrow account	IL	60622	Web
Loan modification,collection,foreclosure	NJ	08104	Web
Loan servicing, payments, escrow account	MD	21795	Postal mail
Loan modification,collection,foreclosure	FL	33180	Postal mail
Loan servicing, payments, escrow account	GA	30066	Phone
Settlement process and costs	WA	98033	Web
Loan modification,collection,foreclosure	MA	02762	Referral
Loan modification,collection,foreclosure	FL	32086	Referral
Loan servicing, payments, escrow account	CA	91361	Web
Loan servicing, payments, escrow account	MI	48138	Referral
Loan modification,collection,foreclosure	FL	33909	Web
Loan modification,collection,foreclosure			Postal mail
Loan servicing, payments, escrow account	ID	83709	Web
Loan servicing, payments, escrow account	CA	92870	Referral

Mortgage complaints

Based on Consumer Complaints

05/05/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/05/2015	05/07/2015	PHH Mortgage	Closed with explanation
05/05/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/06/2015	Ocwen	Closed with explanation
05/05/2015	05/06/2015	Shellpoint Partners, LLC	Closed with explanation
05/05/2015	05/07/2015	Nationstar Mortgage	Closed with explanation
05/05/2015	05/06/2015	U.S. Bancorp	Closed with explanation
05/05/2015	05/05/2015	Wells Fargo	Closed with monetary relief
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Freedom Mortgage	Closed with explanation
05/04/2015	05/06/2015	Citibank	In progress
05/04/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/05/2015	Caliber Home Loans, Inc	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with non-monetary relief
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/11/2015	U.S. Bancorp	Closed with explanation
05/04/2015	05/04/2015	M&T Bank	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1358904	Mortgage	Conventional fixed mortgage
1359053	Mortgage	Conventional fixed mortgage
1358763	Mortgage	Other mortgage
1359275	Mortgage	Other mortgage
1359199	Mortgage	FHA mortgage
1358949	Mortgage	Other mortgage
1359090	Mortgage	Reverse mortgage
1358717	Mortgage	Other mortgage
1358680	Mortgage	Other mortgage
1358608	Mortgage	Other mortgage
1360365	Mortgage	Other mortgage
1358613	Mortgage	Other mortgage
1358855	Mortgage	Conventional fixed mortgage
1358875	Mortgage	Other mortgage
1359839	Mortgage	Other mortgage
1358865	Mortgage	Other mortgage
1358544	Mortgage	FHA mortgage
1358693	Mortgage	Other mortgage
1360387	Mortgage	FHA mortgage
1358792	Mortgage	Conventional adjustable mortgage (ARM)
1360334	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	LA	71203	Phone
Application, originator, mortgage broker	CA	95350	Web
Loan modification,collection,foreclosure	MD	21797	Referral
Loan modification,collection,foreclosure	CA	94104	Referral
Loan modification,collection,foreclosure	IL	62311	Web
Loan modification,collection,foreclosure	VA	24526	Referral
Application, originator, mortgage broker	FL	33026	Web
Other	NM	87507	Referral
Loan servicing, payments, escrow account	OH	44256	Referral
Loan modification,collection,foreclosure	WA	98280	Referral
Loan modification,collection,foreclosure	NY	11580	Referral
Loan modification,collection,foreclosure	NC	28390	Postal mail
Loan servicing, payments, escrow account	CA	92116	Web
Loan modification,collection,foreclosure	CA	94591	Referral
Loan modification,collection,foreclosure	CA	92626	Referral
Application, originator, mortgage broker	PA	18914	Referral
Loan servicing, payments, escrow account	MI	49418	Web
Loan servicing, payments, escrow account	OH	44256	Referral
Application, originator, mortgage broker	SC	29229	Web
Application, originator, mortgage broker	PA	19146	Web
Loan servicing, payments, escrow account	MO	64015	Web

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/05/2015	Seterus	Closed with explanation
05/04/2015	05/07/2015	Cardinal Financial Company, LP	Closed with non-monetary relief
05/04/2015	05/06/2015	M&T Bank	Closed with explanation
05/04/2015	05/11/2015	Nationstar Mortgage	Closed
05/04/2015	05/04/2015	U.S. Bancorp	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	In progress
05/04/2015	05/29/2015	HighTechLending, Inc.	Closed with explanation
05/04/2015	05/14/2015	SunTrust Bank	Closed with explanation
05/04/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/05/2015	KeyBank NA	Closed with monetary relief
05/04/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/07/2015	Caliber Home Loans, Inc	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	In progress
05/04/2015	05/04/2015	Flagstar Bank	In progress
05/04/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/05/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1359138	Mortgage	Conventional fixed mortgage
1358841	Mortgage	Home equity loan or line of credit
1358789	Mortgage	Conventional fixed mortgage
1360525	Mortgage	Conventional adjustable mortgage (ARM)
1358682	Mortgage	Other mortgage
1358691	Mortgage	Other mortgage
1362091	Mortgage	Other mortgage
1358672	Mortgage	Conventional fixed mortgage
1359649	Mortgage	Other mortgage
1358663	Mortgage	FHA mortgage
1358643	Mortgage	FHA mortgage
1358598	Mortgage	Conventional adjustable mortgage (ARM)
1358649	Mortgage	Home equity loan or line of credit
1358256	Mortgage	Other mortgage
1358615	Mortgage	Conventional adjustable mortgage (ARM)
1358395	Mortgage	FHA mortgage
1358445	Mortgage	FHA mortgage
1358396	Mortgage	Other mortgage
1359641	Mortgage	Conventional fixed mortgage
1358265	Mortgage	Conventional adjustable mortgage (ARM)
1358261	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	IN	46001	Web
Credit decision / Underwriting	DC	20016	Web
Loan servicing, payments, escrow account	KY	40823	Web
Loan servicing, payments, escrow account	IL	60430	Web
Loan servicing, payments, escrow account	OH	44256	Referral
Loan servicing, payments, escrow account	OH	44256	Referral
Settlement process and costs	OH	43528	Web
Loan servicing, payments, escrow account	MI	48359	Web
Settlement process and costs	CA	92129	Phone
Application, originator, mortgage broker	MI	48044	Referral
Loan servicing, payments, escrow account	PA	19518	Web
Loan modification,collection,foreclosure	ME	04573	Web
Loan servicing, payments, escrow account	OH	44685	Web
Loan modification,collection,foreclosure	NY	10918	Referral
Loan modification,collection,foreclosure	NJ	07719	Web
Loan modification,collection,foreclosure	MA	01906	Web
Loan servicing, payments, escrow account	NJ	08034	Web
Loan modification,collection,foreclosure	MA	01906	Referral
Loan modification,collection,foreclosure	CA	94544	Web
Loan modification,collection,foreclosure	PA	01867	Web
Loan modification,collection,foreclosure			Referral

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/04/2015	Selene Finance	Closed with explanation
05/04/2015	05/04/2015	PNC Bank	Closed with explanation
05/04/2015	05/04/2015	Green Tree Servicing, LLC	Closed with explanation
05/04/2015	05/06/2015	OneWest Bank	Closed with explanation
05/04/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/11/2015	Bank of America	Closed with explanation
05/04/2015	05/04/2015	Specialized Loan Servicing LLC	Closed with explanation
05/04/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/06/2015	Fifth Third Bank	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/04/2015	Green Tree Servicing, LLC	Closed with explanation
05/04/2015	05/06/2015	Citibank	Closed with explanation
05/04/2015	05/06/2015	Bank of America	In progress
05/04/2015	05/04/2015	Nationstar Mortgage	In progress
05/04/2015	05/04/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/04/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1358260	Mortgage	Conventional fixed mortgage
1358239	Mortgage	Other mortgage
1359853	Mortgage	Other mortgage
1358266	Mortgage	Conventional fixed mortgage
1359838	Mortgage	Other mortgage
1358513	Mortgage	Home equity loan or line of credit
1359628	Mortgage	Other mortgage
1359581	Mortgage	Reverse mortgage
1360547	Mortgage	FHA mortgage
1362151	Mortgage	Conventional fixed mortgage
1358194	Mortgage	Conventional fixed mortgage
1358531	Mortgage	Other mortgage
1358187	Mortgage	Other mortgage
1359780	Mortgage	Conventional adjustable mortgage (ARM)
1359646	Mortgage	Other mortgage
1360477	Mortgage	Other mortgage
1360463	Mortgage	Home equity loan or line of credit
1359193	Mortgage	Other mortgage
1359187	Mortgage	Other mortgage
1358181	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	95762	Web
Loan modification,collection,foreclosure	FL	33173	Referral
Loan servicing, payments, escrow account	IL	62203	Referral
Loan modification,collection,foreclosure	PA	01867	Web
Loan modification,collection,foreclosure	CA	92626	Referral
Loan servicing, payments, escrow account	NY	11757	Referral
Loan servicing, payments, escrow account	FL	32218	Postal mail
Loan servicing, payments, escrow account	MN	55424	Phone
Application, originator, mortgage broker	FL	34208	Web
Loan servicing, payments, escrow account	CA	91303	Web
Loan modification,collection,foreclosure	PA	19125	Web
Loan servicing, payments, escrow account	NC	27536	Web
Loan servicing, payments, escrow account	IL	60618	Referral
Loan modification,collection,foreclosure	CA	92657	Web
Loan servicing, payments, escrow account	CA	95051	Postal mail
Loan servicing, payments, escrow account	NJ	08080	Referral
Loan servicing, payments, escrow account	PA	19611	Referral
Loan servicing, payments, escrow account	TN	37406	Postal mail
Loan modification,collection,foreclosure	TN	37013	Web
Loan servicing, payments, escrow account	OR	97219	Web

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/04/2015	05/04/2015	Specialized Loan Servicing LLC	Closed with explanation
05/04/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/05/2015	JPMorgan Chase	Closed with monetary relief
05/04/2015	05/06/2015	BB&T Financial	Closed with explanation
05/04/2015	05/05/2015	Wells Fargo	In progress
05/04/2015	05/20/2015	SunTrust Bank	Closed with explanation
05/04/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/04/2015	Bank of America	In progress
05/04/2015	05/04/2015	Green Tree Servicing, LLC	In progress
05/04/2015	05/06/2015	Banco Popular North America	In progress
05/04/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	Bank of America	In progress
05/04/2015	05/06/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Ocwen	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/04/2015	Seterus	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1359913	Mortgage	FHA mortgage
1358215	Mortgage	Conventional fixed mortgage
1358530	Mortgage	VA mortgage
1360496	Mortgage	Conventional fixed mortgage
1359413	Mortgage	Other mortgage
1358493	Mortgage	Conventional adjustable mortgage (ARM)
1358276	Mortgage	Home equity loan or line of credit
1358255	Mortgage	Other mortgage
1358204	Mortgage	Other mortgage
1359869	Mortgage	Conventional fixed mortgage
1360503	Mortgage	Conventional fixed mortgage
1360513	Mortgage	Other mortgage
1360543	Mortgage	FHA mortgage
1360548	Mortgage	Conventional adjustable mortgage (ARM)
1358209	Mortgage	Home equity loan or line of credit
1358257	Mortgage	Other mortgage
1358218	Mortgage	Other mortgage
1358235	Mortgage	Conventional fixed mortgage
1358285	Mortgage	FHA mortgage
1358279	Mortgage	Other mortgage
1358337	Mortgage	Other mortgage
1358528	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NJ	08349	Web
Loan modification,collection,foreclosure	TX	79902	Web
Settlement process and costs	FL	32901	Web
Loan servicing, payments, escrow account	NC	28540	Web
Loan servicing, payments, escrow account	MA	01826	Postal mail
Loan servicing, payments, escrow account	FL	33068	Web
Loan modification,collection,foreclosure	GA	30082	Web
Loan servicing, payments, escrow account	MA	01835	Referral
Loan modification,collection,foreclosure	CA	91401	Referral
Loan servicing, payments, escrow account	FL	33414	Web
Loan servicing, payments, escrow account	PA	17404	Web
Loan servicing, payments, escrow account	NJ	08618	Web
Loan servicing, payments, escrow account	LA	71118	Web
Loan modification,collection,foreclosure	CA	91791	Web
Application, originator, mortgage broker	FL	32751	Web
Loan modification,collection,foreclosure	MA	01609	Postal mail
Application, originator, mortgage broker	TX	77459	Web
Loan modification,collection,foreclosure	NC	28025	Web
Loan modification,collection,foreclosure	FL	32219	Web
Loan modification,collection,foreclosure	CA	94536	Referral
Loan modification,collection,foreclosure	CA	96032	Referral
Loan modification,collection,foreclosure	AZ	85008	Referral

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/04/2015	Green Tree Servicing, LLC	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with non-monetary relief
05/04/2015	05/04/2015	Network Capital Funding Corporation	Closed with monetary relief
05/04/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/04/2015	05/06/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	M&T Bank	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/04/2015	05/05/2015	Bank of America	Closed with non-monetary relief
05/04/2015	05/05/2015	Ocwen	Closed with explanation
05/04/2015	05/05/2015	Carrington Mortgage	In progress
05/04/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/05/2015	Shellpoint Partners, LLC	Closed with explanation
05/04/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/04/2015	U.S. Bancorp	Closed with explanation
05/04/2015	05/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	PNC Bank	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1358376	Mortgage	Conventional fixed mortgage
1358505	Mortgage	Other mortgage
1359580	Mortgage	FHA mortgage
1359143	Mortgage	FHA mortgage
1358612	Mortgage	Other mortgage
1358558	Mortgage	Other mortgage
1358746	Mortgage	FHA mortgage
1358681	Mortgage	Other mortgage
1358690	Mortgage	Other mortgage
1358742	Mortgage	Conventional adjustable mortgage (ARM)
1358937	Mortgage	Other mortgage
1358854	Mortgage	Conventional fixed mortgage
1358827	Mortgage	Other mortgage
1358930	Mortgage	Other mortgage
1358861	Mortgage	Other mortgage
1358912	Mortgage	Other mortgage
1359124	Mortgage	Conventional fixed mortgage
1358943	Mortgage	Other mortgage
1358965	Mortgage	Other mortgage
1359120	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98092	Web
Loan modification,collection,foreclosure	NY	14170	Postal mail
Loan modification,collection,foreclosure	NJ	08234	Web
Loan modification,collection,foreclosure	CA	94530	Web
Loan modification,collection,foreclosure	NC	28390	Postal mail
Loan modification,collection,foreclosure	NV	89141	Postal mail
Settlement process and costs	WA	98051	Web
Loan servicing, payments, escrow account	OH	44256	Referral
Loan servicing, payments, escrow account	OH	44256	Referral
Credit decision / Underwriting	FL	33412	Web
Loan modification,collection,foreclosure	VT	05753	Referral
Loan servicing, payments, escrow account	TN	38060	Web
Other	CA	90059	Postal mail
Loan servicing, payments, escrow account	MN	56071	Referral
Loan servicing, payments, escrow account	GA	33014	Web
Loan modification,collection,foreclosure	PA	19350	Referral
Loan modification,collection,foreclosure	MN	55945	Fax
Loan modification,collection,foreclosure	IL	62816	Referral
Loan modification,collection,foreclosure	MI	48191	Referral
Loan servicing, payments, escrow account	GA	30327	Web

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/04/2015	05/04/2015	Caliber Home Loans, Inc	Closed with explanation
05/04/2015	05/04/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/14/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	Quicken Loans	Closed with explanation
05/04/2015	05/06/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/04/2015	05/04/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	OneWest Bank	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed
05/04/2015	05/06/2015	TCF National Bank	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1359111	Mortgage	Reverse mortgage
1359577	Mortgage	Other mortgage
1359177	Mortgage	VA mortgage
1359258	Mortgage	Conventional fixed mortgage
1359233	Mortgage	Conventional adjustable mortgage (ARM)
1359338	Mortgage	Other mortgage
1359316	Mortgage	VA mortgage
1359277	Mortgage	Conventional fixed mortgage
1359558	Mortgage	VA mortgage
1359384	Mortgage	FHA mortgage
1359498	Mortgage	Conventional fixed mortgage
1359411	Mortgage	Conventional fixed mortgage
1359401	Mortgage	FHA mortgage
1359456	Mortgage	Conventional fixed mortgage
1359899	Mortgage	Conventional fixed mortgage
1359728	Mortgage	FHA mortgage
1359953	Mortgage	Other mortgage
1359699	Mortgage	Other mortgage
1359687	Mortgage	Conventional fixed mortgage
1359662	Mortgage	Conventional fixed mortgage
1359689	Mortgage	Other mortgage
1359757	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure			Web
Other	OR	97035	Postal mail
Credit decision / Underwriting	ME	04072	Web
Loan servicing, payments, escrow account	CA	90220	Web
Loan servicing, payments, escrow account	MD	20771	Web
Loan modification,collection,foreclosure	IN	46304	Referral
Application, originator, mortgage broker	CA	91932	Web
Loan servicing, payments, escrow account	TN	37922	Web
Loan servicing, payments, escrow account	CA	95747	Web
Loan servicing, payments, escrow account	OH	43610	Web
Loan modification,collection,foreclosure	TN	37116	Web
Loan servicing, payments, escrow account	VA	20121	Web
Loan servicing, payments, escrow account	MA	01720	Web
Loan servicing, payments, escrow account	IN	46201	Web
Loan servicing, payments, escrow account	OH	44406	Web
Application, originator, mortgage broker	NV	89156	Web
Loan modification,collection,foreclosure	MD	20744	Referral
Loan servicing, payments, escrow account	MD	21740	Web
Application, originator, mortgage broker	OR	97321	Phone
Loan modification,collection,foreclosure	CO	80212	Web
Loan servicing, payments, escrow account	NJ	08094	Referral
Loan modification,collection,foreclosure	FL	33311	Web

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/04/2015	05/14/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/04/2015	05/04/2015	Wells Fargo	In progress
05/04/2015	05/04/2015	Green Tree Servicing, LLC	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/07/2015	Specialized Loan Servicing LLC	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	Closed
05/04/2015	05/04/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/04/2015	05/04/2015	Shellpoint Partners, LLC	Closed with explanation
05/04/2015	05/04/2015	Citibank	Closed with explanation
05/04/2015	05/04/2015	Seterus	Closed with explanation
05/04/2015	05/04/2015	Bank of America	Closed with non-monetary relief
05/04/2015	05/04/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/05/2015	Residential Credit Solutions	Closed with explanation
05/04/2015	05/18/2015	Southern Fidelity Mortgage, LLC	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/04/2015	PNC Bank	Closed with explanation
05/04/2015	05/06/2015	Seterus	Closed with explanation
05/04/2015	05/06/2015	Caliber Home Loans, Inc	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1359764	Mortgage	Conventional fixed mortgage
1359897	Mortgage	Conventional adjustable mortgage (ARM)
1359822	Mortgage	Home equity loan or line of credit
1359816	Mortgage	FHA mortgage
1359782	Mortgage	Conventional fixed mortgage
1359852	Mortgage	Home equity loan or line of credit
1359842	Mortgage	Conventional fixed mortgage
1359840	Mortgage	Conventional adjustable mortgage (ARM)
1359893	Mortgage	Conventional fixed mortgage
1359890	Mortgage	Conventional fixed mortgage
1359865	Mortgage	Other mortgage
1359866	Mortgage	Other mortgage
1360265	Mortgage	Other mortgage
1359926	Mortgage	Other mortgage
1359917	Mortgage	Conventional fixed mortgage
1359902	Mortgage	Conventional adjustable mortgage (ARM)
1358159	Mortgage	Other mortgage
1359969	Mortgage	Conventional fixed mortgage
1359974	Mortgage	Conventional adjustable mortgage (ARM)
1359975	Mortgage	Conventional adjustable mortgage (ARM)
1358158	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95008	Web
Loan modification,collection,foreclosure	FL	32810	Referral
Loan servicing, payments, escrow account	MA	02575	Postal mail
Loan servicing, payments, escrow account	TX	76002	Web
Loan modification,collection,foreclosure	FL	33081	Web
Loan servicing, payments, escrow account	TX	78729	Web
Loan modification,collection,foreclosure	NJ	07470	Web
Loan modification,collection,foreclosure	CA	93444	Web
Loan modification,collection,foreclosure	IL	60007	Web
Loan servicing, payments, escrow account	AL	35244	Web
Loan modification,collection,foreclosure	AZ	85143	Referral
Loan modification,collection,foreclosure	AL	36532	Referral
Loan modification,collection,foreclosure	NY	11203	Postal mail
Loan modification,collection,foreclosure	FL	33434	Referral
Loan modification,collection,foreclosure	IL	60123	Web
Settlement process and costs	MA	01473	Web
Loan modification,collection,foreclosure	MI	48382	Fax
Loan modification,collection,foreclosure	CA	93907	Web
Loan modification,collection,foreclosure	OH	43204	Web
Loan modification,collection,foreclosure	CA	91367	Web
Loan modification,collection,foreclosure	MI	48382	Fax

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/04/2015	PNC Bank	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed
05/04/2015	05/06/2015	Ocwen	Closed
05/04/2015	05/04/2015	Bank of America	Closed with explanation
05/04/2015	05/04/2015	Wells Fargo	In progress
05/04/2015	05/04/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Seterus	Closed with explanation
05/04/2015	05/06/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/06/2015	Bank of America	Closed with explanation
05/04/2015	05/04/2015	Bayview Loan Servicing, LLC	Closed with explanation
05/04/2015	05/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/06/2015	Ocwen	Closed with explanation
05/04/2015	05/04/2015	Nationstar Mortgage	Closed
05/04/2015	05/05/2015	Wells Fargo	Closed with explanation
05/04/2015	05/06/2015	SN SERVICING CORPORATION	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
No	

Mortgage complaints

Based on Consumer Complaints

1358157	Mortgage	Other mortgage
1358163	Mortgage	Other mortgage
1358160	Mortgage	Other mortgage
1359003	Mortgage	Conventional fixed mortgage
1358940	Mortgage	VA mortgage
1359873	Mortgage	Conventional fixed mortgage
1358890	Mortgage	Other mortgage
1357996	Mortgage	Other mortgage
1358367	Mortgage	Conventional fixed mortgage
1358353	Mortgage	Conventional adjustable mortgage (ARM)
1358343	Mortgage	Other mortgage
1358333	Mortgage	Conventional adjustable mortgage (ARM)
1358349	Mortgage	Conventional fixed mortgage
1358183	Mortgage	Home equity loan or line of credit
1358335	Mortgage	VA mortgage
1358336	Mortgage	Conventional adjustable mortgage (ARM)
1358354	Mortgage	Conventional fixed mortgage
1358184	Mortgage	Conventional adjustable mortgage (ARM)
1357986	Mortgage	Home equity loan or line of credit
1358350	Mortgage	Conventional fixed mortgage
1358221	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	MI	48382	Fax
Loan modification,collection,foreclosure	FL	33141	Referral
Loan modification,collection,foreclosure	NY	11971	Referral
Loan servicing, payments, escrow account	NC	28213	Web
Loan servicing, payments, escrow account	VA	22580	Referral
Loan modification,collection,foreclosure	TX	75237	Web
Loan modification,collection,foreclosure	NC	27411	Referral
Loan modification,collection,foreclosure	FL	34234	Web
Loan servicing, payments, escrow account	IA	50317	Web
Loan modification,collection,foreclosure	IL	60008	Web
Settlement process and costs	MN	56308	Web
Loan servicing, payments, escrow account	AP	96367	Web
Loan modification,collection,foreclosure	VA	24502	Web
Loan servicing, payments, escrow account	MS	38654	Web
Loan servicing, payments, escrow account	NC	28306	Web
Loan modification,collection,foreclosure	CA	96032	Web
Loan servicing, payments, escrow account	CA	93536	Web
Loan servicing, payments, escrow account	MS	38654	Web
Settlement process and costs	OH	45249	Web
Loan servicing, payments, escrow account	MD	21144	Web
Loan servicing, payments, escrow account	OH	45240	Web

Mortgage complaints

Based on Consumer Complaints

05/04/2015	05/05/2015	Citibank	Closed with explanation
05/04/2015	05/06/2015	JPMorgan Chase	Closed with explanation
05/04/2015	05/06/2015	Wells Fargo	Closed with explanation
05/04/2015	05/04/2015	Ocwen	Closed with explanation
05/04/2015	05/06/2015	PNC Bank	In progress
05/04/2015	05/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/04/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/03/2015	05/03/2015	Seterus	In progress
05/03/2015	05/06/2015	Ocwen	Closed with explanation
05/03/2015	05/04/2015	Wells Fargo	Closed with explanation
05/03/2015	05/04/2015	PHH Mortgage	Closed with explanation
05/03/2015	05/03/2015	Bank of America	Closed with non-monetary relief
05/03/2015	05/04/2015	HSBC	Closed with explanation
05/03/2015	05/05/2015	Bank of America	In progress
05/03/2015	05/03/2015	Bank of America	Closed with explanation
05/03/2015	05/03/2015	Bank of America	Closed with explanation
05/03/2015	05/04/2015	JPMorgan Chase	Closed with explanation
05/03/2015	05/04/2015	Bank of America	In progress
05/03/2015	05/03/2015	Fifth Third Bank	Closed with explanation
05/03/2015	05/04/2015	Flagstar Bank	Closed with explanation
05/03/2015	05/04/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1358334	Mortgage	Conventional adjustable mortgage (ARM)
1358348	Mortgage	VA mortgage
1358344	Mortgage	Conventional fixed mortgage
1359859	Mortgage	Conventional fixed mortgage
1357653	Mortgage	Conventional adjustable mortgage (ARM)
1357975	Mortgage	Conventional fixed mortgage
1357973	Mortgage	Home equity loan or line of credit
1357959	Mortgage	Conventional fixed mortgage
1358001	Mortgage	Conventional adjustable mortgage (ARM)
1358024	Mortgage	Conventional fixed mortgage
1358000	Mortgage	Conventional fixed mortgage
1358016	Mortgage	Conventional fixed mortgage
1358037	Mortgage	Conventional adjustable mortgage (ARM)
1358027	Mortgage	Conventional adjustable mortgage (ARM)
1358043	Mortgage	Conventional fixed mortgage
1358046	Mortgage	Other mortgage
1357979	Mortgage	Conventional fixed mortgage
1357848	Mortgage	Conventional fixed mortgage
1358078	Mortgage	Conventional fixed mortgage
1357720	Mortgage	Conventional adjustable mortgage (ARM)
1357923	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	OH	43616	Web
Loan servicing, payments, escrow account	ND	58702	Web
Loan servicing, payments, escrow account	FL	32811	Web
Loan servicing, payments, escrow account	OR	97068	Web
Loan servicing, payments, escrow account	CA	95037	Web
Loan modification,collection,foreclosure	NY	11210	Web
Loan servicing, payments, escrow account	CA	92084	Web
Loan servicing, payments, escrow account	CA	91345	Web
Loan modification,collection,foreclosure	OH	43616	Web
Loan servicing, payments, escrow account	MI	48383	Web
Loan servicing, payments, escrow account	FL	33912	Web
Loan modification,collection,foreclosure	CA	92508	Web
Loan servicing, payments, escrow account	CT	06611	Web
Loan servicing, payments, escrow account	CA	93933	Web
Loan servicing, payments, escrow account	FL	33024	Web
Settlement process and costs	MD	21037	Web
Loan modification,collection,foreclosure	MD	20695	Web
Loan servicing, payments, escrow account	TX	77573	Web
Loan servicing, payments, escrow account	NH	03785	Web
Loan modification,collection,foreclosure	VA	20176	Web
Loan servicing, payments, escrow account	HI	96816	Web

Mortgage complaints

Based on Consumer Complaints

05/03/2015	05/03/2015	Bank of America	Closed with explanation
05/03/2015	05/04/2015	M&T Bank	Closed with explanation
05/03/2015	05/06/2015	SunTrust Bank	Closed with explanation
05/03/2015	05/03/2015	Bank of America	Closed with explanation
05/03/2015	05/03/2015	Nationstar Mortgage	Closed with explanation
05/03/2015	05/03/2015	Ocwen	Closed with explanation
05/03/2015	05/03/2015	Specialized Loan Servicing LLC	Closed with explanation
05/03/2015	05/05/2015	PennyMac Loan Services, LLC	Closed with explanation
05/03/2015	05/03/2015	Ocwen	Closed with explanation
05/03/2015	05/03/2015	Nationstar Mortgage	Closed with explanation
05/03/2015	05/03/2015	Ocwen	Closed with explanation
05/03/2015	05/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/03/2015	05/06/2015	Green Tree Servicing, LLC	In progress
05/03/2015	05/03/2015	Nationstar Mortgage	Closed with explanation
05/03/2015	05/06/2015	SunTrust Bank	Closed with monetary relief
05/03/2015	05/11/2015	Nationstar Mortgage	Closed with explanation
05/03/2015	05/03/2015	Wells Fargo	Closed with explanation
05/02/2015	05/02/2015	PNC Bank	Closed with explanation
05/02/2015	05/02/2015	Green Tree Servicing, LLC	Closed with explanation
05/02/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/02/2015	05/02/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1357901	Mortgage	Conventional fixed mortgage
1357907	Mortgage	Other mortgage
1357877	Mortgage	Other mortgage
1357684	Mortgage	Conventional fixed mortgage
1357916	Mortgage	FHA mortgage
1357808	Mortgage	Other mortgage
1357707	Mortgage	Conventional fixed mortgage
1357751	Mortgage	Conventional fixed mortgage
1357749	Mortgage	Conventional fixed mortgage
1357831	Mortgage	Conventional fixed mortgage
1357828	Mortgage	Other mortgage
1357825	Mortgage	FHA mortgage
1357817	Mortgage	Conventional fixed mortgage
1357875	Mortgage	Conventional fixed mortgage
1357861	Mortgage	Conventional fixed mortgage
1357868	Mortgage	Conventional fixed mortgage
1357864	Mortgage	Conventional fixed mortgage
1357876	Mortgage	Conventional fixed mortgage
1357919	Mortgage	Conventional fixed mortgage
1357883	Mortgage	FHA mortgage
1357931	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	LA	70068	Web
Loan modification,collection,foreclosure	CA	96002	Web
Loan servicing, payments, escrow account	MA	01098	Web
Loan modification,collection,foreclosure	CA	91342	Web
Loan servicing, payments, escrow account	CA	92504	Web
Loan modification,collection,foreclosure	NC	28734	Web
Loan servicing, payments, escrow account	IN	46032	Web
Loan modification,collection,foreclosure	TN	37110	Web
Application, originator, mortgage broker	NV	89156	Web
Loan servicing, payments, escrow account	PA	19116	Web
Loan modification,collection,foreclosure	NC	28273	Web
Application, originator, mortgage broker	NJ	08075	Web
Loan servicing, payments, escrow account	NC	28081	Web
Application, originator, mortgage broker	NY	11954	Web
Loan servicing, payments, escrow account	PA	17517	Web
Loan servicing, payments, escrow account	NY	10469	Web
Loan servicing, payments, escrow account	GA	30324	Web
Loan modification,collection,foreclosure	CA	95076	Web
Loan servicing, payments, escrow account	IL	60162	Web
Loan modification,collection,foreclosure	FL	33131	Web
Loan servicing, payments, escrow account	FL	32778	Web

Mortgage complaints

Based on Consumer Complaints

05/02/2015	05/02/2015	Ocwen	Closed with explanation
05/02/2015	05/02/2015	Ocwen	Closed with explanation
05/02/2015	05/02/2015	Bank of America	Closed with monetary relief
05/02/2015	05/04/2015	Wells Fargo	In progress
05/02/2015	05/02/2015	Seterus	Closed with explanation
05/02/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/02/2015	05/04/2015	Citibank	Closed with explanation
05/02/2015	05/02/2015	IBERIABANK	Closed with explanation
05/02/2015	05/08/2015	Ocwen	Closed with explanation
05/02/2015	05/02/2015	Nationstar Mortgage	Closed with explanation
05/02/2015	05/02/2015	Green Tree Servicing, LLC	In progress
05/02/2015	05/02/2015	PennyMac Loan Services, LLC	Closed with explanation
05/02/2015	05/02/2015	SunTrust Bank	Closed with explanation
05/02/2015	05/02/2015	Bank of America	Closed with monetary relief
05/02/2015	05/02/2015	Ocwen	Closed with explanation
05/02/2015	05/05/2015	PennyMac Loan Services, LLC	Closed with explanation
05/02/2015	05/02/2015	Envoy Mortgage Ltd.	Closed with explanation
05/02/2015	05/02/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/02/2015	05/02/2015	Ocwen	Closed with explanation
05/02/2015	05/02/2015	Wells Fargo	Closed with explanation
05/02/2015	05/03/2015	Quicken Loans	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1357920	Mortgage	Conventional adjustable mortgage (ARM)
1357929	Mortgage	Other mortgage
1358047	Mortgage	Conventional fixed mortgage
1358093	Mortgage	Conventional fixed mortgage
1358089	Mortgage	FHA mortgage
1356809	Mortgage	VA mortgage
1356898	Mortgage	VA mortgage
1357170	Mortgage	Conventional fixed mortgage
1356261	Mortgage	Conventional adjustable mortgage (ARM)
1357763	Mortgage	Other mortgage
1358054	Mortgage	Other mortgage
1357785	Mortgage	FHA mortgage
1357772	Mortgage	Conventional fixed mortgage
1356553	Mortgage	Conventional fixed mortgage
1356162	Mortgage	Conventional fixed mortgage
1358058	Mortgage	Other mortgage
1357779	Mortgage	Conventional fixed mortgage
1357357	Mortgage	VA mortgage
1356985	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	MA	02461	Web
Loan modification,collection,foreclosure	MD	20715	Web
Loan servicing, payments, escrow account	FL	32765	Web
Loan servicing, payments, escrow account	FL	33596	Web
Loan servicing, payments, escrow account	TX	77407	Web
Loan servicing, payments, escrow account	KY	42701	Web
Loan servicing, payments, escrow account	AZ	85249	Web
Application, originator, mortgage broker	TX	77056	Web
Credit decision / Underwriting	NY	10025	Web
Loan modification,collection,foreclosure	CA	94565	Fax
Loan servicing, payments, escrow account	WA	98685	Web
Loan servicing, payments, escrow account	MO	63376	Web
Loan modification,collection,foreclosure	NY	13203	Web
Loan servicing, payments, escrow account	IL	60641	Web
Loan servicing, payments, escrow account	TX	77006	Web
Loan servicing, payments, escrow account	AR	72120	Postal mail
Loan servicing, payments, escrow account	NV	89110	Web
Loan modification,collection,foreclosure	FL	32835	Web
Loan modification,collection,foreclosure	GA	30016	Web

Mortgage complaints

Based on Consumer Complaints

05/02/2015	05/02/2015	Nationstar Mortgage	Closed with explanation
05/02/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/02/2015	05/04/2015	Bank of America	Closed with explanation
05/02/2015	05/04/2015	Specialized Loan Servicing LLC	Closed with explanation
05/02/2015	05/03/2015	Ocwen	Closed with explanation
05/01/2015	05/01/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	PennyMac Loan Services, LLC	Closed with explanation
05/01/2015	05/01/2015	Homebridge Financial Services, Inc.	Closed with explanation
05/01/2015	05/01/2015	HSBC	In progress
05/01/2015	05/05/2015	Wells Fargo	In progress
05/01/2015	05/04/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/01/2015	05/02/2015	Flagstar Bank	Closed with explanation
05/01/2015	05/05/2015	Green Tree Servicing, LLC	In progress
05/01/2015	05/01/2015	Ocwen	Closed with explanation
05/01/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/01/2015	05/07/2015	Provident Funding	Closed with non-monetary relief
05/01/2015	05/02/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/01/2015	Rushmore Loan Management Services LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1357043	Mortgage	Conventional adjustable mortgage (ARM)
1357065	Mortgage	Conventional fixed mortgage
1357064	Mortgage	Conventional fixed mortgage
1357077	Mortgage	Other mortgage
1357701	Mortgage	Conventional adjustable mortgage (ARM)
1357696	Mortgage	FHA mortgage
1357042	Mortgage	FHA mortgage
1357452	Mortgage	Conventional fixed mortgage
1357470	Mortgage	FHA mortgage
1357397	Mortgage	Conventional fixed mortgage
1357717	Mortgage	Conventional adjustable mortgage (ARM)
1357349	Mortgage	VA mortgage
1356358	Mortgage	Other mortgage
1357368	Mortgage	Conventional fixed mortgage
1357789	Mortgage	FHA mortgage
1357362	Mortgage	Other mortgage
1357369	Mortgage	Other mortgage
1357105	Mortgage	Conventional fixed mortgage
1357333	Mortgage	Other mortgage
1357321	Mortgage	Conventional adjustable mortgage (ARM)
1357316	Mortgage	Conventional fixed mortgage
1357243	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	92507	Web
Loan servicing, payments, escrow account	MI	49345	Web
Loan servicing, payments, escrow account	NY	14618	Web
Loan modification, collection, foreclosure	CA	91915	Fax
Loan modification, collection, foreclosure	CA	91401	Web
Application, originator, mortgage broker	FL	33414	Web
Loan modification, collection, foreclosure	GA	30017	Web
Loan servicing, payments, escrow account	DC	20008	Web
Loan modification, collection, foreclosure	AR	72110	Web
Loan servicing, payments, escrow account	MO	63376	Web
Loan servicing, payments, escrow account	CA	94601	Web
Loan servicing, payments, escrow account	AZ	85629	Web
Loan modification, collection, foreclosure	KY	42376	Postal mail
Loan servicing, payments, escrow account	GA	30326	Web
Loan servicing, payments, escrow account	TX	77632	Web
Loan servicing, payments, escrow account	IL	60659	Postal mail
Loan modification, collection, foreclosure	CA	91364	Referral
Loan servicing, payments, escrow account	NC	28405	Web
Loan modification, collection, foreclosure	NY	12010	Referral
Loan modification, collection, foreclosure	CA	94847	Web
Loan modification, collection, foreclosure	OH	43026	Web
Loan servicing, payments, escrow account	FL	33647	Web

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/05/2015	Specialized Loan Servicing LLC	Closed with explanation
05/01/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/01/2015	05/01/2015	HSBC	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/04/2015	Wells Fargo	Closed with explanation
05/01/2015	05/02/2015	PennyMac Loan Services, LLC	Closed with explanation
05/01/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/01/2015	Seterus	In progress
05/01/2015	05/04/2015	Citibank	Closed
05/01/2015	05/01/2015	Ocwen	Closed with explanation
05/01/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/01/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/01/2015	Wells Fargo	Closed with explanation
05/01/2015	05/02/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/05/2015	Bayview Loan Servicing, LLC	Closed with explanation
05/01/2015	05/01/2015	Bayview Loan Servicing, LLC	In progress
05/01/2015	05/06/2015	Bank of America	In progress
05/01/2015	05/04/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Bank of America	Closed with explanation
05/01/2015	05/01/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1357189	Mortgage	Other mortgage
1357225	Mortgage	Conventional adjustable mortgage (ARM)
1356002	Mortgage	Other mortgage
1357180	Mortgage	Conventional fixed mortgage
1356431	Mortgage	Other mortgage
1357182	Mortgage	VA mortgage
1356360	Mortgage	Conventional fixed mortgage
1357797	Mortgage	Conventional fixed mortgage
1356918	Mortgage	Other mortgage
1356893	Mortgage	FHA mortgage
1356932	Mortgage	FHA mortgage
1356817	Mortgage	Conventional adjustable mortgage (ARM)
1356845	Mortgage	Other mortgage
1356882	Mortgage	Conventional fixed mortgage
1356718	Mortgage	Home equity loan or line of credit
1356810	Mortgage	Conventional adjustable mortgage (ARM)
1356799	Mortgage	Other mortgage
1355990	Mortgage	Conventional fixed mortgage
1355980	Mortgage	FHA mortgage
1355991	Mortgage	Reverse mortgage
1355958	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92877	Fax
Loan servicing, payments, escrow account	CA	95160	Web
Application, originator, mortgage broker	MA	01609	Postal mail
Loan modification,collection,foreclosure	VA	20194	Web
Loan servicing, payments, escrow account	GA	30180	Referral
Loan modification,collection,foreclosure	AZ	85648	Postal mail
Loan servicing, payments, escrow account	CA	92064	Web
Loan modification,collection,foreclosure	AE	09459	Web
Loan modification,collection,foreclosure	VA	20155	Referral
Loan modification,collection,foreclosure	NC	28204	Fax
Application, originator, mortgage broker	TN	37643	Web
Loan servicing, payments, escrow account	FL	34753	Phone
Loan servicing, payments, escrow account	LA	70809	Fax
Loan servicing, payments, escrow account	MN	55352	Web
Loan servicing, payments, escrow account	IL	60617	Web
Application, originator, mortgage broker	NH	03104	Web
Loan modification,collection,foreclosure	FL	33437	Referral
Loan modification,collection,foreclosure	NY	10451	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	FL	34202	Web
Loan servicing, payments, escrow account	WV	25303	Postal mail

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/05/2015	Quality Loan Service Corporation	Closed with explanation
05/01/2015	05/01/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/01/2015	Wells Fargo	Closed with explanation
05/01/2015	05/05/2015	Specialized Loan Servicing LLC	Closed with explanation
05/01/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/01/2015	05/05/2015	Stearns Lending	Closed with explanation
05/01/2015	05/02/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Bank of America	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Green Tree Servicing, LLC	Closed with explanation
05/01/2015	05/15/2015	PHH Mortgage	In progress
05/01/2015	05/05/2015	Wells Fargo	In progress
05/01/2015	05/01/2015	Pacific Union Financial, LLC	Closed with explanation
05/01/2015	05/05/2015	Green Tree Servicing, LLC	In progress
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	U.S. Bancorp	Closed with explanation
05/01/2015	05/01/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/04/2015	Wells Fargo	Closed with explanation
05/01/2015	05/04/2015	OneWest Bank	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1355966	Mortgage	Home equity loan or line of credit
1356784	Mortgage	Other mortgage
1356816	Mortgage	Other mortgage
1355882	Mortgage	Conventional adjustable mortgage (ARM)
1356543	Mortgage	FHA mortgage
1356565	Mortgage	Other mortgage
1356495	Mortgage	Conventional fixed mortgage
1356469	Mortgage	Conventional fixed mortgage
1356586	Mortgage	Conventional adjustable mortgage (ARM)
1356000	Mortgage	Other mortgage
1356342	Mortgage	Conventional fixed mortgage
1356983	Mortgage	Other mortgage
1356152	Mortgage	Conventional adjustable mortgage (ARM)
1356285	Mortgage	Other mortgage
1356284	Mortgage	Home equity loan or line of credit
1356604	Mortgage	Conventional fixed mortgage
1357449	Mortgage	Other mortgage
1357419	Mortgage	Conventional fixed mortgage
1356423	Mortgage	Other mortgage
1357330	Mortgage	Other mortgage
1357188	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	AZ	85297	Referral
Loan modification,collection,foreclosure	CA	92344	Referral
Loan modification,collection,foreclosure	FL	33027	Referral
Settlement process and costs	IL	60073	Web
Loan modification,collection,foreclosure	NC	27302	Web
Loan servicing, payments, escrow account	NJ	08648	Referral
Loan modification,collection,foreclosure	VA	23140	Web
Loan modification,collection,foreclosure	NJ	07208	Phone
Loan modification,collection,foreclosure	VA	22407	Web
Loan modification,collection,foreclosure	MA	01609	Postal mail
Loan modification,collection,foreclosure	UT	84404	Web
Loan modification,collection,foreclosure	KY	42066	Postal mail
Loan modification,collection,foreclosure	IL	62985	Web
Application, originator, mortgage broker	OH	43822	Phone
Loan servicing, payments, escrow account	NC	28226	Postal mail
Loan servicing, payments, escrow account	FL	33063	Web
Loan servicing, payments, escrow account	FL	34285	Postal mail
Loan servicing, payments, escrow account	RI	02864	Web
Settlement process and costs	TX	75087	Phone
Loan modification,collection,foreclosure	CA	92627	Referral
Loan modification,collection,foreclosure	CA	92877	Fax

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/04/2015	Bank of America	Closed with non-monetary relief
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/01/2015	EverBank	Closed with explanation
05/01/2015	05/01/2015	Wells Fargo	Closed with explanation
05/01/2015	05/05/2015	Citibank	Closed with explanation
05/01/2015	05/01/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/05/2015	SunTrust Bank	Closed with explanation
05/01/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/05/2015	Specialized Loan Servicing LLC	In progress
05/01/2015	05/01/2015	PHH Mortgage	In progress
05/01/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/12/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/04/2015	Summit Funding, Inc.	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Seterus	Closed with explanation
05/01/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/01/2015	Seterus	Closed with explanation
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Bank of America	Closed
05/01/2015	05/05/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
No	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1357237	Mortgage	Other mortgage
1357287	Mortgage	Conventional fixed mortgage
1355939	Mortgage	Home equity loan or line of credit
1356001	Mortgage	Other mortgage
1356831	Mortgage	Other mortgage
1357186	Mortgage	FHA mortgage
1357265	Mortgage	Other mortgage
1357334	Mortgage	FHA mortgage
1357091	Mortgage	Conventional fixed mortgage
1356687	Mortgage	Conventional fixed mortgage
1356573	Mortgage	Other mortgage
1356493	Mortgage	Other mortgage
1356520	Mortgage	Other mortgage
1356700	Mortgage	Conventional fixed mortgage
1356645	Mortgage	Other mortgage
1356945	Mortgage	Other mortgage
1356783	Mortgage	Conventional fixed mortgage
1356812	Mortgage	Conventional fixed mortgage
1356938	Mortgage	Conventional adjustable mortgage (ARM)
1356886	Mortgage	Conventional adjustable mortgage (ARM)
1356862	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33173	Referral
Loan servicing, payments, escrow account	CA	92808	Web
Loan servicing, payments, escrow account	CA	92336	Fax
Application, originator, mortgage broker	CA	94107	Postal mail
Loan modification,collection,foreclosure	MA	02777	Referral
Settlement process and costs	TX	78749	Web
Credit decision / Underwriting	CA	94568	Web
Loan modification,collection,foreclosure	MD	20748	Web
Loan servicing, payments, escrow account	CA	95382	Web
Loan modification,collection,foreclosure	FL	33063	Web
Loan modification,collection,foreclosure	NJ	08873	Referral
Loan modification,collection,foreclosure	NY	14450	Referral
Loan modification,collection,foreclosure	CA	94703	Postal mail
Loan modification,collection,foreclosure	CA	91942	Web
Loan servicing, payments, escrow account	NJ	07764	Referral
Loan servicing, payments, escrow account	FL	33068	Postal mail
Loan modification,collection,foreclosure	NV	89436	Web
Loan modification,collection,foreclosure	GA	30058	Web
Loan servicing, payments, escrow account	AZ	86325	Phone
Loan modification,collection,foreclosure	VA	20169	Phone
Loan modification,collection,foreclosure	CA	94561	Phone

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/05/2015	Bank of America	Closed with explanation
05/01/2015	05/01/2015	Citibank	Closed with explanation
05/01/2015	05/05/2015	U.S. Bancorp	Closed with explanation
05/01/2015	05/05/2015	OneWest Bank	Closed with explanation
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/05/2015	Citibank	Closed with monetary relief
05/01/2015	05/01/2015	Caliber Home Loans, Inc	Closed with explanation
05/01/2015	05/01/2015	Loan Care	Closed with explanation
05/01/2015	05/01/2015	Wells Fargo	Closed with explanation
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Green Tree Servicing, LLC	In progress
05/01/2015	05/05/2015	Bank of America	Closed with explanation
05/01/2015	05/01/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Citibank	Closed with non-monetary relief
05/01/2015	05/01/2015	Planet Home Lending, LLC	Closed with explanation
05/01/2015	05/04/2015	Green Tree Servicing, LLC	Closed with explanation
05/01/2015	05/05/2015	Specialized Loan Servicing LLC	Closed with explanation
05/01/2015	05/05/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1356402	Mortgage	FHA mortgage
1357389	Mortgage	Conventional fixed mortgage
1357172	Mortgage	Conventional fixed mortgage
1357236	Mortgage	Other mortgage
1357211	Mortgage	FHA mortgage
1357241	Mortgage	Other mortgage
1357300	Mortgage	Home equity loan or line of credit
1357373	Mortgage	Conventional adjustable mortgage (ARM)
1357320	Mortgage	Conventional adjustable mortgage (ARM)
1357337	Mortgage	Home equity loan or line of credit
1357372	Mortgage	Conventional fixed mortgage
1357356	Mortgage	Conventional adjustable mortgage (ARM)
1357371	Mortgage	Conventional fixed mortgage
1357456	Mortgage	Other mortgage
1357469	Mortgage	FHA mortgage
1355930	Mortgage	Other mortgage
1355905	Mortgage	Other mortgage
1355881	Mortgage	Other mortgage
1355960	Mortgage	Other mortgage
1355997	Mortgage	Conventional adjustable mortgage (ARM)
1355979	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	34609	Web
Loan modification,collection,foreclosure	TX	76054	Web
Loan servicing, payments, escrow account	PA	15063	Web
Loan modification,collection,foreclosure	GA	30458	Referral
Loan servicing, payments, escrow account	NY	11762	Web
Loan modification,collection,foreclosure	NJ	07006	Referral
Loan servicing, payments, escrow account	MA	02575	Postal mail
Loan modification,collection,foreclosure	FL	33317	Web
Loan modification,collection,foreclosure	CA	95691	Web
Settlement process and costs	TX	78729	Web
Loan modification,collection,foreclosure	FL	33141	Web
Loan modification,collection,foreclosure	AZ	85028	Web
Loan modification,collection,foreclosure	CA	94541	Web
Loan servicing, payments, escrow account	AL	35214	Fax
Loan modification,collection,foreclosure	AR	72110	Web
Loan servicing, payments, escrow account	NJ	07432	Postal mail
Loan servicing, payments, escrow account	VA	23321	Postal mail
Application, originator, mortgage broker	CA	94578	Web
Loan servicing, payments, escrow account	PA	17972	Postal mail
Loan modification,collection,foreclosure	NY	10918	Web
Loan modification,collection,foreclosure	NY	12944	Web

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/01/2015	JPMorgan Chase	In progress
05/01/2015	05/01/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/01/2015	05/01/2015	Bank of America	Closed with non-monetary relief
05/01/2015	05/05/2015	Specialized Loan Servicing LLC	Closed with explanation
05/01/2015	05/01/2015	Green Tree Servicing, LLC	Closed with explanation
05/01/2015	05/05/2015	Bank of America	Closed
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
05/01/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/01/2015	05/05/2015	JPMorgan Chase	Closed with explanation
05/01/2015	05/01/2015	BankUnited	Closed with explanation
05/01/2015	05/01/2015	Residential Credit Solutions	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Citibank	Closed with explanation
05/01/2015	05/06/2015	OneWest Bank	Closed with explanation
05/01/2015	05/05/2015	James B. Nutter & Company	Closed with explanation
05/01/2015	05/01/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	HSBC	Closed with explanation
05/01/2015	05/01/2015	Bank of America	In progress
05/01/2015	05/01/2015	Seterus	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
No	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1355978	Mortgage	Other mortgage
1355996	Mortgage	Other mortgage
1356006	Mortgage	Other mortgage
1356030	Mortgage	FHA mortgage
1356215	Mortgage	Other mortgage
1356185	Mortgage	Conventional fixed mortgage
1356141	Mortgage	Other mortgage
1356140	Mortgage	Other mortgage
1356143	Mortgage	Other mortgage
1356142	Mortgage	Other mortgage
1356147	Mortgage	FHA mortgage
1358125	Mortgage	Conventional adjustable mortgage (ARM)
1356280	Mortgage	Conventional fixed mortgage
1356351	Mortgage	Other mortgage
1356326	Mortgage	Home equity loan or line of credit
1356319	Mortgage	Home equity loan or line of credit
1356311	Mortgage	Other mortgage
1356299	Mortgage	Other mortgage
1356396	Mortgage	Conventional fixed mortgage
1356387	Mortgage	Other mortgage
1356615	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11701	Referral
Settlement process and costs	FL	33021	Referral
Loan servicing, payments, escrow account	GA	30093	Web
Loan modification,collection,foreclosure	FL	32219	Web
Loan modification,collection,foreclosure	PA	17402	Referral
Loan servicing, payments, escrow account	VA	20194	Web
Loan modification,collection,foreclosure	NJ	08226	Referral
Loan modification,collection,foreclosure	NJ	08226	Referral
Loan servicing, payments, escrow account	FL	33966	Referral
Loan servicing, payments, escrow account	FL	33966	Referral
Application, originator, mortgage broker	FL	34786	Web
Loan servicing, payments, escrow account	CA	90018	Web
Loan servicing, payments, escrow account	MD	21224	Web
Loan modification,collection,foreclosure	PA	19154	Postal mail
Credit decision / Underwriting	GA	30068	Web
Settlement process and costs	CA	94542	Web
Application, originator, mortgage broker	TX	76513	Postal mail
Loan servicing, payments, escrow account	PA	19129	Referral
Application, originator, mortgage broker	IL	60130	Web
Loan servicing, payments, escrow account	NY	13088	Postal mail
Loan servicing, payments, escrow account	NJ	08406	Phone

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/04/2015	Wells Fargo	Closed with explanation
05/01/2015	05/04/2015	Ocwen	Closed with explanation
05/01/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/01/2015	05/04/2015	U.S. Bancorp	Closed with explanation
05/01/2015	05/05/2015	Servis One, Inc.	Closed with explanation
05/01/2015	05/01/2015	HSBC	Closed with explanation
05/01/2015	05/05/2015	Seterus	In progress
05/01/2015	05/04/2015	Citibank	Closed with explanation
05/01/2015	05/05/2015	Specialized Loan Servicing LLC	Closed with explanation
05/01/2015	05/04/2015	Ocwen	Closed with explanation
05/01/2015	05/04/2015	NVR Inc	Closed with explanation
05/01/2015	05/02/2015	Residential Credit Solutions	Closed with explanation
05/01/2015	05/01/2015	Arvest Bank	Closed with explanation
05/01/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Bank of America	Closed with non-monetary relief
05/01/2015	05/05/2015	HSBC	Closed with explanation
05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	The PrivateBank and Trust Company	Closed with explanation
05/01/2015	05/05/2015	Green Tree Servicing, LLC	Closed with explanation
05/01/2015	05/05/2015	Bayview Loan Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1356294	Mortgage	Reverse mortgage
1357298	Mortgage	FHA mortgage
1357471	Mortgage	FHA mortgage
1354128	Mortgage	Home equity loan or line of credit
1354998	Mortgage	Conventional adjustable mortgage (ARM)
1354726	Mortgage	Other mortgage
1354852	Mortgage	Conventional fixed mortgage
1354988	Mortgage	Conventional fixed mortgage
1354833	Mortgage	Conventional fixed mortgage
1354973	Mortgage	Conventional fixed mortgage
1354986	Mortgage	Conventional fixed mortgage
1354091	Mortgage	Other mortgage
1354022	Mortgage	Reverse mortgage
1354011	Mortgage	Other mortgage
1356119	Mortgage	Other mortgage
1356173	Mortgage	Other mortgage
1356056	Mortgage	Conventional fixed mortgage
1356088	Mortgage	FHA mortgage
1355877	Mortgage	Conventional fixed mortgage
1355327	Mortgage	Conventional fixed mortgage
1355004	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	PA	17408	Postal mail
Loan modification,collection,foreclosure	NC	28402	Web
Loan modification,collection,foreclosure	MO	63144	Web
Loan modification,collection,foreclosure	NY	11520	Referral
Loan modification,collection,foreclosure	FL	33179	Web
Loan modification,collection,foreclosure	FL	32086	Referral
Loan modification,collection,foreclosure	IL	60417	Web
Loan modification,collection,foreclosure	MN		Web
Loan servicing, payments, escrow account	PA	19454	Web
Loan servicing, payments, escrow account	GA	30052	Web
Loan modification,collection,foreclosure	VA	24153	Web
Loan modification,collection,foreclosure	NC	28395	Postal mail
Loan modification,collection,foreclosure	CA	94112	Referral
Settlement process and costs	NC	27030	Web
Settlement process and costs	IN	46947	Web
Loan modification,collection,foreclosure	AZ	85248	Referral
Loan modification,collection,foreclosure	CA	92139	Web
Loan modification,collection,foreclosure	CA	93726	Web
Loan servicing, payments, escrow account	NC	28801	Web
Application, originator, mortgage broker	IL	60634	Web
Application, originator, mortgage broker	NY	11590	Web

Mortgage complaints

Based on Consumer Complaints

05/01/2015	05/05/2015	Wells Fargo	Closed with explanation
05/01/2015	05/01/2015	Selene Finance	Closed with explanation
05/01/2015	05/01/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Bank of America	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	Bank of America	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	04/30/2015	Specialized Loan Servicing LLC	Closed with explanation
04/30/2015	05/04/2015	Round Point Mortgage	Closed with explanation
04/30/2015	04/30/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	Servis One, Inc.	Closed with explanation
04/30/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	05/04/2015	Caliber Home Loans, Inc	Closed with explanation
04/30/2015	05/13/2015	Nationstar Mortgage	Closed
04/30/2015	05/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/01/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	U.S. Bancorp	Closed with monetary relief
04/30/2015	04/30/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1355687	Mortgage	Other mortgage
1357460	Mortgage	Conventional adjustable mortgage (ARM)
1357634	Mortgage	Conventional fixed mortgage
1355016	Mortgage	Conventional fixed mortgage
1356106	Mortgage	Conventional fixed mortgage
1355647	Mortgage	Other mortgage
1355650	Mortgage	Conventional adjustable mortgage (ARM)
1355659	Mortgage	Conventional fixed mortgage
1355664	Mortgage	Other mortgage
1354955	Mortgage	Other mortgage
1357346	Mortgage	Conventional fixed mortgage
1355623	Mortgage	Conventional fixed mortgage
1355680	Mortgage	Other mortgage
1355589	Mortgage	Other mortgage
1355685	Mortgage	Other mortgage
1355619	Mortgage	Conventional fixed mortgage
1355604	Mortgage	Conventional fixed mortgage
1355067	Mortgage	Conventional adjustable mortgage (ARM)
1355544	Mortgage	Other mortgage
1355688	Mortgage	Conventional fixed mortgage
1355620	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	95476	Phone
Loan servicing, payments, escrow account	CA	91356	Web
Loan modification, collection, foreclosure	CA	95843	Web
Loan modification, collection, foreclosure	IL	60153	Web
Loan servicing, payments, escrow account	CO	80120	Web
Loan servicing, payments, escrow account	TN	38305	Referral
Loan servicing, payments, escrow account	FL	33016	Web
Loan modification, collection, foreclosure	ID	83501	Web
Loan servicing, payments, escrow account	MS	39322	Referral
Loan modification, collection, foreclosure	TX	75227	Referral
Loan servicing, payments, escrow account	CA	90303	Web
Loan servicing, payments, escrow account	FL	33025	Web
Settlement process and costs	IL	60626	Phone
Application, originator, mortgage broker	CA	91337	Referral
Loan modification, collection, foreclosure	CT	06511	Referral
Loan modification, collection, foreclosure	MD	21093	Web
Loan modification, collection, foreclosure	IL	60441	Web
Loan modification, collection, foreclosure	MS	39506	Referral
Loan modification, collection, foreclosure	WA	98146	Web
Loan servicing, payments, escrow account	CA	91306	Web
Loan modification, collection, foreclosure	LA	70112	Web

Mortgage complaints

Based on Consumer Complaints

04/30/2015	05/04/2015	JPMorgan Chase	Closed with explanation
04/30/2015	05/04/2015	Ocwen	Closed with explanation
04/30/2015	05/01/2015	Bank of America	Closed with explanation
04/30/2015	05/08/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/01/2015	USAA Savings	Closed with monetary relief
04/30/2015	05/04/2015	Bank of America	Closed
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	05/04/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Capital One	Closed
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	04/30/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Bank of America	In progress
04/30/2015	05/07/2015	Ocwen	Closed
04/30/2015	05/04/2015	PHH Mortgage	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	Statebridge Company	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed
04/30/2015	04/30/2015	Fay Servicing, LLC	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1356103	Mortgage	Other mortgage
1354952	Mortgage	FHA mortgage
1355463	Mortgage	FHA mortgage
1354875	Mortgage	Other mortgage
1354921	Mortgage	Conventional adjustable mortgage (ARM)
1354819	Mortgage	Other mortgage
1353990	Mortgage	Other mortgage
1355261	Mortgage	Conventional fixed mortgage
1356184	Mortgage	FHA mortgage
1356076	Mortgage	Conventional fixed mortgage
1354888	Mortgage	Other mortgage
1355267	Mortgage	Conventional fixed mortgage
1356059	Mortgage	Conventional fixed mortgage
1354580	Mortgage	Conventional adjustable mortgage (ARM)
1354487	Mortgage	FHA mortgage
1356081	Mortgage	Conventional adjustable mortgage (ARM)
1354282	Mortgage	Conventional fixed mortgage
1354665	Mortgage	Conventional adjustable mortgage (ARM)
1354722	Mortgage	Other mortgage
1354383	Mortgage	Conventional fixed mortgage
1354370	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	OR	97015	Web
Loan modification,collection,foreclosure	TN	38128	Web
Loan servicing, payments, escrow account	MD	20743	Web
Loan modification,collection,foreclosure	MD	20783	Referral
Loan servicing, payments, escrow account	CA	91729	Web
Loan servicing, payments, escrow account	PA	17701	Referral
Application, originator, mortgage broker	CA	92505	Fax
Loan servicing, payments, escrow account	WA	98360	Web
Application, originator, mortgage broker	AZ	85295	Referral
Loan modification,collection,foreclosure	OH	43062	Web
Loan modification,collection,foreclosure	NV	89147	Referral
Loan modification,collection,foreclosure	WY		Web
Loan servicing, payments, escrow account	MA	01821	Web
Loan modification,collection,foreclosure	CA	94577	Web
Application, originator, mortgage broker	AL	35244	Web
Loan servicing, payments, escrow account	NC	28079	Web
Loan servicing, payments, escrow account	GA	30319	Web
Application, originator, mortgage broker	WA	98074	Web
Loan modification,collection,foreclosure	MN	55402	Referral
Loan modification,collection,foreclosure	MN	55437	Web
Loan servicing, payments, escrow account	NV	89104	Phone

Mortgage complaints

Based on Consumer Complaints

04/30/2015	05/01/2015	KeyBank NA	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/05/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/04/2015	Quality Loan Service Corporation	Closed with explanation
04/30/2015	04/30/2015	Wells Fargo	Closed with explanation
04/30/2015	05/04/2015	Prospect Mortgage	In progress
04/30/2015	05/05/2015	Ocwen	Closed with explanation
04/30/2015	05/18/2015	Alessi & Koenig, LLC	Untimely response
04/30/2015	04/30/2015	Green Tree Servicing, LLC	In progress
04/30/2015	05/01/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	04/30/2015	Wells Fargo	Closed with monetary relief
04/30/2015	05/05/2015	Ocwen	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	04/30/2015	Boeing Employees' Credit Union	Closed with explanation
04/30/2015	05/04/2015	U.S. Bancorp	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1354341	Mortgage	Home equity loan or line of credit
1354381	Mortgage	Conventional fixed mortgage
1355076	Mortgage	Conventional fixed mortgage
1354329	Mortgage	FHA mortgage
1354268	Mortgage	FHA mortgage
1355173	Mortgage	Other mortgage
1355240	Mortgage	Conventional adjustable mortgage (ARM)
1355174	Mortgage	VA mortgage
1355642	Mortgage	Conventional fixed mortgage
1354064	Mortgage	FHA mortgage
1354482	Mortgage	Conventional fixed mortgage
1354014	Mortgage	Conventional fixed mortgage
1354049	Mortgage	Conventional adjustable mortgage (ARM)
1355103	Mortgage	Other mortgage
1354913	Mortgage	FHA mortgage
1353972	Mortgage	FHA mortgage
1354728	Mortgage	Other mortgage
1356174	Mortgage	Other mortgage
1355580	Mortgage	Other mortgage
1357388	Mortgage	Other mortgage
1355665	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	VA	24101	Web
Loan servicing, payments, escrow account	FL	34787	Phone
Loan servicing, payments, escrow account	NJ	07036	Web
Application, originator, mortgage broker	TX	77407	Web
Credit decision / Underwriting	VA	22306	Web
Loan servicing, payments, escrow account	NJ	08844	Referral
Application, originator, mortgage broker	CA	90740	Web
Loan servicing, payments, escrow account	NY	12603	Phone
Settlement process and costs	NY	11207	Web
Application, originator, mortgage broker	TX	75061	Web
Credit decision / Underwriting	IA	50023	Web
Loan servicing, payments, escrow account	GA	30135	Web
Loan modification,collection,foreclosure	FL	32207	Web
Loan modification,collection,foreclosure	MD	20613	Referral
Loan modification,collection,foreclosure	NC	28078	Web
Loan modification,collection,foreclosure	NY	11201	Web
Loan modification,collection,foreclosure	CA	90720	Referral
Loan modification,collection,foreclosure	VA	23235	Referral
Loan modification,collection,foreclosure	NJ	07882	Referral
Loan modification,collection,foreclosure	TX	76036	Referral
Loan servicing, payments, escrow account	MS	39322	Referral

Mortgage complaints

Based on Consumer Complaints

04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	Regions	Closed with explanation
04/30/2015	04/30/2015	HSBC	Closed with explanation
04/30/2015	04/30/2015	Nations Reliable Lending	Closed with explanation
04/30/2015	04/30/2015	Patriot Mortgage Corporation	Untimely response
04/30/2015	05/04/2015	Bank of America	Closed with non-monetary relief
04/30/2015	05/04/2015	PMAC Mortgage Services	Closed with explanation
04/30/2015	05/04/2015	Seterus	In progress
04/30/2015	04/30/2015	Wells Fargo	In progress
04/30/2015	04/30/2015	Wells Fargo	Closed with explanation
04/30/2015	05/04/2015	Arbor Residential Mortgage LLC	Closed with explanation
04/30/2015	04/30/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	04/30/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/30/2015	04/30/2015	Citibank	Closed with explanation
04/30/2015	05/04/2015	JPMorgan Chase	Closed with explanation
04/30/2015	05/04/2015	Citibank	Closed with non-monetary relief
04/30/2015	06/05/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/04/2015	Citibank	Closed
04/30/2015	05/04/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	Yes
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1355625	Mortgage	FHA mortgage
1355710	Mortgage	Other mortgage
1355348	Mortgage	Conventional adjustable mortgage (ARM)
1356012	Mortgage	Conventional fixed mortgage
1355581	Mortgage	Conventional adjustable mortgage (ARM)
1354391	Mortgage	Conventional fixed mortgage
1355365	Mortgage	Other mortgage
1355271	Mortgage	Conventional fixed mortgage
1355182	Mortgage	Home equity loan or line of credit
1355078	Mortgage	Conventional fixed mortgage
1354981	Mortgage	Other mortgage
1354905	Mortgage	Other mortgage
1354857	Mortgage	Reverse mortgage
1355519	Mortgage	Other mortgage
1355128	Mortgage	Conventional fixed mortgage
1355093	Mortgage	Other mortgage
1355279	Mortgage	FHA mortgage
1355215	Mortgage	Other mortgage
1355183	Mortgage	Other mortgage
1355277	Mortgage	Conventional fixed mortgage
1355238	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	12944	Web
Loan modification,collection,foreclosure	TN	37075	Referral
Loan modification,collection,foreclosure	CA	92555	Web
Loan modification,collection,foreclosure	TX	77583	Web
Loan modification,collection,foreclosure	NJ	07882	Referral
Loan servicing, payments, escrow account	IN	46037	Web
Loan servicing, payments, escrow account	CO	80134	Referral
Loan modification,collection,foreclosure	FL	33317	Web
Loan servicing, payments, escrow account	NY	11561	Referral
Loan servicing, payments, escrow account	MA	01080	Web
Loan modification,collection,foreclosure	NY	11558	Referral
Loan modification,collection,foreclosure	MD	20784	Referral
Loan modification,collection,foreclosure	FL	32732	Phone
Settlement process and costs	MD	21046	Web
Loan modification,collection,foreclosure	CA	91344	Web
Loan modification,collection,foreclosure	DC	20020	Web
Loan servicing, payments, escrow account	AZ	85142	Web
Loan modification,collection,foreclosure	AL	35115	Referral
Loan modification,collection,foreclosure	IN	47403	Referral
Loan modification,collection,foreclosure	MD	20613	Web
Loan servicing, payments, escrow account	FL	32707	Referral

Mortgage complaints

Based on Consumer Complaints

04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/04/2015	Caliber Home Loans, Inc	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/01/2015	Shellpoint Partners, LLC	Closed with explanation
04/30/2015	05/06/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	04/30/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	05/04/2015	PHH Mortgage	Closed with explanation
04/30/2015	04/30/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/04/2015	RBS Citizens	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	05/04/2015	Ocwen	Closed with explanation
04/30/2015	05/05/2015	OneWest Bank	Closed with explanation
04/30/2015	04/30/2015	M&T Bank	In progress
04/30/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/30/2015	04/30/2015	Citibank	Closed with explanation
04/30/2015	04/30/2015	Seterus	Closed with explanation
04/30/2015	05/04/2015	JPMorgan Chase	Closed with explanation
04/30/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	04/30/2015	Seterus	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1355272	Mortgage	Conventional fixed mortgage
1355416	Mortgage	Other mortgage
1355496	Mortgage	Other mortgage
1355399	Mortgage	Other mortgage
1355389	Mortgage	Home equity loan or line of credit
1355489	Mortgage	Home equity loan or line of credit
1355682	Mortgage	Other mortgage
1355532	Mortgage	Conventional fixed mortgage
1355559	Mortgage	Conventional fixed mortgage
1355538	Mortgage	Conventional fixed mortgage
1355577	Mortgage	Other mortgage
1355599	Mortgage	Other mortgage
1355617	Mortgage	Other mortgage
1355616	Mortgage	Conventional fixed mortgage
1355646	Mortgage	Other mortgage
1355645	Mortgage	Other mortgage
1355630	Mortgage	Other mortgage
1354724	Mortgage	Other mortgage
1355724	Mortgage	Conventional adjustable mortgage (ARM)
1355712	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	92111	Web
Loan modification,collection,foreclosure	VA	22405	Referral
Other	ID	83835	Referral
Loan modification,collection,foreclosure	CA	93105	Postal mail
Settlement process and costs	GA	30097	Web
Loan servicing, payments, escrow account	MO	63113	Web
Loan modification,collection,foreclosure	CA	92868	Referral
Loan servicing, payments, escrow account	CA	92584	Phone
Loan modification,collection,foreclosure	CO	80020	Web
Loan servicing, payments, escrow account	TX	77070	Web
Loan modification,collection,foreclosure	CA	94588	Referral
Loan servicing, payments, escrow account	VA	20169	Web
Loan servicing, payments, escrow account	CA	95070	Fax
Loan modification,collection,foreclosure	NY	11216	Web
Loan servicing, payments, escrow account	TN	38305	Referral
Loan servicing, payments, escrow account	TN	38305	Referral
Loan servicing, payments, escrow account	PA	17313	Postal mail
Loan servicing, payments, escrow account	TX	77584	Referral
Loan modification,collection,foreclosure	AZ	85262	Referral
Settlement process and costs	CA	92253	Web

Mortgage complaints

Based on Consumer Complaints

04/30/2015	04/30/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/05/2015	JPMorgan Chase	Closed with explanation
04/30/2015	05/04/2015	Rabobank	Closed with non-monetary relief
04/30/2015	04/30/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	04/30/2015	Specialized Loan Servicing LLC	Closed with explanation
04/30/2015	05/04/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	Seterus	In progress
04/30/2015	05/04/2015	Citibank	In progress
04/30/2015	05/05/2015	Ocwen	Closed with explanation
04/30/2015	05/04/2015	Arvest Bank	Closed with explanation
04/30/2015	04/30/2015	Rushmore Loan Management Services LLC	Closed with explanation
04/30/2015	05/04/2015	Bank of America	Closed with explanation
04/30/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/04/2015	Specialized Loan Servicing LLC	Closed with explanation
04/30/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/30/2015	05/05/2015	U.S. Bancorp	Closed with explanation
04/30/2015	05/06/2015	21st Mortgage Corporation	Closed with explanation
04/30/2015	05/05/2015	Wells Fargo	Closed with explanation
04/30/2015	05/06/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1355735	Mortgage	Conventional adjustable mortgage (ARM)
1356021	Mortgage	Other mortgage
1356118	Mortgage	Conventional adjustable mortgage (ARM)
1356112	Mortgage	FHA mortgage
1356107	Mortgage	Conventional fixed mortgage
1353968	Mortgage	FHA mortgage
1353955	Mortgage	Conventional adjustable mortgage (ARM)
1353950	Mortgage	Conventional adjustable mortgage (ARM)
1354047	Mortgage	Conventional fixed mortgage
1354005	Mortgage	Other mortgage
1353995	Mortgage	VA mortgage
1354035	Mortgage	Other mortgage
1354723	Mortgage	Other mortgage
1354048	Mortgage	Conventional fixed mortgage
1354063	Mortgage	Conventional fixed mortgage
1354119	Mortgage	Conventional fixed mortgage
1354120	Mortgage	Conventional adjustable mortgage (ARM)
1354480	Mortgage	Conventional fixed mortgage
1354441	Mortgage	Conventional fixed mortgage
1354320	Mortgage	Other mortgage
1354290	Mortgage	Conventional fixed mortgage
1354425	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	NV	89129	Web
Loan modification,collection,foreclosure	CA	92647	Referral
Loan modification,collection,foreclosure	MD	20607	Web
Loan modification,collection,foreclosure	FL	33629	Web
Loan modification,collection,foreclosure	AZ	85286	Web
Loan modification,collection,foreclosure	IN	46208	Web
Loan modification,collection,foreclosure	PA	18302	Referral
Loan servicing, payments, escrow account	FL	33486	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	NJ	07446	Referral
Loan modification,collection,foreclosure	MD	21804	Web
Loan servicing, payments, escrow account	AL	36564	Referral
Settlement process and costs	VA	23509	Referral
Loan modification,collection,foreclosure	FL	33173	Web
Loan modification,collection,foreclosure	FL	32563	Web
Loan modification,collection,foreclosure	OH	44105	Web
Loan modification,collection,foreclosure	OH	44105	Web
Loan modification,collection,foreclosure	FL	33173	Web
Loan servicing, payments, escrow account	FL	32935	Web
Loan modification,collection,foreclosure	PA	18655	Web
Loan servicing, payments, escrow account	FL	32244	Web
Application, originator, mortgage broker	PA	19602	Referral

Mortgage complaints

Based on Consumer Complaints

04/30/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/04/2015	Ocwen	Closed with explanation
04/30/2015	05/01/2015	Ocwen	Closed with explanation
04/30/2015	05/01/2015	Bank of America	Closed with explanation
04/30/2015	05/01/2015	Shellpoint Partners, LLC	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	05/22/2015	Bank of America	In progress
04/30/2015	04/30/2015	Selene Finance	Closed with explanation
04/30/2015	04/30/2015	Fay Servicing, LLC	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	Citibank	Closed with non-monetary relief
04/30/2015	05/04/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	Residential Credit Solutions	Closed with explanation
04/30/2015	04/30/2015	Citibank	Closed with explanation
04/30/2015	04/30/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed
04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	04/30/2015	Green Tree Servicing, LLC	Closed with explanation
04/30/2015	04/30/2015	Ocwen	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/07/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1354343	Mortgage	FHA mortgage
1354407	Mortgage	VA mortgage
1354595	Mortgage	FHA mortgage
1354483	Mortgage	Other mortgage
1354519	Mortgage	Conventional adjustable mortgage (ARM)
1354559	Mortgage	Other mortgage
1354650	Mortgage	Conventional adjustable mortgage (ARM)
1354647	Mortgage	Other mortgage
1354721	Mortgage	Other mortgage
1354809	Mortgage	FHA mortgage
1354802	Mortgage	Home equity loan or line of credit
1354777	Mortgage	Other mortgage
1354730	Mortgage	Other mortgage
1354732	Mortgage	Other mortgage
1355438	Mortgage	Conventional fixed mortgage
1355864	Mortgage	Conventional adjustable mortgage (ARM)
1355440	Mortgage	Conventional fixed mortgage
1352781	Mortgage	Other mortgage
1353581	Mortgage	Other mortgage
1353592	Mortgage	Conventional fixed mortgage
1352163	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NH	03077	Web
Application, originator, mortgage broker	GA	31907	Web
Loan servicing, payments, escrow account	AZ	85249	Web
Loan modification,collection,foreclosure	FL	33055	Fax
Loan modification,collection,foreclosure	NY	11226	Referral
Loan modification,collection,foreclosure	WV	25403	Referral
Loan servicing, payments, escrow account	MD	02116	Web
Loan modification,collection,foreclosure	MD	20695	Referral
Application, originator, mortgage broker	CT	06082	Referral
Loan servicing, payments, escrow account	WA	98338	Web
Loan servicing, payments, escrow account	IL	60431	Web
Loan modification,collection,foreclosure	NV		Referral
Loan modification,collection,foreclosure	CA	90720	Referral
Loan modification,collection,foreclosure	CA	95691	Referral
Application, originator, mortgage broker	VA	20169	Web
Loan modification,collection,foreclosure	CA	92691	Web
Loan servicing, payments, escrow account	CA	93308	Web
Loan modification,collection,foreclosure	FL	34205	Fax
Loan modification,collection,foreclosure	CA	90746	Referral
Loan servicing, payments, escrow account	NY	11201	Web
Loan modification,collection,foreclosure	MO	63701	Referral

Mortgage complaints

Based on Consumer Complaints

04/30/2015	04/30/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
04/30/2015	04/30/2015	USAA Savings	Closed with explanation
04/30/2015	04/30/2015	Ocwen	Closed with monetary relief
04/30/2015	05/04/2015	JPMorgan Chase	Closed with explanation
04/30/2015	05/04/2015	JPMorgan Chase	In progress
04/30/2015	05/04/2015	Ocwen	Closed with explanation
04/30/2015	04/30/2015	Bank of America	Closed with explanation
04/30/2015	05/04/2015	Bank of America	Closed
04/30/2015	05/04/2015	Bank of America	Closed with explanation
04/30/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/30/2015	05/04/2015	Green Tree Servicing, LLC	In progress
04/30/2015	05/18/2015	Alessi & Koenig, LLC	Untimely response
04/30/2015	05/04/2015	Quality Loan Service Corporation	Closed with explanation
04/30/2015	05/05/2015	Wells Fargo	In progress
04/30/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/30/2015	04/30/2015	Wells Fargo	Closed with explanation
04/30/2015	04/30/2015	Seterus	Closed with explanation
04/29/2015	05/01/2015	BB&T Financial	Closed with explanation
04/29/2015	05/04/2015	Bank of America	Closed with monetary relief
04/29/2015	04/29/2015	Bank of America	Closed with non-monetary relief
04/29/2015	05/01/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1352152	Mortgage	FHA mortgage
1352203	Mortgage	Other mortgage
1353947	Mortgage	Conventional fixed mortgage
1353714	Mortgage	Other mortgage
1353648	Mortgage	Other mortgage
1352743	Mortgage	Other mortgage
1353985	Mortgage	Conventional fixed mortgage
1354175	Mortgage	Home equity loan or line of credit
1355657	Mortgage	Other mortgage
1352661	Mortgage	Other mortgage
1353173	Mortgage	Conventional fixed mortgage
1355626	Mortgage	Conventional fixed mortgage
1352993	Mortgage	Other mortgage
1353497	Mortgage	Other mortgage
1353494	Mortgage	Other mortgage
1353503	Mortgage	Other mortgage
1353491	Mortgage	Conventional adjustable mortgage (ARM)
1353460	Mortgage	Other mortgage
1353579	Mortgage	FHA mortgage
1353420	Mortgage	Conventional adjustable mortgage (ARM)
1353428	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	MN	55376	Web
Loan servicing, payments, escrow account	AZ	85715	Postal mail
Loan servicing, payments, escrow account	NY	10551	Web
Loan modification,collection,foreclosure	TX	78130	Referral
Loan servicing, payments, escrow account	VA	20147	Referral
Loan servicing, payments, escrow account	PA	19609	Phone
Loan modification,collection,foreclosure	CA	90077	Web
Loan modification,collection,foreclosure	UT	84088	Web
Loan modification,collection,foreclosure	NJ	07005	Referral
Loan modification,collection,foreclosure	OK	74172	Referral
Loan servicing, payments, escrow account	GA	31833	Web
Loan modification,collection,foreclosure	FL	34691	Web
Loan modification,collection,foreclosure	MO	63115	Referral
Loan modification,collection,foreclosure	CA	94550	Referral
Loan modification,collection,foreclosure	NY	10956	Referral
Loan modification,collection,foreclosure	FL	33545	Web
Loan modification,collection,foreclosure	CA	94583	Web
Loan servicing, payments, escrow account	KS	66442	Web
Application, originator, mortgage broker	TX	76015	Web
Loan modification,collection,foreclosure	CA	92626	Web
Loan modification,collection,foreclosure	NJ	07039	Web

Mortgage complaints

Based on Consumer Complaints

04/29/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/29/2015	05/01/2015	PNC Bank	In progress
04/29/2015	05/04/2015	PHH Mortgage	In progress
04/29/2015	05/01/2015	Ocwen	Closed with explanation
04/29/2015	05/04/2015	Wells Fargo	Closed with explanation
04/29/2015	05/04/2015	Green Tree Servicing, LLC	In progress
04/29/2015	04/29/2015	Bank of America	Closed with explanation
04/29/2015	04/30/2015	KeyBank NA	Closed with explanation
04/29/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Bank of America	Closed with non-monetary relief
04/29/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	04/30/2015	Ocwen	Closed with explanation
04/29/2015	05/01/2015	Citibank	Closed with explanation
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/29/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/29/2015	04/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/29/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1355874	Mortgage	FHA mortgage
1353274	Mortgage	Conventional adjustable mortgage (ARM)
1353196	Mortgage	VA mortgage
1353328	Mortgage	Other mortgage
1355728	Mortgage	Conventional adjustable mortgage (ARM)
1353273	Mortgage	FHA mortgage
1353052	Mortgage	Other mortgage
1353042	Mortgage	Reverse mortgage
1353123	Mortgage	Conventional fixed mortgage
1353133	Mortgage	Conventional fixed mortgage
1352807	Mortgage	Conventional adjustable mortgage (ARM)
1352751	Mortgage	VA mortgage
1352738	Mortgage	Conventional fixed mortgage
1353597	Mortgage	Conventional fixed mortgage
1353106	Mortgage	Conventional fixed mortgage
1352771	Mortgage	Home equity loan or line of credit
1352414	Mortgage	Home equity loan or line of credit
1352186	Mortgage	Conventional fixed mortgage
1352198	Mortgage	FHA mortgage
1354881	Mortgage	Other mortgage
1352815	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95123	Web
Loan modification,collection,foreclosure	FL	33496	Web
Settlement process and costs	GA	30904	Web
Loan servicing, payments, escrow account	CA	95608	Referral
Settlement process and costs	FL	33027	Web
Loan servicing, payments, escrow account	NJ	07728	Web
Loan modification,collection,foreclosure	CA	92373	Postal mail
Loan servicing, payments, escrow account	AZ	85602	Phone
Loan modification,collection,foreclosure	NC	28409	Phone
Loan servicing, payments, escrow account	MN	55420	Phone
Loan servicing, payments, escrow account	TN	38583	Web
Loan servicing, payments, escrow account	IL	60805	Web
Loan modification,collection,foreclosure	OK	74066	Web
Loan modification,collection,foreclosure	NY	10921	Web
Loan modification,collection,foreclosure	MA	02536	Web
Loan servicing, payments, escrow account	AZ	86025	Referral
Loan servicing, payments, escrow account	WV	25430	Web
Loan servicing, payments, escrow account	LA	71107	Web
Credit decision / Underwriting	OH	45504	Web
Other	NY	11368	Referral
Loan servicing, payments, escrow account	TX	76308	Web

Mortgage complaints

Based on Consumer Complaints

04/29/2015	04/30/2015	Bank of America	Closed with explanation
04/29/2015	04/29/2015	Wells Fargo	Closed with explanation
04/29/2015	04/29/2015	Wells Fargo	In progress
04/29/2015	05/04/2015	PennyMac Loan Services, LLC	Closed with explanation
04/29/2015	04/29/2015	Bank of America	Closed with explanation
04/29/2015	04/29/2015	Carrington Mortgage	In progress
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Bank of America	Closed with explanation
04/29/2015	05/04/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	04/29/2015	Bank of America	Closed with monetary relief
04/29/2015	04/29/2015	Freedom Mortgage	Closed with explanation
04/29/2015	04/29/2015	Citibank	Closed with explanation
04/29/2015	04/29/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Selene Finance	Closed with explanation
04/29/2015	05/01/2015	BBVA Compass	Closed with explanation
04/29/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/29/2015	Quicken Loans	Closed with explanation
04/29/2015	05/05/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/29/2015	Specialized Loan Servicing LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1352150	Mortgage	Conventional fixed mortgage
1352149	Mortgage	Conventional adjustable mortgage (ARM)
1352660	Mortgage	Home equity loan or line of credit
1352656	Mortgage	Other mortgage
1352226	Mortgage	Other mortgage
1352604	Mortgage	Other mortgage
1352576	Mortgage	Other mortgage
1352326	Mortgage	Other mortgage
1352677	Mortgage	Conventional fixed mortgage
1353583	Mortgage	Other mortgage
1352227	Mortgage	Conventional adjustable mortgage (ARM)
1352865	Mortgage	Home equity loan or line of credit
1352531	Mortgage	FHA mortgage
1353343	Mortgage	Other mortgage
1352886	Mortgage	Reverse mortgage
1352840	Mortgage	Other mortgage
1354186	Mortgage	Conventional fixed mortgage
1352715	Mortgage	VA mortgage
1353014	Mortgage	Other mortgage
1352966	Mortgage	Other mortgage
1352727	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	91356	Web
Loan modification,collection,foreclosure	FL	33176	Web
Application, originator, mortgage broker	MS	38606	Referral
Loan servicing, payments, escrow account	IL	60478	Referral
Application, originator, mortgage broker	MA	02138	Postal mail
Loan modification,collection,foreclosure	CA	94513	Postal mail
Loan modification,collection,foreclosure	NY	10924	Referral
Loan modification,collection,foreclosure	CA	92139	Postal mail
Settlement process and costs	IN	46404	Web
Loan modification,collection,foreclosure	NY	10509	Referral
Loan servicing, payments, escrow account	FL	33708	Phone
Loan modification,collection,foreclosure	WI	53108	Web
Credit decision / Underwriting	MI	48072	Web
Loan servicing, payments, escrow account	NY	11550	Referral
Settlement process and costs	DC	20011	Web
Loan modification,collection,foreclosure	FL	34607	Referral
Credit decision / Underwriting	IL	60620	Web
Application, originator, mortgage broker	IL	60201	Web
Loan modification,collection,foreclosure	CA	94531	Postal mail
Loan modification,collection,foreclosure	OK	73120	Referral
Loan modification,collection,foreclosure	FL	32808	Web

Mortgage complaints

Based on Consumer Complaints

04/29/2015	04/29/2015	Bank of America	Closed with non-monetary relief
04/29/2015	05/01/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	05/04/2015	Regions	In progress
04/29/2015	05/04/2015	Caliber Home Loans, Inc	Closed with explanation
04/29/2015	05/01/2015	Santander Bank US	Closed
04/29/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/01/2015	Ocwen	Closed with explanation
04/29/2015	05/01/2015	Bank of America	Closed with explanation
04/29/2015	05/01/2015	Citibank	Closed with monetary relief
04/29/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	04/29/2015	JPMorgan Chase	Closed with monetary relief
04/29/2015	04/29/2015	U.S. Bancorp	Closed with explanation
04/29/2015	04/29/2015	Carrington Mortgage	Closed with explanation
04/29/2015	05/04/2015	U.S. Bancorp	Closed with explanation
04/29/2015	04/29/2015	OneWest Bank	Closed with explanation
04/29/2015	05/01/2015	SunTrust Bank	Closed with non-monetary relief
04/29/2015	04/30/2015	Citibank	Closed with explanation
04/29/2015	04/29/2015	Wells Fargo	Closed with explanation
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/01/2015	Caliber Home Loans, Inc	Closed with explanation
04/29/2015	04/29/2015	Bayview Loan Servicing, LLC	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1354214	Mortgage	FHA mortgage
1354204	Mortgage	Conventional fixed mortgage
1354213	Mortgage	Conventional fixed mortgage
1354104	Mortgage	FHA mortgage
1352819	Mortgage	Other mortgage
1353580	Mortgage	Conventional adjustable mortgage (ARM)
1354146	Mortgage	Conventional adjustable mortgage (ARM)
1354122	Mortgage	Other mortgage
1354149	Mortgage	Other mortgage
1354099	Mortgage	Other mortgage
1354163	Mortgage	Conventional adjustable mortgage (ARM)
1352988	Mortgage	FHA mortgage
1354038	Mortgage	Conventional adjustable mortgage (ARM)
1354170	Mortgage	Conventional adjustable mortgage (ARM)
1352821	Mortgage	Other mortgage
1353644	Mortgage	Other mortgage
1353733	Mortgage	Conventional fixed mortgage
1353738	Mortgage	Conventional fixed mortgage
1353681	Mortgage	Conventional fixed mortgage
1353700	Mortgage	Other mortgage
1353701	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NJ	08873	Web
Loan modification,collection,foreclosure	NY	11901	Web
Loan servicing, payments, escrow account	GA	31005	Web
Loan servicing, payments, escrow account	MO	63034	Referral
Loan modification,collection,foreclosure	FL	32024	Referral
Loan modification,collection,foreclosure	TX	76015	Web
Loan modification,collection,foreclosure	CA	94536	Web
Settlement process and costs	CA	93001	Web
Credit decision / Underwriting	CO	80122	Web
Loan modification,collection,foreclosure	CA	94619	Referral
Loan modification,collection,foreclosure	WA	98682	Web
Loan modification,collection,foreclosure	TX	75068	Web
Loan modification,collection,foreclosure	CA	91104	Web
Loan servicing, payments, escrow account	MD	20705	Web
Loan servicing, payments, escrow account	CA	92646	Web
Loan modification,collection,foreclosure	MD	21917	Referral
Loan servicing, payments, escrow account	AL	35114	Web
Loan modification,collection,foreclosure	NC	28078	Web
Loan modification,collection,foreclosure	GA	30683	Web
Loan modification,collection,foreclosure	GA	30062	Web
Loan modification,collection,foreclosure	AL	35612	Referral

Mortgage complaints

Based on Consumer Complaints

04/29/2015	04/30/2015	EverBank	Closed with explanation
04/29/2015	04/30/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/01/2015	U.S. Bancorp	Closed with explanation
04/29/2015	05/04/2015	Wells Fargo	Closed with explanation
04/29/2015	04/29/2015	Statebridge Company	Closed with explanation
04/29/2015	04/30/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	04/29/2015	First Guaranty Mortgage Corporation	Closed with explanation
04/29/2015	05/04/2015	Bank of the West	Closed with explanation
04/29/2015	05/04/2015	PNC Bank	Closed with explanation
04/29/2015	04/30/2015	Ocwen	Closed
04/29/2015	05/04/2015	Wells Fargo	Closed with explanation
04/29/2015	04/30/2015	PHH Mortgage	Closed with explanation
04/29/2015	05/04/2015	Bank of America	Closed with explanation
04/29/2015	04/29/2015	Bank of America	Closed with monetary relief
04/29/2015	05/08/2015	BB&T Financial	Closed with explanation
04/29/2015	05/01/2015	United Security Financial Corp	Closed with monetary relief
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/18/2015	Shellpoint Partners, LLC	Closed with explanation
04/29/2015	05/01/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1353737	Mortgage	Conventional adjustable mortgage (ARM)
1353673	Mortgage	Conventional fixed mortgage
1353615	Mortgage	Conventional fixed mortgage
1353634	Mortgage	Conventional adjustable mortgage (ARM)
1353633	Mortgage	Other mortgage
1353598	Mortgage	Other mortgage
1353607	Mortgage	Other mortgage
1352776	Mortgage	Other mortgage
1353451	Mortgage	Conventional fixed mortgage
1353483	Mortgage	Conventional fixed mortgage
1353440	Mortgage	FHA mortgage
1355612	Mortgage	Other mortgage
1352818	Mortgage	Conventional fixed mortgage
1352800	Mortgage	FHA mortgage
1352222	Mortgage	FHA mortgage
1353610	Mortgage	Conventional fixed mortgage
1353141	Mortgage	Conventional fixed mortgage
1355634	Mortgage	FHA mortgage
1353430	Mortgage	Other mortgage
1352563	Mortgage	FHA mortgage
1352310	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	VA	22043	Web
Loan servicing, payments, escrow account	PA	15206	Web
Loan modification, collection, foreclosure	CA	90041	Web
Loan modification, collection, foreclosure	FL	33186	Referral
Loan modification, collection, foreclosure	TX	79603	Fax
Loan servicing, payments, escrow account	SC	29687	Web
Loan servicing, payments, escrow account	CA	92626	Referral
Loan modification, collection, foreclosure	ME	04444	Referral
Loan servicing, payments, escrow account	CA	93305	Web
Loan modification, collection, foreclosure	OK	73099	Web
Loan modification, collection, foreclosure	MD	20772	Web
Loan servicing, payments, escrow account	FL	32097	Web
Loan modification, collection, foreclosure	FL	32024	Referral
Loan servicing, payments, escrow account	FL	32259	Web
Credit decision / Underwriting	PA	19525	Web
Loan servicing, payments, escrow account	DC	20019	Web
Loan modification, collection, foreclosure	NJ	08736	Web
Loan modification, collection, foreclosure	AL	35040	Web
Loan servicing, payments, escrow account	MD	20777	Referral
Loan modification, collection, foreclosure	TX	78577	Web
Loan servicing, payments, escrow account	CA	90740	Postal mail

Mortgage complaints

Based on Consumer Complaints

04/29/2015	04/29/2015	BB&T Financial	Closed with explanation
04/29/2015	04/29/2015	PNC Bank	Closed with explanation
04/29/2015	05/04/2015	JPMorgan Chase	Closed with explanation
04/29/2015	05/01/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	05/01/2015	Ocwen	Closed with explanation
04/29/2015	05/12/2015	Ocwen	Closed with explanation
04/29/2015	05/01/2015	Wells Fargo	Closed with explanation
04/29/2015	05/01/2015	Bank of America	Closed
04/29/2015	04/29/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/29/2015	04/29/2015	BB&T Financial	Closed with explanation
04/29/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/19/2015	Wells Fargo	In progress
04/29/2015	04/29/2015	Residential Credit Solutions	Closed with explanation
04/29/2015	04/29/2015	Wells Fargo	Closed with explanation
04/29/2015	04/29/2015	HSBC	Closed with explanation
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/30/2015	Alabama Housing Finance Authority	Closed with explanation
04/29/2015	05/04/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/29/2015	U.S. Bancorp	Closed with explanation
04/29/2015	05/01/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1353018	Mortgage	Other mortgage
1352460	Mortgage	Conventional adjustable mortgage (ARM)
1352867	Mortgage	Other mortgage
1352542	Mortgage	Other mortgage
1352938	Mortgage	Conventional fixed mortgage
1353233	Mortgage	Conventional fixed mortgage
1351930	Mortgage	Conventional fixed mortgage
1353098	Mortgage	Conventional fixed mortgage
1352654	Mortgage	Other mortgage
1353368	Mortgage	Conventional adjustable mortgage (ARM)
1353188	Mortgage	Home equity loan or line of credit
1353182	Mortgage	Other mortgage
1353262	Mortgage	Home equity loan or line of credit
1355551	Mortgage	Other mortgage
1353389	Mortgage	Conventional adjustable mortgage (ARM)
1353578	Mortgage	FHA mortgage
1353498	Mortgage	Other mortgage
1353671	Mortgage	Conventional fixed mortgage
1353599	Mortgage	Other mortgage
1353653	Mortgage	Other mortgage
1353623	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	OH	44615	Phone
Loan modification, collection, foreclosure	AZ	85710	Referral
Settlement process and costs	FL	33062	Referral
Loan modification, collection, foreclosure	MI	48124	Web
Loan servicing, payments, escrow account	PA	17113	Web
Loan servicing, payments, escrow account	TX	75028	Web
Loan servicing, payments, escrow account	CA	96150	Web
Loan servicing, payments, escrow account	CA	95476	Web
Settlement process and costs	AL	35124	Referral
Loan modification, collection, foreclosure	CA	92692	Web
Loan modification, collection, foreclosure	TN	37404	Web
Loan modification, collection, foreclosure	OH	43204	Referral
Loan servicing, payments, escrow account	VA	22033	Web
Loan modification, collection, foreclosure	NY	10509	Referral
Loan servicing, payments, escrow account	IN	47708	Web
Loan modification, collection, foreclosure	TX	76015	Web
Loan modification, collection, foreclosure	VA	23503	Referral
Loan servicing, payments, escrow account	FL	33016	Web
Loan servicing, payments, escrow account	CA	91354	Web
Loan servicing, payments, escrow account	FL	33131	Fax
Loan modification, collection, foreclosure	CA	92656	Web

Mortgage complaints

Based on Consumer Complaints

04/29/2015	05/04/2015	Ocwen	Closed with explanation
04/29/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	05/01/2015	Wells Fargo	Closed with non-monetary relief
04/29/2015	04/29/2015	Bank of America	Closed with non-monetary relief
04/29/2015	04/29/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Green Tree Servicing, LLC	In progress
04/29/2015	04/29/2015	Ocwen	Closed
04/29/2015	04/29/2015	Stearns Lending	Closed with explanation
04/29/2015	05/04/2015	Regions	Closed with monetary relief
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Bank of America	Closed with explanation
04/29/2015	05/01/2015	Nationstar Mortgage	Closed
04/29/2015	04/29/2015	HSBC	Closed with explanation
04/29/2015	05/01/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Caliber Home Loans, Inc	Closed with explanation
04/29/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/29/2015	05/04/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Citibank	Closed with explanation
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1353651	Mortgage	Conventional fixed mortgage
1353732	Mortgage	Conventional fixed mortgage
1353730	Mortgage	Conventional fixed mortgage
1353735	Mortgage	Conventional adjustable mortgage (ARM)
1354112	Mortgage	Home equity loan or line of credit
1354192	Mortgage	FHA mortgage
1354180	Mortgage	Conventional fixed mortgage
1354646	Mortgage	Other mortgage
1352967	Mortgage	Other mortgage
1352874	Mortgage	Other mortgage
1352923	Mortgage	Home equity loan or line of credit
1352295	Mortgage	Conventional fixed mortgage
1352527	Mortgage	Other mortgage
1352693	Mortgage	Conventional adjustable mortgage (ARM)
1352622	Mortgage	Other mortgage
1352616	Mortgage	Other mortgage
1352668	Mortgage	Other mortgage
1352639	Mortgage	Other mortgage
1352662	Mortgage	Other mortgage
1352161	Mortgage	Conventional fixed mortgage
1352686	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	SC	29420	Web
Loan servicing, payments, escrow account	GA	35114	Web
Loan modification, collection, foreclosure	CA	95032	Web
Loan modification, collection, foreclosure	CA	92109	Web
Loan servicing, payments, escrow account	AZ	85737	Web
Loan servicing, payments, escrow account	TX	76657	Web
Loan servicing, payments, escrow account	WI	54017	Web
Loan modification, collection, foreclosure	MD	20695	Referral
Loan modification, collection, foreclosure	OK	73120	Referral
Loan servicing, payments, escrow account	OH	44053	Referral
Loan modification, collection, foreclosure	TN	37818	Web
Loan servicing, payments, escrow account	TX	76067	Phone
Credit decision / Underwriting	FL	33169	Postal mail
Settlement process and costs	OH	43110	Web
Loan modification, collection, foreclosure	CA	90032	Referral
Loan servicing, payments, escrow account	OK	73099	Referral
Loan modification, collection, foreclosure	TX	75052	Referral
Loan modification, collection, foreclosure	PA	19446	Referral
Loan modification, collection, foreclosure	TX	78681	Referral
Loan servicing, payments, escrow account	CA	94507	Web
Application, originator, mortgage broker	FL	33578	Web

Mortgage complaints

Based on Consumer Complaints

04/29/2015	05/01/2015	PNC Bank	In progress
04/29/2015	04/29/2015	United Security Financial Corp	Closed with non-monetary relief
04/29/2015	04/29/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	04/29/2015	Bank of America	Closed with explanation
04/29/2015	04/30/2015	Bank of America	In progress
04/29/2015	04/30/2015	Green Tree Servicing, LLC	In progress
04/29/2015	05/04/2015	Ocwen	Closed with explanation
04/29/2015	05/04/2015	HSBC	Closed with explanation
04/29/2015	05/01/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	BB&T Financial	Closed with explanation
04/29/2015	04/29/2015	Wells Fargo	Closed with explanation
04/29/2015	05/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/29/2015	04/29/2015	Ocwen	Closed with explanation
04/29/2015	05/01/2015	Wells Fargo	In progress
04/29/2015	05/01/2015	SunTrust Bank	Closed with monetary relief
04/29/2015	05/04/2015	Ocwen	Closed
04/29/2015	05/01/2015	RBS Citizens	Closed with explanation
04/29/2015	05/04/2015	Wells Fargo	Closed with explanation
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/29/2015	Fifth Third Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1352158	Mortgage	Conventional fixed mortgage
1352224	Mortgage	Conventional adjustable mortgage (ARM)
1352166	Mortgage	Conventional fixed mortgage
1352205	Mortgage	Conventional fixed mortgage
1352442	Mortgage	Conventional fixed mortgage
1352401	Mortgage	Home equity loan or line of credit
1352346	Mortgage	Other mortgage
1351976	Mortgage	Conventional fixed mortgage
1351958	Mortgage	Other mortgage
1351899	Mortgage	Other mortgage
1351967	Mortgage	Other mortgage
1351918	Mortgage	Other mortgage
1351962	Mortgage	Reverse mortgage
1352002	Mortgage	Other mortgage
1352016	Mortgage	Other mortgage
1352005	Mortgage	Other mortgage
1352004	Mortgage	Other mortgage
1355550	Mortgage	Other mortgage
1351941	Mortgage	Conventional fixed mortgage
1354197	Mortgage	FHA mortgage
1350318	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11763	Web
Loan modification,collection,foreclosure	MI	48837	Web
Loan modification,collection,foreclosure	VA	22308	Web
Loan servicing, payments, escrow account	TX	78741	Web
Loan servicing, payments, escrow account	NC	28803	Web
Loan servicing, payments, escrow account	CA	92571	Web
Loan modification,collection,foreclosure	NY	12601	Referral
Loan modification,collection,foreclosure	NY	13122	Referral
Loan servicing, payments, escrow account	PA	19027	Referral
Loan modification,collection,foreclosure	MI	49504	Fax
Application, originator, mortgage broker	FL	33458	Referral
Credit decision / Underwriting	PA	17327	Web
Loan modification,collection,foreclosure	TX	79902	Web
Other	CO	80207	Referral
Loan modification,collection,foreclosure	NY	14772	Web
Loan modification,collection,foreclosure	MA	01609	Postal mail
Loan servicing, payments, escrow account	MA	01835	Referral
Loan modification,collection,foreclosure	NY	10509	Referral
Loan servicing, payments, escrow account	GA	30034	Web
Loan servicing, payments, escrow account	NC	28787	Web
Loan servicing, payments, escrow account	TX	77406	Web

Mortgage complaints

Based on Consumer Complaints

04/29/2015	04/29/2015	New York Community Bank	Closed with explanation
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/06/2015	BankUnited	Closed with non-monetary relief
04/29/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/29/2015	04/29/2015	Ocwen	Closed
04/29/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/01/2015	JPMorgan Chase	In progress
04/29/2015	05/05/2015	Citibank	Closed with non-monetary relief
04/29/2015	05/06/2015	Ocwen	Closed with explanation
04/29/2015	05/01/2015	Bank of America	Closed with explanation
04/29/2015	05/01/2015	Wells Fargo	Closed with monetary relief
04/29/2015	05/04/2015	Ocwen	Closed with explanation
04/29/2015	04/29/2015	Reverse Mortgage Solutions	Closed with explanation
04/29/2015	05/06/2015	PHH Mortgage	In progress
04/29/2015	04/29/2015	Caliber Home Loans, Inc	Closed with explanation
04/29/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	05/04/2015	M&T Bank	Closed with explanation
04/29/2015	05/01/2015	JPMorgan Chase	Closed
04/29/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/29/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1350225	Mortgage	FHA mortgage
1350162	Mortgage	Conventional fixed mortgage
1350212	Mortgage	Conventional adjustable mortgage (ARM)
1349810	Mortgage	VA mortgage
1349833	Mortgage	Other mortgage
1349799	Mortgage	Other mortgage
1349836	Mortgage	Other mortgage
1349842	Mortgage	Other mortgage
1350389	Mortgage	Other mortgage
1351380	Mortgage	FHA mortgage
1351417	Mortgage	Conventional fixed mortgage
1351288	Mortgage	FHA mortgage
1351316	Mortgage	Conventional fixed mortgage
1350517	Mortgage	Other mortgage
1350882	Mortgage	Other mortgage
1351044	Mortgage	Other mortgage
1350709	Mortgage	Conventional fixed mortgage
1350450	Mortgage	FHA mortgage
1350289	Mortgage	Conventional fixed mortgage
1350032	Mortgage	Conventional fixed mortgage
1350088	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	IL	60426	Web
Application, originator, mortgage broker	CT	92882	Web
Loan modification,collection,foreclosure	PA	17113	Web
Loan servicing, payments, escrow account	LA	70068	Web
Loan servicing, payments, escrow account	NV	89148	Referral
Other	OR	97223	Referral
Loan modification,collection,foreclosure	NY	12601	Referral
Loan modification,collection,foreclosure	IL	61021	Referral
Loan modification,collection,foreclosure	GA	30075	Fax
Loan servicing, payments, escrow account	PR	00725	Web
Loan modification,collection,foreclosure	TN	37379	Phone
Loan modification,collection,foreclosure	MS	39560	Web
Loan servicing, payments, escrow account	NC	27051	Fax
Loan modification,collection,foreclosure	CA	91403	Referral
Loan servicing, payments, escrow account	CA	93550	Postal mail
Loan servicing, payments, escrow account	FL	34639	Web
Loan servicing, payments, escrow account	FL	32828	Web
Loan modification,collection,foreclosure	CA	93611	Web
Loan servicing, payments, escrow account	TN	37914	Web
Loan servicing, payments, escrow account	CA	94547	Web
Settlement process and costs	TN	37129	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Assent Inc.	Untimely response
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	Regions	Closed with non-monetary relief
04/28/2015	05/01/2015	BankUnited	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	Fay Servicing, LLC	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed
04/28/2015	05/01/2015	Ocwen	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation
04/28/2015	04/29/2015	Green Tree Servicing, LLC	In progress
04/28/2015	04/28/2015	Ocwen	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with non-monetary relief
04/28/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	JPMorgan Chase	Closed with monetary relief
04/28/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Arbor Residential Mortgage LLC	In progress
04/28/2015	04/28/2015	Avalanche Title and Escrow, LLC	Untimely response

Mortgage complaints

Based on Consumer Complaints

Yes	
No	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
No	

Mortgage complaints

Based on Consumer Complaints

1350045	Mortgage	FHA mortgage
1349850	Mortgage	Other mortgage
1350146	Mortgage	Conventional fixed mortgage
1349800	Mortgage	FHA mortgage
1350115	Mortgage	Conventional fixed mortgage
1350118	Mortgage	Other mortgage
1350106	Mortgage	FHA mortgage
1350442	Mortgage	Conventional fixed mortgage
1350537	Mortgage	Conventional fixed mortgage
1350071	Mortgage	Conventional fixed mortgage
1352136	Mortgage	Conventional fixed mortgage
1352135	Mortgage	Conventional fixed mortgage
1352118	Mortgage	Conventional adjustable mortgage (ARM)
1350567	Mortgage	Other mortgage
1353742	Mortgage	Conventional adjustable mortgage (ARM)
1351442	Mortgage	Other mortgage
1351457	Mortgage	FHA mortgage
1351455	Mortgage	Conventional fixed mortgage
1351461	Mortgage	Other mortgage
1351406	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	GA	30019	Web
Loan servicing, payments, escrow account	FL	33594	Referral
Loan servicing, payments, escrow account	MD	21742	Postal mail
Loan modification,collection,foreclosure	GA	30013	Web
Loan servicing, payments, escrow account	PA	18020	Web
Loan modification,collection,foreclosure	NJ	07050	Postal mail
Loan servicing, payments, escrow account	MD	21122	Web
Loan modification,collection,foreclosure	CA	90265	Web
Loan modification,collection,foreclosure	UT	84107	Web
Loan servicing, payments, escrow account	KY	41007	Web
Loan servicing, payments, escrow account	MN	55426	Web
Loan servicing, payments, escrow account	FL	33186	Web
Credit decision / Underwriting	MA	02481	Web
Loan modification,collection,foreclosure	NJ	07083	Postal mail
Loan modification,collection,foreclosure	OH	43204	Web
Loan servicing, payments, escrow account	CA	91343	Postal mail
Loan modification,collection,foreclosure	IL	60515	Web
Loan modification,collection,foreclosure	NC	28027	Web
Loan modification,collection,foreclosure	CA	90232	Referral
Loan servicing, payments, escrow account	CA	94022	Referral

Mortgage complaints

Based on Consumer Complaints

04/28/2015	04/28/2015	Freedom Mortgage	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	M&T Bank	Closed with explanation
04/28/2015	04/28/2015	Rushmore Loan Management Services LLC	Closed with explanation
04/28/2015	05/01/2015	RBS Citizens	Closed with explanation
04/28/2015	04/30/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/29/2015	SunTrust Bank	Closed with monetary relief
04/28/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	04/29/2015	Bank of America	Closed with explanation
04/28/2015	05/01/2015	Valley National Bank	Closed with explanation
04/28/2015	04/29/2015	Nationstar Mortgage	Closed
04/28/2015	05/07/2015	JPMorgan Chase	In progress
04/28/2015	04/30/2015	Bank of America	Closed with non-monetary relief
04/28/2015	05/01/2015	Citibank	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1351443	Mortgage	Other mortgage
1351493	Mortgage	Conventional adjustable mortgage (ARM)
1351415	Mortgage	Conventional fixed mortgage
1351201	Mortgage	Conventional fixed mortgage
1351370	Mortgage	Other mortgage
1351366	Mortgage	Conventional fixed mortgage
1351359	Mortgage	Home equity loan or line of credit
1351349	Mortgage	Other mortgage
1351305	Mortgage	Conventional fixed mortgage
1351266	Mortgage	VA mortgage
1351114	Mortgage	FHA mortgage
1351160	Mortgage	Other mortgage
1350960	Mortgage	FHA mortgage
1351045	Mortgage	Other mortgage
1350981	Mortgage	Conventional fixed mortgage
1351088	Mortgage	Other mortgage
1350860	Mortgage	Other mortgage
1350973	Mortgage	Conventional fixed mortgage
1350811	Mortgage	Other mortgage
1350704	Mortgage	Other mortgage
1350765	Mortgage	Other mortgage
1350721	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account			Referral
Loan modification,collection,foreclosure	CA	91001	Web
Loan servicing, payments, escrow account	TX	75007	Web
Loan modification,collection,foreclosure	OR	97206	Web
Loan modification,collection,foreclosure	CA	92626	Referral
Settlement process and costs	FL	32216	Web
Loan modification,collection,foreclosure	GA	30319	Web
Loan servicing, payments, escrow account	OK	73018	Web
Loan servicing, payments, escrow account	MP	48610	Web
Loan modification,collection,foreclosure	CA	92592	Web
Loan modification,collection,foreclosure	LA	71037	Web
Loan modification,collection,foreclosure	FL	33157	Postal mail
Loan modification,collection,foreclosure	PA	19082	Web
Loan servicing, payments, escrow account	OK	73119	Fax
Loan servicing, payments, escrow account	CA	94118	Web
Loan modification,collection,foreclosure	MO	63130	Web
Loan servicing, payments, escrow account	CA	94560	Postal mail
Loan modification,collection,foreclosure	VA	23060	Web
Loan servicing, payments, escrow account	CA	94063	Postal mail
Loan servicing, payments, escrow account	CA	93012	Postal mail
Loan servicing, payments, escrow account	SC	29301	Web
Loan servicing, payments, escrow account	FL	33308	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	05/05/2015	Ocwen	Closed with explanation
04/28/2015	05/01/2015	Specialized Loan Servicing LLC	Closed with explanation
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	05/01/2015	Springleaf Finance Corporation	In progress
04/28/2015	04/28/2015	Seterus	Closed with explanation
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	U.S. Bancorp	Closed with explanation
04/28/2015	05/01/2015	Ocwen	Closed with explanation
04/28/2015	05/28/2015	Wells Fargo	In progress
04/28/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Bank of America	Closed with explanation
04/28/2015	04/28/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Ocwen	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1350652	Mortgage	Home equity loan or line of credit
1350810	Mortgage	Conventional fixed mortgage
1350448	Mortgage	FHA mortgage
1350516	Mortgage	Conventional adjustable mortgage (ARM)
1350489	Mortgage	Conventional adjustable mortgage (ARM)
1350519	Mortgage	Other mortgage
1350507	Mortgage	Conventional fixed mortgage
1350493	Mortgage	Other mortgage
1350483	Mortgage	Other mortgage
1350482	Mortgage	Other mortgage
1350383	Mortgage	VA mortgage
1350332	Mortgage	Conventional adjustable mortgage (ARM)
1350346	Mortgage	Home equity loan or line of credit
1350353	Mortgage	Conventional adjustable mortgage (ARM)
1352007	Mortgage	Conventional fixed mortgage
1351926	Mortgage	Conventional adjustable mortgage (ARM)
1351877	Mortgage	Conventional fixed mortgage
1349778	Mortgage	Conventional fixed mortgage
1350042	Mortgage	Other mortgage
1351876	Mortgage	Other mortgage
1350326	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	33616	Web
Settlement process and costs	CO	80111	Web
Loan modification, collection, foreclosure	ME	04038	Postal mail
Loan modification, collection, foreclosure	AZ	85226	Referral
Loan servicing, payments, escrow account	NJ	08527	Web
Loan servicing, payments, escrow account	MI	48438	Referral
Loan modification, collection, foreclosure	OH	45005	Web
Loan modification, collection, foreclosure	FL	32736	Referral
Application, originator, mortgage broker	MA	01609	Postal mail
Loan modification, collection, foreclosure	MA	01609	Postal mail
Loan servicing, payments, escrow account	TX	75024	Web
Loan servicing, payments, escrow account	IL	60628	Postal mail
Loan modification, collection, foreclosure	VA	20120	Referral
Loan modification, collection, foreclosure	AL	36305	Web
Loan servicing, payments, escrow account	NV	89118	Web
Loan modification, collection, foreclosure	CA	91344	Web
Loan modification, collection, foreclosure	FL	32803	Referral
Loan modification, collection, foreclosure	CA	92694	Web
Loan modification, collection, foreclosure	MD	21045	Web
Loan servicing, payments, escrow account	NY	13464	Referral
Loan servicing, payments, escrow account	MA	01835	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	05/01/2015	Specialized Loan Servicing LLC	Closed with explanation
04/28/2015	04/28/2015	Prospect Mortgage	In progress
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with explanation
04/28/2015	04/28/2015	Bank of America	Closed with explanation
04/28/2015	05/01/2015	SunTrust Bank	Closed with explanation
04/28/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/28/2015	05/01/2015	Residential Credit Solutions	Closed with explanation
04/28/2015	04/28/2015	Pacific Union Financial, LLC	Closed with explanation
04/28/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/28/2015	04/30/2015	M&T Bank	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation
04/28/2015	04/28/2015	Carrington Mortgage	Closed with explanation
04/28/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Selene Finance	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	BB&T Financial	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed
04/28/2015	04/28/2015	M&T Bank	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1350068	Mortgage	Conventional fixed mortgage
1350055	Mortgage	FHA mortgage
1350321	Mortgage	Other mortgage
1350156	Mortgage	Conventional fixed mortgage
1350128	Mortgage	Conventional fixed mortgage
1350184	Mortgage	Conventional adjustable mortgage (ARM)
1350312	Mortgage	Conventional fixed mortgage
1350531	Mortgage	Other mortgage
1350374	Mortgage	Other mortgage
1350354	Mortgage	Conventional adjustable mortgage (ARM)
1350477	Mortgage	Home equity loan or line of credit
1350409	Mortgage	Other mortgage
1350471	Mortgage	Conventional fixed mortgage
1350522	Mortgage	Other mortgage
1350518	Mortgage	Home equity loan or line of credit
1352055	Mortgage	Conventional fixed mortgage
1350557	Mortgage	FHA mortgage
1350543	Mortgage	Other mortgage
1350741	Mortgage	Conventional fixed mortgage
1350660	Mortgage	Other mortgage
1350723	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Credit decision / Underwriting	NY	11001	Web
Loan servicing, payments, escrow account	OH	43016	Web
Loan servicing, payments, escrow account	NJ	08260	Referral
Loan modification, collection, foreclosure	FL	33510	Web
Loan modification, collection, foreclosure	CT	06477	Web
Loan modification, collection, foreclosure	MA	02052	Web
Loan servicing, payments, escrow account	TX	76208	Postal mail
Loan modification, collection, foreclosure	FL	33326	Referral
Loan servicing, payments, escrow account	NJ	08555	Referral
Loan modification, collection, foreclosure	GA	30066	Web
Loan modification, collection, foreclosure	WI	54005	Web
Loan modification, collection, foreclosure	TX	75093	Referral
Application, originator, mortgage broker	FL	33772	Postal mail
Loan modification, collection, foreclosure	OH	43025	Referral
Loan servicing, payments, escrow account	TX	76210	Referral
Loan modification, collection, foreclosure	CA	33920	Web
Loan servicing, payments, escrow account	AZ	85339	Web
Loan modification, collection, foreclosure	NY	12866	Postal mail
Loan servicing, payments, escrow account	NC	28215	Web
Loan servicing, payments, escrow account	CO	80014	Web
Loan modification, collection, foreclosure	OH	43078	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	04/28/2015	Semper Home Loans, Inc.	Untimely response
04/28/2015	05/05/2015	Pacific Union Financial, LLC	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	05/01/2015	Flagstar Bank	Closed with explanation
04/28/2015	04/28/2015	Green Tree Servicing, LLC	In progress
04/28/2015	04/28/2015	Ocwen	Closed
04/28/2015	05/01/2015	Citibank	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	05/01/2015	Lynx Asset Services, LLC	Closed with explanation
04/28/2015	04/28/2015	Capital One	Closed with explanation
04/28/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	04/30/2015	Bank of America	Closed
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	05/01/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed
04/28/2015	05/01/2015	Ocwen	Closed with non-monetary relief
04/28/2015	04/28/2015	Green Tree Servicing, LLC	In progress
04/28/2015	04/28/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1351438	Mortgage	Other mortgage
1350943	Mortgage	Conventional adjustable mortgage (ARM)
1350941	Mortgage	Conventional fixed mortgage
1351083	Mortgage	Conventional fixed mortgage
1350962	Mortgage	Conventional fixed mortgage
1351053	Mortgage	Conventional fixed mortgage
1352342	Mortgage	Other mortgage
1351332	Mortgage	Conventional fixed mortgage
1351155	Mortgage	Conventional fixed mortgage
1351333	Mortgage	FHA mortgage
1351326	Mortgage	Conventional fixed mortgage
1351264	Mortgage	Conventional fixed mortgage
1351319	Mortgage	Conventional fixed mortgage
1352110	Mortgage	Conventional fixed mortgage
1351434	Mortgage	FHA mortgage
1351430	Mortgage	Other mortgage
1351427	Mortgage	Home equity loan or line of credit
1351407	Mortgage	Other mortgage
1351425	Mortgage	Other mortgage
1351491	Mortgage	Other mortgage
1351486	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	IL	62221	Referral
Loan modification,collection,foreclosure	CA	95691	Web
Loan modification,collection,foreclosure	TN	37343	Web
Loan servicing, payments, escrow account	IL	60601	Phone
Loan modification,collection,foreclosure	OH	43228	Web
Loan modification,collection,foreclosure	FL	32822	Web
Loan modification,collection,foreclosure	CA	95355	Referral
Loan servicing, payments, escrow account	ME	04092	Web
Loan servicing, payments, escrow account	MA	01832	Phone
Loan servicing, payments, escrow account	MI	48234	Web
Loan servicing, payments, escrow account	IL	60504	Web
Loan modification,collection,foreclosure	CA	91411	Phone
Loan servicing, payments, escrow account	FL	32707	Web
Loan servicing, payments, escrow account	CO	80110	Web
Loan servicing, payments, escrow account	CA	95842	Web
Loan modification,collection,foreclosure	FL	34654	Web
Loan modification,collection,foreclosure	TX	78753	Referral
Loan modification,collection,foreclosure	CA	94022	Referral
Loan servicing, payments, escrow account	FL	32128	Web
Loan modification,collection,foreclosure	ME	04444	Web
Settlement process and costs	IL	60031	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	05/01/2015	HSBC	Closed with explanation
04/28/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	04/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/28/2015	04/28/2015	Caliber Home Loans, Inc	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation
04/28/2015	05/01/2015	BankUnited	Closed with explanation
04/28/2015	05/01/2015	Fifth Third Bank	Closed with explanation
04/28/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	04/29/2015	Ocwen	Closed with explanation
04/28/2015	05/01/2015	Provident Funding	Closed with explanation
04/28/2015	04/29/2015	Ocwen	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Wells Fargo	Closed with explanation
04/28/2015	05/01/2015	Ocwen	Closed
04/28/2015	05/01/2015	Bayview Loan Servicing, LLC	Closed with explanation
04/28/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with non-monetary relief
04/28/2015	05/01/2015	Ocwen	Closed

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1351509	Mortgage	Conventional fixed mortgage
1351472	Mortgage	Conventional fixed mortgage
1352048	Mortgage	Other mortgage
1352023	Mortgage	Home equity loan or line of credit
1351865	Mortgage	Other mortgage
1351539	Mortgage	Other mortgage
1351527	Mortgage	Conventional fixed mortgage
1351882	Mortgage	Conventional fixed mortgage
1352013	Mortgage	Conventional fixed mortgage
1352099	Mortgage	FHA mortgage
1352106	Mortgage	Conventional fixed mortgage
1352086	Mortgage	Conventional fixed mortgage
1349918	Mortgage	Other mortgage
1349773	Mortgage	Other mortgage
1352076	Mortgage	Conventional fixed mortgage
1349772	Mortgage	Other mortgage
1349771	Mortgage	Other mortgage
1349811	Mortgage	VA mortgage
1349792	Mortgage	Other mortgage
1349793	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95032	Web
Loan servicing, payments, escrow account	NY	14830	Web
Loan servicing, payments, escrow account	MI	48624	Web
Loan servicing, payments, escrow account	NY	11237	Web
Settlement process and costs	FL	34957	Postal mail
Loan modification,collection,foreclosure	WA	98272	Web
Loan modification,collection,foreclosure	PA	19090	Web
Loan servicing, payments, escrow account	IL	60175	Web
Loan modification,collection,foreclosure	MA	02302	Web
Application, originator, mortgage broker	WA	98116	Web
Loan servicing, payments, escrow account	OR	97487	Web
Application, originator, mortgage broker	NJ	08859	Web
Loan modification,collection,foreclosure	GA	30214	Fax
Loan modification,collection,foreclosure	MI	48382	Fax
Loan modification,collection,foreclosure	NC	28273	Web
Loan modification,collection,foreclosure	MI	48382	Fax
Loan modification,collection,foreclosure	MI	48382	Fax
Loan servicing, payments, escrow account	LA	70068	Web
Loan servicing, payments, escrow account	FL	34743	Phone
Loan servicing, payments, escrow account	CA	95452	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	04/28/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/28/2015	04/28/2015	JPMorgan Chase	Closed with monetary relief
04/28/2015	04/29/2015	Green Tree Servicing, LLC	In progress
04/28/2015	04/29/2015	U.S. Bancorp	Closed with explanation
04/28/2015	05/20/2015	Nations Direct Mortgage LLC	Closed with explanation
04/28/2015	04/28/2015	Seterus	Closed with explanation
04/28/2015	05/01/2015	Nationstar Mortgage	Closed with explanation
04/28/2015	04/28/2015	Green Tree Servicing, LLC	In progress
04/28/2015	04/28/2015	Bank of America	Closed with monetary relief
04/28/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with explanation
04/28/2015	05/11/2015	Universal Capital Services, Inc.	Closed with explanation
04/28/2015	05/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/28/2015	05/01/2015	Citibank	Closed with explanation
04/28/2015	04/29/2015	Bank of America	Closed with explanation
04/28/2015	05/01/2015	Rushmore Loan Management Services LLC	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	04/28/2015	EverBank	Closed with explanation
04/28/2015	04/29/2015	Seterus	Closed with explanation
04/28/2015	04/28/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1350016	Mortgage	Conventional adjustable mortgage (ARM)
1349882	Mortgage	Other mortgage
1349881	Mortgage	Other mortgage
1349884	Mortgage	Conventional fixed mortgage
1350285	Mortgage	Other mortgage
1351933	Mortgage	Conventional fixed mortgage
1351874	Mortgage	Other mortgage
1351974	Mortgage	Other mortgage
1351963	Mortgage	Conventional fixed mortgage
1348910	Mortgage	Conventional fixed mortgage
1347775	Mortgage	Conventional fixed mortgage
1351439	Mortgage	Conventional adjustable mortgage (ARM)
1349502	Mortgage	Other mortgage
1349917	Mortgage	Conventional fixed mortgage
1349516	Mortgage	Conventional fixed mortgage
1347785	Mortgage	Other mortgage
1347786	Mortgage	Conventional fixed mortgage
1348088	Mortgage	Conventional fixed mortgage
1348179	Mortgage	Conventional fixed mortgage
1347662	Mortgage	Other mortgage
1349157	Mortgage	Conventional fixed mortgage
1349114	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92886	Web
Loan servicing, payments, escrow account	VA	22315	Referral
Loan modification,collection,foreclosure	CA	94560	Referral
Application, originator, mortgage broker	NY	12484	Web
Loan servicing, payments, escrow account	OR	97056	Postal mail
Loan modification,collection,foreclosure	GA	30004	Web
Loan modification,collection,foreclosure	PA	18630	Referral
Loan servicing, payments, escrow account	NY	11201	Web
Loan modification,collection,foreclosure	MD	21207	Web
Loan modification,collection,foreclosure	WA	98407	Web
Loan servicing, payments, escrow account	OH	43551	Web
Loan modification,collection,foreclosure	VA	22079	Web
Credit decision / Underwriting	FL	33177	Web
Loan modification,collection,foreclosure	MA	02176	Web
Loan modification,collection,foreclosure	MN	55369	Web
Application, originator, mortgage broker	NY	10467	Web
Loan servicing, payments, escrow account	VA	22315	Web
Application, originator, mortgage broker	MI	49240	Web
Loan modification,collection,foreclosure	AR	72034	Web
Loan servicing, payments, escrow account	FL	33175	Phone
Loan modification,collection,foreclosure	CA	90601	Phone
Loan servicing, payments, escrow account	NC	28210	Web

Mortgage complaints

Based on Consumer Complaints

04/28/2015	05/14/2015	Bank of America	Closed with explanation
04/28/2015	05/01/2015	Bank of America	Closed with non-monetary relief
04/28/2015	05/01/2015	Quality Loan Service Corporation	Closed with explanation
04/28/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	04/29/2015	Specialized Loan Servicing LLC	Closed with explanation
04/28/2015	05/01/2015	Ocwen	Closed with explanation
04/28/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/27/2015	Servis One, Inc.	Closed with explanation
04/27/2015	04/28/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	U.S. Bancorp	Closed with explanation
04/27/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with non-monetary relief
04/27/2015	04/27/2015	PNC Bank	Closed with explanation
04/27/2015	04/27/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/27/2015	04/28/2015	U.S. Bancorp	Closed with explanation
04/27/2015	04/28/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/27/2015	04/27/2015	Carrington Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1349117	Mortgage	Conventional adjustable mortgage (ARM)
1348933	Mortgage	Other mortgage
1348962	Mortgage	FHA mortgage
1349896	Mortgage	Other mortgage
1349750	Mortgage	Conventional fixed mortgage
1349887	Mortgage	Conventional fixed mortgage
1349971	Mortgage	VA mortgage
1349807	Mortgage	FHA mortgage
1348702	Mortgage	Other mortgage
1348746	Mortgage	Other mortgage
1348515	Mortgage	Other mortgage
1347641	Mortgage	Conventional fixed mortgage
1348370	Mortgage	Conventional fixed mortgage
1348443	Mortgage	Conventional adjustable mortgage (ARM)
1349500	Mortgage	Other mortgage
1349895	Mortgage	Other mortgage
1349522	Mortgage	Conventional adjustable mortgage (ARM)
1348927	Mortgage	Conventional adjustable mortgage (ARM)
1349378	Mortgage	Conventional adjustable mortgage (ARM)
1348547	Mortgage	Other mortgage
1348814	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NJ	08010	Web
Loan modification,collection,foreclosure	NY	11758	Web
Loan servicing, payments, escrow account	FL	34953	Web
Loan modification,collection,foreclosure	PA	19013	Referral
Loan servicing, payments, escrow account	NY	13021	Web
Loan servicing, payments, escrow account	MI	49464	Web
Application, originator, mortgage broker	MD	21044	Web
Loan servicing, payments, escrow account	TX	78230	Web
Loan modification,collection,foreclosure	PA	19403	Fax
Loan modification,collection,foreclosure	NC	28616	Postal mail
Loan modification,collection,foreclosure	IN	46280	Referral
Loan modification,collection,foreclosure	FL	33167	Phone
Application, originator, mortgage broker	OR	97225	Web
Application, originator, mortgage broker	CA	92869	Web
Loan servicing, payments, escrow account	GA	30127	Web
Application, originator, mortgage broker	WI	53098	Referral
Loan servicing, payments, escrow account	GA	30005	Web
Application, originator, mortgage broker	TX	77019	Web
Loan modification,collection,foreclosure	CA	92357	Web
Loan modification,collection,foreclosure	NY	12601	Referral
Loan modification,collection,foreclosure	CA	92035	Web

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/27/2015	Specialized Loan Servicing LLC	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Flagstar Bank	Closed with explanation
04/27/2015	04/30/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/27/2015	Round Point Mortgage	Closed with explanation
04/27/2015	04/30/2015	Prospect Mortgage	In progress
04/27/2015	04/28/2015	Round Point Mortgage	Closed with explanation
04/27/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/27/2015	05/05/2015	Citibank	Closed with non-monetary relief
04/27/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/28/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	USAA Savings	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/30/2015	Bayview Loan Servicing, LLC	In progress
04/27/2015	04/30/2015	Associated Bank	Closed with non-monetary relief
04/27/2015	04/27/2015	PennyMac Loan Services, LLC	Closed with explanation
04/27/2015	04/27/2015	Union Bank	Closed with explanation
04/27/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/30/2015	Citibank	Closed with explanation
04/27/2015	04/27/2015	Real Time Resolutions	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1348794	Mortgage	Other mortgage
1348817	Mortgage	Conventional fixed mortgage
1348771	Mortgage	Other mortgage
1348803	Mortgage	Conventional fixed mortgage
1348605	Mortgage	Other mortgage
1348719	Mortgage	Conventional adjustable mortgage (ARM)
1348595	Mortgage	Conventional fixed mortgage
1348681	Mortgage	Other mortgage
1348551	Mortgage	Conventional adjustable mortgage (ARM)
1348568	Mortgage	Other mortgage
1348566	Mortgage	Other mortgage
1351410	Mortgage	Other mortgage
1348336	Mortgage	Other mortgage
1349182	Mortgage	Conventional fixed mortgage
1348303	Mortgage	Other mortgage
1348254	Mortgage	Other mortgage
1348295	Mortgage	Other mortgage
1348275	Mortgage	Other mortgage
1348298	Mortgage	Other mortgage
1348231	Mortgage	Other mortgage
1348232	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30013	Referral
Loan modification,collection,foreclosure	OH	44202	Web
Loan servicing, payments, escrow account	MO	64052	Web
Loan servicing, payments, escrow account	CA	92270	Web
Loan modification,collection,foreclosure	WA	98223	Postal mail
Loan servicing, payments, escrow account	OH	45371	Phone
Loan modification,collection,foreclosure	CA	95822	Web
Loan modification,collection,foreclosure	CA	90064	Fax
Loan servicing, payments, escrow account	FL	33304	Web
Loan servicing, payments, escrow account	WA	98660	Referral
Loan modification,collection,foreclosure	FL	33155	Fax
Loan modification,collection,foreclosure	OK	73120	Referral
Application, originator, mortgage broker	VA	24014	Web
Loan servicing, payments, escrow account	PA	19125	Phone
Loan servicing, payments, escrow account	WA	98110	Referral
Application, originator, mortgage broker	NJ	07960	Web
Loan modification,collection,foreclosure	CA	90037	Referral
Loan modification,collection,foreclosure	FL	33073	Referral
Loan modification,collection,foreclosure	CA	91401	Referral
Loan servicing, payments, escrow account	VA	23139	Referral
Loan modification,collection,foreclosure	FL	33073	Web

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/30/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/30/2015	Ocwen	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/30/2015	PNC Bank	Closed
04/27/2015	04/28/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Guild Mortgage	In progress
04/27/2015	04/30/2015	PNC Bank	Closed with explanation
04/27/2015	04/30/2015	Citibank	Closed with explanation
04/27/2015	04/30/2015	Umpqua Holdings Corporation	Closed with explanation
04/27/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/27/2015	05/21/2015	Caliber Home Loans, Inc	Closed with explanation
04/27/2015	04/27/2015	Hamilton Group Funding, Inc	Closed with explanation
04/27/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/30/2015	PNC Bank	In progress
04/27/2015	04/27/2015	Wells Fargo	Closed with monetary relief
04/27/2015	04/30/2015	Plaza Home Mortgage	Closed with non-monetary relief
04/27/2015	04/30/2015	Bank of America	Closed with explanation
04/27/2015	04/30/2015	EverBank	Closed with explanation
04/27/2015	04/30/2015	BB&T Financial	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1349373	Mortgage	Conventional fixed mortgage
1351411	Mortgage	Conventional fixed mortgage
1349278	Mortgage	Other mortgage
1349425	Mortgage	FHA mortgage
1349436	Mortgage	Conventional fixed mortgage
1349394	Mortgage	Other mortgage
1349387	Mortgage	Conventional fixed mortgage
1349938	Mortgage	Other mortgage
1349338	Mortgage	Other mortgage
1349223	Mortgage	FHA mortgage
1349244	Mortgage	Other mortgage
1350414	Mortgage	Other mortgage
1348065	Mortgage	FHA mortgage
1349202	Mortgage	Home equity loan or line of credit
1349142	Mortgage	Conventional fixed mortgage
1349118	Mortgage	Conventional adjustable mortgage (ARM)
1349975	Mortgage	Conventional fixed mortgage
1348180	Mortgage	Conventional fixed mortgage
1348397	Mortgage	Conventional fixed mortgage
1349437	Mortgage	Other mortgage
1349402	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NY	11358	Web
Credit decision / Underwriting	TX	76013	Web
Other	NY	11946	Postal mail
Credit decision / Underwriting	CA	92283	Web
Loan servicing, payments, escrow account	CA	91906	Phone
Loan modification,collection,foreclosure	OH	44077	Web
Loan modification,collection,foreclosure	NY	11951	Web
Other	CO	80207	Postal mail
Loan servicing, payments, escrow account	NY	10007	Web
Loan servicing, payments, escrow account	CA	91914	Web
Loan servicing, payments, escrow account	FL	34446	Referral
Loan modification,collection,foreclosure	NJ	07036	Referral
Settlement process and costs	PA	19111	Web
Loan servicing, payments, escrow account	KY	40065	Web
Loan servicing, payments, escrow account	CA	92119	Web
Loan modification,collection,foreclosure	PA	19333	Web
Loan modification,collection,foreclosure	IL	60707	Web
Loan modification,collection,foreclosure	TX	76088	Web
Loan servicing, payments, escrow account	MO	63134	Web
Loan servicing, payments, escrow account	MD	20871	Referral
Loan modification,collection,foreclosure	CO	80125	Web

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with explanation
04/27/2015	05/04/2015	PennyMac Loan Services, LLC	Closed with explanation
04/27/2015	04/30/2015	Wells Fargo	Closed with explanation
04/27/2015	04/28/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/27/2015	05/04/2015	Citibank	Closed with non-monetary relief
04/27/2015	05/06/2015	PHH Mortgage	In progress
04/27/2015	04/27/2015	Green Tree Servicing, LLC	In progress
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	04/30/2015	Bank of America	Closed with explanation
04/27/2015	04/30/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/30/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	04/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/27/2015	04/28/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with non-monetary relief
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	05/05/2015	Bank of America	In progress
04/27/2015	05/06/2015	RBS Citizens	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1349069	Mortgage	Conventional fixed mortgage
1348535	Mortgage	Home equity loan or line of credit
1348263	Mortgage	Conventional fixed mortgage
1348302	Mortgage	Other mortgage
1348299	Mortgage	Other mortgage
1348514	Mortgage	Other mortgage
1348304	Mortgage	Other mortgage
1348478	Mortgage	Conventional fixed mortgage
1349053	Mortgage	VA mortgage
1348572	Mortgage	Conventional fixed mortgage
1348765	Mortgage	FHA mortgage
1348759	Mortgage	Conventional fixed mortgage
1348649	Mortgage	Other mortgage
1348747	Mortgage	Other mortgage
1348892	Mortgage	Conventional fixed mortgage
1349003	Mortgage	Other mortgage
1348883	Mortgage	FHA mortgage
1348979	Mortgage	Conventional adjustable mortgage (ARM)
1348911	Mortgage	Other mortgage
1348964	Mortgage	FHA mortgage
1349365	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	93460	Web
Loan servicing, payments, escrow account	MD	20850	Web
Loan servicing, payments, escrow account	IN	46938	Web
Settlement process and costs	MI	48823	Referral
Loan servicing, payments, escrow account	KS	66502	Referral
Loan modification,collection,foreclosure	IN	46280	Referral
Loan modification,collection,foreclosure	WI	53144	Referral
Loan servicing, payments, escrow account	PA	17036	Web
Loan servicing, payments, escrow account	CA	92691	Web
Loan modification,collection,foreclosure	IA	52317	Web
Loan modification,collection,foreclosure	MD	20748	Web
Loan servicing, payments, escrow account	SC	29708	Web
Loan servicing, payments, escrow account	OH	43612	Referral
Loan modification,collection,foreclosure	NC	28616	Postal mail
Settlement process and costs			Phone
Loan modification,collection,foreclosure	OR	97220	Web
Application, originator, mortgage broker	TX	75061	Web
Loan modification,collection,foreclosure	NC	28357	Web
Loan modification,collection,foreclosure	NY	12572	Referral
Loan modification,collection,foreclosure	OH	44667	Phone
Loan modification,collection,foreclosure	NY	11201	Web

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/30/2015	JPMorgan Chase	Closed with monetary relief
04/27/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/27/2015	04/30/2015	Bank of America	Closed with monetary relief
04/27/2015	04/30/2015	U.S. Bancorp	Closed with explanation
04/27/2015	04/30/2015	The Huntington National Bank	In progress
04/27/2015	04/30/2015	U.S. Bancorp	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	04/27/2015	Pacific Union Financial, LLC	Closed with explanation
04/27/2015	04/30/2015	PNC Bank	Closed with explanation
04/27/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	04/30/2015	The Huntington National Bank	Closed with explanation
04/27/2015	04/30/2015	BB&T Financial	Closed with explanation
04/27/2015	04/28/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Citibank	Closed with non-monetary relief
04/27/2015	05/04/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	05/05/2015	Seterus	In progress
04/27/2015	04/28/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Mortgage complaints

Based on Consumer Complaints

1351510	Mortgage	Other mortgage
1349217	Mortgage	Other mortgage
1349358	Mortgage	Conventional fixed mortgage
1349179	Mortgage	Conventional fixed mortgage
1349356	Mortgage	Conventional fixed mortgage
1349269	Mortgage	Conventional fixed mortgage
1349355	Mortgage	Conventional fixed mortgage
1349297	Mortgage	Conventional fixed mortgage
1349345	Mortgage	Other mortgage
1349479	Mortgage	Conventional fixed mortgage
1349380	Mortgage	VA mortgage
1347718	Mortgage	FHA mortgage
1349424	Mortgage	FHA mortgage
1349416	Mortgage	Conventional adjustable mortgage (ARM)
1349478	Mortgage	Conventional adjustable mortgage (ARM)
1349403	Mortgage	FHA mortgage
1349454	Mortgage	VA mortgage
1349465	Mortgage	Conventional adjustable mortgage (ARM)
1349443	Mortgage	Conventional fixed mortgage
1349459	Mortgage	FHA mortgage
1349746	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	NV	89130	Web
Loan modification,collection,foreclosure	AZ	85040	Web
Loan modification,collection,foreclosure	NC	28204	Web
Loan servicing, payments, escrow account	MI	49657	Web
Loan servicing, payments, escrow account	CO	81005	Web
Loan modification,collection,foreclosure	CA	93611	Phone
Loan servicing, payments, escrow account	OH	45424	Web
Credit decision / Underwriting	CA	92648	Web
Application, originator, mortgage broker	UT	84084	Web
Loan servicing, payments, escrow account	RI	02864	Web
Loan modification,collection,foreclosure	AZ	85204	Web
Loan servicing, payments, escrow account	CA	94565	Web
Credit decision / Underwriting	CA	92283	Web
Application, originator, mortgage broker	FL	33411	Web
Loan modification,collection,foreclosure	NC	28210	Web
Loan modification,collection,foreclosure	KY	40175	Web
Loan modification,collection,foreclosure	FL	33179	Web
Loan modification,collection,foreclosure	NV	89121	Web
Loan modification,collection,foreclosure	TX	75418	Web
Loan modification,collection,foreclosure	VA	20169	Web
Loan servicing, payments, escrow account	CA	94403	Referral

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/28/2015	PNC Bank	Closed with explanation
04/27/2015	04/27/2015	ClearSpring Loan Services, Inc.	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/28/2015	PHH Mortgage	Closed with explanation
04/27/2015	05/04/2015	Ocwen	Closed with explanation
04/27/2015	04/30/2015	LendingTree, Inc	Closed with explanation
04/27/2015	04/30/2015	Real Time Resolutions	In progress
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	05/05/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Nationwide Biweekly Administration, Inc	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	05/08/2015	Gulf Atlantic Funding Group, Inc.	Closed with explanation
04/27/2015	04/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Bayview Loan Servicing, LLC	Closed with explanation
04/27/2015	04/27/2015	Wells Fargo	Closed with monetary relief
04/27/2015	04/30/2015	Bank of America	Closed with explanation
04/27/2015	05/07/2015	Bank of America	Closed with non-monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1349485	Mortgage	Conventional adjustable mortgage (ARM)
1349484	Mortgage	Conventional fixed mortgage
1349527	Mortgage	Other mortgage
1349525	Mortgage	FHA mortgage
1349916	Mortgage	Conventional adjustable mortgage (ARM)
1349897	Mortgage	Other mortgage
1349997	Mortgage	Conventional adjustable mortgage (ARM)
1349948	Mortgage	Conventional fixed mortgage
1349995	Mortgage	Conventional fixed mortgage
1347715	Mortgage	Conventional adjustable mortgage (ARM)
1349964	Mortgage	Other mortgage
1349956	Mortgage	Conventional adjustable mortgage (ARM)
1349954	Mortgage	FHA mortgage
1349959	Mortgage	Conventional fixed mortgage
1349986	Mortgage	Conventional fixed mortgage
1347661	Mortgage	Conventional fixed mortgage
1349988	Mortgage	Conventional fixed mortgage
1347645	Mortgage	Conventional fixed mortgage
1347643	Mortgage	Other mortgage
1347642	Mortgage	Other mortgage
1347664	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	92656	Web
Loan modification,collection,foreclosure	CA	92656	Web
Loan modification,collection,foreclosure	MI	48331	Referral
Loan servicing, payments, escrow account	CO	81504	Referral
Loan servicing, payments, escrow account	OH	43230	Web
Loan modification,collection,foreclosure	WA	98008	Referral
Loan servicing, payments, escrow account	TX	75240	Web
Loan modification,collection,foreclosure	OH	43227	Web
Loan modification,collection,foreclosure	MI	49043	Referral
Loan modification,collection,foreclosure	FL	32207	Web
Loan servicing, payments, escrow account	CA	95060	Web
Loan modification,collection,foreclosure	NY	10960	Web
Loan modification,collection,foreclosure	PA	19134	Web
Loan modification,collection,foreclosure	FL	33914	Web
Loan modification,collection,foreclosure	NY	11421	Web
Loan servicing, payments, escrow account	FL	33175	Phone
Loan servicing, payments, escrow account	CA	95618	Web
Loan modification,collection,foreclosure	FL	33441	Web
Loan modification,collection,foreclosure	MI	48382	Fax
Loan modification,collection,foreclosure	MI	48435	Fax
Loan servicing, payments, escrow account	FL	33175	Phone

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/30/2015	OneWest Bank	Closed with explanation
04/27/2015	04/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/27/2015	04/30/2015	PNC Bank	In progress
04/27/2015	04/30/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Round Point Mortgage	In progress
04/27/2015	04/30/2015	Wells Fargo	Closed with explanation
04/27/2015	04/28/2015	Wells Fargo	Closed with explanation
04/27/2015	04/28/2015	Citibank	Closed with non-monetary relief
04/27/2015	04/28/2015	Ocwen	Closed with explanation
04/27/2015	05/06/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/28/2015	Caliber Home Loans, Inc	Closed with explanation
04/27/2015	04/28/2015	Bank of America	Closed with monetary relief
04/27/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/28/2015	Citibank	Closed with explanation
04/27/2015	04/28/2015	Ocwen	Closed with explanation
04/27/2015	04/28/2015	Green Tree Servicing, LLC	Closed with monetary relief
04/27/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/30/2015	PHH Mortgage	In progress
04/27/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/30/2015	Morgan Stanley	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1347711	Mortgage	Other mortgage
1347665	Mortgage	Other mortgage
1347699	Mortgage	Other mortgage
1348223	Mortgage	FHA mortgage
1348078	Mortgage	Conventional fixed mortgage
1347983	Mortgage	Other mortgage
1348206	Mortgage	Conventional fixed mortgage
1347911	Mortgage	Other mortgage
1347889	Mortgage	Conventional fixed mortgage
1347804	Mortgage	Home equity loan or line of credit
1348057	Mortgage	Conventional adjustable mortgage (ARM)
1348016	Mortgage	Conventional fixed mortgage
1348040	Mortgage	Other mortgage
1348053	Mortgage	Conventional fixed mortgage
1348228	Mortgage	Conventional adjustable mortgage (ARM)
1348145	Mortgage	Other mortgage
1348118	Mortgage	Other mortgage
1348135	Mortgage	Conventional fixed mortgage
1348142	Mortgage	Other mortgage
1348954	Mortgage	Conventional fixed mortgage
1349172	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker			Web
Loan servicing, payments, escrow account	FL	33175	Phone
Loan servicing, payments, escrow account	FL	34461	Referral
Loan modification,collection,foreclosure	CO	80634	Phone
Loan servicing, payments, escrow account	GA	30215	Web
Loan servicing, payments, escrow account	FL	33785	Web
Loan servicing, payments, escrow account	FL	33534	Web
Loan servicing, payments, escrow account	WV	26586	Web
Settlement process and costs	NY	13323	Web
Loan servicing, payments, escrow account	MS	38606	Referral
Settlement process and costs	FL	33014	Web
Loan modification,collection,foreclosure	TX	78539	Phone
Loan servicing, payments, escrow account	TX	75051	Referral
Loan modification,collection,foreclosure	RI	02908	Web
Loan modification,collection,foreclosure	FL	34267	Referral
Loan modification,collection,foreclosure	OH	45244	Referral
Loan modification,collection,foreclosure	OH		Referral
Loan servicing, payments, escrow account	NJ	08731	Web
Loan modification,collection,foreclosure	GA	30022	Postal mail
Loan servicing, payments, escrow account	SC	29201	Web
Loan servicing, payments, escrow account	NM	87125	Web

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/30/2015	HSBC	In progress
04/27/2015	04/28/2015	Bank of America	Closed with non-monetary relief
04/27/2015	04/30/2015	Aspen Yo LLC	Untimely response
04/27/2015	04/30/2015	Selene Finance	Closed with explanation
04/27/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	Seterus	In progress
04/27/2015	04/27/2015	Caliber Home Loans, Inc	Closed with explanation
04/27/2015	04/27/2015	HSBC	Closed with explanation
04/27/2015	04/30/2015	Regions	In progress
04/27/2015	04/27/2015	Bank of America	Closed with explanation
04/27/2015	04/28/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/29/2015	Bank of America	Closed with explanation
04/27/2015	04/27/2015	PNC Bank	Closed with explanation
04/27/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/27/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/29/2015	Ocwen	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	04/30/2015	Seterus	Closed with explanation
04/27/2015	04/27/2015	Ocwen	Closed with explanation
04/27/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1349154	Mortgage	FHA mortgage
1351511	Mortgage	FHA mortgage
1351528	Mortgage	Conventional fixed mortgage
1347637	Mortgage	FHA mortgage
1349341	Mortgage	Other mortgage
1349245	Mortgage	Other mortgage
1349190	Mortgage	Conventional fixed mortgage
1347750	Mortgage	Conventional fixed mortgage
1347476	Mortgage	Conventional adjustable mortgage (ARM)
1347560	Mortgage	Conventional adjustable mortgage (ARM)
1347614	Mortgage	Conventional adjustable mortgage (ARM)
1347526	Mortgage	Other mortgage
1347549	Mortgage	FHA mortgage
1347578	Mortgage	Conventional adjustable mortgage (ARM)
1347491	Mortgage	FHA mortgage
1347729	Mortgage	Conventional fixed mortgage
1347465	Mortgage	Home equity loan or line of credit
1347728	Mortgage	Conventional fixed mortgage
1347733	Mortgage	FHA mortgage
1347515	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AZ	85016	Web
Loan modification,collection,foreclosure	OH	44130	Web
Loan servicing, payments, escrow account	NV	89130	Web
Loan modification,collection,foreclosure	GA	30034	Web
Loan modification,collection,foreclosure	ME	04073	Web
Loan servicing, payments, escrow account	FL	32174	Referral
Loan modification,collection,foreclosure	TX	75061	Web
Loan servicing, payments, escrow account	WA	98346	Web
Loan servicing, payments, escrow account	GA	31217	Web
Settlement process and costs	SC	29010	Web
Loan servicing, payments, escrow account	RI	02864	Web
Loan servicing, payments, escrow account	NY	11784	Web
Loan servicing, payments, escrow account	MI	48204	Web
Loan modification,collection,foreclosure	MD	21703	Web
Loan modification,collection,foreclosure	PA	19038	Web
Loan modification,collection,foreclosure	PA	15147	Web
Settlement process and costs	FL	33138	Web
Loan servicing, payments, escrow account	NC	28173	Web
Loan modification,collection,foreclosure	PA	19401	Web
Loan servicing, payments, escrow account	CA	94513	Web

Mortgage complaints

Based on Consumer Complaints

04/27/2015	04/27/2015	Wells Fargo	Closed with explanation
04/27/2015	04/27/2015	Bank of America	Closed with monetary relief
04/27/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/30/2015	Nationwide Advantage Mortgage Company	Closed with explanation
04/27/2015	04/30/2015	U.S. Bancorp	Closed with explanation
04/27/2015	04/30/2015	Nationstar Mortgage	Closed with explanation
04/27/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/26/2015	04/27/2015	Ocwen	Closed with explanation
04/26/2015	04/26/2015	Nationstar Mortgage	Closed with explanation
04/26/2015	04/26/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/26/2015	04/26/2015	Nationstar Mortgage	Closed with explanation
04/26/2015	05/01/2015	Specialized Loan Servicing LLC	Closed with explanation
04/26/2015	04/26/2015	Bayview Loan Servicing, LLC	In progress
04/26/2015	04/26/2015	Arvest Bank	Closed with explanation
04/26/2015	04/26/2015	Citibank	Closed with non-monetary relief
04/26/2015	04/30/2015	Ocwen	Closed with explanation
04/26/2015	04/26/2015	Quicken Loans	Closed with explanation
04/26/2015	04/27/2015	Specialized Loan Servicing LLC	In progress
04/26/2015	04/30/2015	PHH Mortgage	Closed with explanation
04/26/2015	04/29/2015	Loan Care	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1347690	Mortgage	Conventional fixed mortgage
1347559	Mortgage	Conventional fixed mortgage
1347565	Mortgage	FHA mortgage
1347516	Mortgage	Other mortgage
1347484	Mortgage	Conventional fixed mortgage
1347556	Mortgage	Other mortgage
1347481	Mortgage	Conventional fixed mortgage
1347569	Mortgage	FHA mortgage
1347397	Mortgage	Conventional adjustable mortgage (ARM)
1347411	Mortgage	Conventional fixed mortgage
1347487	Mortgage	Conventional fixed mortgage
1347553	Mortgage	Home equity loan or line of credit
1347503	Mortgage	Conventional fixed mortgage
1347552	Mortgage	Conventional adjustable mortgage (ARM)
1347585	Mortgage	Conventional adjustable mortgage (ARM)
1347581	Mortgage	Conventional adjustable mortgage (ARM)
1347591	Mortgage	Conventional fixed mortgage
1347734	Mortgage	Conventional fixed mortgage
1347769	Mortgage	Conventional adjustable mortgage (ARM)
1347602	Mortgage	Conventional adjustable mortgage (ARM)
1347193	Mortgage	VA mortgage
1347168	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	33617	Web
Loan servicing, payments, escrow account	MD	21774	Web
Loan modification,collection,foreclosure	NJ	08046	Web
Credit decision / Underwriting	OH	43011	Web
Loan servicing, payments, escrow account	NC	27587	Web
Loan modification,collection,foreclosure	MI	49001	Web
Loan servicing, payments, escrow account	TX	77619	Web
Loan servicing, payments, escrow account	FL	32219	Web
Loan modification,collection,foreclosure	CA	91344	Web
Loan modification,collection,foreclosure	FL	33166	Web
Settlement process and costs	CA	95476	Web
Loan servicing, payments, escrow account	OH	44143	Web
Loan servicing, payments, escrow account	MD	21236	Web
Loan servicing, payments, escrow account	OH	44143	Web
Loan modification,collection,foreclosure	OH	44406	Web
Loan servicing, payments, escrow account	GA	30045	Web
Loan modification,collection,foreclosure	CA	93245	Web
Loan modification,collection,foreclosure	AZ	85202	Web
Loan modification,collection,foreclosure	CA	94560	Web
Application, originator, mortgage broker	AZ	85053	Web
Credit decision / Underwriting	IL	61761	Web
Loan servicing, payments, escrow account	CA	90014	Web

Mortgage complaints

Based on Consumer Complaints

04/26/2015	04/30/2015	Bank of America	Closed with explanation
04/26/2015	04/26/2015	Arbor Residential Mortgage LLC	In progress
04/26/2015	04/26/2015	Bank of America	Closed with non-monetary relief
04/26/2015	04/29/2015	Wells Fargo	Closed with explanation
04/26/2015	04/26/2015	Ocwen	Closed with explanation
04/26/2015	04/26/2015	Ocwen	Closed with explanation
04/26/2015	04/26/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/26/2015	04/26/2015	U.S. Bancorp	Closed with explanation
04/26/2015	04/26/2015	Bank of America	Closed
04/26/2015	05/01/2015	HSBC	Closed with explanation
04/26/2015	05/05/2015	Horizon Lending services, LLC	Closed with explanation
04/26/2015	04/30/2015	Third Federal Savings & Loan	Closed with explanation
04/26/2015	04/26/2015	JPMorgan Chase	Closed with explanation
04/26/2015	04/26/2015	Green Tree Servicing, LLC	In progress
04/26/2015	04/26/2015	PNC Bank	Closed with explanation
04/26/2015	04/26/2015	JPMorgan Chase	Closed with explanation
04/26/2015	04/29/2015	Fay Servicing, LLC	Closed with explanation
04/26/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/26/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/26/2015	05/05/2015	Bank of America	Closed with explanation
04/25/2015	04/25/2015	Caliber Home Loans, Inc	Closed with explanation
04/25/2015	04/25/2015	Arbor Residential Mortgage LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1347212	Mortgage	Conventional fixed mortgage
1347425	Mortgage	Conventional fixed mortgage
1347426	Mortgage	Conventional fixed mortgage
1347096	Mortgage	Conventional fixed mortgage
1347272	Mortgage	Conventional fixed mortgage
1347201	Mortgage	FHA mortgage
1347418	Mortgage	VA mortgage
1347295	Mortgage	VA mortgage
1347334	Mortgage	FHA mortgage
1347196	Mortgage	Conventional fixed mortgage
1347320	Mortgage	Home equity loan or line of credit
1347417	Mortgage	FHA mortgage
1347368	Mortgage	Conventional fixed mortgage
1347207	Mortgage	Conventional fixed mortgage
1347263	Mortgage	Conventional fixed mortgage
1347245	Mortgage	FHA mortgage
1347244	Mortgage	Other mortgage
1347127	Mortgage	FHA mortgage
1347122	Mortgage	Conventional fixed mortgage
1347194	Mortgage	Conventional fixed mortgage
1347191	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98685	Web
Loan servicing, payments, escrow account	ID	83687	Web
Loan servicing, payments, escrow account	MO	63044	Web
Credit decision / Underwriting	FL	33167	Web
Loan modification, collection, foreclosure	VA	24104	Web
Loan servicing, payments, escrow account	CA	94565	Web
Loan modification, collection, foreclosure	TN	37615	Web
Loan servicing, payments, escrow account	NJ	07106	Web
Loan modification, collection, foreclosure	CA	90213	Web
Loan servicing, payments, escrow account	FL	34293	Web
Loan modification, collection, foreclosure	AZ	85233	Web
Loan servicing, payments, escrow account	MI	48180	Web
Application, originator, mortgage broker	NY	11229	Web
Loan servicing, payments, escrow account	IL	60174	Web
Credit decision / Underwriting	CA	91746	Web
Loan servicing, payments, escrow account	WI	53042	Web
Loan modification, collection, foreclosure	MD	21771	Web
Loan servicing, payments, escrow account	CO	80439	Web
Loan modification, collection, foreclosure	NJ	08009	Web
Loan servicing, payments, escrow account	OH	45248	Web
Application, originator, mortgage broker	MD	20912	Web

Mortgage complaints

Based on Consumer Complaints

04/25/2015	04/25/2015	Green Tree Servicing, LLC	In progress
04/25/2015	04/26/2015	Green Tree Servicing, LLC	In progress
04/25/2015	04/26/2015	PHH Mortgage	Closed with explanation
04/25/2015	04/25/2015	Ocwen	Closed with explanation
04/25/2015	04/25/2015	Bank of America	In progress
04/25/2015	04/25/2015	Land/Home Financial Services	Closed with explanation
04/25/2015	04/26/2015	Citibank	Closed with explanation
04/25/2015	04/27/2015	Ocwen	Closed with explanation
04/25/2015	04/25/2015	JPMorgan Chase	Closed with explanation
04/25/2015	04/29/2015	Wells Fargo	Closed with explanation
04/25/2015	04/29/2015	Citibank	Closed with non-monetary relief
04/25/2015	04/26/2015	Wells Fargo	Closed with explanation
04/25/2015	04/25/2015	Nationstar Mortgage	Closed with explanation
04/25/2015	04/29/2015	TCF National Bank	Closed with non-monetary relief
04/25/2015	04/25/2015	Citibank	Closed with explanation
04/25/2015	04/25/2015	Nationstar Mortgage	Closed with explanation
04/25/2015	04/25/2015	Bank of America	Closed with explanation
04/25/2015	04/25/2015	Nationstar Mortgage	Closed with explanation
04/25/2015	04/25/2015	Wells Fargo	Closed with explanation
04/25/2015	04/25/2015	Ocwen	Closed with explanation
04/25/2015	04/25/2015	Credit Union Mortgage Association	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
No	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
No	
No	Yes

Mortgage complaints

Based on Consumer Complaints

1347325	Mortgage	FHA mortgage
1347257	Mortgage	Conventional fixed mortgage
1347305	Mortgage	FHA mortgage
1347216	Mortgage	Conventional fixed mortgage
1347589	Mortgage	Conventional adjustable mortgage (ARM)
1346075	Mortgage	Conventional fixed mortgage
1345281	Mortgage	FHA mortgage
1347333	Mortgage	Conventional fixed mortgage
1345365	Mortgage	Conventional fixed mortgage
1345949	Mortgage	FHA mortgage
1345574	Mortgage	FHA mortgage
1345628	Mortgage	Conventional fixed mortgage
1345729	Mortgage	FHA mortgage
1347149	Mortgage	Reverse mortgage
1345828	Mortgage	Conventional fixed mortgage
1347350	Mortgage	VA mortgage
1347158	Mortgage	Conventional adjustable mortgage (ARM)
1347155	Mortgage	Conventional fixed mortgage
1345156	Mortgage	Conventional fixed mortgage
1345438	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	GA	30809	Web
Loan modification,collection,foreclosure	OH	44202	Web
Loan servicing, payments, escrow account	NJ	07305	Web
Loan servicing, payments, escrow account	MI	48066	Web
Loan modification,collection,foreclosure	NY	10970	Web
Loan servicing, payments, escrow account	WI	53089	Web
Loan servicing, payments, escrow account	KS	67502	Web
Loan modification,collection,foreclosure	WA	98409	Web
Settlement process and costs	NC	27028	Web
Settlement process and costs	GA	30135	Web
Loan modification,collection,foreclosure	SC	29201	Web
Loan modification,collection,foreclosure	OH	45237	Web
Loan modification,collection,foreclosure	MT	59501	Web
Loan servicing, payments, escrow account	DC	20019	Web
Loan servicing, payments, escrow account	NJ	07701	Phone
Loan servicing, payments, escrow account	MI	48169	Web
Loan modification,collection,foreclosure	CA	92692	Web
Loan servicing, payments, escrow account	AZ	85213	Web
Loan modification,collection,foreclosure	MD	21804	Web
Loan modification,collection,foreclosure	WI	53132	Web

Mortgage complaints

Based on Consumer Complaints

04/25/2015	04/25/2015	Specialized Loan Servicing LLC	Closed with explanation
04/25/2015	05/15/2015	Green Tree Servicing, LLC	In progress
04/25/2015	04/29/2015	Wells Fargo	Closed with explanation
04/25/2015	04/25/2015	Ocwen	Closed with explanation
04/25/2015	04/26/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/24/2015	Round Point Mortgage	Closed with explanation
04/24/2015	04/24/2015	Carrington Mortgage	Closed with explanation
04/24/2015	04/25/2015	Rushmore Loan Management Services LLC	In progress
04/24/2015	04/24/2015	Fay Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Flagstar Bank	Closed with explanation
04/24/2015	04/24/2015	Carrington Mortgage	In progress
04/24/2015	04/24/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	U.S. Bancorp	Closed with explanation
04/24/2015	04/25/2015	Generation Mortgage	Closed with explanation
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/25/2015	Ocwen	Closed with explanation
04/24/2015	04/30/2015	Bank of America	Closed with explanation
04/24/2015	04/25/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	U.S. Bancorp	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes Yes

Yes Yes

No

No

Yes

Mortgage complaints

Based on Consumer Complaints

1345851	Mortgage	Other mortgage
1346181	Mortgage	Other mortgage
1346020	Mortgage	Conventional adjustable mortgage (ARM)
1345753	Mortgage	Other mortgage
1347091	Mortgage	Other mortgage
1346174	Mortgage	Conventional fixed mortgage
1347102	Mortgage	Conventional adjustable mortgage (ARM)
1345213	Mortgage	Conventional fixed mortgage
1346017	Mortgage	Conventional fixed mortgage
1347076	Mortgage	Conventional adjustable mortgage (ARM)
1346769	Mortgage	Conventional adjustable mortgage (ARM)
1346873	Mortgage	Conventional fixed mortgage
1347072	Mortgage	FHA mortgage
1347144	Mortgage	VA mortgage
1346834	Mortgage	FHA mortgage
1346787	Mortgage	Other mortgage
1346742	Mortgage	Other mortgage
1346732	Mortgage	VA mortgage
1346680	Mortgage	Reverse mortgage
1346722	Mortgage	Home equity loan or line of credit
1346708	Mortgage	Conventional adjustable mortgage (ARM)
1346644	Mortgage	Conventional adjustable mortgage (ARM)

Mortgage complaints

Based on Consumer Complaints

Settlement process and costs	NY	14620	Referral
Loan servicing, payments, escrow account	MO	65808	Referral
Loan servicing, payments, escrow account	PA	19355	Web
Loan servicing, payments, escrow account	FL	33813	Referral
Loan modification,collection,foreclosure	NY	14424	Referral
Loan servicing, payments, escrow account	KY	42443	Phone
Loan modification,collection,foreclosure	CA	90210	Web
Loan modification,collection,foreclosure	NJ	07087	Web
Loan modification,collection,foreclosure	OH	44134	Web
Loan servicing, payments, escrow account	CT		Web
Loan modification,collection,foreclosure	MD	20737	Web
Loan servicing, payments, escrow account	PA	15243	Web
Loan modification,collection,foreclosure	MD	21239	Web
Settlement process and costs	TX	77706	Web
Loan servicing, payments, escrow account	IL	60102	Web
Application, originator, mortgage broker	MA	02116	Web
Loan servicing, payments, escrow account	CA	91607	Postal mail
Loan modification,collection,foreclosure	TX	78720	Referral
Loan modification,collection,foreclosure	FL	32958	Phone
Loan servicing, payments, escrow account	DE	19904	Web
Loan modification,collection,foreclosure	CA	95834	Web
Loan modification,collection,foreclosure	FL	32207	Web

Mortgage complaints

Based on Consumer Complaints

04/24/2015	04/29/2015	M&T Bank	Closed with explanation
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/29/2015	Bank of America	Closed with explanation
04/24/2015	04/29/2015	Wells Fargo	Closed with explanation
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/25/2015	Fay Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/24/2015	04/24/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/24/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/24/2015	Loan Care	Closed with explanation
04/24/2015	04/24/2015	Wells Fargo	Closed with explanation
04/24/2015	04/25/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/24/2015	04/24/2015	Morgan Stanley	Closed with explanation
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/29/2015	Bank of America	Closed with explanation
04/24/2015	04/27/2015	Wells Fargo	Closed with explanation
04/24/2015	04/29/2015	PNC Bank	In progress
04/24/2015	04/24/2015	Wells Fargo	Closed with explanation
04/24/2015	04/30/2015	Citibank	Closed

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

Mortgage complaints

Based on Consumer Complaints

1346702	Mortgage	Conventional adjustable mortgage (ARM)
1346503	Mortgage	Conventional adjustable mortgage (ARM)
1346609	Mortgage	Reverse mortgage
1346500	Mortgage	Conventional fixed mortgage
1346382	Mortgage	Conventional adjustable mortgage (ARM)
1346469	Mortgage	Conventional adjustable mortgage (ARM)
1346462	Mortgage	Conventional fixed mortgage
1346345	Mortgage	VA mortgage
1346208	Mortgage	Conventional fixed mortgage
1346326	Mortgage	Conventional fixed mortgage
1346314	Mortgage	Conventional fixed mortgage
1346114	Mortgage	VA mortgage
1346568	Mortgage	Conventional fixed mortgage
1346127	Mortgage	Conventional fixed mortgage
1346134	Mortgage	Other mortgage
1346170	Mortgage	FHA mortgage
1345155	Mortgage	Conventional fixed mortgage
1345126	Mortgage	Other mortgage
1345140	Mortgage	Conventional fixed mortgage
1346143	Mortgage	Reverse mortgage
1346222	Mortgage	VA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	90025	Web
Loan servicing, payments, escrow account	TX	75141	Web
Loan modification,collection,foreclosure	CA	92626	Web
Loan servicing, payments, escrow account	CA	92337	Phone
Loan modification,collection,foreclosure	TX	78840	Web
Loan modification,collection,foreclosure	CA	91744	Web
Application, originator, mortgage broker	FL	34746	Web
Loan modification,collection,foreclosure	TX	76549	Web
Loan modification,collection,foreclosure	FL	32819	Web
Loan servicing, payments, escrow account	FL	32043	Web
Loan servicing, payments, escrow account	GA	30120	Web
Settlement process and costs	AL	35173	Web
Loan modification,collection,foreclosure	MN	55127	Web
Loan servicing, payments, escrow account	IN	46310	Web
Loan servicing, payments, escrow account	NY	10462	Referral
Loan modification,collection,foreclosure	PA	19135	Web
Loan modification,collection,foreclosure	MD	21804	Web
Loan modification,collection,foreclosure	SC	29577	Referral
Loan modification,collection,foreclosure	FL	34655	Web
Loan modification,collection,foreclosure	NY	11901	Web
Loan servicing, payments, escrow account	VA	20175	Web

Mortgage complaints

Based on Consumer Complaints

04/24/2015	04/24/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/24/2015	04/24/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/30/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Envoy Mortgage Ltd.	Closed with explanation
04/24/2015	04/29/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/24/2015	04/24/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Shellpoint Partners, LLC	Closed with explanation
04/24/2015	05/11/2015	TJC Mortgage, Inc.	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Ocwen	Closed
04/24/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Flagstar Bank	Closed with explanation
04/24/2015	04/24/2015	RBS Citizens	Closed with explanation
04/24/2015	04/29/2015	Bank of America	Closed with explanation
04/24/2015	04/24/2015	Bank of America	Closed with non-monetary relief
04/24/2015	04/29/2015	OneWest Bank	Closed with explanation
04/24/2015	04/24/2015	Carrington Mortgage	In progress

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

No

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1345898	Mortgage	Other mortgage
1345643	Mortgage	Conventional fixed mortgage
1345907	Mortgage	Other mortgage
1345218	Mortgage	Conventional fixed mortgage
1345148	Mortgage	Conventional fixed mortgage
1346511	Mortgage	FHA mortgage
1346871	Mortgage	Other mortgage
1346557	Mortgage	Conventional fixed mortgage
1346441	Mortgage	Other mortgage
1346435	Mortgage	Conventional fixed mortgage
1346520	Mortgage	Other mortgage
1346465	Mortgage	Conventional fixed mortgage
1346513	Mortgage	Other mortgage
1346657	Mortgage	Conventional fixed mortgage
1346866	Mortgage	Conventional fixed mortgage
1346653	Mortgage	Conventional fixed mortgage
1346821	Mortgage	Conventional adjustable mortgage (ARM)
1346760	Mortgage	Conventional adjustable mortgage (ARM)
1346881	Mortgage	Conventional fixed mortgage
1347084	Mortgage	Conventional adjustable mortgage (ARM)
1345172	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	PA	15627	Referral
Loan servicing, payments, escrow account	NE	68104	Web
Loan modification,collection,foreclosure	NY	11701	Referral
Loan servicing, payments, escrow account	PA	19115	Web
Loan servicing, payments, escrow account	FL	32806	Referral
Loan modification,collection,foreclosure	WA	98338	Web
Loan servicing, payments, escrow account	IL	60619	Postal mail
Loan servicing, payments, escrow account	CA	91711	Web
Loan servicing, payments, escrow account	NJ	08009	Referral
Loan servicing, payments, escrow account	KS	67146	Web
Loan modification,collection,foreclosure	PR	00969	Referral
Loan servicing, payments, escrow account	IL	60604	Web
Loan servicing, payments, escrow account	CA	90094	Web
Loan servicing, payments, escrow account	CA	90068	Web
Loan servicing, payments, escrow account	VA	22980	Web
Loan servicing, payments, escrow account	CA	90049	Web
Loan servicing, payments, escrow account	CA	93638	Web
Loan modification,collection,foreclosure	FL	33317	Web
Loan servicing, payments, escrow account	CA	94122	Web
Loan modification,collection,foreclosure	CA	91403	Web
Other	AZ	85032	Referral

Mortgage complaints

Based on Consumer Complaints

04/24/2015	04/29/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	HSBC	Closed with explanation
04/24/2015	05/05/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	Midwest Loan Services, Inc.	Closed with explanation
04/24/2015	05/01/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	Bank of America	Closed with explanation
04/24/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/24/2015	Statebridge Company	Closed with explanation
04/24/2015	04/29/2015	Servis One, Inc.	Closed with explanation
04/24/2015	04/30/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/29/2015	FirstBank of Puerto Rico	Closed with explanation
04/24/2015	04/24/2015	Ocwen	Closed with explanation
04/24/2015	04/24/2015	Bayview Loan Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/24/2015	Real Time Resolutions	In progress
04/24/2015	04/24/2015	Caliber Home Loans, Inc	Closed with explanation
04/24/2015	04/24/2015	Shellpoint Partners, LLC	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/30/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes

No

Yes Yes

Yes

Yes

Yes

No

Yes

Yes Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1345169	Mortgage	Conventional fixed mortgage
1345096	Mortgage	Conventional adjustable mortgage (ARM)
1345159	Mortgage	Conventional fixed mortgage
1345129	Mortgage	Other mortgage
1345158	Mortgage	Conventional fixed mortgage
1345995	Mortgage	FHA mortgage
1345983	Mortgage	Conventional fixed mortgage
1345958	Mortgage	Conventional fixed mortgage
1345321	Mortgage	Conventional fixed mortgage
1345359	Mortgage	Conventional adjustable mortgage (ARM)
1345410	Mortgage	Home equity loan or line of credit
1345439	Mortgage	Conventional fixed mortgage
1345512	Mortgage	Conventional fixed mortgage
1345752	Mortgage	Other mortgage
1345730	Mortgage	FHA mortgage
1345704	Mortgage	Conventional fixed mortgage
1345583	Mortgage	FHA mortgage
1345662	Mortgage	FHA mortgage
1345731	Mortgage	Conventional fixed mortgage
1345908	Mortgage	Other mortgage
1345816	Mortgage	Home equity loan or line of credit

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	OH	44105	Web
Loan servicing, payments, escrow account	CA	92886	Web
Loan modification,collection,foreclosure	MD	20723	Web
Loan servicing, payments, escrow account	LA	70471	Fax
Loan servicing, payments, escrow account	TN	38017	Web
Loan modification,collection,foreclosure	SC	29690	Web
Loan modification,collection,foreclosure	ID	83467	Web
Loan servicing, payments, escrow account	TX	77318	Web
Loan modification,collection,foreclosure	CA	95667	Web
Loan servicing, payments, escrow account	CA	91914	Web
Application, originator, mortgage broker	GA	30043	Web
Loan modification,collection,foreclosure	VA	24126	Web
Loan servicing, payments, escrow account	WI	53018	Web
Loan servicing, payments, escrow account	FL	33813	Referral
Loan modification,collection,foreclosure	MN	55060	Web
Loan modification,collection,foreclosure	NC	27106	Web
Loan modification,collection,foreclosure	PA	19138	Web
Loan modification,collection,foreclosure	NH	03055	Web
Loan servicing, payments, escrow account	NC	27006	Web
Loan modification,collection,foreclosure	MA	02062	Referral
Loan servicing, payments, escrow account	NY	10968	Web

Mortgage complaints

Based on Consumer Complaints

04/24/2015	04/24/2015	Green Tree Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/24/2015	04/24/2015	Ocwen	Closed with explanation
04/24/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/24/2015	Regions	Closed with non-monetary relief
04/24/2015	04/24/2015	PNC Bank	In progress
04/24/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/24/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/24/2015	04/24/2015	Bayview Loan Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Capital One	Closed with explanation
04/24/2015	04/24/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	05/04/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/24/2015	Wells Fargo	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with non-monetary relief
04/24/2015	04/29/2015	Wells Fargo	Closed with explanation
04/24/2015	04/30/2015	Caliber Home Loans, Inc	Closed with explanation
04/24/2015	04/24/2015	Citibank	Closed with explanation
04/24/2015	04/29/2015	Wells Fargo	Closed with explanation
04/24/2015	04/29/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1345759	Mortgage	Home equity loan or line of credit
1345769	Mortgage	Conventional fixed mortgage
1345774	Mortgage	Conventional fixed mortgage
1345892	Mortgage	Other mortgage
1345826	Mortgage	FHA mortgage
1345824	Mortgage	Conventional fixed mortgage
1345888	Mortgage	Other mortgage
1345887	Mortgage	Other mortgage
1347362	Mortgage	Conventional fixed mortgage
1345436	Mortgage	Other mortgage
1346124	Mortgage	Other mortgage
1346352	Mortgage	VA mortgage
1345348	Mortgage	Conventional fixed mortgage
1345450	Mortgage	Conventional fixed mortgage
1346390	Mortgage	Home equity loan or line of credit
1346377	Mortgage	Conventional fixed mortgage
1346185	Mortgage	Other mortgage
1346216	Mortgage	Other mortgage
1345530	Mortgage	Conventional adjustable mortgage (ARM)
1344616	Mortgage	Other mortgage
1345231	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	TN	37128	Phone
Loan servicing, payments, escrow account	CA	92064	Web
Application, originator, mortgage broker	IL	60201	Web
Loan modification,collection,foreclosure	CA	94065	Referral
Application, originator, mortgage broker	CA	96007	Phone
Settlement process and costs	OR	97402	Web
Loan modification,collection,foreclosure	CA	92707	Referral
Other	FL	33544	Referral
Credit decision / Underwriting	GA	31907	Web
Loan servicing, payments, escrow account	PA	15801	Phone
Loan modification,collection,foreclosure	CA	90620	Referral
Loan modification,collection,foreclosure	TX	78410	Web
Loan servicing, payments, escrow account	IL	60089	Web
Credit decision / Underwriting	IL	60538	Web
Loan servicing, payments, escrow account	IL	60618	Referral
Loan servicing, payments, escrow account	IL	61554	Phone
Loan modification,collection,foreclosure	IL	60193	Referral
Loan modification,collection,foreclosure	NY	11735	Phone
Loan servicing, payments, escrow account	OH	43062	Web
Loan modification,collection,foreclosure	WA	98271	Referral
Loan modification,collection,foreclosure	NJ	07112	Referral

Mortgage complaints

Based on Consumer Complaints

04/24/2015	04/27/2015	First Tennessee Bank	Closed with explanation
04/24/2015	04/24/2015	21st Mortgage Corporation	Closed with explanation
04/24/2015	04/28/2015	Ocwen	Closed with explanation
04/24/2015	04/29/2015	Wells Fargo	Closed with explanation
04/24/2015	04/29/2015	Summit Funding, Inc.	Closed with explanation
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/29/2015	Nationstar Mortgage	Closed with explanation
04/24/2015	04/29/2015	Ocwen	Closed with explanation
04/24/2015	04/25/2015	HSBC	Closed with explanation
04/24/2015	04/27/2015	Springleaf Finance Corporation	In progress
04/24/2015	04/29/2015	Bank of America	Closed with explanation
04/24/2015	04/24/2015	Flagstar Bank	Closed with explanation
04/24/2015	04/24/2015	U.S. Bancorp	Closed with non-monetary relief
04/24/2015	04/24/2015	Guaranteed Rate	Closed with explanation
04/24/2015	04/29/2015	Banco Popular North America	Closed with explanation
04/24/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/24/2015	04/29/2015	RBS Citizens	Closed with explanation
04/24/2015	04/29/2015	Green Tree Servicing, LLC	Closed with explanation
04/24/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/29/2015	Wells Fargo	Closed with explanation
04/23/2015	04/28/2015	JPMorgan Chase	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1345278	Mortgage	Conventional fixed mortgage
1345298	Mortgage	Other mortgage
1345244	Mortgage	Conventional adjustable mortgage (ARM)
1345253	Mortgage	Home equity loan or line of credit
1345250	Mortgage	Conventional fixed mortgage
1344085	Mortgage	Conventional fixed mortgage
1343147	Mortgage	Conventional fixed mortgage
1344089	Mortgage	Conventional fixed mortgage
1344715	Mortgage	Conventional fixed mortgage
1344088	Mortgage	FHA mortgage
1343477	Mortgage	Conventional adjustable mortgage (ARM)
1344276	Mortgage	Other mortgage
1344668	Mortgage	Conventional fixed mortgage
1343924	Mortgage	FHA mortgage
1344352	Mortgage	Other mortgage
1344211	Mortgage	Conventional fixed mortgage
1344401	Mortgage	Conventional fixed mortgage
1343678	Mortgage	Other mortgage
1343509	Mortgage	Conventional fixed mortgage
1343686	Mortgage	Other mortgage
1344249	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	TX	77494	Web
Loan servicing, payments, escrow account	VA	22310	Web
Loan modification,collection,foreclosure	TX	78660	Web
Loan modification,collection,foreclosure	PA	18322	Web
Application, originator, mortgage broker	WI	54302	Web
Loan modification,collection,foreclosure	VI	00840	Web
Loan modification,collection,foreclosure	WA	98083	Web
Application, originator, mortgage broker	NY	10029	Web
Loan servicing, payments, escrow account	OH	44142	Phone
Loan servicing, payments, escrow account	WA	98406	Web
Loan servicing, payments, escrow account	MN	55304	Phone
Loan modification,collection,foreclosure	GA	30316	Web
Loan modification,collection,foreclosure	GA	30067	Web
Settlement process and costs	NY	11801	Web
Loan modification,collection,foreclosure	VI	24551	Referral
Loan servicing, payments, escrow account	FL	34442	Phone
Loan modification,collection,foreclosure	IL	60411	Web
Loan modification,collection,foreclosure	CA	92057	Referral
Loan modification,collection,foreclosure	MD	21236	Phone
Loan servicing, payments, escrow account	FL	33326	Referral
Loan servicing, payments, escrow account	TX	77583	Web

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/24/2015	PennyMac Loan Services, LLC	Closed with explanation
04/23/2015	04/24/2015	Ocwen	Closed with explanation
04/23/2015	04/29/2015	Caliber Home Loans, Inc	Closed with explanation
04/23/2015	04/24/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/23/2015	04/24/2015	JPMorgan Chase	Closed with monetary relief
04/23/2015	04/23/2015	Ocwen	Closed
04/23/2015	04/23/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/23/2015	05/13/2015	Bank of America	Closed with explanation
04/23/2015	04/23/2015	Green Tree Servicing, LLC	In progress
04/23/2015	04/23/2015	Green Tree Servicing, LLC	Closed with monetary relief
04/23/2015	04/23/2015	Green Tree Servicing, LLC	In progress
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/23/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/23/2015	04/28/2015	Ocwen	Closed with explanation
04/23/2015	05/12/2015	Morgan Stanley	Closed with explanation
04/23/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/23/2015	Citibank	Closed with explanation
04/23/2015	04/28/2015	Bank of America	Closed with non-monetary relief
04/23/2015	04/23/2015	Quicken Loans	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1343671	Mortgage	Conventional adjustable mortgage (ARM)
1343555	Mortgage	Other mortgage
1343786	Mortgage	Other mortgage
1343591	Mortgage	Home equity loan or line of credit
1343796	Mortgage	Conventional adjustable mortgage (ARM)
1344197	Mortgage	FHA mortgage
1345605	Mortgage	Other mortgage
1343268	Mortgage	FHA mortgage
1345311	Mortgage	Conventional fixed mortgage
1343840	Mortgage	Other mortgage
1344892	Mortgage	VA mortgage
1344532	Mortgage	Conventional fixed mortgage
1345707	Mortgage	Other mortgage
1343270	Mortgage	Conventional adjustable mortgage (ARM)
1345442	Mortgage	Other mortgage
1345226	Mortgage	Other mortgage
1345220	Mortgage	Other mortgage
1345549	Mortgage	Other mortgage
1344803	Mortgage	Other mortgage
1344669	Mortgage	Conventional adjustable mortgage (ARM)
1344703	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	WA	99025	Web
Loan servicing, payments, escrow account	MI	48219	Referral
Loan modification,collection,foreclosure	TN	37214	Referral
Loan servicing, payments, escrow account	MD	21220	Fax
Loan modification,collection,foreclosure	CA	95148	Web
Loan servicing, payments, escrow account	KY	41031	Web
Loan servicing, payments, escrow account	MO	64068	Referral
Loan servicing, payments, escrow account	LA	70044	Web
Credit decision / Underwriting	FL	33458	Web
Loan servicing, payments, escrow account	MI	48224	Referral
Loan servicing, payments, escrow account	VA	23434	Web
Settlement process and costs	IL	60608	Web
Loan servicing, payments, escrow account	PA	19138	Referral
Loan servicing, payments, escrow account	GA	30339	Web
Application, originator, mortgage broker	PA	15129	Referral
Loan modification,collection,foreclosure	CA	92007	Referral
Loan modification,collection,foreclosure	NJ	07735	Referral
Loan modification,collection,foreclosure	MD	20770	Referral
Loan modification,collection,foreclosure	FL	33991	Postal mail
Loan modification,collection,foreclosure	CA	90069	Web
Loan servicing, payments, escrow account	CA	94509	Postal mail

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/27/2015	Citibank	Closed with non-monetary relief
04/23/2015	04/28/2015	U.S. Bancorp	Closed with explanation
04/23/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/23/2015	Bank of America	Closed with non-monetary relief
04/23/2015	04/29/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	Bank of America	Closed with explanation
04/23/2015	04/24/2015	Wells Fargo	Closed with monetary relief
04/23/2015	04/28/2015	Green Tree Servicing, LLC	In progress
04/23/2015	04/23/2015	JPMorgan Chase	Closed with explanation
04/23/2015	04/23/2015	Seterus	Closed with explanation
04/23/2015	04/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/23/2015	04/23/2015	Specialized Loan Servicing LLC	Closed with explanation
04/23/2015	04/28/2015	LoanDepot	Closed with explanation
04/23/2015	04/28/2015	Wells Fargo	In progress
04/23/2015	04/28/2015	Fifth Third Bank	Closed with explanation
04/23/2015	04/28/2015	Bank of America	In progress
04/23/2015	04/28/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/27/2015	Seterus	In progress

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1345233	Mortgage	Other mortgage
1345203	Mortgage	Other mortgage
1343917	Mortgage	Conventional fixed mortgage
1344695	Mortgage	VA mortgage
1347090	Mortgage	VA mortgage
1346798	Mortgage	Conventional adjustable mortgage (ARM)
1346687	Mortgage	Other mortgage
1344618	Mortgage	Other mortgage
1344620	Mortgage	Other mortgage
1345423	Mortgage	Other mortgage
1345469	Mortgage	Other mortgage
1344942	Mortgage	Conventional adjustable mortgage (ARM)
1344933	Mortgage	Other mortgage
1344954	Mortgage	FHA mortgage
1344944	Mortgage	FHA mortgage
1344883	Mortgage	VA mortgage
1344640	Mortgage	Conventional fixed mortgage
1344831	Mortgage	Conventional adjustable mortgage (ARM)
1344819	Mortgage	Other mortgage
1344866	Mortgage	Other mortgage
1344768	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	FL	33435	Referral
Loan modification,collection,foreclosure	CA	93110	Referral
Loan modification,collection,foreclosure	PA	15222	Web
Loan modification,collection,foreclosure	PA	17404	Referral
Loan servicing, payments, escrow account	VA	22556	Web
Loan servicing, payments, escrow account	NJ	07470	Web
Loan modification,collection,foreclosure	CA	92562	Postal mail
Loan modification,collection,foreclosure	TX	77047	Referral
Loan modification,collection,foreclosure	MD	21207	Referral
Loan servicing, payments, escrow account	FL	33155	Referral
Loan modification,collection,foreclosure	MN	55106	Referral
Loan modification,collection,foreclosure	CA	90220	Web
Loan servicing, payments, escrow account	CA	95123	Postal mail
Settlement process and costs	CO	80550	Web
Loan modification,collection,foreclosure	FL	32256	Web
Loan servicing, payments, escrow account	CA	94609	Web
Loan modification,collection,foreclosure	AL	36022	Web
Loan modification,collection,foreclosure	SC	29464	Web
Loan modification,collection,foreclosure			Referral
Loan modification,collection,foreclosure	AZ	85296	Referral
Loan servicing, payments, escrow account	TX	75137	Web

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/28/2015	Yale Mortgage Corporation	Closed
04/23/2015	04/30/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/29/2015	Bank of America	Closed with non-monetary relief
04/23/2015	04/23/2015	Carrington Mortgage	In progress
04/23/2015	04/27/2015	Ocwen	Closed
04/23/2015	05/01/2015	Morgan Stanley	In progress
04/23/2015	04/29/2015	U.S. Bancorp	Closed with explanation
04/23/2015	04/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/23/2015	04/28/2015	PNC Bank	Closed with explanation
04/23/2015	04/28/2015	Bank of America	Closed with explanation
04/23/2015	04/23/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/23/2015	04/27/2015	SCP IV Pingora AIV, L.P	Closed with explanation
04/23/2015	04/28/2015	Phelan Hallinan & Diamond, PC	Untimely response
04/23/2015	04/23/2015	SunTrust Bank	Closed with explanation
04/23/2015	04/23/2015	PennyMac Loan Services, LLC	Closed with explanation
04/23/2015	04/29/2015	JPMorgan Chase	Closed with explanation
04/23/2015	04/23/2015	SunTrust Bank	Closed with explanation
04/23/2015	04/29/2015	HSBC	Closed with explanation
04/23/2015	04/27/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
No	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1344630	Mortgage	Conventional fixed mortgage
1344061	Mortgage	Conventional fixed mortgage
1343714	Mortgage	Conventional fixed mortgage
1343624	Mortgage	Conventional adjustable mortgage (ARM)
1343542	Mortgage	FHA mortgage
1344126	Mortgage	Other mortgage
1345612	Mortgage	Other mortgage
1344701	Mortgage	Conventional adjustable mortgage (ARM)
1344706	Mortgage	Conventional adjustable mortgage (ARM)
1344180	Mortgage	FHA mortgage
1344716	Mortgage	FHA mortgage
1343953	Mortgage	Conventional fixed mortgage
1343807	Mortgage	Conventional fixed mortgage
1344798	Mortgage	Conventional fixed mortgage
1344765	Mortgage	FHA mortgage
1344754	Mortgage	Conventional adjustable mortgage (ARM)
1344619	Mortgage	Other mortgage
1345201	Mortgage	Other mortgage
1344817	Mortgage	Other mortgage
1344667	Mortgage	Other mortgage
1344702	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	WA	98383	Web
Loan servicing, payments, escrow account	PA	19320	Web
Application, originator, mortgage broker	CA	94954	Web
Loan modification,collection,foreclosure	CA	90606	Web
Application, originator, mortgage broker	FL	34712	Web
Loan modification,collection,foreclosure	GA	30143	Referral
Loan servicing, payments, escrow account	VA	22101	Referral
Loan modification,collection,foreclosure	NJ	08055	Web
Loan modification,collection,foreclosure	MA	01566	Referral
Loan servicing, payments, escrow account	AR	72019	Web
Loan modification,collection,foreclosure	FL	33312	Web
Loan modification,collection,foreclosure	OH	44114	Phone
Loan servicing, payments, escrow account	OH	44112	Phone
Loan modification,collection,foreclosure	MO	64856	Web
Loan modification,collection,foreclosure	CA	90220	Web
Loan modification,collection,foreclosure	CA	91402	Web
Loan modification,collection,foreclosure	AZ	85143	Referral
Loan modification,collection,foreclosure	CA	93110	Referral
Loan servicing, payments, escrow account	FL	33015	Referral
Loan servicing, payments, escrow account	GA	30083	Web
Loan servicing, payments, escrow account	PA	18328	Referral

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/23/2015	PHH Mortgage	Closed with explanation
04/23/2015	04/23/2015	Stearns Lending	Closed with explanation
04/23/2015	04/28/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/23/2015	Freedom Mortgage	Closed with explanation
04/23/2015	04/28/2015	Wells Fargo	Closed with explanation
04/23/2015	04/28/2015	SunTrust Bank	Closed with non-monetary relief
04/23/2015	04/23/2015	Green Tree Servicing, LLC	In progress
04/23/2015	04/28/2015	Seterus	Closed with explanation
04/23/2015	04/23/2015	Flagstar Bank	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with non-monetary relief
04/23/2015	04/23/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/28/2015	Citibank	Closed with non-monetary relief
04/23/2015	04/23/2015	Round Point Mortgage	Closed with explanation
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/29/2015	Wells Fargo	Closed with explanation
04/23/2015	05/04/2015	First American Title Insurance Company	Closed with explanation
04/23/2015	05/19/2015	The Northern Trust Company	Closed with explanation
04/23/2015	04/23/2015	Seterus	Closed with explanation
04/23/2015	04/27/2015	Ocwen	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1344816	Mortgage	Other mortgage
1344752	Mortgage	Conventional fixed mortgage
1344749	Mortgage	Other mortgage
1344807	Mortgage	FHA mortgage
1344762	Mortgage	Conventional adjustable mortgage (ARM)
1344805	Mortgage	Conventional adjustable mortgage (ARM)
1344931	Mortgage	Other mortgage
1344841	Mortgage	Conventional fixed mortgage
1344871	Mortgage	Conventional adjustable mortgage (ARM)
1344916	Mortgage	Other mortgage
1345125	Mortgage	Other mortgage
1344957	Mortgage	VA mortgage
1344524	Mortgage	Conventional fixed mortgage
1344504	Mortgage	Conventional fixed mortgage
1345232	Mortgage	Other mortgage
1345271	Mortgage	Conventional fixed mortgage
1345258	Mortgage	Conventional fixed mortgage
1345533	Mortgage	Other mortgage
1345513	Mortgage	Other mortgage
1345550	Mortgage	Other mortgage
1344468	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	NY	10514	Referral
Loan modification,collection,foreclosure	FL	33434	Web
Application, originator, mortgage broker	MD	20770	Referral
Loan servicing, payments, escrow account	IN	47629	Phone
Loan modification,collection,foreclosure	WI	54801	Web
Loan servicing, payments, escrow account	NJ	07090	Web
Loan modification,collection,foreclosure	WA	98409	Web
Loan modification,collection,foreclosure	GA	30094	Web
Loan modification,collection,foreclosure	CA	91910	Web
Loan modification,collection,foreclosure	FL	33177	Fax
Loan modification,collection,foreclosure	SC	29577	Referral
Application, originator, mortgage broker	NC	27332	Web
Loan servicing, payments, escrow account	GA	30214	Web
Loan modification,collection,foreclosure	TX	77356	Web
Loan modification,collection,foreclosure	CA	90221	Referral
Loan servicing, payments, escrow account	NJ	08867	Web
Loan modification,collection,foreclosure	TN	38104	Web
Loan servicing, payments, escrow account	OH	44130	Referral
Loan modification,collection,foreclosure	CA	90623	Referral
Loan servicing, payments, escrow account	MD	20770	Referral
Loan modification,collection,foreclosure	OH	44112	Web

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/28/2015	Bank of America	Closed with explanation
04/23/2015	04/23/2015	Specialized Loan Servicing LLC	Closed with explanation
04/23/2015	04/28/2015	Ocwen	Closed with explanation
04/23/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/27/2015	Bank of America	Closed with explanation
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	Quality Loan Service Corporation	Closed with explanation
04/23/2015	04/23/2015	Caliber Home Loans, Inc	Closed with explanation
04/23/2015	04/28/2015	Residential Credit Solutions	Closed with explanation
04/23/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/28/2015	Wells Fargo	Closed with explanation
04/23/2015	04/23/2015	Selene Finance	Closed with explanation
04/23/2015	04/23/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/23/2015	Citibank	Closed with explanation
04/23/2015	04/28/2015	Banco Popular North America	Closed with explanation
04/23/2015	04/24/2015	Provident Funding	Closed with explanation
04/23/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/28/2015	U.S. Bancorp	Closed with explanation
04/23/2015	04/28/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/28/2015	OneWest Bank	Closed with explanation
04/23/2015	04/23/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1344045	Mortgage	Other mortgage
1343880	Mortgage	Conventional fixed mortgage
1344040	Mortgage	Other mortgage
1344175	Mortgage	FHA mortgage
1344074	Mortgage	FHA mortgage
1344132	Mortgage	Reverse mortgage
1345302	Mortgage	Conventional fixed mortgage
1344448	Mortgage	FHA mortgage
1344444	Mortgage	VA mortgage
1344253	Mortgage	Other mortgage
1344428	Mortgage	Conventional adjustable mortgage (ARM)
1344344	Mortgage	Other mortgage
1344424	Mortgage	Conventional fixed mortgage
1343532	Mortgage	Conventional fixed mortgage
1343773	Mortgage	Conventional fixed mortgage
1343605	Mortgage	Other mortgage
1343737	Mortgage	Conventional fixed mortgage
1343675	Mortgage	Conventional fixed mortgage
1343716	Mortgage	Conventional fixed mortgage
1345817	Mortgage	Other mortgage
1343824	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	91770	Referral
Loan servicing, payments, escrow account	AZ	85340	Web
Loan modification,collection,foreclosure	MI	48066	Web
Loan servicing, payments, escrow account	NJ	07111	Web
Loan servicing, payments, escrow account	FL	34983	Web
Loan servicing, payments, escrow account	NY	11236	Referral
Settlement process and costs	CA	92011	Web
Loan servicing, payments, escrow account	NV		Web
Application, originator, mortgage broker	AL	35023	Web
Loan modification,collection,foreclosure	CA	92024	Referral
Loan servicing, payments, escrow account	LA	71463	Web
Loan servicing, payments, escrow account	AZ	85705	Web
Loan modification,collection,foreclosure	MD	20650	Web
Loan modification,collection,foreclosure	VA	22202	Web
Loan modification,collection,foreclosure	MA	01985	Web
Loan servicing, payments, escrow account	GA	30236	Web
Loan servicing, payments, escrow account	WA	98145	Web
Loan servicing, payments, escrow account	CA	95713	Web
Loan modification,collection,foreclosure	OH	45240	Phone
Loan modification,collection,foreclosure	ME	04769	Referral
Loan servicing, payments, escrow account	FL	34685	Web

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/27/2015	Citibank	Closed with explanation
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	M&T Bank	Closed with explanation
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	TD Bank	Closed with explanation
04/23/2015	04/28/2015	OneWest Bank	Closed with explanation
04/23/2015	04/24/2015	Bank of America	Closed with explanation
04/23/2015	04/23/2015	JPMorgan Chase	Closed with monetary relief
04/23/2015	04/23/2015	Mortgage Research Center, LLC	Closed with explanation
04/23/2015	04/28/2015	Shellpoint Partners, LLC	Closed with explanation
04/23/2015	04/28/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	BMO Harris	Closed with explanation
04/23/2015	04/23/2015	Servis One, Inc.	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/23/2015	Citibank	Closed with explanation
04/23/2015	04/23/2015	National Asset Advisors, LLC	Untimely response
04/23/2015	04/23/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
04/23/2015	04/28/2015	360 Mortgage	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/28/2015	TD Bank	Closed with explanation
04/23/2015	04/23/2015	Caliber Home Loans, Inc	Closed with monetary relief

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

Mortgage complaints

Based on Consumer Complaints

1345766	Mortgage	Other mortgage
1343343	Mortgage	Conventional fixed mortgage
1343106	Mortgage	FHA mortgage
1343098	Mortgage	Conventional fixed mortgage
1343078	Mortgage	Other mortgage
1343169	Mortgage	Other mortgage
1343162	Mortgage	Conventional adjustable mortgage (ARM)
1343468	Mortgage	Other mortgage
1343314	Mortgage	Other mortgage
1343339	Mortgage	Other mortgage
1343303	Mortgage	Other mortgage
1343284	Mortgage	Conventional fixed mortgage
1343277	Mortgage	Conventional fixed mortgage
1343298	Mortgage	Other mortgage
1343393	Mortgage	Other mortgage
1343464	Mortgage	Other mortgage
1343387	Mortgage	Conventional fixed mortgage
1343414	Mortgage	Other mortgage
1343389	Mortgage	Other mortgage
1343397	Mortgage	FHA mortgage
1343429	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	ME	04105	Referral
Application, originator, mortgage broker	NJ	07960	Web
Loan servicing, payments, escrow account	NY	11580	Web
Loan servicing, payments, escrow account	FL	33169	Phone
Loan modification, collection, foreclosure	AZ	85053	Referral
Loan servicing, payments, escrow account	TN	37421	Referral
Loan modification, collection, foreclosure	CA	92677	Web
Loan modification, collection, foreclosure	OH	45044	Web
Loan servicing, payments, escrow account	FL	33168	Postal mail
Loan modification, collection, foreclosure	MD	20905	Web
Loan servicing, payments, escrow account	NY	10707	Web
Settlement process and costs	CA	95608	Web
Loan modification, collection, foreclosure	FL	32533	Web
Application, originator, mortgage broker	NY	10550	Referral
Settlement process and costs	FL	32815	Referral
Loan modification, collection, foreclosure	NY	10462	Referral
Loan modification, collection, foreclosure	FL	33543	Web
Loan servicing, payments, escrow account	CA	91109	Referral
Loan servicing, payments, escrow account	NY	10475	Referral
Loan servicing, payments, escrow account	MD	21215	Web
Loan servicing, payments, escrow account	SC	29566	Postal mail

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/28/2015	JPMorgan Chase	Closed with explanation
04/23/2015	04/23/2015	Citibank	Closed with monetary relief
04/23/2015	04/23/2015	Bank of America	Closed
04/23/2015	04/23/2015	Bank of America	Closed with explanation
04/23/2015	04/28/2015	Ocwen	Closed with explanation
04/23/2015	04/27/2015	Specialized Loan Servicing LLC	Closed with explanation
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/23/2015	Green Tree Servicing, LLC	Closed with explanation
04/23/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/23/2015	04/23/2015	Wells Fargo	Closed with explanation
04/23/2015	04/27/2015	Dyck-O'Neal, Inc.	Closed with explanation
04/23/2015	04/23/2015	Bank of America	Closed with explanation
04/23/2015	04/23/2015	Citibank	Closed with explanation
04/23/2015	04/27/2015	EverBank	Closed with explanation
04/23/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/23/2015	05/01/2015	Nationstar Mortgage	Closed
04/23/2015	04/23/2015	Ocwen	Closed with explanation
04/23/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/27/2015	Wells Fargo	In progress
04/23/2015	04/27/2015	Bogman, Inc	Closed with explanation
04/23/2015	04/27/2015	Wells Fargo	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1343443	Mortgage	Other mortgage
1343421	Mortgage	Conventional fixed mortgage
1345447	Mortgage	Other mortgage
1344705	Mortgage	Conventional fixed mortgage
1341701	Mortgage	Conventional fixed mortgage
1341372	Mortgage	FHA mortgage
1342295	Mortgage	Other mortgage
1342902	Mortgage	Other mortgage
1343210	Mortgage	Conventional fixed mortgage
1342737	Mortgage	Other mortgage
1343153	Mortgage	Other mortgage
1343156	Mortgage	Other mortgage
1342891	Mortgage	Home equity loan or line of credit
1341765	Mortgage	Conventional adjustable mortgage (ARM)
1342183	Mortgage	Conventional fixed mortgage
1342513	Mortgage	Other mortgage
1342019	Mortgage	Other mortgage
1342251	Mortgage	Conventional fixed mortgage
1342828	Mortgage	Conventional fixed mortgage
1341265	Mortgage	FHA mortgage
1341242	Mortgage	FHA mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	34987	Web
Loan servicing, payments, escrow account	SC	29708	Web
Loan servicing, payments, escrow account	TX	76244	Referral
Loan servicing, payments, escrow account	AR	72751	Web
Loan servicing, payments, escrow account	CA	92335	Web
Loan servicing, payments, escrow account	TX	77320	Web
Loan servicing, payments, escrow account	CO	80503	Postal mail
Loan servicing, payments, escrow account	FL	32771	Fax
Loan servicing, payments, escrow account	TX	77346	Web
Loan modification,collection,foreclosure	FL	33012	Referral
Other	NY	11385	Referral
Loan servicing, payments, escrow account	WI	53209	Referral
Loan modification,collection,foreclosure	GA	31131	Web
Loan modification,collection,foreclosure	CA	90240	Web
Loan modification,collection,foreclosure	DE	19801	Web
Loan modification,collection,foreclosure	VA	23503	Referral
Loan servicing, payments, escrow account	TX	75154	Postal mail
Loan modification,collection,foreclosure	CA	94618	Referral
Loan modification,collection,foreclosure	NJ	07836	Web
Loan servicing, payments, escrow account	AL	36875	Web
Loan servicing, payments, escrow account	NC	28117	Web

Mortgage complaints

Based on Consumer Complaints

04/23/2015	04/23/2015	Nationstar Mortgage	Closed with explanation
04/23/2015	04/23/2015	SN SERVICING CORPORATION	Closed with explanation
04/23/2015	04/28/2015	PrimeLending, A PlainsCapital Company	Closed with explanation
04/23/2015	04/23/2015	Bank of America	Closed with non-monetary relief
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Loan Care	Closed with explanation
04/22/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/23/2015	JPMorgan Chase	Closed with monetary relief
04/22/2015	04/27/2015	Green Tree Servicing, LLC	In progress
04/22/2015	04/27/2015	Bank of America	Closed with explanation
04/22/2015	04/27/2015	U.S. Bancorp	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/22/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	PHH Mortgage	Closed with explanation
04/22/2015	04/28/2015	Caliber Home Loans, Inc	Closed with explanation
04/22/2015	04/27/2015	Ocwen	Closed with explanation
04/22/2015	04/24/2015	Citibank	Closed with non-monetary relief
04/22/2015	04/22/2015	Astoria Bank	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	U.S. Bancorp	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1341335	Mortgage	Conventional fixed mortgage
1343211	Mortgage	Conventional fixed mortgage
1342225	Mortgage	Other mortgage
1343248	Mortgage	Conventional fixed mortgage
1342849	Mortgage	Home equity loan or line of credit
1341277	Mortgage	Other mortgage
1343216	Mortgage	FHA mortgage
1342028	Mortgage	Other mortgage
1342032	Mortgage	Conventional fixed mortgage
1342541	Mortgage	Conventional adjustable mortgage (ARM)
1344879	Mortgage	Conventional fixed mortgage
1342521	Mortgage	Other mortgage
1342649	Mortgage	FHA mortgage
1342653	Mortgage	Other mortgage
1342726	Mortgage	Conventional adjustable mortgage (ARM)
1341545	Mortgage	Other mortgage
1342052	Mortgage	Conventional adjustable mortgage (ARM)
1342176	Mortgage	Other mortgage
1342082	Mortgage	Conventional adjustable mortgage (ARM)
1342765	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Application, originator, mortgage broker	FL	33763	Web
Loan modification,collection,foreclosure	PA	18421	Web
Loan servicing, payments, escrow account	OH	44111	Fax
Loan servicing, payments, escrow account	AL	35903	Web
Credit decision / Underwriting	WI	53209	Web
Loan modification,collection,foreclosure	FL	33901	Referral
Loan servicing, payments, escrow account	OH	45502	Web
Loan modification,collection,foreclosure	PA	19033	Web
Loan servicing, payments, escrow account	CA	90245	Web
Credit decision / Underwriting	OK	73142	Web
Loan modification,collection,foreclosure	MD	20747	Web
Loan modification,collection,foreclosure	TX	75092	Referral
Loan servicing, payments, escrow account	CO	80634	Web
Loan modification,collection,foreclosure	CA	95650	Postal mail
Loan modification,collection,foreclosure	CA	94526	Web
Loan modification,collection,foreclosure	IL	61020	Referral
Loan modification,collection,foreclosure	OR	97123	Web
Settlement process and costs	MA	01534	Web
Loan servicing, payments, escrow account	FL	32751	Web
Loan modification,collection,foreclosure	MD	21794	Referral

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/22/2015	PNC Bank	Closed with explanation
04/22/2015	04/23/2015	Green Tree Servicing, LLC	In progress
04/22/2015	04/27/2015	Rushmore Loan Management Services LLC	Closed with explanation
04/22/2015	04/23/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	JPMorgan Chase	Closed with non-monetary relief
04/22/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/23/2015	Loan Care	Closed with explanation
04/22/2015	04/27/2015	Amerisave	Closed with explanation
04/22/2015	04/22/2015	New American Funding	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/23/2015	Servis One, Inc.	Closed with explanation
04/22/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/27/2015	Sun West Mortgage Company, Inc.	Closed with explanation
04/22/2015	04/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/22/2015	04/24/2015	Partners for Payment Relief	Closed with non-monetary relief
04/22/2015	04/22/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	Residential Credit Solutions	Closed with explanation
04/22/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	Yes
Yes	
Yes	Yes
Yes	
No	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Mortgage complaints

Based on Consumer Complaints

1342199	Mortgage	Conventional fixed mortgage
1341868	Mortgage	Other mortgage
1341556	Mortgage	Other mortgage
1340947	Mortgage	Other mortgage
1341464	Mortgage	Conventional fixed mortgage
1341622	Mortgage	Other mortgage
1342774	Mortgage	Other mortgage
1341503	Mortgage	Conventional adjustable mortgage (ARM)
1342736	Mortgage	Conventional fixed mortgage
1342495	Mortgage	Other mortgage
1342108	Mortgage	Other mortgage
1342674	Mortgage	Other mortgage
1342110	Mortgage	Conventional adjustable mortgage (ARM)
1342187	Mortgage	Conventional fixed mortgage
1342109	Mortgage	Conventional adjustable mortgage (ARM)
1343181	Mortgage	Conventional fixed mortgage
1343110	Mortgage	Conventional adjustable mortgage (ARM)
1340974	Mortgage	Conventional fixed mortgage
1343069	Mortgage	Other mortgage
1342419	Mortgage	FHA mortgage
1341669	Mortgage	Other mortgage
1342814	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	CA	92592	Web
Loan modification,collection,foreclosure	PA	19111	Referral
Loan modification,collection,foreclosure	FL	33404	Referral
Loan servicing, payments, escrow account	NC	28216	Referral
Loan servicing, payments, escrow account	NJ	07675	Web
Loan modification,collection,foreclosure	NC	28217	Referral
Loan servicing, payments, escrow account	MI	49546	Fax
Loan modification,collection,foreclosure	CA	95124	Web
Loan servicing, payments, escrow account	CA	92336	Web
Loan modification,collection,foreclosure	GA	30102	Referral
Credit decision / Underwriting	NC	28604	Web
Loan servicing, payments, escrow account	FL	32818	Postal mail
Loan modification,collection,foreclosure	NC	27896	Web
Loan servicing, payments, escrow account	CA	94506	Web
Loan modification,collection,foreclosure	PA	18964	Web
Loan modification,collection,foreclosure	GA	30349	Web
Loan modification,collection,foreclosure	NC	27263	Web
Settlement process and costs	FL	32937	Web
Loan modification,collection,foreclosure	VA	24084	Referral
Loan modification,collection,foreclosure	MD	21117	Web
Loan servicing, payments, escrow account	FL	34741	Referral
Application, originator, mortgage broker	OH	44060	Web

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/24/2015	Wells Fargo	Closed with explanation
04/22/2015	04/27/2015	Green Tree Servicing, LLC	In progress
04/22/2015	04/27/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	Round Point Mortgage	Closed with explanation
04/22/2015	04/27/2015	Wells Fargo	Closed with explanation
04/22/2015	04/27/2015	Servis One, Inc.	Closed with explanation
04/22/2015	04/22/2015	Wells Fargo	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with non-monetary relief
04/22/2015	04/27/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/29/2015	Ocwen	Closed with explanation
04/22/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/22/2015	State Employee's Credit Union	Closed with explanation
04/22/2015	04/22/2015	PHH Mortgage	Closed with explanation
04/22/2015	04/27/2015	Caliber Home Loans, Inc	Closed with explanation
04/22/2015	04/23/2015	Seterus	Closed with explanation
04/22/2015	04/23/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with monetary relief
04/22/2015	04/27/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	Nationstar Mortgage	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1342747	Mortgage	Other mortgage
1341636	Mortgage	Other mortgage
1342713	Mortgage	Conventional adjustable mortgage (ARM)
1342728	Mortgage	Conventional adjustable mortgage (ARM)
1340992	Mortgage	Other mortgage
1340898	Mortgage	Conventional adjustable mortgage (ARM)
1343262	Mortgage	Conventional adjustable mortgage (ARM)
1343222	Mortgage	FHA mortgage
1342856	Mortgage	Other mortgage
1342884	Mortgage	Conventional fixed mortgage
1342780	Mortgage	Other mortgage
1341488	Mortgage	Other mortgage
1341384	Mortgage	VA mortgage
1341474	Mortgage	Other mortgage
1342684	Mortgage	Other mortgage
1342118	Mortgage	Conventional adjustable mortgage (ARM)
1342044	Mortgage	Other mortgage
1341340	Mortgage	Conventional adjustable mortgage (ARM)
1342524	Mortgage	Other mortgage
1342760	Mortgage	Conventional fixed mortgage
1344732	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan servicing, payments, escrow account	FL	33626	Referral
Loan modification,collection,foreclosure	TN	38116	Referral
Loan modification,collection,foreclosure	CA	92656	Web
Loan modification,collection,foreclosure	AZ	85041	Web
Loan modification,collection,foreclosure	AZ	85645	Referral
Loan modification,collection,foreclosure	NJ	08104	Web
Loan servicing, payments, escrow account	GA	30328	Web
Application, originator, mortgage broker	GA	30341	Web
Loan modification,collection,foreclosure	CA	93561	Referral
Loan servicing, payments, escrow account	NH	03038	Web
Loan modification,collection,foreclosure	VA	24017	Referral
Loan modification,collection,foreclosure	NC	28379	Referral
Loan servicing, payments, escrow account	WA	98311	Web
Loan modification,collection,foreclosure	VA	24112	Referral
Loan modification,collection,foreclosure	IL	60681	Referral
Loan servicing, payments, escrow account	MI	48080	Phone
Loan modification,collection,foreclosure	CA	95002	Referral
Loan servicing, payments, escrow account	MN	55105	Web
Loan modification,collection,foreclosure	NY	10968	Referral
Loan modification,collection,foreclosure	FL	33016	Web
Credit decision / Underwriting	FL	32909	Web

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/27/2015	U.S. Bancorp	Closed with explanation
04/22/2015	04/27/2015	Specialized Loan Servicing LLC	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	05/07/2015	PHH Mortgage	Closed with explanation
04/22/2015	04/22/2015	Wells Fargo	Closed with explanation
04/22/2015	04/23/2015	Specialized Loan Servicing LLC	Closed with explanation
04/22/2015	04/23/2015	Quicken Loans	Closed with explanation
04/22/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	PennyMac Loan Services, LLC	Closed with non-monetary relief
04/22/2015	04/24/2015	Ocwen	Closed with explanation
04/22/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with explanation
04/22/2015	04/24/2015	Green Tree Servicing, LLC	In progress
04/22/2015	04/28/2015	Flagstar Bank	Closed with explanation
04/22/2015	04/27/2015	Green Tree Servicing, LLC	In progress
04/22/2015	04/24/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/28/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/22/2015	Citibank	Closed
04/22/2015	04/23/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1342390	Mortgage	Other mortgage
1342678	Mortgage	FHA mortgage
1342363	Mortgage	VA mortgage
1342683	Mortgage	Other mortgage
1342671	Mortgage	FHA mortgage
1342708	Mortgage	FHA mortgage
1342017	Mortgage	Other mortgage
1345206	Mortgage	Conventional fixed mortgage
1344872	Mortgage	Conventional fixed mortgage
1344832	Mortgage	Other mortgage
1342612	Mortgage	FHA mortgage
1342358	Mortgage	Conventional adjustable mortgage (ARM)
1342500	Mortgage	Other mortgage
1342384	Mortgage	Other mortgage
1342436	Mortgage	Home equity loan or line of credit
1342517	Mortgage	Other mortgage
1342506	Mortgage	Other mortgage
1341279	Mortgage	Other mortgage
1342253	Mortgage	Conventional adjustable mortgage (ARM)
1342894	Mortgage	Conventional fixed mortgage
1341555	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95843	Referral
Loan modification,collection,foreclosure	GA	30809	Web
Loan servicing, payments, escrow account	CO	80925	Web
Loan modification,collection,foreclosure	NY	14619	Referral
Loan modification,collection,foreclosure	CA	95776	Web
Loan servicing, payments, escrow account	GA	30013	Web
Loan modification,collection,foreclosure	CA	90292	Postal mail
Loan servicing, payments, escrow account	PA	18974	Web
Loan modification,collection,foreclosure	FL	32653	Web
Loan modification,collection,foreclosure	CA	91357	Web
Application, originator, mortgage broker	MI	49508	Web
Loan modification,collection,foreclosure	CA	92129	Web
Loan servicing, payments, escrow account	FL	33952	Referral
Settlement process and costs	IL	60304	Web
Credit decision / Underwriting	CA	92804	Web
Loan modification,collection,foreclosure	ND	58104	Referral
Loan servicing, payments, escrow account	TN	37421	Referral
Loan servicing, payments, escrow account	MA	02139	Referral
Loan modification,collection,foreclosure	NY	11510	Web
Loan modification,collection,foreclosure	NY	10007	Web
Loan modification,collection,foreclosure	FL	33404	Referral

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/24/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/22/2015	SunTrust Bank	Closed with explanation
04/22/2015	04/30/2015	Mortgage Solutions of Colorado, LLC	Closed with explanation
04/22/2015	04/27/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	JPMorgan Chase	Closed with explanation
04/22/2015	05/01/2015	McCalla Raymer, LLC	Closed with explanation
04/22/2015	04/27/2015	Citibank	Closed with explanation
04/22/2015	04/29/2015	U.S. Bancorp	Closed with monetary relief
04/22/2015	04/23/2015	Ocwen	Closed with explanation
04/22/2015	04/23/2015	Citibank	Closed with explanation
04/22/2015	04/22/2015	GE Capital Retail	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with explanation
04/22/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/22/2015	Wells Fargo	Closed with monetary relief
04/22/2015	04/22/2015	Bank of America	Closed
04/22/2015	04/27/2015	Citibank	Closed with explanation
04/22/2015	04/27/2015	E*Trade Bank	Closed with explanation
04/22/2015	04/24/2015	Seterus	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/22/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/27/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

1341609	Mortgage	Other mortgage
1341578	Mortgage	Conventional adjustable mortgage (ARM)
1342021	Mortgage	Other mortgage
1344731	Mortgage	Other mortgage
1341117	Mortgage	Other mortgage
1342312	Mortgage	Conventional fixed mortgage
1342237	Mortgage	Other mortgage
1341103	Mortgage	Conventional fixed mortgage
1341193	Mortgage	Conventional fixed mortgage
1342290	Mortgage	Other mortgage
1341406	Mortgage	Home equity loan or line of credit
1342883	Mortgage	Other mortgage
1341716	Mortgage	Other mortgage
1342235	Mortgage	Conventional fixed mortgage
1341368	Mortgage	Conventional fixed mortgage
1344920	Mortgage	Reverse mortgage
1342512	Mortgage	Other mortgage
1342027	Mortgage	Other mortgage
1342068	Mortgage	FHA mortgage
1342081	Mortgage	Home equity loan or line of credit
1342195	Mortgage	Conventional fixed mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	AZ	85396	Referral
Loan modification,collection,foreclosure	NV		Web
Loan modification,collection,foreclosure	NJ	08757	Referral
Loan modification,collection,foreclosure	CA	90211	Referral
Loan modification,collection,foreclosure	NV	89113	Postal mail
Loan modification,collection,foreclosure	IL	60140	Web
Other	PA	16141	Referral
Loan servicing, payments, escrow account	OH	44105	Web
Loan modification,collection,foreclosure	AZ	85304	Web
Loan servicing, payments, escrow account	CA	94568	Web
Loan servicing, payments, escrow account	NC	27958	Web
Loan modification,collection,foreclosure	DE	19803	Fax
Loan modification,collection,foreclosure	AZ	86406	Referral
Application, originator, mortgage broker	NJ	08057	Web
Loan servicing, payments, escrow account	OH	43081	Web
Loan servicing, payments, escrow account	GA	30013	Web
Loan modification,collection,foreclosure	GA	30296	Referral
Loan servicing, payments, escrow account	CA	91765	Postal mail
Loan servicing, payments, escrow account	FL	33023	Web
Application, originator, mortgage broker	FL	33417	Postal mail
Loan modification,collection,foreclosure	NY	11510	Web

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/24/2015	Citibank	Closed with non-monetary relief
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/27/2015	Bayview Loan Servicing, LLC	Closed with explanation
04/22/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/24/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	U.S. Bancorp	Closed with explanation
04/22/2015	04/30/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/24/2015	Wells Fargo	In progress
04/22/2015	04/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/22/2015	04/27/2015	Round Point Mortgage	Closed with explanation
04/22/2015	04/27/2015	Wells Fargo	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	05/20/2015	OneWest Bank	Closed with explanation
04/22/2015	04/27/2015	PNC Bank	In progress
04/22/2015	04/27/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	In progress
04/22/2015	04/27/2015	Bank of America	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes Yes

Yes

Yes

Yes Yes

No

Yes

Yes

Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1342248	Mortgage	Conventional fixed mortgage
1342418	Mortgage	Conventional fixed mortgage
1342393	Mortgage	Conventional fixed mortgage
1342357	Mortgage	Conventional fixed mortgage
1342392	Mortgage	Other mortgage
1342510	Mortgage	Other mortgage
1342464	Mortgage	Conventional fixed mortgage
1342448	Mortgage	Conventional fixed mortgage
1342446	Mortgage	Other mortgage
1342498	Mortgage	Other mortgage
1342491	Mortgage	Other mortgage
1342470	Mortgage	FHA mortgage
1342496	Mortgage	Other mortgage
1342509	Mortgage	Other mortgage
1342501	Mortgage	Other mortgage
1342508	Mortgage	Other mortgage
1342504	Mortgage	Other mortgage
1342882	Mortgage	Other mortgage
1342707	Mortgage	FHA mortgage
1342601	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	OH	43060	Web
Loan servicing, payments, escrow account	NY	11361	Web
Loan modification,collection,foreclosure	PA	19138	Web
Loan servicing, payments, escrow account	LA	70435	Web
Loan modification,collection,foreclosure	CA	95843	Referral
Loan servicing, payments, escrow account	OH	43793	Referral
Loan servicing, payments, escrow account	OR	97404	Web
Loan servicing, payments, escrow account	WI	53105	Web
Loan modification,collection,foreclosure	AZ	85044	Web
Loan modification,collection,foreclosure	NJ	07069	Referral
Application, originator, mortgage broker	NY	11572	Postal mail
Application, originator, mortgage broker	AZ	85713	Web
Other	PA	18466	Referral
Loan modification,collection,foreclosure	DC	20002	Referral
Other	PA	16141	Referral
Loan modification,collection,foreclosure	MA	02360	Referral
Loan servicing, payments, escrow account	CA	90640	Referral
Loan modification,collection,foreclosure	NJ	08550	Fax
Loan modification,collection,foreclosure	GA	30013	Web
Loan servicing, payments, escrow account	FL	34286	Referral

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/27/2015	Bank of America	Closed
04/22/2015	04/22/2015	Caliber Home Loans, Inc	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/27/2015	U.S. Bancorp	Closed with explanation
04/22/2015	04/27/2015	HSBC	Closed with explanation
04/22/2015	04/22/2015	Arbor Residential Mortgage LLC	Closed with explanation
04/22/2015	04/22/2015	Seterus	Closed with explanation
04/22/2015	04/22/2015	Wells Fargo	Closed with explanation
04/22/2015	04/27/2015	Valley National Bank	Closed with monetary relief
04/22/2015	05/11/2015	Citibank	Closed with non-monetary relief
04/22/2015	04/22/2015	Bank of America	Closed with explanation
04/22/2015	04/27/2015	Selene Finance	Closed with explanation
04/22/2015	04/27/2015	PNC Bank	In progress
04/22/2015	04/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/22/2015	04/27/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/27/2015	Planet Home Lending, LLC	Closed with explanation
04/22/2015	04/27/2015	Seterus	Closed with explanation
04/22/2015	04/22/2015	Rushmore Loan Management Services LLC	Closed with explanation
04/22/2015	04/29/2015	ClearSpring Loan Services, Inc.	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes

Yes Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes Yes

Yes

Yes

Yes

Yes Yes

No Yes

Yes Yes

Yes

Yes

Mortgage complaints

Based on Consumer Complaints

1342599	Mortgage	Other mortgage
1341697	Mortgage	Other mortgage
1342519	Mortgage	Conventional fixed mortgage
1342704	Mortgage	Conventional fixed mortgage
1342610	Mortgage	Conventional adjustable mortgage (ARM)
1342699	Mortgage	FHA mortgage
1342673	Mortgage	Other mortgage
1342691	Mortgage	Conventional adjustable mortgage (ARM)
1342880	Mortgage	Conventional fixed mortgage
1342719	Mortgage	Other mortgage
1342716	Mortgage	Other mortgage
1342715	Mortgage	Conventional adjustable mortgage (ARM)
1342754	Mortgage	Other mortgage
1342727	Mortgage	Conventional adjustable mortgage (ARM)
1342751	Mortgage	Other mortgage
1342771	Mortgage	Conventional adjustable mortgage (ARM)
1342787	Mortgage	Conventional fixed mortgage
1342784	Mortgage	Other mortgage
1342866	Mortgage	FHA mortgage
1342818	Mortgage	Conventional fixed mortgage
1342833	Mortgage	Other mortgage

Mortgage complaints

Based on Consumer Complaints

Loan modification,collection,foreclosure	CA	95691	Referral
Loan servicing, payments, escrow account	VA	22407	Referral
Loan servicing, payments, escrow account	FL	32136	Web
Loan servicing, payments, escrow account	TX	76542	Web
Loan modification,collection,foreclosure	GA	31522	Web
Loan modification,collection,foreclosure	GA	30349	Web
Loan modification,collection,foreclosure	SC	29687	Web
Loan modification,collection,foreclosure	CA	92562	Web
Credit decision / Underwriting	DE	19803	Fax
Loan modification,collection,foreclosure	CA	94134	Referral
Settlement process and costs	GA	30083	Phone
Loan modification,collection,foreclosure	CA	91103	Web
Loan servicing, payments, escrow account	FL	33647	Referral
Loan modification,collection,foreclosure	AZ	85051	Web
Application, originator, mortgage broker	CA	94102	Referral
Loan servicing, payments, escrow account	MA	02360	Phone
Loan servicing, payments, escrow account	CA	91307	Web
Loan modification,collection,foreclosure	CA	95370	Web
Loan modification,collection,foreclosure	PA	19102	Web
Loan servicing, payments, escrow account	TX	77429	Phone
Loan servicing, payments, escrow account	FL	34653	Phone

Mortgage complaints

Based on Consumer Complaints

04/22/2015	04/27/2015	Bank of America	Closed
04/22/2015	04/24/2015	PennyMac Loan Services, LLC	Closed with explanation
04/22/2015	04/22/2015	BB&T Financial	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with monetary relief
04/22/2015	04/27/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Rushmore Loan Management Services LLC	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed
04/22/2015	04/24/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/24/2015	Select Portfolio Servicing, Inc	Closed with explanation
04/22/2015	04/27/2015	Citibank	Closed with explanation
04/22/2015	04/22/2015	Nationstar Mortgage	Closed with explanation
04/22/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/27/2015	JPMorgan Chase	Closed with explanation
04/22/2015	04/23/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Ocwen	Closed with explanation
04/22/2015	04/22/2015	Wells Fargo	Closed with explanation
04/22/2015	04/22/2015	PHH Mortgage	Closed with explanation
04/22/2015	04/24/2015	Green Tree Servicing, LLC	Closed with explanation
04/22/2015	04/23/2015	Seterus	Closed with explanation

Mortgage complaints

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Mortgage complaints

Based on Consumer Complaints

(Results truncated. Use CSV format for all records.)